exa-PLATFORM

Exa® PACS/RIS

1.4.32_P6

Customer Release Notes

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New Features

Summary
• No new features in this release.

Customer Requested Improvements

Summary
• For all billing rule types, percentage-based fee overrides in billing rules are now based on the billable fee schedule assigned to the ordering facility if one exists, and the default fee schedule otherwise.
• In the Alberta configuration, to help with accreditation, WCB claim files now include no more than 25 invoice lines.
• In the Alberta configuration, to help with accreditation, multiple charges are now included in claims, and either submitted together or individually depending on the payer.
• Made back-end changes to ensure that ordering facility fees appear as allowable amounts in Billing and on claims.
• Redesigned the Manual Authorization screen for easier access to more information about current and historical authorization of studies.
• Staff can now enable or disable the Study Lock warning that appears when a user attempts to open a study that is opened by another user.
• Staff can now restrict which facilities are available to users for DICOM sending.
• The Manual Authorization dialog now includes a dedicated screen for viewing historical changes to authorization of studies by accession number.
• When adding or editing a schedule rule, the modality room is now a required field.
• When importing fee schedules, CPT or billing codes continue to be created automatically, but appointment types are no longer created.

Other Improvements

Summary
• Improved application log entries for Exa Burner.
• Provider contacts can now be added or edited through HL7 messages.
• Users can now query Imagine Software for eligibility and estimations while in the process of creating or scheduling new orders.
• When burning studies, users can now select to keep the original compression scheme (transfer syntax).
• Various improvements to performance and the UI.

Bug Fixes

Summary
• A second exam authorization prompt no longer in the New Appointment screen.
• All exams are now consistently available on Patient Portal.
• CPT codes are no longer duplicated when creating claims.
• Fixed a problem in which authorization failed to copy after changing an appointment type.
• Fixed a problem in which Opal Viewer either would not load an approved report, or would load the report without key images.
• Fixed a problem in which receiver rules were not applied consistently when DICOM-sending between Exa platform servers.
• Fixed a problem in which RIS orders were sent to the transfer queue even though routing rules only specified transfer of DICOM studies.
• Fixed incorrect posting of allowed amounts, and patient-responsible fees are no longer adjusted off of bills.
• Fixed intermittent failures in Exa Burner.
• For integration with Visage and other apps through Exa Tool and Exa Launcher, encrypted keys now match the corresponding keys encrypted with online hash tool.
• If an Allow Scheduling authorization rule applies when copying an appointment in the Recent Schedule dialog, the user now has the option to continue scheduling or schedule as a preorder.
• In Billing, restored the ability to change the billing payer type without error.
• In Billing, restored the ability to update the allowed amount and bill fee in claims.
• In EOB files, corrected various amounts such as the amount received for matching orders, applied payments, and balances.
• In Patient Portal, in the appointment details screen, arrival times now appear based on the correct time zone.
• In the Edit Study screen, all study forms are now consistently available to add to the study.
• In the Edit Study screen, restored the ability to open the Manual Authorization dialog from the Order tab.
• In the Edit Study screen, the Add Study button no longer appears if the study is in Tech End (Incomplete) or later status.
• In the Edit Study screen, when changing the primary insurance policy of an authorized order, the copy authorization prompt now consistently appears and the authorization status updates correctly.
• In the Find Slots screen, choosing a time slot no longer causes the modality to change.
• In the Find Slots screen, when an authorization rule applies to all insurance carriers, the authorization prompt no longer opens.
• In the Find Slots screen, when scheduling studies back to back, the returned slots now consistently reflect the AM/PM and other filtering options.

Summary

- In the Find Slots screen, when the user selects to view slots outside of the waiting period (to accommodate an authorization rule), slots inside the waiting period are no longer shown.

- In the New Appointment screen, when scheduling an exam for a patient with default insurance, restored availability of the Add Study button.

- In the patient chart, studies are now consistently available for viewing, including from a duplicated browser tab.

- In the Recent Schedules dialog, restored functionality of the Copy button.

- In the Recent Schedules screen, when creating a pre-order by copying an authorized study from an order containing both authorized and unauthorized studies, pre-orders are no longer also created from the unauthorized studies.

- In the Referring Physician Study Count report, when selecting the top 10 to 20, the counts and physicians are now correctly listed.

- In the Study Flow sub-tab, restored the ability to automatically transfer images on status changes.

- On the Pre Orders tab, the tool tip (authorization status) for authorization stars is now consistently correct.

- On the worklist, the Scheduled On Date column no longer contains blank values.

- Resolved HL7 database query errors.

- Restored functionality of the manual authorization dialog.

- Restored the ability to generate the Imagine eligibility letter.

- Restored the ability to generate the Study by Radiologist report without timing out.

- Restored the ability to merge a referring provider with any available provider.

- Restored the ability to use an ordering facility as an HL7 outbound routing rule criterion.

- RTF tags are no longer present in approved reports.

- The Find Slots screen now only shows slots within the effective and expiration dates of applicable authorization rules, and prompts to copy authorization if the user selects a date past the expiration.

- The Patient Statement now paginates as expected.

- The peer review disagreements list no longer includes non-peer review items.

- The Peer Review Operational report now consistently includes the name and comments of all peer reviewers.

- To fix various problems, when a manual or automatic Q/R is performed, the patient name passed in the (0010, 0010) tag now follows the DICOM standard of Lastname^Firstname^Middle^Prefix^Suffix (regardless of how the patient is stored in Exa PACS/RIS).

- Under relevant configurations, when copying an order, the appointment confirmation screen now consistently opens and errors do not occur.

- Uploading a dictation no longer causes the dictation tool to become unresponsive.

- Users without permission to view the worklist are now prevented from doing so on a mobile device.

- Users without the necessary rights are now consistently prevented from purging studies.

Summary

- When a resource is not configured in an autoblock rule, the rule no longer triggers.

- When Billing is open in multiple windows, users are now prevented from creating a claim based on the same study in each window.

- When copying a study in the Recent Schedules screen, the exam authorization prompt now consistently appears when relevant.

- When creating a new patient chart and scheduling an exam in a non-default facility, the Eligibility/Estimation function no longer fails.

- When double-booking is enabled, exclusion rules now consistently prevent scheduling of excluded appointment types.

- When editing studies in Billing, the search functionality of dropdown lists is now consistently available.

- When EOB files are uploaded to a clearinghouse, reason codes now consistently appear on payment files.

- When linked studies are approved, only one automatic email is sent to the referring provider rather than one email for each study.

- When selecting Dragon or nVoq for voice recognition, Opal viewer and Exa Scan can now be consistently opened.

- When Show Middle Slice Thumbnails is enabled, key image thumbnails are now of the correct image (rather than all being the middle image of the same series).

- While creating and scheduling a new study and leaving the patient's gender blank, selecting Eligibility/Estimation no longer generates out-of-spec error messages, and fields are now validated correctly.

- Restored the ability to copy text from a Word document into Web Trans.

- In approved reports with addenda, the Conclusions section no longer contains a blank item.

- Fixed a problem with CD burning in which the last frame in a series did not burn, except for any key images and overlays.

- The image rendering server no longer becomes unresponsive at regular intervals.