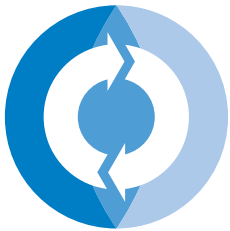


Blue Moon for the SONIMAGE® HS2 and SONIMAGE® MX1 Ultrasound Systems.



BLUE MOON
LIFECYCLE PRODUCTS

Value, confidence and worry free operation

Konica Minolta's high customer satisfaction rating is based on supporting you throughout the entire lifecycle of your ultrasound system, not just when it breaks. Blue Moon's wide range of benefits for ultrasound delivers economical value and clinical confidence.

- **Minimize Downtime** – with rapid access to industry leading support and advanced remote system diagnostics
- **Maximize Productivity** – by arming your staff with optimized workflow, the latest software, and annual applications training
- **Eliminate Risk** – by controlling costs and providing rapid response

Service designed to minimize downtime and maximize productivity throughout the lifetime of your system.

Minimize Downtime

With Blue Moon, you have peace of mind with dependable technical assistance around the clock – for answers to all questions and challenges from “how-to” support - to maximize the use of your equipment - to remote diagnostics and troubleshooting. Our remote support tools enable quicker problem diagnosis and resolution and can immediately confirm the usability of a unit that has been accidentally dropped. This rapid response means less unplanned downtime, leading to better patient care and uninterrupted performance.

Maximize Productivity

Users benefit from a preventive maintenance program to minimize equipment downtime, decrease the number of major repairs, and extend the useful life of each asset. When combined with follow-up applications training, users will remain well-trained and best equipped to deliver patient scans with clinical confidence and efficiency.

Eliminate Risk

With Blue Moon, you can eliminate high cost surprises. Blue Moon coverage reduces financial exposure from unexpected events, such as accidental probe damage or catastrophic disaster, while providing additional economic value by covering training and support costs in one simple plan.

Note: Actual services and components covered depend of the agreement level.

Blue Moon Plans

Blue Moon goes beyond typical warranty and break/fix services, such as parts and labor, by providing additional ongoing support elements, from software and probe protection to annual on-site applications training and remote support. Whether Blue Moon Elite or Select, there is a right-sized plan to meet any customer needs.

Blue Moon Elite – For when you are looking to address virtually every scenario impacting equipment, personnel, and unforeseen disaster. You want the best possible ownership experience including the best support, latest software, top image quality, and finest trained staff.

Blue Moon Select – For when you want up-to-date performance and features combined with comprehensive system protection. You are looking to maximize uptime with maximum productivity and manage the total cost of ownership for the immediate years to come.

Annual Extended Warranty – Extends the coverage of the 5-year warranty with the same great warranty coverage (as shown in the table below).

Blue Moon for SONIMAGE HS2 & SONIMAGE MX1 Lifecycle Service Elements	Blue Moon Elite	Blue Moon Select	Standard 5-Yr Warranty	Annual Extended Warranty
• Disaster Response Program – complete loaner system – To help sites recover from fire, flood, or a quarantine event	✓			
• Scheduled Remote Applications Training (1 hour, 2x per year)	✓			
• Transducer Protection – covers accidental probe damage – 50% discount off replacement transducers (unlimited)	✓	✓		
• Battery Coverage	✓	✓		
• Preventive Maintenance – aids with facility accreditation	✓	✓		
• Enhanced System Coverage - next day advance swap service	✓	✓	✓	✓
• Remote Technical Assistance – network, phone, remote	✓	✓	✓	✓
• Technical Call Center - phone support	✓	✓	✓	✓
• Software Updates	✓	✓	✓	✓

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