

exa-PACS • exa-RIS

Exa® PACS/RIS

1.4.32_P3

User's Manual

**Includes topics on Exa Billing, Exa Mammo, and
Exa Trans**

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Introduction

Symbols

The following symbols may appear in the product documentation or on the product.

| Symbol | Symbol Name | Symbol Description | Standard Number and Name | Symbol Reference Number |
|---|---|---|---|-------------------------|
|  | Manufacturer | Indicates the name and address of the manufacturer | ISO 15223-1:2021 | 5.1.1 |
|  | Authorized Representative in the European Economic Area (EEA) | Indicates the Authorized Representative, responsible for the device in the European Economic Area (EEA). | ISO 15223-1:2021 | 5.1.2 |
|  | Date of Manufacture | Indicates the date when the device was manufactured. | ISO 15223-1:2021 | 5.1.3 |
|  | Caution | Indicates information that is important for preventing loss of data or misuse of the software. | ISO 15223-1:2021 | 5.4.4 |
|  | Batch Code | Indicates the full Software Release / Version number | ISO 15233-1:2021 | 5.1.5 |
|  | Serial number | Indicates the manufacturer's serial number so that a specific medical device can be identified | ISO 15233-1:2021 | 5.1.7 |
|  | Catalogue Number | Indicates the manufacturer's catalogue number so that the device can be identified | ISO 15233-1:2021 | 5.1.6 |
|  | Consult instructions for use | Indicates the need for the user to consult the instructions for use | ISO 15233-1:2021 | 5.4.3 |
|  | Prescription Device | Caution: Federal law restricts this device to sale by or on the order of a licensed healthcare practitioner | 21 CFR 801.109(b)(1) Prescription Devices | N/A |

BS EN ISO 15223-1:2021 Medical devices - Symbols to be used with information to be supplied by the manufacturer - Part 1: General requirements

Indications for use

EXA™ is a software device that receives digital images and data from various sources (i.e. CT scanners, MR scanners, ultrasound systems, R/F Units, computed & direct radiographic devices, secondary capture devices, scanners, imaging gateways or other imaging sources). Images and data can be stored, communicated, processed, and displayed within the system and or across computer networks at distributed locations. Lossy compressed mammographic images are not intended for diagnostic review. Mammographic images should only be viewed with a monitor cleared by FDA for viewing mammographic images. For primary diagnosis, post process DICOM "for presentation" images must be used. Typical users of this system are trained professionals, nurses, and technicians.

Training

Users of this software must have received adequate training on its safe and effective use before attempting to operate the product described in this Instructions for Use. Users must make sure they receive adequate training in accordance with local laws or regulations.

Regulatory and compliance



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System requirements

The following are the minimum system requirements for clients of Exa PACS/RIS. The workstation requirements are based on typical usage scenarios. For the recommended requirements of your specific implementation, contact your Konica Minolta representative.



RECOMMENDED: To avoid loss of functionality and data during a power loss, connect an uninterruptible power supply. When running the system by the UPS alone, save data immediately after modifying.

REQUIRED: Install anti-virus software on the server and each client.

Server

| Component | Specification |
|-----------------|---|
| Processor | Intel® Xeon® Gold 5120 CPU @ 2.20GHz |
| Cores | 14 |
| Memory | 32 GB |
| Archive Storage | 1 TB partition DAS 7,200 RPM hard disk drive |
| OS | Microsoft Server 2012 R2 (64-bit) C:/ 250 GB SAS mirrored OS drive |
| Cache | 500 GB SSD |
| Database | 500 GB SSD |
| NIC | Single 1000 MB/s |

Workstation - User

| Component | Specification |
|-----------|--------------------------|
| CPU | Intel® Core™ i5 or later |
| RAM | 8 GB or more |
| NIC | Single 1000 MB/s |
| Storage | HDD, 500 GB or more |
| OS | Windows 10 Pro, 64-bit |
| Monitor | 20 inch, 1600 × 1200 |

Workstation – Reading Radiologist

| Component | Specification |
|----------------|--|
| CPU | Intel Xeon® E-2176G (3.70 GHz, 12 MB) or later |
| Graphics Cards | 2 NVIDIA® Quadro® P1000 cards |
| RAM | 32 GB or more |
| NIC | Single 1000 MB/s |
| Storage | SDD, 500 GB or more |
| OS | Windows 10 Pro, 64-bit |
| Monitor | Diagnostic displays |

Calibration and measurement accuracy

Measurement accuracy partially depends on image quality, which is subject to various factors including the skill of the technologist, the precision of the modalities, and image resolution. However, clinical users of Exa PACS/RIS can help ensure diagnostic image quality and accurate measurements by using appropriate viewer settings (such as window/level and zoom) and by calibrating monitors (see "Calibrate monitors").

The clinical user is responsible to judge the accuracy of the measurements based on the image quality and based on the accuracy of placed measurement points. For a table of measurement accuracies, see "Measurement Accuracy Limits" in the appendix.

Help us improve!

If you find any errors in this manual, would like us to explain something better, or would like us to cover a new topic, please let us know by visiting our online portal.

<https://support.kmhapub.com/PremierCustomer/Home.aspx>

Monitored: 8:00 AM–8:00 PM EST



For urgent issues, please call the Hotline.

New in version 1.4.32_P3

The following is a partial list of new or updated major features in version 1.4.32_P3. For more information, see the release notes.

- No new features in this release.

Getting started




Configure your working environment

Before using Exa PACS/RIS, you must configure settings and information used in various parts of the program. This section helps with the most common areas of basic configuration. For help with other detailed settings, contact your Konica Minolta representative.

Set up credentials, browser, and monitors

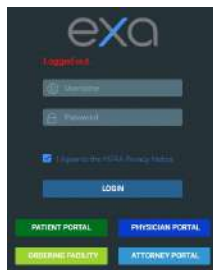
Configure the language in Chrome

You must configure the browser language of your client computer as follows.

1. In Chrome, select the customize  button, and then select **Settings**.
2. On the left pane, select **Languages**.
3. If the local language and culture does not appear in the list, select **Add languages**, and then add the language.
Note: The culture must be correct. For example, in Canada, ensure that English (Canada) is installed.
4. Select the more actions  button for the local language, and then select the **Display Google Chrome in this language** checkbox.
5. Select the more actions  button again, and then select **Move to Top**.
6. Select **Relaunch**.

Sign in to the Exa platform

You can sign in to the main application, the patient portal, the physicians' portal, the ordering facility portal, or the attorney portal.



1. In Chrome, go to the URL given to you by your Konica Minolta representative.
2. Enter your sign-in credentials.
3. Select the **I agree to HIPAA Privacy Notice** checkbox.
4. Do one of the following:
 - To sign in to Exa PACS/RIS, select **LOGIN**.
 - To sign in to a portal, select a portal button.

See also:

[About two-factor authentication](#)

[Sign in using 2FA with email](#)

[Sign in using 2FA with Google Authenticator](#)

About two-factor authentication

If your facility purchased two-factor authentication (2FA), administrators can use it to increase security by requiring an additional sign-in procedure. During sign-in, Exa PACS/RIS sends a character string called an *authentication token* to your email address, or one is generated by a mobile app called Google Authenticator. You then enter that authentication token on the Exa PACS/RIS sign-in screen to finish signing in.

Administrators: To make two-factor authentication available for a user, you must configure the user's email address.

See also:

[Create a user](#)

[Sign in using 2FA with email](#)

[Sign in using 2FA with Google Authenticator](#)

Sign in using 2FA with email

If your administrator made two-factor authentication available, you will receive an email from the server with a verification code. Using that code, follow these steps.

1. Sign in to Exa PACS/RIS in the usual manner.
2. In the **EMAIL VERIFICATION PENDING** box, paste the verification code and select **VERIFY**. Exa PACS/RIS signs you out.
3. Sign back in to Exa PACS/RIS, select **REQUEST TOKEN**, type the token sent to the email address, and then select **LOGIN**.

Note: Every time you sign in in the future, you must repeat this step, using a different token each time.

See also:



[Sign in to the Exa platform](#)

[About two-factor authentication](#)

[Sign in using 2FA with Google Authenticator](#)

Sign in using 2FA with Google Authenticator

After you have signed in using 2FA the first time, if you prefer, you can use Google Authenticator to sign in in the future rather than an email token. To use Google Authenticator to sign in, follow these steps.

1. Download the Google Authenticator app onto your mobile device.
2. In Exa PACS/RIS, on the burger  menu, select the blue Konica-Minolta  globe.
3. In the **My Profile** dialog, in the **Two Factor Authentication** box, type your sign-in password, and then select the **Enter** key.
4. Select **SHOW QR CODE**.
5. In Google Authenticator, tap **Scan a QR Code**, and then scan the QR code displayed by Exa PACS/RIS.
6. In Exa PACS/RIS, in the **One-Time Password** box, enter the code from your new Google Authenticator profile, and then select **VERIFY**.

See also:

[About two-factor authentication](#)


[Sign in using 2FA with email](#)

Reset your password

If you forgot your password, contact your Exa PACS/RIS administrator for instructions on how to reset your password.

Change your password

You can change your sign-in password.

1. Select the burger  button.
2. At the top of the burger menu, select the blue Konica Minolta globe:





3. In the **My Profile** dialog, select **CHANGE PASSWORD**. Enter current and new passwords, and then select **SAVE PASSWORD**.

Add an avatar


An avatar is an image such as a photo that represents you in various parts of the program.

Prerequisites: Prepare a PNG image to use as the avatar.

1. At the top of the burger  menu, select the blue Konica Minolta  globe.
2. In the **My Profile** dialog, select **Choose File**.
3. Browse for and select your avatar image, and then select **Open**.
4. Select **SAVE**.

Edit your user profile

Each user of Exa PACS/RIS has a profile with sign-in credentials and other information. After signing in, you can view and edit your information.

1. Select the burger  button.
2. At the top of the burger menu, select the blue Konica Minolta globe or user's avatar:



3. In the **My Profile** dialog, enter the following settings.


| Setting | Description |
|-------------------------------|---|
| User Name | Type a user name for sign-in purposes. |
| Name | Type your true name. |
| Mobile Phone/Email | Type your mobile phone number and/or email address. An email address is required for two-factor authentication. |
| Default Device | [Unused] |
| Auto Open Dictation on Device | [Unused] |
| Default Location | Select a facility as your default location. When you sign in, this facility appears in various parts of the program by default. You |

| | |
|--|---|
| | must configure the facilities that you want to make available in this dropdown list. |
| Always Open Schedule Book in a New Tab | Select to cause the program to open a new browser tab for the schedule book automatically when you open it. |
| Rows to Display | Select how many rows to display on the worklist. |
| Themes | Select a default theme of Bright (default) or Dark. |
| Culture | Select the language/culture of the user interface. |
| Pin Burger Menu | Select to keep the burger menu open in the left pane of the screen. |
| Hide Worklist Icons | Hides the lower toolbar and study row buttons on the worklist. Hidden functions remain available in shortcut menus and other controls. |
| Hide Order Menu | Hides the navigation menu within the Edit Study screen. |
| Bandwidth | Select the expected speed of the network on which your client installation runs. This helps to optimize performance in your networking environment. |
| Session Interval | Type the number of minutes to elapse before the program times out and returns to the sign-in screen. |
| Default Scheduling/Radiology | [Unused] |

4. Select **SAVE**.

View version information


You can view version information about the application, host system, services, and external tools.

1. Select the burger  button.
2. At the bottom of the burger menu, select the white Konica Minolta globe.



Create a shortcut for Exa PACS/RIS


You can create a shortcut for the local Windows user to Exa PACS/RIS and place it on the desktop.

1. In Chrome, go to the Exa PACS/RIS sign-in page.
2. In the address bar, drag the lock  icon onto the desktop.
The Exa Login shortcut appears.
3. Optional. To change the shortcut icon:
 - Right-click the shortcut and then select **Properties**.
 - Select **Change Icon**, and then browse for and select an icon.
 - Select **OK**.

Calibrate monitors

Especially after a new installation or upgrade, you can use Exa PACS/RIS to calibrate your monitors to ensure accuracy of length and other measurements. If all images you work with contain pixel spacing information, you can skip this procedure.

Prerequisite: Enter **Calibration Width** and **Calibration Height** settings for your monitors.

1. Open an image in the viewer.
2. Optional: For higher accuracy, on the image shortcut menu, select **View > Actual Image Size**.
3. Hover over the upper-right corner of a frame, right-click , and then select **Recalibrate**.
4. Select two points on the image.
5. In the **Dialog** dialog, type the length between the points and then select **OK**.

Note: If prompted to apply calibration to the series, select **OK**.

Results

- The calipers are modified.
- Previously annotated measurements are redrawn.
- Future measurements will appear according to the new calibration values.

See also:

[Set up connected displays](#)

Configure Exa PACS/RIS

This section describes certain core settings that should be reviewed or configured prior to using Exa PACS/RIS. For other settings, see the following topics.

See also:

[Worklist settings](#)

[User settings](#)

[Viewer settings](#)


[Configure the viewer](#)

Set up the office: Companies

Company here means the parent hospital, clinic, or other institution where Exa PACS/RIS is installed. After configuring your company you can configure its child facilities (see [Add a facility](#)) and other locations as needed. In configuring your company you enter basic settings such as its name and address, but also—depending on product and configuration—you can customize Exa PACS/RIS for your company's needs by adding preset options for such things as: sex, body parts, and ethnicity; patient alerts, critical findings, cancellation reasons; MRN and accession number formatting; passwords; and billing modifiers.

Configure your company

To add your company to Exa PACS/RIS:


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, enter the following settings.

| Setting | Description |
|---------------------------------------|--|
| Code | Type your internal code for your institution. |
| Name | Type the name of your institution. |
| Timezone | Select the time zone used by your institution. |
| Enable LDAP | If your institution uses an LDAP or Active Directory server, select this option to display the LDAP CONFIG sub-tab, and then see Configure all LDAP settings . |
| Enable RCopia Service | Select to turn on the RCopia service, if available, and display the RCOPIA CONFIG sub-tab. Enter settings in the sub-tab, and then select SAVE . |
| Enable Payment Gateway | Select to turn on the Payment Gateway service, if available, and display the PAYMENT GATEWAY sub-tab. Enter settings in the sub-tab, and then select SAVE . |
| Trigger Routing on Study Flag Changed | Select to reprocess routing (DICOM transactions) automatically when a user changes a study flag. |

4. Select **SAVE**.
5. Enter additional information as needed by following the steps in later subsections.
Note: When finished, select **SAVE** again at the top of the screen on the right side of the **Trigger Routing on Study Flag Changed** checkbox.

General settings

Enter the main contact information for your company and other basic settings relating to scheduling, billing, documents, security, image viewing, and peer review.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, select the word in all caps, and then select **Office**.
3. On the **COMPANY** tab, on the **GENERAL** sub-tab, enter the following settings.


| Setting | Description | |
|---------------------|--|--|
| Contact Information | Enter the company address and contact information. | |
| Scheduling | Highlight new Patient exams on ScheduleBook | Select to highlight new patient appointments on the schedule book for easier identification. |
| | Highlight Color | Select the color to use to highlight new exams on the schedule book. |
| | Default Distance from ZIP Code | Select the default distance for finding facilities near patients. |
| | Enable schedule rule reason | Select to require users to select a schedule reason when creating a schedule block. |
| | Enable reschedule reason | Select to prompt for a reason when rescheduling an appointment. |
| | Enable pause reason | Select to prompt for a reason when a technologist pauses an exam. |
| Billing Information | Corporate Office Type | Select Person for an individual practice. Otherwise, select Non-Person Entity. |
| | NPI No. | Type your national provider identifier. |
| | Taxonomy Code | Type your NPI taxonomy code. |
| | Tax ID | Type your national tax ID. |
| | EDI Submitter ID | If using an EDI service, type your submitter ID. |
| | EDI Receiver ID | If using an EDI service, type your receiver ID. |
| | Modifiers in Order | Forces the user to enter modifiers before creating an order. |
| | ICD9 to ICD10 | Select to automatically convert diagnostic codes from the ICD9 to ICD10 standard. |
| | | Type the tax |
| Documents | File Store | Select a file store for scanned documents at your company. This is separate from the file store used by AEs to store images. |

| Setting | Description | |
|-------------------|---|--|
| Security | Account Lockout Threshold | Set the maximum number of sign-in attempts. |
| Viewer | Viewer Titlebar Text | Select to display the patient name or the accession number on the title bar when opening a study in the viewer. |
| Peer Review | Schedule (how often studies are assigned to be peer-reviewed) | Select the frequency of assignment. To customize, select Custom settings , and then type the following in the boxes: seconds, minutes, hours, day of the month, month, and day of the week. |
| | Cron custom settings | Available when you select Custom settings in the Schedule dropdown list. Type a custom frequency for assigning peer reviews. |
| | Peer Review Percentage of yearly approvals | Type the percentage of studies to be assigned annually for peer review. |
| | Studies per draw amount | Type how many studies to assign for each reviewer, for each draw. |
| | Cutoff period | The number of days in the past from which Peer Review will draw studies. |
| | Interval | Type how often to run the peer review background service. |
| Email Information | Server Address | Type the address of your outgoing SMTP/mail server. |
| | Port | Type the mail server port number, provided by your ISP. |
| | User Name | Type the account administrator user name or email address. |
| | Password | Type the email account password. |
| | Sender Address | Type the default sender address (the administrator's email address). |
| | Email Subject | Type a default email subject to use if no subject is configured on the notification template. |

4. Select **SAVE ALL INFO**.

Settings

Settings here means presets that appear as options in other parts of the program, mostly related to people (such as staff and patients).

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.

- On the **COMPANY** tab, on the **SETTINGS** sub-tab, in the list on the left side of the screen, select one of the settings in the following table.
- At the bottom of the screen, in the **Description** box, type a setting, and then select **SAVE**.

| Setting | Description |
|---------------------------|--|
| User Titles | User prefixes, such as Mr., Mrs., and Dr. |
| Marital Status | Patient marital statuses, such as Single, Married, and Divorced. |
| Sex | Patient sexes. |
| Body Parts | Patient body parts under examination. |
| Employee Status | Statuses of employees at your institution. |
| Credentials | Physician credentials, such as Ph.D. and M.D. |
| Racial Identity | Patients' self-identified races. |
| Ethnicity | Patients' self-identified ethnicities. |
| Relationship | Relationships of people to patients (including self). |
| Priorities | Priorities that can be assigned to studies in the worklist. These are separate from STAT levels. |
| Sources | Sources of patient arrivals, such as clinic referral, attorney office, hospital transfer, or emergency room. |
| Orientation | Laterality as they pertain to the study. |
| Languages | Patients' preferred languages. |
| Specialties | Healthcare worker specialties such as oncology or sports medicine. |
| Communication Preferences | Patients' preferred methods of communication, such as cell phone or email. |
| Administration Site | Immunization modes. |
| Regions | Geographical regions, such as for grouping markets. |
| Units of Measure | Units of measure, such as for doses of medication or contrast material. |
| Needle Gauge | Available needle gauges. |

App settings


App settings here means presets that appear as options in other parts of the program.

Regarding STAT levels

Because different PACS systems use different STAT levels, you need to translate the STAT level of inbound studies to the STAT levels you configure in Exa PACS/RIS, and conversely, you need to translate the STAT levels of studies you send to other systems to their STAT levels. To do this, as described in the following table, select the value of the (0040,1003) Requested Procedure Priority tag to translate "from" in inbound DICOMs, and to translate "to" in outbound DICOMs.

- On the burger  menu, select **SETUP**.


2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, select the **APP SETTINGS** sub-tab.
4. In the list on the left side of the screen, select a setting.
5. For each option in the following table, enter settings and then select **SAVE**.

| Setting | Options | Description |
|----------------------------|--|---|
| States | Description | Type states, provinces, prefectures, or other regions used in various parts of the program. |
| Scan Document Types | Description | Type descriptions to assign to documents to be scanned, such as "Photo ID" or "Explanation of Benefits." |
| | Requires Review | Select to require review of the document before moving to the next status in the current workflow. See Require document review . |
| Stat Level | Description | Type descriptions for each of the STAT levels (0-5). |
| | Color | Click in the text box, and then use the color picker to select a background color for studies on the worklist having the STAT level. |
| | Text Color | Select a text color for studies on the worklist having the STAT level. |
| | Inbound DICOM | Select the requested procedure priority of inbound studies to assign to the STAT level you are configuring. |
| | Outbound DICOM | Select the requested procedure priority to assign to outbound studies that are in the STAT level you are configuring. |
| TAT | Description / Colors | Select the edit  icon of a TAT to modify its description, text color, and background color. You can set the max TAT for a facility under Setup > [all uppercase menu] > Office > Facility. |
| Patient Arrival Wait Times | Use the following settings to configure color-coded descriptions corresponding to lengths of time that a patient waits upon arrival. These bands of time appear in the wait time monitor at the top of the Patient Arrival Worklist. | |
| | Description | Type a description for the band such as "Short Wait" or "Long Wait." |
| | Color | Background color for arrivals at the current wait time. |
| | Text Color | Text color for arrivals at the current wait time. |
| | Minutes | Type the maximum number of minutes that a patient waits to remain in the band. |
| Access Reasons | Reasons for accessing confidential patient records when using the Break the Glass function. | |
| | Code | Type an internal code for the reason. |
| | Description | Type a name or description of the reason such as, "Direct patient care." |

| Setting | Options | Description |
|-------------------------|-------------|---|
| Ordering Facility Types | Description | Type a description such as "Assisted Living" or "Prison." |

Reason codes

Reason codes are text strings that identify reasons for taking various actions such as cancellations, follow-ups, and rescheduling. You can preconfigure them for use in various parts of the program.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, on the **REASON CODES** sub-tab, in the left pane, select a category.
4. In the right pane at the bottom, type a reason and select **SAVE**.
5. Optional: To make the reason temporarily unavailable, select **Hide Inactive**.

| Setting | Options | Description |
|-----------------------|-------------|--|
| Cancel Reasons | Description | Type reasons for such canceling such things as appointments or exams in progress. |
| Abort Reasons | Description | Type reasons for aborting exams in progress. |
| Call Categories | Description | Type reasons phone calls, such as to patients for scheduling. |
| Critical Findings | Description | Type critical findings you can assign to studies, such as "Acute Positive." |
| Follow-Up Reasons | Description | Type reasons to follow up on a study, such as "Benign but suspicious." |
| | Code | Type your internal code for the finding. |
| | Follow Up | Type and select the length of time until the follow-up. |
| HIE Consents | Description | Type indicators as to whether a patient has consented to release of demographics and medical data through a Health Information Exchange for treatment, payment, and health care operations purposes. |
| Patient Alerts | Description | Type alerts to assign to patients, such as "Patient is claustrophobic." |
| Pause Reasons | Description | Type reasons that your company deems acceptable for pausing an exam, such as "Patient Movement." |
| Reason for Death | Description | Type reasons for death. |
| Reschedule Reasons | Description | Type reasons for rescheduling an exam. |
| Schedule Rule Reasons | Description | Type reasons to use when writing schedule rules to make a timeslot unavailable, such as "Machine maintenance." |
| | Color | Assign unique colors to each schedule rule reason for easy identification on the schedule book. |

| Setting | Options | Description |
|------------------------|-------------|---|
| Transportation Reasons | Description | Type modes of transportation such as "Medical Transport" or "Personal Vehicle." |

MRN information

MRN information here means your internal format for MRNs. Exa PACS/RIS can assign MRNs automatically according to the following settings.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, on the **MRN INFORMATION** sub-tab, enter the following settings.

| Setting | Description |
|--------------------|---|
| MRN Type | Select Default to use the default formatting included with Exa PACS/RIS, or Custom to define your own formatting. |
| Prefix | Type a prefix to prepend to the MRN. To be able to modify the prefix, select Can Edit . |
| Suffix | Type a suffix to append to the MRN. |
| Allow Duplicates | Select to allow duplicate MRNs. |
| Prefix/Suffix Max. | Select Fixed Length (above), and then type or select the maximum length of the MRN prefix and suffix. |
| Fixed Length | Select to specify a maximum length of the MRN. |

4. Select **SAVE**.

Accession information

Accession information here means global modifications you want Exa PACS/RIS to make to accession numbers.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, on the **ACCESSION INFORMATION** sub-tab, enter the following settings.

| Setting | Description |
|---------|---|
| Prefix | Type a prefix to prepend to the accession number. |
| Suffix | Type a suffix to append to the accession number. |


4. Select **SAVE**.

AE filter

This sub-tab is currently unused.

Payment gateway

If you selected **Enable Payment Gateway** previously (see [Configure your company](#)):

1. On the burger  menu, select **SETUP**.
1. Next to the burger button, on the all uppercase menu, select **Office**.


2. On the **COMPANY** tab, on the **PAYMENT GATEWAY** sub-tab, enter settings to make a payment gateway available, such as PayPal.
3. Select **SAVE**.

LDAP configuration

See [Configure all LDAP settings](#).

RCopia configuration

If you selected **Enable RCopia Service** previously (see [Configure your company](#)):


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, on the **RCOPIA CONFIG.** sub-tab, enter RCopia service details.
4. Select **SAVE**.

HL7

This sub-tab is currently unused.

Password management

You can customize requirements for passwords that users create to sign in to Exa PACS/RIS and other related client apps.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, on the **PASSWORD MGT.** sub-tab, enter the following settings.

| Setting | Description | |
|--|---|---|
| Password Must Be between... | Type a minimum and maximum number of characters that passwords can contain. | |
| Passwords Must Contain ... | Uppercase Letters | Exa PACS/RIS validates passwords based on these selections. |
| | Lowercase Letters | |
| | Numbers | |
| | Symbols or Special Characters | |
| 'User Must Change Password Next Login' Is Checked by Default | Select or clear to assign the default state of the setting. | |
| Force Users to Reset Their Password on a Set Schedule | Select to require password resets of a specified interval. | |
| Apply Password Requirements to Patient Portal | Select to use the same password requirements for Patient Portal accounts. | |

4. Select **SAVE**.

Modifiers

Modifiers are codes that provide additional detail to billing transactions.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, on the **MODIFIERS** sub-tab, move to the bottom of the screen, enter the following settings.

| Setting | Description |
|--|---|
| Code | Type the CPT modifier, or other modifier code. |
| Implicit | Select to visually exclude the modifier from submitted claims. |
| Description | Type the description for the code. |
| Fee Level | Select the fee level in the dropdown list. |
| Fee Override | Type the fee override code which takes precedence over any modifier created previously. To configure an override amount: In the first dropdown list select an operator (+ or -), in the box type an amount, and then in the last dropdown list select Value or %. |
| M1-M4 | Select the modifier number to which to assign the code. |
| Display on Schedule Book and Print Order | Select or clear to control visibility of modifiers. |

4. Select **SAVE**.

Link encryption

You can define how Exa PACS/RIS responds when a user clicks a link to a study using an encrypted URL. Settings here must match those agreed upon by the entity creating the encrypted links. You cannot edit link encryption settings, only add and delete them.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, on the **LINK ENCRYPTION** sub-tab, select **ADD**.
4. Enter the following settings.


| Setting | Description |
|----------------------|--|
| Link Encryption Type | Select the screen in which to open the study. |
| Integration Name | Type the friendly name of the integration (matching the one included in the URL, which identifies the decrypting preshared key and action to take on the decrypted URL). |
| Link Expiry | Select the checkbox to apply an expiration to the URL, and then use the dropdown list and text box to configure a length of time before expiration. |
| Key Type | Select a type of encryption for the key. |
| Key Expiry | Select the checkbox to apply an expiration to the key, and then use the date picker to select an expiration date. |

5. Select **GENERATE**.
6. In the dialog, copy the passphrase and initialization text to a safe location, and then close the dialog.
CAUTION: Do not close the dialog until you copy the information; Exa PACS/RIS will never display it again. If you lose the key, you must create a new one.
7. Send the passphrase and initialization text to the EMR company or other entity creating encrypted links.

Set up the office: Other assets

Add a market

You can add regional markets for use in other parts of the program, such as for assigning facilities.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **MARKET** tab, select **ADD**, and then enter the following settings.

| Setting | Description |
|---------|--|
| Code | Type your internal code for the market. |
| Name | Type the name of the market. |
| Region | Select the geographical region in which the market is located. |

4. Select **SAVE**.

Add a facility

Facilities are typically where healthcare services are rendered. You must add at least one facility to your company.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **FACILITY** tab, select **ADD**.
4. Enter the following settings for the facility.

| Setting | Description |
|-------------------------|---|
| Code | Type your internal code for the facility (up to eight characters). |
| Name | Type the name of your facility. |
| Market | Select the market that the facility serves. |
| Contact No. | Type the phone number of the primary contact person at the facility. |
| Fax No. | Type the fax number for receiving approved reports. |
| Send Reports to Fax No. | Select to automatically send reports to the fax number you entered previously. |
| Email | Type the email address of the primary contact at the facility. |
| Email Report Link | Select to automatically send an email when a report is created to the email address entered earlier that contains a link to view the reports on the ReportLink service. |
| Report Password | Type the password needed to view reports on ReportLink. |
| Email Attachment | Select to receive reports by attachment. |
| Timezone | Select the time zone used by your facility. |
| Mammo License ID | Type the facility's mammography license ID. |

| Setting | Description |
|--|---|
| Max TAT | Type the maximum allowed turnaround time, in minutes, before a breach of contract occurs. |
| Enable Alt. Acc. No. | Select to use of more than one account number for a patient. |
| Required SSN | Select to require a social security number to provide treatment. |
| Require Primary Phys. | Select to require a primary physician's information to provide treatment. |
| PokitDok Response | [Unused] |
| Upload Logo | Select Choose File , browse for and select a logo file for the facility, and then select Open . Logos can be in JPEG or PNG format. |
| Remove Logo | To remove the current logo, select REMOVE LOGO . |
| [Address] | Type the address of the facility. |
| File Store | Select the default file store to use at the facility. |
| Show Patient Alerts | Select to show a patient alert window when scheduling in the schedule book. |
| Show Recent Schedules | Select to display the recent schedules dialog when: 1) scheduling a preorder; and 2) double-clicking a patient in the Patient tab of the New Appointment screen. Days: Type the number of days in the past and future to control which exams appear in the recent schedule screen. |
| Enable Veterinary Registration | Select to be able to register veterinarians as physicians. |
| Mobile Rad Dispatching Address | Type the address of the office that dispatches mobile radiology. |
| Do Not Allow Overlapping Procedures to Be Scheduled | Select to prevent users from scheduling more than one procedure in the same timeslot in the schedule book. |
| Import Documents into Study as DICOMs | Select to automatically convert documents to DICOM images before importing. If not selected, the user can select whether to convert at the time of import. |
| Global Auto-Print | Select to automatically send radiology reports to printer that is configured on the Exa server. |
| Abbreviated Receipt | Select to use an abbreviated formatting for payment receipts. |
| Custom Receipt | Select to use a custom receipt for payments, such as co-pays. |
| Exclude from all Portals (All Portals & Break the Glass) | Select to exclude all studies associated with the facility from all portals, including when "breaking the glass." |
| Required Fields at Scheduling | Select options to specify as mandatory when scheduling an exam. |

| Setting | Description |
|--|---|
| Required Fields for Creating a Preorder | Select options to specify as mandatory when creating a preorder. |
| Study Status When Patient Arrives | Select the status to assign to the study when the patient arrives at check-in. |
| Study Status When Patient in Room | Select the status to assign to the study when the patient arrives in the exam room. |
| Report Delay to Patient Portal | Type the number of days to wait before making reports available on the patient portal. |
| Formal Name | Type the formal name of the facility, if different from the commonly used name. |
| Facility Notes | Type additional notes for the facility if needed. |
| MRN Information: Inherit | Select to copy the MRN from the EMR of origin. |
| Other MRN settings | See MRN information . |
| The following settings become available after you save. | |
| NPI No. | Type the national provider identifier of the facility. |
| Enable Insurance Eligibility | [Unused] |
| Federal Tax ID | Type the tax ID of the facility. |
| Enable Insurance Claims | [Unused] |
| ImagineSoft Provider ID | Type the "facility ID" used by ImagineSoftware. |
| Default Billing Provider | If using Exa Billing, select the default billing provider (the provider issuing invoices for treatment). |
| Service Facility | The facility providing treatment. |
| POS Type | Select the place of service code for the facility. To use this value as the default for all facilities, select the Always set POS to This Value checkbox. |
| Fee Schedule | Select the fee schedule for the facility. |
| Rendering Provider | The primary radiologist at the facility. |


5. Select **SAVE & CLOSE**.

Add modalities

You must set up each modality available to your facility or institution in Exa PACS/RIS. In particular, you must add modalities before entering DICOM settings.





Do not add non-DICOM modalities, as this could result in problems sending studies to external PACS.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **MODALITY** tab, select **ADD**.

- In the add/edit modality screen, enter the following settings.


| Setting | Description |
|----------------------------|---|
| Code | Type the standard DICOM modality code. For example, for ultrasound, type US. |
| Name | Type a unique name for the modality. |
| Hidden on Physician Portal | Select to hide the modality name on the physician portal to prevent unwanted scheduling. Useful for hiding non-scheduled modalities such as SR. |

- Select **SAVE**.
- In the list of modalities, select the   buttons to order the new modality.
Note: During modality-related tasks, Exa PACS/RIS matches modalities by the order in the list. Therefore, for example, you should list MG before SR.

Add modality rooms

Modality rooms are named locations where modalities are used for exams. You can add modality rooms for your institution for use in scheduling exams.

Prerequisite: Configure at least one modality, facility, and DICOM modality worklist.


- On the burger  menu, select **SETUP**.
- Next to the burger button, on the all uppercase menu, select **Office**.
- On the **MODALITY ROOM** tab, select **ADD**.
- Enter the following settings.

| Setting | Description |
|-------------------|---|
| Code | Type your internal code or name for the modality room. |
| Facility | Select the facility where the modality room is located. |
| Name | Type a name for the modality room. |
| From Date/To Date | Select the dates of operation. |
| Color Code | Select in the box, and then select a color from the picker to assign to the modality room. The color appears in a bar below the name of the modality room in the schedule book. |
| Display Order | Type a number to determine the horizontal display position of the modality room in the schedule book. Lower numbers appear on the left side of higher numbers. |
| Modalities | Select all modalities that are in use in the modality room. |
| DMWL | Select the AEs in the room to which to serve the worklist. Only the selected AEs will receive orders for that room. |

- On the **MODALITYTIMES** sub-tab, enter settings as needed.
- On the **LINKED RESOURCES** sub-tab, select which treatment resource is associated with the modality room (technologist or Mobile RAD vehicle), and then type or select the name of the resource.
- Select **SAVE**.

Add a group chat room

In a screen outside Exa Chat, you can create group chat rooms, manage members of the rooms, and specify who can find the group chat rooms in order to join them.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **CHAT GROUP ROOMS** tab, select **ADD**.


| Setting | Description |
|--------------|---|
| Room Name | Type a name for the room. |
| Room Users | Select the members of the group chat room. |
| Available to | Select users that can find the group chat room when searching for a room to join. |

4. Select **SAVE**.

Add a notification

You can pre-configure notifications to appear on the dashboard and/or portal sign-in pages under "Organizational News." These notifications are fixed messages, and not related to email or fax notifications.

Prerequisite: Add at least one facility.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **NOTIFICATION** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|-------------------------------|---|
| Title | Type a title for the notification. |
| Show on Provider Portal Login | Select to display the notification on the sign-in page of the physician portal. |
| Show on Attorney Portal Login | Select to display the notification on the sign-in page of the attorney portal. |
| Description | Type the body of the notification. |
| Office Location | Select one or more facilities to which to send the notification. |

5. Select **SAVE**.

Add tasks

Administrators can add tasks for marketing representatives, such as "Tell referring physician offices that we will start offering 3D mammography in January."

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **TASKS** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|-------------|------------------------------------|
| Title | Type a title for the task. |
| Description | Type a description of the task. |
| Due Date | Select a due date for the task. |
| Completed | Select when the task is completed. |

5. Select **SAVE**.

What are authorization, verification, and estimation?

Insurance companies and other providers may require authorization and verification of eligibility.


- *Authorization* involves contacting the insurance company about a procedure, providing proof of medical necessity, and obtaining permission for the procedure in the form of an authorization number.
- *Verification* (of eligibility) means to check whether a patient's insurance policies cover medical products or services.
- *Estimation* refers to estimating coverage in the form of amounts payable by insurance companies, patients, and other parties.

Eligibility verification and insurance coverage estimation is performed electronically with a clearinghouse through PokitDok, ImagineSoftware, or other service. If the verification service is not able to determine eligibility, it can be determined manually by clinical staff.

Add authorization rules

Authorization rules prevent you from scheduling an exam on a date sooner than the amount of time required to obtain insurance authorization. Adding a rule automatically adds a warning (red star) to studies on the worklist that are awaiting authorization.

Prerequisite: Configure at least one procedure code and insurance provider.

1. Optional. To filter the list of rules, in the **Facility** dropdown list, select a facility.
2. On the burger  menu, select **SETUP**.
3. Next to the burger button, on the all uppercase menu, select **Office**.
4. On the **EXAM AUTHORIZATION** tab, select **ADD**.
5. In the **Add Authorization Rule** dialog, configure the following settings.

| Setting | Description |
|------------------|--|
| Facility | All facilities are selected by default. To select individual facilities, select Choose facilities , and then select one or more facilities in the dropdown list. |
| Modality | Select one or more modalities to which to apply the authorization rule. |
| Days | Type the minimum number of days before an exam that it must be scheduled. |
| Allow Scheduling | Select to allow users to schedule exams that are currently unauthorized, but that can be authorized in the future. Gives the user the option to schedule the exam, create a preorder instead, or cancel. |
| Procedure Codes | Select NONE SELECTED, and then use the search bar to find and select one or more procedure codes. The authorization rule only applies to the |

| Setting | Description |
|---------------------|--|
| | procedures you select. |
| Insurance Providers | Select NONE SELECTED, and then use the search bar to find and select one or more insurance providers. The authorization rule only applies to the providers you select. |

6. Select **SAVE**.


See also:

[Manually authorize an exam](#)

[What are authorization, verification, and estimation?](#)

Create a study flag

You can create a study flag that users can apply to studies and orders on the worklist. Sorting the worklist by flags is one way for users to easily find groups of studies or orders to work on. You can also use them to trigger routing rules. When you create a study flag, you specify its scope of availability by institution, facility, modality, and other parameters.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **STUDY FLAG** tab, select **ADD**.
4. In the **Description** box, type a name for the flag.
5. Enter the following settings.

| Setting | Description |
|----------------------------------|--|
| Available in Portal | Select to make the flag available in the physicians' portal. If selected, all other settings become unavailable. |
| View Study Flag on Schedule Book | Select to show any study flags added to a study on the appointment card in the schedule book. |
| Color Code | Select a color in the picker. This color appears in the Study Flag column in the worklist. |
| Institutions | Select the institutions for which the study flag is available. |
| Facilities | Select the facilities for which the study flag is available. |
| Modalities | Select the modalities for which the study flag is available. |

6. Select **SAVE**.

Set monthly goals

You can set monthly goals for the number of studies to perform, for example.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **MONTHLY GOALS** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|------------------------|--|
| Modality | Select the modality for which to set a goal. |
| Goal Period | Select the month for the goal. |
| Monthly Goal | Type the target number of studies to perform with the selected modality. |
| Working Days per Month | Type the number of days in the selected month. |

5. Select **SAVE**.

Configure macro notes

Macro notes are pre-configured blocks of text and metadata that you can add as notes to items in various parts of the program such as studies, schedules, and claims. Configuring macro notes ahead of time saves you from having to re-enter the same notes on multiple occasions.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **MACRO NOTES** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|------------------------|---|
| Description | Type a short description for the macro note to appear as the selectable option when adding notes in other parts of the program. |
| Macro Types | Select the context in which the macro note is available. |
| Facilities | Select the facilities where the macro note is available. |
| Modalities | Select the modality with which the macro note is available. |
| Edit Appointment Types | Select to add or remove the appointment types for which the macro note is available. |
| Macro Text | Type the text of the macro note. |

5. Select **SAVE**.

Configure portal links

You can add up to two custom links to the patient, provider, or attorney portal. For example, you could add a link to the patient portal that sends your patients to your company's payment website.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **PORTALS** tab, select a portal sub-tab, and then enter the following settings.

| Setting | Description |
|---------|--|
| Label | Type the link text that appears to the user. For example, <i>Pay Now</i> . |
| Link | Type the URL. For example, <code>https:\www.ourcompname.com\customer_payment_site</code> |

4. Select **SAVE**.

Manage life cycles

To automatically purge aging images from the database (such as for legal or efficiency purposes), you can create life cycle management (LCM) rules.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **LIFE CYCLE MANAGEMENT** tab, select **ADD**.
4. In the **LCM Rule Name** box, type a name for the rule.
5. Enter the following settings.

| Setting | Description |
|-------------------|--|
| Facility/Modality | Select the facilities and modalities whose data is subject to purging by the rule. |
| Data to Purge | Select one or more types of data to purge. |
| When to Purge | Age of Study: Select the checkbox, and then specify the number and category of days. |
| | Age of Patient: Select the checkbox, and then specify the age of the patient. |
| | Verify image instance before removing: Select the checkbox, and then specify the databases from which to purge the images. |


5. Select **SAVE**.

Configure all LDAP settings

Exa PACS/RIS supports the LDAP and LDAPS (LDAP Secure) protocols.

Make LDAP available

You can set up a connection to an Active Directory/LDAP server and synchronize users between the Exa PACS/RIS database and the LDAP server.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, select **Enable LDAP**.
4. On the **LDAP CONFIG** sub-tab, under **Active Directory Server**, type the server address and other settings.
5. Under **Credentials**, type user credentials to sign in to the **LDAP server**.
6. Under **User Synchronization**, specify whether and how often to synchronize the Exa PACS/RIS database with the LDAP server.
7. Optional: To confirm your connection settings, select **CHECK CONNECTION**.
8. Optional: To synchronize servers manually, select **SYNCHRONIZE**.
9. Select **SAVE LDAP CONFIGURATION**.

About AD synchronization

Synchronize AD users and groups to ensure that the Exa PACS/RIS server has the same AD users and groups as the LDAP server. With regard to groups, a user can only be a member of one Exa PACS/RIS-related AD group at a time. The following examples illustrate how group synchronization works.

Example 1


| Before synchronization | Change | After synchronization |
|--|----------------------------|--------------------------|
| User 1 in LDAP group A User 1 not in LDAP group B | Add user 1 to LDAP group B | User now in LDAP group B |
| User 1 in Exa PACS/RIS group A Exa PACS/RIS has no group B | -none- | No change |

Example 2

| Before synchronization | Change | After synchronization |
|--|---|---|
| User 1 in LDAP group A User 1 not in LDAP group B | Move user 1 from LDAP group A to LDAP group B | User now in LDAP group B |
| User 1 in Exa PACS/RIS group A Exa PACS/RIS has no group B | -none- | User is removed from group Exa PACS/RIS group A, but can be added back. |


Synchronize AD groups

To synchronize AD groups with the LDAP server:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **AD GROUPS** tab, select **SYNC. AD GROUPS**.
4. In the left pane, select the groups that you want to synchronize (add to the server).
5. Select **CREATE SELECTED GROUPS**.

Synchronize AD users

To synchronize AD users with the LDAP server:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **AD USERS** tab, select **SYNC. AD USERS**.
4. In the left pane, select the users that you want to synchronize (add to the server).
5. Select **CREATE SELECTED USERS**.

Optimize LDAP for large numbers of query results

By default, windows returns a maximum of 1000 objects in response to an LDAP query, but you can increase this number. This can be useful when importing bulk accounts or other objects from Active Directory by using Adobe Connect or other means.

Find the fully qualified domain name (FQDN)

1. On the LDAP server, in **Control Panel**, select **System and Security > Administrative Tools > Active Directory Domains and Trusts**.
2. In the left pane of the **Active Directory Domains and Trusts** dialog, under **Active Directory Domains and Trusts**, find the FQDN for the computer or computers.
3. Keep this information for use in the next procedure.

Set parameters

1. On your LDAP domain controller, at the command prompt, sign in as the domain administrator.
2. Type `NTDSUTIL`, and then select **ENTER**.
3. At the `ntdsutil:` prompt, type `ldap policies`.
4. At the `ldap policy:` prompt, type `connections`.
5. At the `server connections:` prompt, type `connect to server <FQDN of domain controller>`.
6. When the connection is open, type `q`.
7. At the `ldap policy:` prompt, type `show values` to view the current `MaxPageSize` value.
8. To change the value, type: `set MaxPageSize to 30000`.
9. Optional. To confirm your in-progress change, type: `Show Changes`.
10. To commit the change, type: `commit changes`.

Configure providers and resources


You can set up individual healthcare providers, their groups and facilities, and provider pay schedules.

Configure an ordering facility

You can configure an ordering facility at your institution to be able to submit electronic orders for exams. The orders submitted appear on the PRE ORDERS tab of the worklist for scheduling.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **ORDERING FACILITY** tab, select **ADD**, and then enter the following information.

| Setting | Description |
|-------------------------|--|
| Code | Type your internal facility code. |
| Name | Type the name of the facility. |
| Market | Select the market served by the facility. |
| [Address] | Type or select the address and country or region of the facility. |
| Phone/Fax/Email | Type the contact information for the facility. |
| Send Fax/Email | Select the checkboxes to indicate whether and how to receive approved reports. |
| Report Password | Type the password that the ordering facility must use to view reports generated from exams that they ordered. |
| Default POS Map | Select a map to the place of service, such as Google Maps. |
| Medicare Provider No. | Type the Medicare provider number of the facility. |
| CLIA No. | Type the clinical laboratory improvement amendments number of the facility. |
| Notes | For mobile billing, type notes to the ordering facility, and apply formatting by using the word processing tools provided. |
| NPI No. | Type the national provider identifier of the facility. |
| Provider Agreement Code | Select the Medicare provider agreement code of the facility. |
| Entity Identifier Code | Select the entity identifier code of the facility (refer to the USHIK). |
| EIN | Type the employer identification number of the facility. |
| State License No. | Type the state medical license number of the facility. |
| ETIN | Type the ETIN to be able to use electronic transfers. |
| Federal Tax ID | Type the federal tax ID of the facility. |
| Medicaid Provider No. | Type the Medicaid provider number. |

| Setting | Description |
|---------------------|---|
| Taxonomy Code | The Medicare/Medicaid taxonomy code (refer to CMS.gov). |
| Medicare UPIN | If there is only one healthcare provider at the facility, and the provider has no NPI, type the unique physician identification number of the provider. |
| SSN | If there is only one healthcare provider at the facility, type the social security number of the provider, if available. |
| Contract Start Date | The start date of any mobile billing contract made with the ordering facility. |
| Fee Schedule | Select a fee schedule from the dropdown list. To add fee schedules, see Configure a fee schedule . |
| Locations/Contacts | Select a provider associated with the ordering facility, and then select the plus  button. |

4. Select **SAVE**.
5. Enter the following settings on the sub-tabs that appear.

Locations/Contacts

See [Add a location or contact to an ordering facility](#).

Providers

To view the providers at the ordering facility, select the **PROVIDERS** sub-tab.

| Setting | Description |
|---------|---|
| [None] | Lists providers added to the ordering facility. |

Summary

To generate summaries of patients and studies at the ordering facility, select the **SUMMARY** sub-tab.

| Setting | Description |
|-------------------|---|
| Patients/Study | Select whether display patients or studies in the ordering facility summary report. |
| From Date/To Date | Enter a date range for the summary report. |

- Select **GO** to view the summary report.

Marketing Rep

To configure a marketing rep. for the ordering facility, select the **MARKETING REP.** sub-tab.

| Setting | Description |
|----------------|--|
| Marketing Rep. | Select the marketing representative for the facility. |
| Inherited From | If inherited, enter the contact information of the origin. |

1. Select **SAVE**.
2. In the **Notes**, **Follow-Ups/Tasks**, and **Contracts** areas, select **ADD** to add the corresponding items to the marketing rep.

3. In the **Patient Documents** area, select **UPLOAD** to upload documents.

Login Details

You can link users who can sign in to the ordering facility portal, and assign sign-in credentials.

1. Select a user and then select **LINK USER**.
2. Optional. To add a new user, enter credentials and select **CREATE USER**.

Credentialed Technologists

You can link technologists to ordering facilities for which they are credentialed. This ensures that mobile sites do not assign non-credentialed technologists. If no technologists are linked, all technologists are available to assign.

- On the **CREDENTIALLED TECHNOLOGISTS** sub-tab, select one or more technologists in the dropdown list.

Credentialed Radiologists

You can link radiologists to ordering facilities for which they are credentialed. Only linked radiologists can read studies of the ordering facility. If no radiologists are linked, all radiologists can read studies of the ordering facility.

- On the **CREDENTIALLED RADIOLOGISTS** sub-tab, select one or more radiologists in the dropdown list.

Linked Resources

To link technologist or vehicle resources to the ordering facility, select the **LINKED RESOURCES** sub-tab.


| Setting | Description |
|--------------|--------------------------------|
| Technologist | Select a technologist to link. |
| Vehicle | Select a vehicle to link. |

Billing Rules

See [Add billing rules](#) (see also [About billing rules](#)).

Import an ordering facility

If you obtain exported facility information you can import those facilities.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **ORDERING FACILITY** tab, select **IMPORT**.
4. Select **Choose File**, browse for and select the file to import, and then select **Open**.
5. Optional. To overwrite existing facilities, select the **Update Existing** checkbox.
6. Select **IMPORT**.

What is a billing type?


The *billing type* is a setting for ordering facility locations that determines how their claims are handled. Since some insurance policies do not cover certain mobile billing charges, the **Split** billing type can be used to split charges between the ordering facility and the insurance carrier. Often the responsible payer for a mobile exam is unknown when the invoice is initially drafted, and you can use the **Census** billing type to place such orders in a queue until the payer is determined. If both of the previous cases apply, you can use the **Global** billing type. Finally, you can use the **Facility** billing type to invoice the ordering facility for all charges.

The following provides more details about each billing type.

| Type | Claims | Charges | Respons. Payer | Modifier | POS | Description (or Result When Census Updated) |
|----------|--------|----------------------|-------------------|-----------------------------------|----------------------------|---|
| Global | 1 | Global fees | Primary insurance | None | Ordering facility location | Studies change to Billed status and are removed from the Census screen. |
| Split | 2 | Technical charges | Ordering facility | TC saved in M1 or next available. | None | <ul style="list-style-type: none"> Box 20 is checked "Yes," total claim amount filled into the charges box to the right of box 20 Box 32 filled in with rendering provider's name, address, and NPI number. Claims change to Billed status and are removed from the Census screen. <p>Note:</p> <ul style="list-style-type: none"> When there are no technical charges, the claim is created but has zero bill fees for those charges When there are no professional charges, the claim is created but has zero bill fees for those charges When there are only global charges, the claims is created but has zero bill fees for those charges |
| | | Professional charges | Primary insurance | 26 saved in M1 or next available. | | |
| Facility | Any | Global fees | Ordering facility | None | Ordering facility location | Studies do not appear in the Census screen. |
| Census | | | | | | Studies appear in the Census screen for delayed claim creation. Use this billing type for skilled nursing facilities and other locations that need to wait to determine the claim payer type. |

Add a location or contact to an ordering facility

Ordering facilities can have multiple locations. For example, skilled nursing facilities (SNFs) can have different halls, each with different nurse stations or fax lines. To address this, you can add locations or contacts to an ordering facility.

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **ORDERING FACILITY** tab, open an ordering facility to edit, and then select the **LOCATIONS/CONTACTS** sub-tab.
Note: If new options do not appear, move down.
4. Select **NEW CONTACT**, and then enter the following settings.

| Setting | Description |
|------------------------|--|
| Location Name | Type the name of the location. |
| Phone/Fax | Type the phone number and fax number of the location. |
| Ordering Facility Type | Select the type of ordering facility for the location. |
| POS Type | Select the place of service code for the location. |

| Setting | Description |
|-----------------|--|
| Primary Contact | Select if this location is the primary contact for the ordering facility. |
| Billing Type | Select the billing type of the location. What is a billing type? |

5. Select **SAVE CONTACT**.
6. Select **SAVE & CLOSE**.

About billing rules

Billing rules apply to mobile billing claims for ordering facilities of type Split. Billing rules define automatic modifications to default charges and fees on ordering facility location claims. For example, if your ordering facility location frequently adds extra charges for X-rays performed after hours, you can create a billing rule that automatically adds the extra charge for you. The following table describes the types of billing rule that are available to configure. For instructions on how to configure a billing rule for an ordering facility, see [Add billing rules](#).

| Billing Rule Type | Description |
|--|---|
| On claims for the selected OF location, adds a specified amount to fees for: | |
| After Hours | Selected CPTs when performed after hours. |
| Exam Override | Selected procedures. |
| Exam Type Override | Selected modalities. |
| Setup | Setup for selected CPTs. |
| Stat | Selected CPTs performed STAT. |
| Stat Exam Type | Selected modalities performed STAT. |
| Transport - Multi-patient | Transport to multiple patients with selected modalities. When serving multiple patients in a single dispatch, the transport fees are divided evenly between patients. |
| Transport - Single | Transport to the patient with selected modalities. |

Add a billing rule

To add a billing rule for an ordering facility location:

1. Follow the steps in [Configure an ordering facility](#).
2. On the **BILLING RULES** sub-tab, enter the following settings.
Note: Available settings change depending on which billing rule type you select.

| Setting | Description |
|-----------------------------|--|
| Billing Rule | Select the billing rule type. |
| Ordering Facility Locations | Select the OF locations whose claims you want to modify by the rule. |
| Modalities | Select the modalities whose fee you want to modify. |
| Fee Code | Select the CPTs whose fee you want to modify. |

| Setting | Description |
|----------------|---|
| Fee Basis | Percentage: Select to increase the fee by a percentage, and then type the percentage in the box. Value: Select to increase the fee by a fixed amount, and then type the amount in the box. |
| Billable Limit | If limits apply (for example by insurance companies), type the maximum amount for each patient for each dispatch that can be added to the fee. |


3. Select **SAVE**.

See also:

[About billing rules](#)

Add a provider organization

A provider organization is a parent entity for provider groups and locations.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **PROVIDER ORGANIZATIONS** tab, select **Add**, and then enter the following settings.

| Setting | Description |
|-------------|---|
| Code | Type your internal code for the organization. |
| Description | Type a description. |

4. Select **SAVE & CLOSE**.

Add a provider group or location

If your institution works with a provider group, add it to the system.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **PROVIDER GROUP / LOCATION** tab, select **Add**, and then enter the following settings.

| Setting | Description |
|-----------------------|--|
| Code | Type your internal code for the group. |
| Name | Type the name of the group. |
| Provider Organization | Select the provider organization to which the provider group or location belongs. |
| [Address] | Type and select the address and country or region of the group. |
| Phone/Fax No. | Type the primary contact information for the group. |
| Email | Type the email address of the primary contact at the group. |
| Report Password | Type the password that the provider group must use to view reports generated from exams that they ordered. |

4. Select **SAVE**.
5. Use the **PROVIDERS** sub-tab to view or edit the list of configured providers.
6. Use the **SUMMARY** tab to display a list of patients or studies associated with the current provider group.
7. Use the **MARKETING REP** sub-tab to add a marketing rep to the provider group.

Add a resource

A *resource* is an attorney, nurse, provider, laboratory, radiologist, technologist, or referring provider. You can add individual resources and add them to one or more provider groups.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **RESOURCE** tab, select **Add**, and then enter the following settings.

Note: The settings available differ depending on your selection in the **Type** dropdown list.

| Tab/Sub-tab | Setting | Description |
|-------------|--|--|
| RESOURCE | Type | Select an Exa PACS/RIS provider type. |
| | Code | Type your internal code for the provider. |
| | Name | Type the name of the provider. |
| | Modality | Select the technologist's allowed modalities. |
| | Title | Type the academic credentials of the provider (e.g. MD) |
| | NPI No. | Type the national provider identifier of the facility. |
| | Taxonomy Code | The Medicare/Medicaid taxonomy code (refer to CMS.gov). |
| | Dr. Office Name | Type the business name of the provider's office. |
| | SSN | Type the social security number of the provider. |
| | Federal Tax ID | Type the federal tax ID of the provider. |
| | EIN No. | Type the employer identification number of the provider. |
| | ETIN No. | Type the ETIN to be able to use electronic transfers. |
| | Medicare UPIN | If the provider has no NPI, type the unique physician identification number of the provider. |
| | Market | Select the market that the resource serves. All facilities in the Facilities dropdown list that are associated with the selected market become selected. |
| Facilities | Select all facilities with which the provider is associated. | |
| Specialty | Select the specialties of the provider. | |

| Tab/Sub-tab | Setting | Description |
|-------------------------|-----------------------|---|
| | License No. | Type the state medical license number of the provider. |
| | Medicare Provider No. | Type the Medicare provider number of the provider. |
| | Medicaid Provider No. | Type the Medicaid provider number of the provider. |
| | Prov. Agreement Code | Type the code for the legal provider agreement code. |
| | POS Type | Displayed when Referring Provider is selected as the provider type. Select the place of service type for the referring provider's location. |
| | Fee Schedule | Displayed when Referring Provider is selected as the provider type. |
| | Max TAT | Assign a maximum turnaround time for the provider, in minutes. Exa PACS/RIS divides this time into 4 segments on the TAT monitor on the worklist. |
| Locations / Contacts | Code | Type your internal code for the provider. |
| | Organization | Select the provider organization of the provider. |
| | Group | Select the provider group to which the provider belongs. |
| | Email | Type the email address of the provider. This is required to receive email reports, notifications, or attachments. |
| | Contact Name | Type a contact name, such as the name of the administrative assistant of the provider. |
| | [Address] | Type or select the country or region and address of the provider. |
| | Provider Alerts | Type any alerts for the provider, such as "only takes referrals." |
| | Office Phone/Fax | Type the contact information for the provider's office. |
| | Mobile/Pager No. | Type the mobile and/or pager number of the provider. |
| | Phone No. | Type the personal phone number of the provider. |
| | Fax No. | Type the personal fax number of the provider. |
| | Primary Contact | Select to send reports to the referring provider only. |

| Tab/Sub-tab | Setting | Description |
|-----------------------------------|--|---|
| Reports to Me/Contact Information | Email Report Link Email Attachment Postal Mail Fax Office Fax HL7 | Select to send reports to the individual provider location/contact, and select which methods to use. Note: If you select Email Report Link and/or Email Attachment , you must enter the recipient email address in the Contact Information area. |
| Reports to Group | Email Report Link Email Attachment Postal Mail Fax Office Fax HL7 | Select to send reports to all members of the provider location/contact's provider group, and select which methods to use. |
| Report Password | -- | If you selected Email Report Link previously, type the password that the provider must use to view reports generated from exams that they ordered. |
| Reports to Patient Portal | Delay | Type the number of days to wait before posting reports on the patient portal. |
| Image Delivery Options | CD Film Paper | Select which media to use to deliver images. |
| Notification Settings | Email/Fax | Select to receive notifications by email and/or fax. |
| | Receive When Added as CC Provider | Select to have the provider receive notifications by email if they are added as a CC (carbon copy) provider. |

4. Select **SAVE CONTACT** and then **SAVE & CLOSE**.

See also:


[Configure a technologist](#)

[Deliver reports](#)

[Configure a notification template](#)

Convert or merge a system provider resource

When Exa PACS/RIS receives a study with providers that it does not recognize, it automatically creates a *system provider* resource and associates the study with that system provider. System providers are not available in other parts of the program, but you can convert them to a usable provider or merge them with an existing one.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **RESOURCE** tab, on the **SYSTEM PROVIDER** column, select **Yes**.
4. Select a system provider in the list, and then do one of the following.
 - a. To merge with an existing provider, select **USE EXISTING**, select a provider, and then select **SAVE**.
 - b. To convert to a useable provider, select **CONVERT DIRECTLY**.

5. Select a system provider in the list, and then do one of the following.


Configure a technologist

Technologists have access to special features in Exa PACS/RIS, and therefore require a slightly more detailed configuration. For example, you can specify which appointment types the technologist is allowed to perform, and assign schedule rules to the technologist, which prevents scheduling them for an appointment that they are not allowed to perform. To configure a technologist:

Add a technologist resource

1. Follow the steps in [Add a resource](#) to add a resource of type **Technologist**, but do not select **SAVE & CLOSE**.
2. On the **ALLOWED APPOINTMENTS** sub-tab, select **ADD**.
3. In the **Edit Appointment Types** dialog, select the checkboxes for all appointments that the technologist is allowed to perform, and then select **SAVE**.
4. Optional. On the **SCHEDULE RULES** sub-tab, select an edit button to modify a schedule rule.
5. Select **SAVE & CLOSE**.

Create a technologist user role

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **USER ROLES** tab, select **ADD**, type a name and description of the role (such as "Technologist"), and then select **SAVE**.
4. In the **User Role Permission** area, select the **Technologist** user right, plus any other rights you want to grant all technologists.
5. Select **SAVE & CLOSE**.

Create a technologist user group

1. On the **USER GROUPS** tab, select **ADD**.
2. In the **Roles** dropdown list, select **Technologist** (or the name of the technologist user role you created earlier).
3. Enter other settings for the group (see [Create a user group](#)), and then select **SAVE**.


Create a technologist user

Configure an individual technologist as a technologist user.




1. On the **USERS** tab, select **ADD**.
2. In the **Linked Provider User Type** dropdown list, select **Technologist**.
3. In the **Technologist** dropdown list, select the technologist resource you created earlier.
4. Enter all other settings for the user (see [Create a user](#)).
5. Select **SAVE**.

Configure a provider pay schedule

To help with billing, you can configure a pay schedule for each organization that provides radiology reading services. The schedule defines the charges by procedure, modality, and radiologist.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
3. On the **PROVIDER PAY SCHEDULE** tab, select **ADD**, and then enter the following settings.

| Setting | Description |
|-------------------|---|
| Pay Schedule Name | Type a name for the pay schedule. Typically, this is the name or organization of the radiologist. |

| Setting | Description |
|-----------------------|--|
| Start/End Date | Select a date range during which the pay schedule is valid. |
| Provider | Select a radiologist to assign to the providing organization, and then select the plus  button. You can add multiple radiologists. |
| Modalities/Fee | Select one or more modalities to which to assign a fee. Type the fee to charge when using the selected modality during an exam, and then select the plus  button. Add all modality/fee combinations that the provider offers. |
| Appointment Types/Fee | Select one or more appointment (exam) types to which to assign a fee. Type the fee for the selected exam, and then select the plus  button. Add all appointment type/fee combinations that the provider offers. |

4. Select **SAVE**.

Configure scheduling and codes

You can set up information related to scheduling exams, including fees, body parts, appointment types, diagnostic and procedure codes, and various kinds of templates.


About fee schedules

Fee schedules define what your healthcare institution charges for procedures. There are three types of fee schedule. The *billing fee schedule* is the primary type of fee schedule, and lists the global fees before any other considerations. The *allowed fee schedule* is the contract rate agreed upon with insurance companies, and is used for reference purposes. The *self-pay schedule* reflects discounts for cash payments made by individual patients.

Configure a fee schedule

You can configure fee schedules by following these steps:

Prerequisites: Configure procedure codes.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **FEE SCHEDULE** tab, select **ADD**, and then enter the following settings.

| Setting | Description |
|-------------------|---|
| Fee Schedule Name | Type a name for the fee schedule. |
| From Date/To Date | Select a date range during which the fee schedule is valid. The From date must be the current day or earlier. |
| Type | Select a type from the dropdown. |


4. Select **SAVE**.
5. On the **FEE SCHEDULE** tab, find the schedule you just added, and then double-click to open it.
6. Select **ADD PROCEDURE**, select one or more procedures in the list, and then select **SAVE**.
Note. To find procedures to add, enter one or more of the following search criteria, and then select **SEARCH**.

| Setting | Description |
|-------------------|---|
| Add To | Shows the name of the current fee schedule. |
| Facilities | Select the facilities that provide the procedure. |
| Code | Type the code for the procedure. |
| Short Description | Type one or more characters in the description of the procedure. |
| Modalities | Select the modalities used in the procedure. |
| Ref. Code | Type the reference code for the procedure. In most cases this can be the CPT or LOINC code. |
| NDC Code | Type the national drug code associated with the procedure. |
| Service Type | Select a service type in the dropdown list. |

7. On the **FEE SCHEDULE** tab, select **SAVE**.


See also:[About fee schedules](#)**Import or export a fee schedule**


You can import a fee schedule from another Exa PACS/RIS installation, or export a fee schedule from your current installation.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **FEE SCHEDULE** tab, double-click an existing fee schedule to open it.
4. To import a fee schedule:
 - a) Select **IMPORT FEE SCHEDULE**.
 - b) Select **Choose File**, browse for and select a file to import, and then select **Open**.
 - c) Select **IMPORT**.
5. To export the current fee schedule to your Windows Downloads folder, select **EXPORT FEE SCHEDULE**.

Configure a facility fee schedule

It can be useful to configure individual facility fee schedules: if your fees differ by facility; for teleradiology; or if you generate the Fees by Facility or Fees by Modality report.


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **FACILITY FEE SCHEDULE** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|---------------------|---|
| Fee Name | Type a name for the facility fee schedule. |
| Start Date/End Date | Select a date range during which the schedule is valid. |
| Facilities | Select one or more facilities to which the schedule applies. |
| Modalities | Select one or more modalities to which the fee applies. |
| Modality Fee | Type the fee for the modality, and then select the plus  button. You can add multiple modality/fee combinations. |

5. Select **SAVE**.


Configure body parts

You can define body parts for use in other parts of the program.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **BODY PARTS** tab, select **ADD**.
4. Type the name and alternative name for the body part, and then select **SAVE**.

Configure diagnostic codes


You can enter SNOMED, ICD, or LOINC codes for use in other parts of the program.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.

3. On the **DIAGNOSTIC CODES** tab, select **ADD**.
4. Enter the following settings.
 - Code** – Type the code to enter.
 - Description** – Type the code's diagnosis description.
 - Code Type** – Select the code standard to which the code belongs.
5. Select **SAVE**.

Import diagnostic codes

If you obtain exported diagnostic codes, such as from the CMS or AMA, you can import them.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **DIAGNOSTIC CODES** tab, select **IMPORT**.
4. Select **Choose File**, browse for and select the file to import, and select **Open**.
5. Optional. To overwrite existing facilities, select the **Update Existing** checkbox.
6. Select **IMPORT**.

About procedure codes, appointment types, and appointment type procedures

A *procedure code* (or *CPT code*) is an internal code that identifies a medical procedure. You enter procedure codes in Exa PACS/RIS primarily *for purposes of billing*.

An *appointment type* is a separate entry that you associate with a procedure code *for purposes of scheduling and medical examinations* (by the front desk, radiologists, and technologists). You work with either a procedure code or an appointment type depending on which part of the program you are using. The appointment type code can be anything, but we recommend using the same code as the associated procedure code.

An appointment type must include at least one *appointment type procedure*, which is simply the original procedure code. In summary, the following example shows a procedure code and description for a hand X-ray, and two associated appointment types, one for the right hand and one for the left hand.

| Procedure (Code/Description) | Appointment Types | Appt. Type Procedure |
|---------------------------------|-----------------------|---------------------------------|
| 73120 RAD RADEX HAND 2 VIEWS | XR RIGHT HAND (73120) | 73120 RAD RADEX HAND 2 VIEWS |
| | XR LEFT HAND (73120) | |

When *scheduling* the exam, the scheduler uses one of the appointment types. When *reading* the exam, the radiologist also uses the appointment type. When *billing* the exam, the biller uses the procedure code.

About procedure code charge types

You can specify a *charge type* for individual procedure codes that determines whether the procedures are billed to an ordering facility or insurance carrier, regardless of the claim's responsible payer. When you create a claim, Exa PACS/RIS automatically creates separate invoices for all procedure codes of each charge type—one invoice for the insurance carrier, and one for the ordering facility. Specifying charge types is especially useful when working with ordering facility billing rules that automatically add special charges to ordering facility invoices.

See also:

- [Configure procedure codes](#)
- [Configure appointment types](#)

[About billing rules](#)

[Add a billing rule](#)


Configure procedure codes

SETUP > [uppercase menu] > **Scheduling & Codes** > **PROCEDURE CODES**

A *procedure code* is an internal code that identifies a medical procedure. Additionally, procedure code entries serve as detailed sets of information about procedures that Exa PACS/RIS uses for billing, ordering, and other functions.

When you configure a procedure code, you can add (associate) NDCs from which future technologists can select when performing the exam. This makes the process of searching for and adding the appropriate contrast material and other medications more efficient and accurate.

Prerequisites: For adding NDCs to a procedure code, complete the steps in [Configure NDCs](#).

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **PROCEDURE CODES** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|-------------------|---|
| Single/Empty Code | [Unused] |
| Facilities | Select one or more facilities that perform the procedure. |
| Code | Type your code for the procedure. |
| Short Description | Type a short description for the procedure. |
| Description | Type a full description of the procedure. |
| Service Type | Select the service type to which the procedure belongs. |
| Ref. Code | Type the reference code of the procedure. In most cases this can be the CPT or LOINC code. |
| NDC Code | Type the national drug code associated with the procedure, if any. For a more advanced NDC function, see later steps in this topic. |
| NDC Measure | Type the unit of measure for contrast and/or liquid medications. The value for this is usually UN. |
| Color Code | Select in the box, and then select a color in the picker to assign to the procedure. |
| SDE Study | Select the checkbox if the procedure is associated with echo ultrasound. |

5. Select **SAVE**.
6. Optional. On the **GENERAL** sub-tab, enter the following settings, and then select **SAVE**.

| Setting | Description |
|-----------|---|
| Body Part | Select the body part associated with the procedure. |

| Setting | Description |
|----------------------|---|
| Non-Transcribable | Select if the procedure cannot be transcribed. |
| Require Copay | Select if the procedure requires a copayment. |
| Require Physician | Select if the procedure must be performed by a physician. |
| Require Waiting Time | Select if the procedure requires a waiting time before beginning (such as drinking Barium some number of hours before a procedure). |
| Notes | Type notes for the procedure as needed. |
| Charge Type | Select on which invoice to add the charge. Ordering Facility Invoice No Split - Insurance |
| Duration | Type the expected duration of the procedure. |
| Default Units | Type the number of procedure units. |
| RVU | Type or select the relative value units of the procedure for Medicare reimbursement. |
| Level | The provider level code that determines the pay rate to the radiologist. |
| Modalities | Select one or more modalities used in the procedure. |


7. Optional. To add NDCs to the procedure code, do the following.
 - a. On the **NDC** sub-tab, select **Add**.
 - b. Search for a code by entering criteria in the search boxes at the top and selecting **Enter**.
 - c. Select the checkboxes of the NDCs to add, and then select **SAVE**.
8. Optional. For **EXAM PREP. INSTRUCTIONS**, see [Configure exam prep instructions](#).
9. Optional. To add diagnostic codes (other than standard ones already on your system), on the **DIAGNOSTIC CODES** sub-tab, select codes from the dropdown list.
10. Optional. To associate a diagnostic code with the procedure code, on the **DIAGNOSTIC CODES** sub-tab, select a code.
11. Optional. To specify a report template to be used for the procedure, on the **DEFAULT REPORT TEMPLATE** sub-tab, do one of the following.
 - In the **Template** List, select an existing template.
 - Select **NEW TEMPLATE**, type a template name, create a template in the word processing area, and then select **SAVE TEMPLATE**.
12. Select **SAVE & CLOSE**.

See also:

[About procedure codes, appointment types, and appointment type procedures](#)

Import specimen catalogs


If you obtain specimen catalogs in CSV format, you can import them.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **PROCEDURE CODES** tab, select **SPECIMEN CATALOG**.

4. Select **Choose File**, browse for and select the file to import, and select **Open**.
5. Optional. To overwrite existing facilities, select the **Update Existing** checkbox.
6. Select **IMPORT**.

Import procedure codes


If you obtain exported procedure (CPT) codes, such as from the AMA or third-party billing companies, you can import them.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **PROCEDURE CODES** tab, select **IMPORT CPT**.
4. Select **Choose File**, browse for and select the file to import, and select **Open**.
5. Optional. To overwrite existing facilities, select the **Update Existing** checkbox.
6. Select **IMPORT**.

Configure NDCs

You add an NDC (national drug code) for use elsewhere in the program. You add NDCs either manually or by importing them.

Add an NDC manually

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **NDC CODES** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|----------------------|---|
| Proprietary Name | Type the trade name, or the name of the drug chosen by the labeler. |
| Non Proprietary Name | Type the generic name or the active ingredient in the drug |
| NDC Package Code | Type the code from the manufacturer. |
| Package Description | Type the description of the package from the manufacturer. |
| Strength | Type the strength of the active ingredient, then select the units of strength in the UOM dropdown list. |
| Labeler Name | Type the name of company corresponding to the labeler code segment in the Product NDC. |
| Product NDC | Type the labeler code and product code segments of the NDC number, separated by a hyphen. |
| Route | Select the administration method for the drug. |

5. Select **SAVE**.

Import NDCs

Hint: Select the Help button to view a list of the column names and their order.

1. Obtain a CSV file of NDCs that include the same options in the previous table.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **NDC CODES** tab, select **IMPORT**.
4. Select **Choose File**, browse for and select the CSV file, and then select **Open**.

5. Optional: To append (and not overwrite) the CSV file to existing NDCs, select the **Update Existing** checkbox.
6. Select **IMPORT**.

About schedule blocks

You can reserve blocks of time on the schedule book for modality rooms at selected facilities, and you can specify whether to be able to schedule exams during the block. Each block is given a *reason* (such as a specific patient's name), so that if scheduling is allowed, the scheduler knows what exams they can order during the block (such as ones needed by that specific patient).

To create a schedule block, you create a schedule rule within a schedule template and select the "Display as a block on schedule book" option. See [Configure a schedule template and schedule rules](#).

See also:

[About schedule templates and schedule rules](#)

About schedule templates and schedule rules

A *schedule template* contains one or more schedule rules for scheduling appointments. The schedule template links to one or more appointment types and one or more modality rooms.

A *schedule rule* determines when appointment types and modality rooms can be scheduled. Think of schedule rules as the "office hours" for exams. When working in the schedule book, Exa PACS/RIS prevents you from scheduling an exam that breaks any rule you configure, such as by hiding modality rooms on specified days, or by warning you with a message.

Relationship between schedule rules and timeslot availability


1. If **no rule** applies to a slot, the slot is always available
2. If an **exclusion rule** applies to a slot, the slot is not available
3. If an **inclusion rule** applies to a slot, regardless of time:
 - All other slots are unavailable
 - A priority is set for the inclusion rules in the following order: Specific date, yearly, monthly, weekly, daily.

For example:

- If a specific date and a daily inclusion rule apply, the specific date rule is applied and the daily rule is ignored.
- If two equal priority rules exist (such as two daily rules), they both apply (they "stack").
- Inclusion and exclusion rules can apply together, such as a weekly inclusion rule and a daily exclusion rule.

Configure a schedule template and schedule rules

To configure a schedule template:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **SCHEDULE TEMPLATE** tab, select **ADD TEMPLATE**.
4. Type a name and description for the template and then select **SAVE**.
5. Under **Schedule Rules**, select **ADD**.
6. In the schedule rule screen, enter the following settings.

| Setting | Description |
|---|--|
| Template Name | Select the template to which to add the schedule rule. |
| Rule Name | Select Predefined or Free Text , and then type or select a name for the schedule rule. |
| Modality Rooms Appointment Types Resource | Select a combination of these items along with dates and times to define the rule. For example, your rule could specify that: "Resource A can perform appointment type B in modality room C." |
| Type | Select Repeating if you want the schedule rule to recur, or Date/Time if not. |
| Not Available | Select Not Available to make the corresponding block a <i>hard block</i> (prevent overlapping by other blocks). Clear the checkbox to create a <i>soft block</i> (allow overlapping by other blocks). |
| Display as a block on schedule book | Select if this rule defines a schedule block on the schedule book. Select the hexadecimal color code box, and then use the color picker to assign a color to the block. |
| Ignore rule in scheduling engine (use only for displaying text/color label) | This setting becomes available when you select Display as a block on schedule book. Select this Ignore rule... checkbox to display the block on the schedule book, without the program taking it into account when finding slots. |
| Autoblocking | If you select a technologist resource for the rule, and the technologist is available to work in two modality rooms at the same time, select Autoblocking to prevent double-booking that technologist. |


7. Do one of the following
 - To save the current rule and add another rule, select **SAVE**.
 - Select **SAVE & CLOSE**.

See also:


[About schedule templates and schedule rules](#)

Configure a schedule filter

You can create a filter that controls what appears in the schedule book. For example, a filter could specify to only show two modalities during a four-day period.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **SCHEDULE FILTER** tab, select **ADD**.
4. Enter the following settings.


| Setting | Description |
|-------------|--|
| Filter Name | Type a name for the filter. |
| No. of Days | Type the number of days to display on a single page of the schedule book. If the content of the page exceeds the |

| Setting | Description |
|----------------|--|
| | available display width, a scroll bar appears. |
| Locations | Select a facility in the dropdown list. The modality rooms at the selected facility appear in the Modality Rooms list. |
| Modality Rooms | Select one or more modalities in the list, and then select the right arrow  button to add them to the Selected Rooms list. These are the only modality rooms that will appear in the schedule book when you apply the filter. |

5. Select **SAVE**.

Configure study statuses

Workflows in Exa PACS/RIS are status-driven. To create or tailor workflows, you can create a set of study statuses, and then configure how studies move from status to status (see [Configure study flow](#)). To add statuses:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **STUDY STATUS** tab, on the **STUDY STATUS** sub-tab, in the **Facility** dropdown list, select a facility, and then select **ADD**.
4. Enter the following settings.

| Group | Setting | Description |
|---------------------|--|--|
| General Information | Status Code | Type your internal code for the status. |
| | Add to Study Shortcut Menu on Worklist | Select to add the status to the study shortcut menu. |
| | Status Description | Type the name of the status. |
| | MobileRad Related | Select if the status is for Mobile RAD. For use with the Mobile RAD app. |
| | Color Code | Select in the box, and then select a color from the picker to color code the status. |
| | Order Related | Select if the status is related to orders only. |
| | Max Wait Time | Type the number of minutes to complete check-in. If the time is exceeded, the "Exceeds maximum time limit" count at the bottom of the worklist increments. |
| Things to Validate | Always Show Validation Window | Reserved for encounters. |
| | [Other checkboxes] | Select the items that Exa PACS/RIS validates (checks for inclusion) before moving the study to the next status. |
| | Document Review | Select to require document review to advance to the next status in the study flow. Select the |

| Group | Setting | Description |
|-----------------------|--------------------|--|
| | | documents for which to require review in the button list. |
| Notification Settings | Email/Fax Template | Select templates that determine whether and to whom notification is made when a study arrives at the status. |

5. Select **SAVE**.


See also:

[Require document review](#)

Configure study flow


Exa PACS/RIS provides a graphical representation of the flow of studies from status to status at each facility. You can define these flows, and also apply routing rules to control whether data can move to the next status in the flow. You do not need to apply routing rules for manual DICOM send operations.


CAUTION: Changing the study flow incorrectly can “orphan” studies, leaving them unable to move to the next status in the workflow.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **STUDY STATUS** tab, select the **STUDY FLOW** sub-tab.
4. In the **Facility** dropdown list, select a facility.
5. The flow diagram appears, with arrows indicating the direction of flow.
6. To add a flow, drag the orange bar in a node to another node.
7. To add a routing rule to a flow, select the triangle on an arrow connecting status nodes, select a routing rule, and then select **OK**.
8. Select **SAVE**.

Add a transcription template

You can add a template for use during transcription. A *transcription template* is for streamlining transcription, whereas a *report template* is for final formatting of approved reports.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **TRANSCRIPTION TEMPLATE** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|---------------|---|
| Template Name | Type a name for the template. |
| Global | Select to make the template available to all users. |
| Macro Keyword | Type a macro keywords that can be voice-recognized to open a template. |
| User | You can restrict availability of the template by assigning users to it. Select a user in the list and then select the plus  button. You can assign the template to multiple users. |

| Setting | Description |
|-------------------|---|
| Appointment Types | Restricts availability of the template to studies of the selected CPT code. |
| Require All Match | Restricts availability of the template to users and studies who match all criteria entered in these settings. |
| Facilities | Select one or more facilities to which to assign the template. |
| Modality | Restricts availability of the template for use with one or more modalities. |
| Body Part | Restricts availability to the template for use with one or more body parts. |
| Study Description | Restricts availability of the template to studies with the entered study description. |
| Institution | Select one or more institution to which to assign the template. |



5. Select **SAVE**.
6. In the template editor, type text and apply formatting for the template, and then select **SAVE & CLOSE**.
7. Optional. To paste items onto the template that you copied from outside Exa PACS/RIS, on the **HOME** tab, select **Paste**, and then in the button shortcut menu, select **Paste**.

About report templates

A *report template* is for final formatting of approved reports, whereas a *transcription template* is for streamlining transcription. You can create report templates and enhance them with logos, tables, and merge fields. When you prepare a report based on your template, Exa PACS/RIS substitutes merge fields with study and patient information.

Add a report template

Add a report template with the following steps, and then continue to the next procedure to edit the header or footer.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **REPORT TEMPLATE** tab, do one of the following.
 - To base the new template on an existing one, select the copy  button of the existing template.
 - To start a new template from scratch, select **ADD**.


| Setting | Description |
|---------------|--|
| Template Name | Type a name for the template. |
| Market | Optional. Select the market to associate with the template. All facilities in the selected market become selected in the Facilities dropdown list. |
| Facilities | Select all facilities that use the template. |
| Institution | Select institutions that use the template. |
| Modality | Select all modalities to which the template can apply. |

| Setting | Description |
|-------------------|--|
| Summary | Type explanatory information about the template. |
| Study Description | Type study descriptions for the templates to be applied. For example, US Abdomen could have a different template than MRI Abdomen. |

4. Select **SAVE**.
5. Perform the steps in the following subsections as needed.


Configure the header and footer of a report template

You can configure the header and footer of a report template, or edit existing ones.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **REPORT TEMPLATE** tab, double-click a template.
4. At the bottom of the page, select the **PAGE HEADER/FOOTER** sub-tab.
5. The word processor appears (it may take a few moments).
6. On the **INSERT** tab, select **Header**, and then in the button shortcut menu, select **Edit Header**.
7. Type information for the header.
8. Perform similar steps to add a footer.
9. Optional. To add logos, merge fields, and other design elements, see topics that follow.
10. Select **SAVE**.

Configure a report template signature

You can configure a standardized signature on your report templates to add to reports.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **REPORT TEMPLATE** tab, double-click a template.
4. At the bottom of the page, select the **REPORT SIGNATURE** sub-tab.
5. Type information for the signature.
6. Optional. To add merge fields, see "Add merge fields" later in this topic.
7. Select **SAVE**.

Add a logo

1. Prepare a bitmap image and save it in the following:
[drive]:/EXA/WebImages
2. Place the cursor in the header or footer where you want to place the logo.
Note: It may be helpful to add carriage returns to make room for the logo.
3. On the **INSERT** tab, select **Image**, and then in the button shortcut menu, select **Image**.
4. In the **Open File** dialog, type the name of the bitmap image and then select **Open**.
5. In the image shortcut menu, select **Format**.
6. In the **Image Attributes** dialog, under Wrapping Style, select **In Line**, and then select **OK**.
7. Optional. On the **HOME** tab, select the text alignment tools, or drag the image to position it.
8. Select **Save**.

Add a table


1. On the **INSERT** tab, select **Table**.
2. In the **Insert Table** dialog, enter table settings and then select **OK**.
3. Type information in the table as needed.
4. Optional. Add merge fields to the table.
5. Select **Save**.

Add merge fields

1. Place the cursor in the header or footer where you want to add the merge field.
2. On the **REPORTS** tab, select **Merge Field**.
3. On the **Merge Field** button shortcut menu, hover over a category, and then select a field in the submenu.
4. Select **Save**.

Configure functional and cognitive statuses

Functional and cognitive statuses are preset descriptions of a patient's level of physical and mental functioning that can be used in other parts of the program.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **FUNCTIONAL STATUS** tab, in the **Description** box, type a functional status and then select **SAVE**.
4. On the **COGNITIVE STATUS** tab, in the **Description** box, type a cognitive status and then select **SAVE**.


What are lead time and expected arrival time?

The *lead time* is the number of minutes prior to the appointment time that the scheduler wants the patient to arrive. The program calculates an expected patient arrival date and time (the *expected arrival time*) by subtracting the lead time from the appointment time. The scheduler may find it convenient to inform the patient of this expected arrival time rather than the formal start time of the appointment.

If an appointment contains multiple exams, the program calculates the expected arrival time based on the lead time of the first exam. If the first exam has no lead time, it uses that of the second exam, and so on. If no exams have lead times, the expected arrival time is simply the time of the first exam.

Configure appointment types

An appointment type defines a set of procedures to perform during an exam. You can configure appointment types for use in scheduling and other parts of the program.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **APPOINTMENT TYPES** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|-----------------|--|
| Code | Type your internal code for the appointment type. |
| Ref. Code | Type the reference code. |
| Name | Type a name for the appointment type. |
| Description | Type a description for the appointment type. |
| Duration | Type the expected duration of the appointment type. |
| Additional Time | Type the number of additional time needed beyond the default duration. |
| Lead Time | Type the number of minutes to arrive before the exam begins. |
| Exam Count | Type the number of exams to be included. |

| Setting | Description |
|---------------------|---|
| Grouped Appointment | Select for grouped appointments (see Configure grouped appointments). |
| Facilities | Select one or more facilities where the appointment type is available. |
| Modality | Select one or more modalities to use for the appointment type. |
| Modality Room | Select one or more modality rooms where the appointment type can be scheduled. |
| Keywords | To make the appointment type easier to find during scheduling, type a keyword and select the plus button. Add as many keywords as needed. |

5. On the **APPOINTMENT TYPE PROCEDURES** sub-tab, select **ADD**.
6. In the **Appointment Procedure** dialog, select a procedure and any applicable modifiers, and then select **SAVE**.
7. On the **EXAM PREP/ROOM LEVEL CONFIG** sub-tab, add or edit exam prep instructions as needed.
8. Select **SAVE**.

See also:

[Configure exam prep instructions](#)

Configure exam prep instructions

For each appointment type you can assign exam and room preparation instructions. The instructions are linked to modality rooms so that if an exam is rescheduled to a different room, the instructions change accordingly. To configure exam prep instructions, start by following the procedure in [Configure appointment types](#) and then:


1. Select **SETUP > Scheduling & Codes > APPOINTMENT TYPES**, open a type to edit.
2. On the **EXAM PREP/ROOM LEVEL CONFIG** sub-tab, select **ADD**, and then enter the following settings.

| Setting | Description |
|-------------------|--|
| Modality Room | Select the modality room to which to apply the prep instructions. |
| Duration | Type the estimated duration of the exam. |
| Additional Time | Type the number of additional time needed beyond the default duration. |
| Lead Time | Type the number of minutes to arrive before the exam begins. |
| Prep Instructions | Type the exam and room preparation instructions. |

3. Select **SAVE**.

Configure grouped appointments

A *grouped appointment* is an appointment type that contains more than one billable procedure. Grouped appointments make it easy to schedule more than one procedure or exam to perform during a single patient appointment. To configure a grouped appointment:


1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. On the **APPOINTMENT TYPES** tab, select **ADD**.
4. Select the **Grouped Appointments** checkbox.
5. Enter the following settings.

| Setting | Description |
|---------------------|--|
| Code | Type a unique code for the grouped appointment. The code does not need to match an existing procedure code. |
| Ref. Code | Type the reference code, if any. |
| Name | Type a name for the grouped appointment type. |
| Description | Type a description for the appointment type (it can be the same as the name). |
| Lead Time | (Will be determined automatically) |
| Exam Count | Type the number of procedures to be included. |
| Grouped Appointment | (Already selected). |
| Facilities | Select one or more facilities where the appointment type is available. |
| Keywords | To make the appointment type easier to find during scheduling, type a keyword and then select the plus button. Add as many keywords as needed. |

6. Select **SAVE**, and then in the message box, select **YES**.
7. In the **Appointment Types** dialog, in the **Appointment Type** dropdown list, select an appointment type to add to the grouped appointment.
8. Optional. In the **Minutes to wait after exam** box, type the expected minutes the patient must wait between appointment types.
9. Select **SAVE**, and then in the message box, select **YES**.
10. Repeat steps 6–8 until all appointment types are added to the grouped appointment.
11. On the **APPOINTMENT TYPES** tab, select **SAVE**.

View locked slots

Exa PACS/RIS "locks" timeslots as soon as a scheduler selects them. This prevents other schedulers from simultaneously double-booking in the same slot. You can view which slots are currently locked with the following steps.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Scheduling & Codes**.
3. Select the **LOCKED SLOTS** tab.

Configure DICOM settings

You can configure DICOM settings such as by configuring AEs, setting up file stores, and defining receiver and routing rules.


Note: The default AE title for Exa PACS/RIS is EXA_SCP, or EXA_MWL when acting as a worklist source. These titles are configured elsewhere in the program by a Konica Minolta installation engineer.

Configure application entities

In Exa PACS/RIS, an *application entity (AE) title* is a named configuration for a DICOM application that includes information such as its type, host computer, and port number. You must set up AE titles for Modality Worklist, send, receive/store, print, query/retrieve, and other functions to make them available on Exa PACS/RIS. To configure an AE, use the following procedure and then continue to “Configure a DICOM printer.”



Failure to correctly configure application entities can cause general failure of DICOM communication between Exa PACS/RIS and those entities.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **AE TITLE** tab, select **ADD**.
4. Enter the following settings, and then select **SAVE**.

Note: Depending on the AE type, not all of the following settings are available.

| Setting | Description |
|--------------------------------|---|
| AE Type | Select one or more transactions that Exa PACS/RIS makes with the AE. |
| AE Title (Remote) | Type the title of the AE. If an AE title is pre-configured on the device hosting the AE, use the same title. |
| Ignore Scan Docs (Send) | Select to prevent sending of scanned documents to the AE (only DICOM studies are sent). |
| My AE Title | Type a title to set the identity of Exa PACS/RIS individually for each DICOM node. In most cases, leave blank to use the default (EXA_SCP for PACS/RIS functions, and EXA_MWL for modality worklist functions). |
| Host Name | Type the host name or IP address of the AE. |
| Description | Type a description for easy identification of the AE. |
| Disable QC2LIVE | Select to disable the automatic transfer of studies from QC to live. |
| Retries | Type the number of times the system attempts to reconnect with the AE after a communication failure. |
| Send Single Instance per Study | Select to send one image per study. |
| Max Concurrent | Type the maximum number of concurrent threads that the system can use for the transaction. |

| Setting | Description |
|-----------------------------------|---|
| Facility | Select the facility to associate with the AE. |
| Ignore Inbound Stat Value | Select to keep the Stat level of the study from Exa PACS/RIS. Clear to use the Stat level of the study as received. |
| Send Annotations as | Select how to process annotations for sending. Burned in: "Flattens" the image and overlay into a single image. DICOM Overlay: Converts the annotations to a DICOM overlay and sends along with the study. GSPS/PR Object: Converts the annotations to a presentation state and sends along with the study. |
| Send Unique Image UID from Viewer | Select to generate a new UID for each image (rather than just for the series or study). |
| DMWL Modalities | Select to which modalities to serve a modality worklist. |
| DMWL Facilities | Select to which facility to serve a modality worklist. |
| Issuer Type | Select the type of issuer of PID: None - DICOM receive and query/retrieve takes place as if no issuer was configured. Static - Select a pre-configured issuer in the Issuer list. Dynamic - Automatically define the issuer based on retrieved results, and allow multiple issuer/alternate ID combinations. |
| Issuer | When you select an issuer type of Static , select the entity that issues the patient's PID, MRN, or account number. This makes available tracking and correct assignment of account numbers for sending and receiving studies when more than one are available. |
| AE Flag | Select one of the following services to use to send studies. DICOM: C-MOVE DICOM SSL: C-MOVE, secured HL7: Standard HL7 protocols. OPAL: The Opal Transfer service. |
| Institution | Type the name of the institution for easier identification. |
| File Store | Select a file store for storing received data. |
| Port | Type the port number through which the AE can connect to Exa PACS/RIS (the Exa PACS/RIS listening port). |
| Require SSL | Select this checkbox if: 1) you selected the DICOM SSL AE flag; and 2) the port number requires an SSL certificate. |
| Transfer Syntax (Send) | Select the transfer syntax for sending. |
| Transfer Syntax (Receive) | Select the transfer syntax for storing and receiving. |
| Vehicle | Select vehicles to which to assign received studies. |
| SDE Modality | Select if the AE is a dedicated echo ultrasound. |

| Setting | Description |
|--------------------------|--|
| Include Approved Reports | Select to include approved reports when sending as DICOM. Note: When DICOM-sending, the report status (such as Approved or Transcribed) is not included. To include the status, send via Opal. |

Configure a DICOM printer

Configure and save AE with AE type of "Print," and then perform the following procedure.

1. On the **AE TITLE** tab, double-click your printer.
2. Under **Extra Printer Options**, enter the following settings.

| Setting | Description |
|----------------|---|
| ARTIM Timeout | Type the number of minutes to wait for an acceptance or rejection response to an association request before timing out. |
| Read Timeout | Type the number of minutes the printer waits to receive data before timing out. |
| Write Timeout | Type the number of minutes the printer waits to send data before timing out. |
| Max PDU Length | Type the maximum number of bytes of a protocol data unit that the printer can receive. |
| Border Margins | [Unused] |
| True Size | [Unused] |

3. Save the AE, and then open it again for editing.
4. Select **ADD CONFIGURATION**.
5. In the **Configuration** dialog, enter the following settings.


| Setting | Description |
|------------------------|---|
| Name | Type a name for the printer. |
| Medium | Select the printer medium. |
| Film Size | Select the film size for the printer. |
| Border Density | Select a border density of Black or White. |
| Memory Allocation (KB) | For most printers, accept the default of Auto . Otherwise, type the amount of memory in kilobytes to allocate for a print session. |
| Film Destination | Select the destination for exposed film. |
| Film Orientation | Select the orientation of the film. |
| Magnification | Select a magnification factor for printing images. |
| Empty Density | Select the density of the image box area on the film that contains no image. |

6. Select **SAVE**.

Configure a file store

File stores are directories on servers that Exa PACS/RIS uses to store files received in a DICOM transaction, such as images from a modality.


CAUTION: Changing an existing file store can prevent the study from opening.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **FILE STORE** tab, select **ADD**.
4. Type the server name, root directory, and notes, and then select **SAVE**.

Configure routing rules

With routing rules, you can define how certain types of data flow between Exa PACS/RIS and other AEs. For example, you could create a routing rule that tells Exa PACS/RIS to automatically send all data that it receives from ultrasound modalities to another PACS. You can also add criteria to your rule for more precise control. For example, you could specify to only send ultrasound data coming from a specific facility.

Use the following procedure to configure a routing rule, and then apply the rule by following the steps in "Configure study flow." It is not necessary to apply routing rules for manual DICOM send operations.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **ROUTING RULES** tab, select **ADD**.
4. Enter the following settings. The available settings change depending on the AE type that you select in the Type dropdown list.

| Setting | Type | Description |
|------------------------|--|---|
| Rule Name | All | Type a name for the rule. |
| Type | All | Select the transaction to perform with the AE (for example, SEND). |
| Interface/Trigger Name | HL7 Send | Select an interface and/or trigger for HL7 send actions. |
| AE Title | SEND PRINT QUERY/RETRIEVE Send Report (Opal) LOCAL_CACHE | Select the AE with which to perform the transaction (for example, select Remote_Hospital to send to that AE). |
| Priority | SEND PRINT QUERY/RETRIEVE Send Report (Opal) HL7 Send LOCAL_CACHE | Type a number to indicate which rules to evaluate first. Lower numbers take higher priority. Refer to your current list of rules on the ROUTING RULES tab to determine the priority to use for the rule you are adding. |
| Attempts | SEND PRINT QUERY/RETRIEVE | Type the number of attempts the program should make to apply the rule. |


| Setting | Type | Description |
|----------------------------|---|--|
| | Send Report (Opal) HL7 Send LOCAL_CACHE | |
| Priors | QUERY/RETRIEVE | Type the number of priors to retrieve. Type 0 (zero) to specify all priors. |
| Modality | QUERY/RETRIEVE | Select an option to filter which priors to retrieve. |
| Number of Priors to Send | SEND LOCAL_CACHE | Type the number of priors to send along with the study. |
| Auto Send Priors | SEND LOCAL_CACHE | Select to send any priors found in the system along with the current study, and to make the Relevant Priors checkbox available. <ul style="list-style-type: none"> The system sends as many priors as it can find, up to the number you specify previously. The system sends the most recent priors first. |
| Relevant Priors | SEND LOCAL_CACHE | Select to send relevant priors when auto-sending, and then enter criteria to define what is relevant. Selecting this checkbox makes the Force Relevant Only checkbox available. <ul style="list-style-type: none"> If you do not specify criteria (see later in this table), the system considers relevant priors to be studies of the same modality and/or body part. The system sends as many relevant priors as it can find, up to the number you specify previously. If the system finds fewer relevant priors than the number specified, it adds non-relevant priors up to the number specified. |
| Force Relevant Only | SEND LOCAL_CACHE | Select to prevent sending of non-relevant priors. <ul style="list-style-type: none"> If the system finds fewer relevant priors than the number specified previously, it does not send any additional priors. |
| [Relevant priors settings] | SEND LOCAL_CACHE | Available when you select Relevant Priors . Type or select which priors (the leftmost criteria) you consider relevant to which modalities (the rightmost criteria). Select SET , and then specify additional prior modality pairings as needed. |

5. Optional. Configure a criterion for the rule:
 - a. In the **Field** dropdown list, select an argument.
For example, *Modality*.
 - b. In the list that appears, select a matching value for the argument.
For example, in the *Modality* list, select *MG*.
 - c. Select **ADD TO RULES**.
Result: In this example, when Exa PACS/RIS receives an MG study, it automatically sends it to the AE named Remote_Hospital.


6. Optional. Add more criteria.
7. Select **SAVE**.

Configure AE scripts

You can write scripts that modify DICOM tags when carrying out a DICOM-related transaction such as sending, printing, or receiving.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **AE SCRIPTS** tab, select **ADD**.
4. Enter the following settings.

| Setting | Description |
|---------------------|--|
| AE Type AE Title | Select a transaction and node. The script runs when Exa makes the selected transaction with the selected node. |
| All | Select all AEs of the selected AE Type. |
| Script Description | Type a description of the script. |
| Asynchronous | Select to run the script asynchronously. |

5. In the **Script** area, type the script to run when the previous conditions are true.
Note: For syntax, select the help  button.
6. Select **COMPILE**, and correct any errors that occur.
7. When the script is free of errors, select **SAVE**.

Understanding receiver rules

A *receiver rule* is a detailed set of criteria and instructions that tells Exa PACS/RIS where to place studies that it receives, and what status to assign them. For example, you can configure a receiver rule such that studies with unrecognized account numbers are placed on the QC tab to await reconciliation by the user before going live.

Note: Receiver rules also have an important role in accelerating the processing of incoming data. Exa PACS/RIS processes each receiver rule in order on a particular computer. Therefore, to improve speed, you can apply different rules on different computers.

To understand how receiver rules are evaluated and applied, it is helpful to imagine a 4-step process that Exa PACS/RIS performs for each incoming study.

- Find a receiver rule that matches the study.
- Validate the study against existing PACS studies and/or match it to existing RIS orders.
- Process the successes (studies that passed validation and/or matched orders).
- Process the failures (studies that failed validation or did not match an order).

A detailed explanation of each of these steps follows.

Step 1 – Find a matching receiver rule

When Exa PACS/RIS receives a DICOM study, it evaluates the study against each receiver rule on the RECEIVER RULES tab in order of “Priority” (starting from the top) until it finds one that matches.

| PRIORITY | RULE NAME | |
|----------|-------------|------------------------|
| | | 12 Kforwarder7 |
| | | 13 Kforwarder8 |
| | | 14 MMD Live |
| | | 15 DEFAULT RULE |
| 1 | PMT2 | |
| 2 | PMT | |
| 3 | File Import | |

From top... ..to bottom
 If no user-defined rule matches, Exa PACS/RIS uses a “default” rule that has a minimum number of criteria to ensure that all legitimate studies match at least one rule. (If a study did not match any rule, Exa PACS/RIS would not receive it.)

To evaluate whether a study matches a rule, Exa PACS/RIS compares the settings you enter under **Rule Info and Filter** (in the green box in the following figure) to the information in the study. If all relevant criteria match, the rule becomes active, and the process continues to step 2.

Rule info and Filter

Rule Name * Inactive

AE Title

Facility

Modality

Institution

Status

Interval (Sec) *

Trigger RoutingRules

Step 2 – Validate and match against PACS and/or RIS

A “rule” is actually not a single rule, but rather a combination of the previous “Rule Info and Filter,” plus one of four possible preset “Applied Rules,” such as in the following figure.

Applied Rules

- Reconciliation Mode: Pacs only site
- Emit Live Update
- Precache Study
- Precache Priors
- No. of. priors: **3**
- Pick study description from DICOM
- Patient
 - Account #/Dicom Patient ID
 - Last name
 - Date of Birth
 - Move Anyway (Even in exception)
 - Move to live when there is no-match
- Study
 - Study UID
 - Move to live when there is no-match

Figure: Applied rules in the PACS ONLY preset.

Exa PACS/RIS compares the items in the green boxes from the incoming study against PACS, RIS, or both, depending on the reconciliation mode (the first bullet item in the figure). The items under Patient (such as “Last name” in the figure) and Study (“Study UID”) must match a patient in PACS and/or a RIS order. Exa PACS/RIS stores the result of the match (success or failure) in this step, and then evaluation continues to step 3 or 4.

Step 3 – Process successes

If matching succeeded, Exa PACS/RIS waits the number of seconds specified in the **Interval** setting from step 1, moves the study from the QC tab to the ALL STUDIES tab (the study “goes live”), and assigns to the study the status selected in the **Status** dropdown list from step 1. At the same time, it performs the actions and applies the options in the blue box in the following figure.

Applied Rules

- Reconciliation Mode: Pacs only site
- Emit Live Update
- Precache Study
- Precache Priors
- No. of. priors: **3**
- Pick study description from DICOM
- Patient
 - Account #/Dicom Patient ID
 - Last name
 - Date of Birth
 - Move Anyway (Even in exception)
 - Move to live when there is no-match
- Study
 - Study UID
 - Move to live when there is no-match

Step 4 – Process failures

If matching failed, the study initially remains on the QC tab with a status of *Conflicts* to await reconciliation by the user. However, there is one more set of evaluations left to make, based on the items in the orange boxes in the following figure.

Applied Rules

- Reconciliation Mode: Pacs only site
- Emit Live Update
- Precache Study
- Precache Priors
- No. of. priors: **3**
- Pick study description from DICOM
- Patient
 - Account #/Dicom Patient ID
 - Last name
 - Date of Birth
 - Move Anyway (Even in exception)
 - Move to live when there is no-match
- Study
 - Study UID
 - Move to live when there is no-match

If any of these items are present, the study status is set to *Completed* in the QC tab. Additionally, each item results in the following.

Move Anyway (Even in exception)

If duplicate matching demographics are found, or if at least one matching criterion fails, the study also appears on the ALL STUDIES tab with a status of "FIX_."

Patient: Move to live when there is no-match

The study moves to the ALL STUDIES tab even if patient demographic validation fails. Generally, this is used only when no modality worklist is available.


Study: Move to live when there is no-match

The study moves to the ALL STUDIES tab, even if no matching order is found.

Note: If "Move to live when there is no-match" is present both under Patient and Study, Exa PACS/RIS processes the study as a success.

Configure a receiver rule

You can configure receiver rules to tell Exa PACS/RIS where to place studies that it receives, and what status to assign to them. For more information, see [Understanding receiver rules](#).

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **RECEIVER RULES** tab, select **ADD**.
4. Under **Rule Information and Filter**, enter the following settings as needed.

| Setting | Description |
|-----------|---------------------------|
| Rule Name | Type a name for the rule. |

| Setting | Description |
|------------------------------------|---|
| AE Title | Use these settings as filtering criteria. For example, to evaluate the rule only against mammography studies, on the Modality dropdown list, select MG. To evaluate the rule only if the study comes from a specific AE, select one under AE Title . |
| Facility | |
| Modality | |
| Institution | |
| Status | Select the status to assign the study if it matches the rule. |
| Interval | Select a number of seconds to wait before moving the study from the QC tab to the ALL STUDIES tab (go live). |
| Trigger Routing Rules | Select to force evaluation of matching studies against routing rules. |
| Issuer of Alternate Account Number | Select to make alternate account numbers available. See Use alternate account numbers . |

- Select one of the following preset buttons to assign a reconciliation mode and to add “applied rules” (matching criteria and actions to perform) to your receiver rule.

| Preset Button | Reconciliation Mode | Description |
|---------------|---------------------|---|
| PACS ONLY | PACS | Validate patient and study items against existing PACS records. |
| PACS/RIS | PACS + RIS | Validate patient and study items against existing PACS records and/or RIS orders. |
| PACS/DMWL | PACS + RIS | --same-- |
| MIGRATION | PACS | Use when migrating data from another PACS. Allows everything to be received. |

- Select **SAVE**.

Configure matching rules


See [Work with Display Management](#).

Configure hanging protocols

See [Work with Display Management](#).

Manage jobs in the transfer and SR queues

DICOM studies that you send appear as jobs in the transfer queue. You can view and change job status and priority, cancel jobs, and requeue failed jobs.


- On the burger  menu, select **SETUP**.
- Next to the burger button, on the all uppercase menu, select **DICOM**.
- On the **TRANSFER QUEUE** or **SR QUEUE** tab, perform any of the following tasks.

View job status


In the list of jobs, the status is listed in the CURRENT STATUS column. The available statuses are as follows.

| | |
|-------------|---|
| Queued | Processing not yet started. |
| In-progress | Sending of data has started but not finished. |
| Completed | Sending of all data is finished. |
| Canceled | Sending of data canceled by the user. You can only cancel a job with a status of Queued. |
| Error | Sending was aborted due to failed association or the request was rejected by the destination. |

View demographics

To view the demographics of a study in the transfer queue, select the expand  button.

Change the job priority

To change the priority of a job, select the  edit button, select a new priority, and then select **SAVE**.


View job details

To view demographics and other queue details, select the view  button.

Cancel a job

To cancel a job, select the cancel  button.

Requeue a job

To *requeue* a job means to repeat or retry sending. If the status of a job is Queued, Error, Completed, or Cancelled, you can requeue the job by selecting the requeue  button. Requeued jobs remain in the transfer queue for 15 minutes before reprocessing begins.

Reprocess non-failed jobs

Rather than requeuing jobs one at a time, you can select multiple jobs for reprocessing, and then select REPROCESS SELECTED.

Reprocess failed jobs

Failed jobs are ones with a status of "Error." You can select a range of failed jobs (such as by filtering the worklist) and reprocess them all at once.

1. On the transfer queue, select **REPROCESS FAILED**.
2. In the date boxes, enter a date range of jobs to reprocess.
Note: To select all dates, leave the boxes blank.
3. In the **AE Title** dropdown list, select the AE whose jobs you want to reprocess.
4. Select **REPROCESS**.

Reprint DICOM Print jobs

1. On the transfer queue, find a job with type **PRINT** and status **Completed**.
2. Right-click the job, and select **REPRINT**.

Cancel a DICOM Print job

1. On the transfer queue, find a job with type **PRINT** and status **Queued**.
2. Right-click the job, and select **Cancel**.

Configure an issuer of a PID

See [Use alternate account numbers](#).

Automatically retrieve priors from an external PACS

When a patient is referred from another facility, it can be efficient to automatically retrieve priors from the referrer's PACS that are not already present in Exa PACS/RIS, and to control the timing of that retrieval. That is, you can configure Exa PACS/RIS to retrieve priors when it becomes likely that the exam will take place (such as when confirmed by the patient), but not so close to exam time (such as upon check-in) that waiting to fetch priors could delay reading. To set up automatic retrieval, follow this example in which we configure Exa PACS/RIS to retrieve priors when the study changes from Scheduled to Confirmed status.

1. Configure a query/retrieve AE.
2. Configure a routing rule with the following settings.

| Setting | Description |
|-----------------|--|
| Rule Name | Q/R Old PACS |
| Type | QUERY/RETRIEVE |
| AE Title | Select the query/retrieve AE you configured earlier. |
| Priority | 1 |
| Attempts | 10 |
| Priors | 10 |
| Modality | Modality of Current Study |
| Summary - Field | Patient Identifier |
| Account Number | Select to query the external PACS by the patient's account number, alternate account number, or alternate account number via issuer. |
| Issuer | Select the issuer |
| Name | Select Yes to include the patient's name in the query. |
| DOB | Select Yes to include the patient's date of birth in the query (in YYYY-MM-DD formatting). |

3. Configure a study flow from Scheduled to Confirmed status using the previous routing rule.

See also:

[Configure application entities](#)

[Configure routing rules](#)



[Configure study flow](#)

Configure billing

Exa Billing uses patient and insurance information that you entered in other Exa PACS/RIS modules, but you must also enter other information directly into Exa Billing such as codes, statuses, templates, providers, and validation rules.


Configure columns on the Studies and Claims screens

You can show, hide, and reorder columns on the Studies and Claims screens. You can also configure how the studies and claims lists are sorted by selecting default columns and specifying their default sort orders.

1. On the burger  menu, select **Billing**.
2. On the top navigation bar, select **Studies** or **Claims**.
3. On the toolbar, select the settings  button.
4. In the **User Settings** dialog, under **Column Order**, do one or more of the following.
 - To show or hide a column, select or clear its checkbox.
 - To reorder a column, drag it to a new position in the list.
5. Under **Settings**, select a default column and its default sort order.
6. Select **SAVE**.

Add codes and other basic data

Use this procedure to add or edit: adjustment codes, billing codes, billing classes, claim statuses, billing providers, provider ID code qualifiers, billing messages, payment reasons, CAS group codes, CAS reason codes, and status color codes.


1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > Adjustment Codes**.
3. In the left pane, select the type of data that you want to add.
4. In the upper-right side of the page, select **ADD**.
5. Enter the information in the dialog, and then select **SAVE**.

See also:

- [Configure claim validation](#)
- [Create or edit an EDI or ERA template](#)
- [Configure an EDI clearinghouse](#)
- [Insurance mapping](#)
- [Create a printer template](#)

Configure the billing collections process

You can configure Exa PACS/RIS to automatically assign collection review status to claims meeting criteria that you enter. You can also automatically write off the balances of claims in collections.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > Collections Process**.
3. On the **COLLECTIONS PROCESS** screen, enter the following settings.


| Setting | Description |
|-----------------------------------|---|
| Process Collections Automatically | Select to turn on automatic collections processing. |
| Minimum Account Balance | Type a dollar amount. If the claim balance is lower than the amount you type, it will not be processed for collections. |

| Setting | Description |
|--|--|
| Collections Review Criteria | Select one or more criteria, and then type the values in the boxes. |
| Write off the balance when there is a claim status in Claim in Collections | Select to automatically write off the balance of claims that are in the Claim in Collections status. |
| Debit/Credit adjustment Code | When writing off balances, select a debit or credit adjustment code to use for the write-off. |

4. Select **SAVE**.


Configure claim validation

Exa Billing validates claims by confirming that the information satisfies the requirements of various public and private health agencies (if applicable), and by checking whether you entered information in required options. You can select which options are required.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > Billing Validations**.
3. On the top of the billing validations page, select a billing method of **Electronic, Invoice, or Patient**.
4. In the list of options, select the ones that you want to be required.
5. Select **SAVE**.


Configure a billing provider

A *billing provider* is the provider who issues invoices for an exam. In order to create claims, you must configure at least one billing provider.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > Billing Providers**, and then select **ADD**.
3. Enter information as needed, and then select **SAVE**.

Create or edit an EDI or ERA template

You can create or edit an EDI template to format electronic claims submissions. You can also edit the ERA template.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > EDI/ERA Templates**.
3. On the top of the page, select **EDI Template**, and then select **ADD**.
4. In the **Template Creation** dialog, type a name for the template and then select **SAVE TEMPLATE**.
5. Below the **EDI Template** button, in the template button menu, select your template.
6. In the template editing area, edit the template.
7. To edit the ERA template, select the **ERA Template** button and then edit the template as needed.
8. Select **SAVE**.

Configure an EDI clearinghouse

To process transactions through a clearinghouse, you must configure one as follows. If you transact with the Alberta, Canada healthcare system, add the Alberta WCB as a clearinghouse.


Prerequisite: Obtain credentials and other connection information from the clearinghouse.

1. On the burger  menu, select **BILLING**.

2. On the top navigation bar, select **Setup > EDI CLEARINGHOUSES > ADD**.
3. Enter all relevant information for the clearinghouse and select **SAVE**.


Add billing messages

You can associate customized messages with accounts receivable codes. Billing messages print on the patient statement based on the age of the oldest claim included in the activity.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > Billing Messages**.
3. To find a code, enter a criterion in the **CODE** box and then select **Enter**.
4. In the list of codes, double-click a row, enter a description, and then select **SAVE**.

Add an insurance provider

Before you can bill an insurance provider, you must set the provider up in Exa PACS/RIS. Note that *insurance provider* in this context means any institution that can act as a payer, including insurance companies, financial firms, and attorneys.

1. On the burger  menu, select **SETUP**.
2. on the all uppercase menu, select **Billing**.
3. On the **INSURANCE PROVIDER** tab, select **ADD**.
4. Enter the following information for the provider.

| Setting | Description |
|--------------------------|--|
| Code | Type the insurance provider's plan ID. |
| Inactive | Select this checkbox to: <ol style="list-style-type: none"> 1. Make the insurance provider unavailable in other parts of the program. 2. Make all associated patient insurance profiles unavailable in other parts of the program. 3. Set the insurance profile Valid To date to yesterday's date. |
| Insurance Name | Type the name of the provider. |
| Require AUC | Select if the provider requires the physician to satisfy AUC before submitting orders for Medicare. Selecting this checkbox will automatically open the CDSM application when creating the order in the physician's portal. |
| Payer ID | Type the insurance provider's ID (or ID based on information from your clearinghouse). |
| [Address] | Type the address of the provider. |
| Phone/Fax No. | Type the primary phone and fax numbers of the provider. |
| Additional Phone Numbers | Type additional phone numbers, if available. |
| Market | Select the market that the insurance provider serves. All facilities associated with the selected market become selected in the Facilities dropdown list. |
| Facilities | Select the facilities where you see patients with this insurance provider. |
| Provider Type | Select a provider type. |

| Setting | Description |
|---------------------------|--|
| SOP Payer | Select a source of payment code for the provider. |
| Fee Schedule | Select the default billing fee schedule used for the provider. |
| Allowed Fee Schedule | Select the allowed fee schedule for the provider. |
| Trading Partner ID | Type the PokitDok or ImagineSoftware trading partner ID. For PokitDok, you can find the trading partner ID at: https://dashboard.pokitdok.com/#/trading-partners?code=270&name=Eligibility |
| Website | Type the URL to the provider's website, if available. |
| Insurance Provider Alerts | Type alerts as needed. |

5. Select **SAVE**.

See also:

[Configure a fee schedule](#)

[About CDSM and AUC](#)

[Add an insurance provider payer type](#)

[Verify eligibility of preorders and studies with PokitDok](#)

[Verify eligibility and estimate coverage with ImagineSoftware](#)

About active and inactive insurance

Insurance providers can be inactivated, but individual patient insurance policies from those providers can also be inactivated from the patient chart. When adding insurance to an order, the following describes the relationship between the two.

| Insurance Provider | Order Status | Policy Valid To Date | Policy Status |
|--------------------|--------------------------|----------------------|---------------------------|
| Active | Unscheduled | < Current date | Inactive and unavailable. |
| | | ≥ Current date | Active and available. |
| | | None | Active and available |
| | Scheduled | < Scheduled date | Inactive and unavailable. |
| | | ≥ Scheduled date | Active and available. |
| | | None | Active and available |
| Inactive | Scheduled or Unscheduled | Any | Inactive and unavailable. |


* *Unavailable* means that it cannot be added to the order, or selected anywhere in Exa PACS/RIS. If the policy was previously added to a patient chart, it is still be viewable but cannot be edited or used for billing or other purposes.

See also:

[Add an insurance provider](#)


Import an insurance provider

If you obtain exported insurance provider files, you can import them.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Billing**.
3. On the **INSURANCE PROVIDER** tab, select **IMPORT**.
4. Select **Choose File**, browse for and select the file to import, and select **Open**.
5. Optional. To overwrite existing facilities, select the **Update Existing** checkbox.


Add an insurance provider payer type

You can create insurance provider payer types.

1. On the burger  menu, select **SETUP**.
2. on the all uppercase menu, select **Billing**.
3. On the **INSURANCE PROVIDER PAYER TYPES** tab, select **ADD**.
4. Enter your internal code and description, and then select **SAVE**.


Add a provider level code

You can create provider level codes to associate with Procedure Codes.

1. On the burger  menu, select **SETUP**.
2. on the all uppercase menu, select **Billing**.
3. On the **PROVIDER LEVEL CODE** tab, select **ADD**.
4. Enter your internal code, description, and level, and then select **SAVE**.

Add a POS map

With a *POS (place of service) map*, you can specify default locations to which to dispatch mobile radiology orders from providing entities. For example, an ordering facility might typically dispatch its orders to the patient's residence rather than its own location, and you can pre-configure this arrangement by using a POS map.

1. On the burger  menu, select **SETUP**.
2. on the all uppercase menu, select **Billing**.
3. On the **POS MAP** tab, select **ADD**.
4. Enter your internal code, name, POS code, POS address.
5. In the **Mobile Rad Dispatching Address** dropdown list, select one of the following.


| Setting | Description |
|-----------------------------|---|
| Facility | Dispatch to the address of the Facility. |
| Ordering Facility - Study | Dispatch to the OF address selected for the study. |
| Ordering Facility - Patient | Dispatch to the OF address selected in the patient chart. |
| Ordering Physician | Dispatch to the address of the ordering physician. |
| Patient Residence | Dispatch to the address of the patient. |

6. Select **SAVE**.

Insurance mapping


Insurance mapping means to assign a billing method (such as direct, paper, or electronic) and a clearinghouse (for electronic billing) to an insurance provider or other payer.

Prerequisite: [Add an insurance provider](#).

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > Insurance Mapping**.
3. Double-click an insurance provider in the list.
4. In the **Billing Method** dropdown list, select an item, and then enter information as needed in the other options.
Note: For electronic billing, you must enter a clearinghouse.
5. Select **SAVE**.



Create a printer template

Exa Billing comes with templates for standard billing forms, but you can also create custom templates.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Setup > Printer Templates**.
3. At the upper-right, select **ADD**.
4. Optional: To base your template on the default, select **RELOAD DEFAULT TEMPLATE**.
5. Enter the name, template type, and margins.
6. In the **Template Definition** area, type the JSON code for the template.
A preview of your template appears in the right pane.
7. Select **SAVE**.

Select default printer templates

You can select which templates to use by default for printing out standardized forms and customized invoices. Exa Billing comes with several templates, and you can also create your own.

1. On the burger  menu, select **BILLING**.
2. On the **Studies** or **Claims** tab, on the toolbar, select the settings  button.
3. In the **User Settings** dialog, under **Printer Template**, make the following selections.
Paper Claim (B&W) – The standard “black and white” claims form.
Paper Claim (RED) – The standard “red” claim form.
Direct Invoice – Select a template for billing insurance companies.
Patient Invoice – Select a template for billing patients.
Special Form - Select to use special-case forms, such as for claims in New Jersey.
4. Select **SAVE**.

See also:

[Create a printer template](#)

Manage users


Administrators can configure individual users, user groups, Active Directory, and assign roles (rights) to users. In Exa PACS/RIS, you assign user roles to user groups, and then you assign user groups to individual users.



Incorrect user configuration can lead to security risks such as leaked patient information.

Create a user role

A *user role* is a named collection of user rights that you can assign to user groups. To create a user role, complete the following steps.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **USER ROLES** tab, select **ADD**, type a name and description of the role, and then select **SAVE**.
For example, type **BILLING**, and then select **SAVE**.
4. In the **User Role Permission** area, select all of the user rights that you want to assign to the user role.
5. Select **SAVE & CLOSE**.

See also:

[User rights](#)


[Create a user group](#)

[Create a user](#)

Create a user group

A *user group* is a named collection of individual users to which you can assign roles and access to certain document types and areas of the program.

Prerequisite: [Create a user role](#).

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **USER GROUPS** tab, select **ADD**, and then enter the following settings.


| Setting | Description |
|-------------------|---|
| Group Code | Type your internal code for the group. For example, RAD. |
| Group Name | Type your internal name for the group. For example, Radiologist. |
| Group Description | Type a description for the group. |
| Document Types | Select the document types that group members can access. For example, select All Documents . |
| Roles | Select all user roles that you want the group members to have. |
| Navigation | Select the areas of the program that group members can access (items available on the burger menu). |

4. Select **SAVE**.

See also:[Create a user](#)**Create a user**

A *user* is a member of a user group for whom you can configure custom rights and limitations in addition to those defined in user roles.

Prerequisite: [Create a user group](#).

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **USERS** tab, select **ADD**, and then enter the following settings.

Not all settings may be available depending on your product and configuration.

| Setting | Description |
|---|---|
| Group Name | Select the user group to which the user belongs. |
| Name | Type the user's name. |
| Mobile Phone/ E-Mail | Type the user's mobile phone number and/or email address. The email address must be unique, and is required for two-factor authentication. |
| User Name | Type a sign-in user name for the user. |
| Login with Google | When selected, the user can sign in through their Google account. |
| Netcare access | Select to grant permission to access Alberta Netcare (Alberta only). |
| Password | Type a sign in password for the user. This option is only available the first time you configure the user. |
| Session Interval | Type or select the number of minutes before the user's session times out. |
| Allow Emergency Access | Select to assign "super user" rights to the user regardless of roles or groups. |
| Linked Ordering Facility | This dropdown list becomes available when you select Ordering Facility in the Linked Provider User Type dropdown list. Select ordering facilities to appear on orders the user creates in the Ordering Facility portal. |
| Access Expires After | Type and select a duration after which the user's account expires. Leave blank to keep the account open indefinitely. |
| One-Time Access | When selected, the user can sign in only one time. |
| User Must Change Password Next Login | Select to force the user to create their own unique password after logging on the first time. |
| Assign Claims to Follow-Up Queue for Another User | Select to give the user the ability to add claims to another user's follow-up queue. |

| Setting | Description |
|----------------------------------|--|
| User Can Change Accounting Dates | When selected, the user can edit accounting dates under Billing > Payments. |
| Dragon 360 | [reserved, do not select] |
| Market | Select the market that the user serves. This setting narrows search results in other parts of the program. For example, when the user searches for a patient chart, Exa PACS/RIS only returns charts of patients in the same market as the user. |
| Facilities | Select the facilities that the user can view and modify. |
| Linked Provider User Type | Select the user type if linking to one. If you select Ordering Facility, the previous Linked Ordering Facility and Ordering Facility dropdown lists appear. |
| Ordering Facility | Appears when you select Ordering Facility in the Linked Provider User Type dropdown list. Select the ordering facility into whose portal the user can sign in. |
| Search Type | (Available when Provider or Ordering Facility is selected.) Select the range of patient and other data that the user may search: full patient database, or only the associated patients in the portal. |
| Scheduled By | (Available when Ordering Facility is selected.) Select an option to control the dates available to the user when requesting an appointment in the ordering facility portal. |


4. Select **SAVE**.
5. Optional.
 - To limit what the user can view on the worklist, see [Configure an administered worklist filter](#).
 - To view a user's devices, select the **ATTACHED DEVICES** sub-tab.
 - To restrict the user's access to specific ordering facilities, select the **USER PERMISSIONS** sub-tab.

See also:

[Create a user role](#)


Reset a user's password as an administrator

If a user forgets their password, an administrator can reset it or prompt the user to reset it the next time they log in.

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **USERS** tab, double-click the user in the list and do one of the following.
 - Select **RESET PASSWORD**, and then choose a new password for the user.
 - Select the **User Must Change Password Next Login** checkbox.
4. Select **SAVE**.
5. Inform the user to sign out and then sign in again with the new password, or follow the on-screen instructions to reset their password.

Configure an administered worklist filter

In addition to user roles, administrators can use the following steps to configure worklist filters that control which studies, patients, and other information are available to individual users and user groups. Users can configure their own worklist filters but cannot edit filters that administrators configured for them.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **USERS** tab, double-click a user row to open a user.
4. On the **WORKLIST FILTER** sub-tab, perform one or more of the following procedures.

Configure general user worklist filter settings

You can finely control the information on the worklist to which the user has access.


1. In the left pane, select **GENERAL**.
2. Enter the following settings, and then select **SAVE**.

| Setting | Description |
|--|---|
| Show Encounters Only | Select to show only studies involving interaction between a patient and provider. |
| Show DICOM Studies Only | Select to show only DICOM (imaging) studies. |
| Disable Right-click on Worklist | Select to prevent the user from opening the worklist shortcut menu. |
| Show RIS Orders Only | Select to show only orders from RIS. |
| STAT Studies Override Current Sub-Filter | Select to always show studies with assigned STAT levels, regardless of any other filtering criteria. |
| Show Assigned Studies Only | Select to show only studies to which a user is assigned. |
| Deleted | Select whether to show all, only, or no (None) deleted studies. |
| Configure the following settings together to compose a single filtering condition. | |
| Date Operations By | Select a study property against which to apply criteria. Study Date Study Received Date Scheduled Date Last Call Made Created Date |
| Preformatted | Select from a list of preformatted date ranges, rather than manually entering one by using the settings described later. <i>Example:</i> Date Operations = Study Date Preformatted = Last 7 Days “If the study date falls within the last 7 days, display the study on the user’s worklist” |
| Last/Next | Select a time range for the selected property. <i>Example:</i> Date Operations = Study Received Date Select Last , type 8, select Week(s) |

| Setting | Description |
|---------------------|--|
| | "If the study was received some time during the last 8 weeks, display the study on the user's worklist." |
| Date From / Date To | Select and enter a date range for the selected property. |
| From / To | Select and enter a time range for the selected property. |

Limit access to patient information

You can limit the worklist to only display studies for patients who satisfy certain criteria.

1. In the left pane, select **PATIENT INFORMATION**.
2. Under **Patient Name**, select a logic option, type the exact portion of the patient name that corresponds to the selected logic option, and then select the plus  button to add the criterion.
3. Under **Account No.**, perform the previous step as appropriate for the account number.
4. Select **SAVE**.


Limit access to study information

You can limit the worklist to only display studies that satisfy certain criteria.

1. In the left pane, select **STUDY INFORMATION**.
2. For each criterion, select a logic option, and then type or select a value.
3. For example, to display only abdominal studies, under Body Part:
 - Select the **Is** option
 - In the list of body parts, select **Abdomen**
4. Select **SAVE**.


Limit access to information related to specific resources

You can limit the worklist to only display studies whose resources satisfy certain criteria.

1. In the left pane, select **RESOURCE**.
2. For each criterion, select a logic option, and then type or select a value.
For example, to display only studies whose referring physician is *Jane Doe*, under **Ref. Phys.:**
 - Select the **Is** option
 - In the box, type JANE DOE, and then select the plus  button.
3. Select **SAVE**.

Limit access to information from specific insurance providers

You can limit the worklist to only display studies for patients who satisfy certain criteria.



1. In the left pane, select **INSURANCE**.
2. For each criterion, select a logic option, and then type or select a value. For example, to hide studies under litigation, under **Insurance Provider Type:**
 - Select the **Is Not** option
 - In the box, select **Litigation**, and then select the plus  button.
3. Select **SAVE**.

See also:

[Create a user worklist filter](#)


Manage who is online

Users with user management rights can view a list of users who are online, view a user's activity log, and terminate their session.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. To view a list of current users, select the **USERS ONLINE** tab.
4. Optional: To view a session log for a user, select the log  button.




View assigned studies and patients

You can view lists of studies and patients that are assigned to you (the current user).

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. Do one or both of the following.
 - To view studies assigned to you, select the **ASSIGNED STUDIES** tab, and then select a sub-tab to filter by user type.
 - To view patients assigned to you, select the **ASSIGNED PATIENTS** tab.




Assign access to third-party tools

You can configure which users have access to which third-party tools, such as Updox.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **THIRD PARTY TOOLS** tab, if the **Search users** box does not appear, select **Ungroup users**.
4. To select one or more users:
 - To select a single user, in the **Search users** box, type all or part of the user name, select **Ungroup users**, and then select the correct user in the list.
 - To select one or more user groups, select the **Remove All Users** button (to show the Select All Users button), select the user group to select, and then select **Select All [Group] Users**.
5. In the **Third Party Tools** list, select which tools to make available to the selected user or users by turning the tool's switch from off  to  on.
6. Optional: Edit tool configuration settings.

Configure an nVoq user account

To use nVoq for voice recognition, KM staff must configure nVoq user accounts in Exa PACS/RIS. Obtain user account information from the nVoq website.



1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **THIRD PARTY TOOLS** tab, on the left side, use the group boxes to select a user.
4. On the right side, in the **nVoq** box, enter the user's account information.
5. Turn on nVoq  → .
6. Click **APPLY TO SELECTED USERS**.

See also:

[Dictation and transcription with Exa Trans and nVoq](#)

Copy settings from one user to another

To create new users more quickly, you can add a user and then copy settings from an existing user.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **COPY PROFILE SETTINGS** tab:
 - In the **Source User** dropdown list, select the user whose settings you want to copy.
 - In the **Destination User** dropdown list, select a user to configure with the source user's settings, and then select the plus  button.
 - Optional. Repeat to configure additional users with the source user settings.
4. Select **SAVE**.

Configure Mobile RAD

You can set up mobile radiology including vehicles, technologists, and geographical information.

See also:

[Mobile billing](#)


Configure assets for Mobile RAD

To use mobile RAD you must first configure assets by carrying out the following procedures.

1. [Configure a technologist](#), and assign a schedule template to that technologist.
2. [Configure an ordering facility](#).
3. Configure a place of service ([Add a POS map](#)).
4. [Configure vehicles](#).

Configure vehicles

You must register in Exa PACS/RIS vehicles that you will use for Mobile RAD. Perform this procedure for each vehicle in your fleet.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Mobile RAD**.
3. On the **VEHICLE REGISTRATION** tab, select **ADD**, and then enter the following settings.

| Setting | Description |
|------------------------------|--|
| Vehicle Name | Type any name. |
| Make | Type the manufacturer of the vehicle. |
| Model | Type the model of the vehicle. |
| Device ID (GPS) | Type the ID number of the GPS device for the vehicle. |
| Color | Type the color of the vehicle. |
| VIN | Type the vehicle identification number of the vehicle. |
| License Plate No. | Type the license plate number of the vehicle. |
| License Plate State | Type the state of issue of the license plate. |
| Facility | Select facilities for which the vehicle is used. |
| Inspection Expiration Date | Select the date of next required inspection. |
| Registration Expiration Date | Select the date of expiration of the vehicle registration. |
| Vehicle Note | Types notes. |

4. Under **Equipment Type**, select the plus **+** button, and then in the **Equipment** dialog, enter settings for each piece of radiology equipment in the vehicle.
5. Under **Maintenance**, select the plus **+** button, and then in the **Maintenance** dialog, enter vehicle maintenance information.
6. Under **Location**, select the plus **+** button and then enter settings for each location where the vehicle is parked on particular days.
7. Select **SAVE**.

Configure general settings


You can set up study forms, custom forms, templates, and queues, and perform limited database queries.

Create a study form

Study forms are interactive electronic forms that people inside and outside your organization can use to gather or provide needed information quickly—and often automatically. Examples include consent forms for HIPAA or treatments, screening forms, pain sheets, affidavits, customer payment plans, and procedure checklists. For information on how to use forms, see [Add a study form to a patient record](#) and [Add a custom form to a patient record](#).

Set up a study form

Use the following procedure to initially set up the form, and then see other topics to add and edit form contents.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **FORM BUILDER** tab, select **ADD**.
4. Type a name for the form.
5. In the left pane, on the **ASSIGN** sub-tab, enter the following settings to define the scope of the form and filter its availability.

| Setting | Description |
|----------------------------|--|
| Document Type | Select a type in order to group forms and make them easier to find. |
| Viewable on Patient Portal | Select to make the form available from the patient portal and in Patient Kiosk. |
| Auto Assign to Study | Select and then enter criteria for studies to which to automatically assign the form. Assigned forms appear in the Study Forms tab of the Edit Study screen, making them available to users without performing dedicated searches. |
| Insurance Provider | Select to restrict availability to the form to specific insurance providers. |
| Allow All with Empty | Select to make all providers available if none are specified. |
| Allow All without Empty | Select to make the setting required. |
| Physician | Select to restrict availability to the form to specific physicians. |
| Allow All with Empty | Select to make all physicians available if none are specified. |
| Allow All without Empty | Select to make the setting required. |
| CPT Codes | Select to restrict availability to the form for studies with specific CPT codes. |
| Allow All with Empty | Select to make available for all CPT codes if none are specified. |
| Allow All without Empty | Select to make the setting required. |
| ICD Codes | Select to restrict availability to the form for studies with specific ICD codes. |
| Allow All with Empty | Select to make available for all ICD codes if none are specified. |
| Allow All without Empty | Select to make the setting required. |

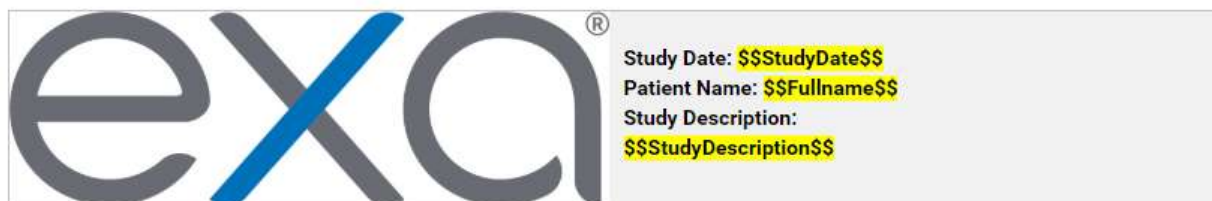
| | |
|---------------------|--|
| Markets | The form is available to patients in, or having exams scheduled in the markets you select. All facilities in the selected markets become selected in the Facilities dropdown list. |
| Facilities | The form is available to patients in, or having exams scheduled in the facilities you select. |
| Modalities | Select to restrict availability to the form to studies from specific modalities. |
| Male Patient Only | Select to restrict availability to the form for male patients only, such as for prostate exams. |
| Female Patient Only | Select to restrict availability to the form for female patients only, such as for HSG exams. |
| Mammo Patient Only | Select to restrict availability to the form for mammography patients only. |

6. Select **SAVE**.

Add a header to a study form

- At the top of the **FORM BUILDER** tab, select the **Header** checkbox.
- In the form area, select the word "Header."
- In the left pane, on the properties tab, select **CHANGE LOGO**.
- Browse for and select a logo, and then select **Open**.
- In your form header, select the word "Header" and then replace it by typing a new field name. For example, type Study Date:
- In the left pane, on the **MERGE FIELDS** tab, in the search box, type search term to look for a relevant merge field. For example, type `study`.
- In the list of results, double-click a merge field to add it to the form header. For example, double-click **StudyDate**.
- To the right of the `$$StudyDate$$` merge field, type a new field name. For example, type `Patient Name`:
- Repeat steps 5–6 to find and add a merge field for the patient name.
Hint: Search for "name" rather than "patient."
- In the left pane, on the **PROPERTIES** tab, use the **Spacing** and **Style** controls to modify the layout.
- Select **Save**.

Your header could look something like the following.



Add text controls to a study form

Use text controls to **gather typed information from** or **provide typed information to** the person filling out the form. In general, consider using:

Text Boxes to gather one-line user input

Text Areas to provide boilerplates

Free Text boxes to gather or provide information longer than one line. The following compares the properties of text controls.

| | Text Formatting | Variable Height | Scrollable | Minimum Height | Printer Friendly | Inline Controls |
|------------------|------------------|------------------|------------|----------------|------------------|-----------------|
| Text Box | No | Yes ¹ | No | 1 line | Yes | Yes |
| Text Area | No | No | Yes | 1 line | No | No |
| Free Text | Yes ² | No | Yes | 5 lines | Yes | No |

1. With Dynamic Input selected.

2. Font family, size, emphasis, and alignment.

To add a text control:

1. Drag the **Text Box**, **Text Area**, or **Free Text** button onto the form.
2. Select the word "Untitled," and then in the left pane, in the **Question** box, type text to introduce or label the text input box. For example:
For an information gathering box, type `Please list all allergies.`
For an information providing box, type `Liability waiver.`
3. If the text control is for providing information, enter the information in the box.

Adjust vertical spacing:

- To adjust the space between the question and the box, use the **Line Height** slider.
- To adjust the space before and after the text control, use the **Padding** slider.
- To apply adjustments to all controls on the form at once, select **Apply Spacing to All** checkbox, and then use the sliders.
- If using a Text Box, select the following options for **Inline Controls**.

| Setting | Description |
|--------------------------|--|
| Fit on One Line | Select to place the label on the same line as, and to the right of, the text input box. |
| Inline Multiple Controls | Select this option for two adjacent text boxes to place both on the same line. |
| Question First | Select to move the label to the left of the text input box. |
| Append Text Input | Select to add a new input box between the label and the original input box. This new input box is only available to the person filling out the form. |
| Dynamic Input | Select to fit the height and width of the text box to the text it contains. |

- If using Free Text to provide information, apply formatting to your text as needed by using the **Style** controls.
 - To adjust the width of the text control, select an option in the **Size** dropdown list.
4. Select **SAVE**.

Add an image to a study form

1. To add an image, drag the **Image** button to the form.

2. To give the image a title, select **Untitled**, and then type a title.
3. Double-click the box below the title, and then browse for and select an image file.
4. On the left pane, use the controls to modify the alignment and size.
Note: If you select a size of Original, the image expands to fit the width of the page.

Add checkboxes to a study form

1. To add a group of checkboxes, drag the **Checkbox** button onto the form.
2. Select the word "Untitled," and then in the left pane, in the **Question** box, type text to label the checkbox group.
For example, type: Allergies.
3. Adjust the vertical **Spacing**, **Inline Controls**, and checkbox label **Style** (see "Add text controls to your form" earlier in this topic).
4. To add a new checkbox to the group, select **ADD ANSWER**.
5. To label individual checkboxes, type labels in the boxes under **Answers**.
For example, type Peanuts for the first checkbox, and Mold for the second.
6. To arrange the checkboxes in columns, select a number in the **No. of columns for Answers** dropdown list.
7. To add an "Other" checkbox with accompanying text input box, select the **Add Other** checkbox.
8. Select **SAVE**.

Add options to a study form

While checkboxes make the person filling out the form able to select more than one option, options provide an "either/or" setting. You add an option group to your form by using the same procedure as for checkbox groups, except that you drag the **Radio Button** button onto the form instead of the **Checkbox** button.

Add a group box to a study form

A *group box* is a named group that can contain one or more checkbox groups and/or one or more option groups. To add a group box:

1. Drag the **Group** button onto the form.
2. Select the word "Group Title," and then in the left pane, in the **Question** box, type text to label the group.
3. To add a background image to the group, in the left pane, select **CHANGE IMAGE**, browse for and select an image, and then select **Open**.
4. To divide the group into columns, in the **Grid Columns** dropdown list, select a number of columns.
5. To add a checkbox group or radio button group into a particular column, in the **New Control Placement** dropdown list, select the number of the column, and then drag the **Checkbox** or **Radio Button** button onto the group.
6. Configure the checkboxes and/or radio buttons as described in "Add checkboxes to your form."
7. Select **SAVE**.

Add a footer to a study form


You can add and modify footers in the same way as headers. However, we often recommend using the footer for a signature line with a signature merge field. After the person electronically signs the form, their signature appears in the location of the merge field. To create a signature line in the footer:

1. At the top of the **FORM BUILDER** tab, select the **Footer** checkbox.
2. In the form area, select the word "Footer," and overwrite it by typing *Signature*.
3. In the left pane, on the **MERGE FIELDS** tab, search for "signature" and then double-click [SudyFormSignature](#) in the list of results.
4. Select **SAVE**.


Export and import a study form

To save time creating a form for “Facility A,” it may be helpful to import an existing form from “Facility B” and then modify it.

Export an existing study form

1. At Facility B, on the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **FORM BUILDER** tab, select a form, and then select **EXPORT**.
The form appears in the Windows Downloads folder as a JSON file.
4. Copy the JSON file to the computer at Facility A.


Import a study form

1. At Facility A, on the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **FORM BUILDER** tab, select **IMPORT**.
4. In the **Import Study Forms** dialog, select **CHOOSE FILE**, browse for and select the copied JSON file, and then select **Open**.
5. On the **FORM BUILDER** tab, find the new form and edit it for use at Facility A.

Create a custom form

Custom forms are non-interactive electronic forms intended for delivering information. For interactive electronic forms that can both deliver and gather information, see [Create a study form](#).


Set up a custom form

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **CUSTOM FORMS** tab, select **ADD**.
4. In the **Document Name** box, type a name for the form, and then enter the following settings.

| Setting | Description |
|--------------------------------------|---|
| Description | Type a general description. |
| Labels | [Unused] |
| Patient Review Patient Mammo Form | [Unused] |
| Education Material | Select to make the form available in the EDUCATIONAL MATERIAL area of the patient chart. |
| Reference Document | Select to make the form available in the DOCUMENTS and CUSTOM FORMS areas of the patient chart. |

5. In the word processing area, type your form (see “About adding contents to a custom form” later in this topic).
6. Below the word processing area, under **Assign Document**, enter the following settings.

| Setting | Description |
|------------|---|
| Modalities | Select modalities to which to assign the custom form. |

| Setting | Description |
|---|---|
| Facility | Select a facility to which to assign the custom form, and then select the add  button. |
| ICD Codes Allow All with Empty Allow All without Empty | Select to restrict availability for specific ICD codes. Select to make available for all ICD codes if none are specified. Select to make the setting required. |
| Medication Allow All with Empty Allow All without Empty | Select to restrict availability for specific medications. Select to be available for all medications if none are specified. Select to make the setting required. |
| Lab Codes Allow All with Empty Allow All without Empty | Select to restrict availability for specific lab codes. Select to make available for all lab codes if none are specified. Select to make the setting required. |
| Male/Female/Mammo Patient Only | Select to restrict availability of the form to male, female, and/or mammography patients. |

7. Select **SAVE**.

About adding contents to a custom form

The custom form word processing area provides commonly recognizable tools to type, align, and apply formatting to text, and insert images and merge fields. You can copy and paste contents by using the **Ctrl+C** and **Ctrl+V** keyboard shortcuts. To change font sizes, select text that you want to resize, and then select a size in the **Font Size** dropdown list.



Add merge fields to a custom form

In this example we show you how to add a signature merge field to a custom form. You must add a signature merge field to be able to electronically sign the form.

1. In the right pane, in the **Merge Fields** area, in the search box, type search term to look for a relevant merge field.
For example, type `sign`.
2. In the list of results, double-click a merge field to add it to the form.
For example, double-click **CustomFormSign**.
3. To the left of the `$$CustomFormSignature$$` merge field, type a new field name.
For example, type `Signature:`
4. Select **SAVE**.

Editing a custom form

Note: If you edit an existing form, your changes will *not* appear on forms that are already attached to a patient chart. To edit a form:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **CUSTOM FORMS** tab, select the form  button of the custom form that you want to edit.
4. Edit the form as needed, and then select **SAVE**.

DB Totals

As an alternative to reports, the DB Totals tab contains a tool for quickly searching the PACS and RIS databases with customizable queries. A DB total search tells you how many patients, studies, and images in your databases match the search criteria.

1. On the burger  menu, select **SETUP**.

2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **DB TOTALS** tab, enter the following search criteria.
Note: If you performed a search previously during the current session, refresh your browser before entering new criteria.

| Setting | Description |
|--|--|
| Date Range | Select a date range within which to search. |
| Study Date Study Received Date Approved Date | Select a <u>category</u> for the date range: Search all studies with a study date within the date range. Search studies whose DICOM receive date is within the date range. Search studies that were approved during the date range. |
| Facility | Filter the search by facility. |
| Modalities | Filter the search by modality. |
| Study Description | Filter the search by study description. |
| Institutions | Filter the search by institution. |
| ADD | To add a new institution to the list, clear the All checkbox, type the name of the institution in the box, and then select ADD . |

4. To run the search, select **UPDATE TOTALS**.
5. The search results appear below the button under **DB Details**.
6. Optional. To export a more detailed report of your search and results, select **CSV REPORTS**.

About email templates and notification templates

Email templates and *notification templates* contain pre-formatted text that you can have Exa PACS/RIS automatically send through and along with various media. Note that the original term *email template* now also applies to non-email media such as faxes. Commonly, you use **email templates** to auto-send reports to providers and patients, and **notification templates** to auto-send study status changes to referring providers. The following table summarizes the differences in auto-sending media based on the type of template.


To create templates, see [Configure an email template](#) and [Configure a notification template](#). To configure auto-sending of media using the templates, see [Set up emailing of exam results](#) and [Set up sending of notifications](#).

| Feature | Auto-Sending of Media Based On: | |
|-----------------------------|---|--|
| | Email Templates | Notification Templates |
| Where to configure template | Setup > [all caps button menu] > General > Email Template | Setup > [all caps button menu] > General > Notification Templates |
| Who can receive media | Referring provider locations/contacts, referring provider group, referring provider's patient (in Patient Portal) | Referring provider locations/contacts |

| | | |
|---------------------------------|---|--|
| What media are sent | In addition to text defined in the template: Reports PDF attached to email Link attached to email Print and mail Print on selected printers Fax to referring providers Fax to referring provider's office Images CD, Film, Paper | Email or fax of status changes, including text defined in the template. |
| How to turn ON/OFF auto-sending | Select checkboxes in "Reports to Me" | <ul style="list-style-type: none"> • Select checkboxes is "Notification Settings," and • Select notification template in each status at which you want to auto-send. |

Configure an email template

Follow the steps in this topic to configure an email template. To use the template to auto-send emails and other media, see [Set up emailing of exam results](#).

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **EMAIL TEMPLATE** tab, select **ADD**, and then enter the following settings.

| Setting | Description |
|---------------|---|
| Template Name | Type a name for the template. |
| Category | Select the type or purpose of the template. |
| Subject | Type text to appear on the Subject line. |
| Markets | Select the market for which the template is available. All facilities associated with the select market become selected in the Facilities list. |
| Facilities | Select the facilities to whose studies the template applies. |

4. Use the word processing tools to compose the body of the email.
5. To automatically insert exam details into the email:
 - a. In the right pane, in the **Search here** box, type a category of information (e.g. *Patient*).
Note: Category searches are case-sensitive.
 - b. In the resultant **Merge Fields** list, select a merge field group (e.g. **Patient**).
 - c. Double-click a merge field to add it (e.g. [Fullname](#)).
6. Select **SAVE**.

See also:

[About email templates and notification templates](#)

Set up emailing of exam results

By completing the following tasks, Exa PACS/RIS automatically sends exam results and reports to the referring provider locations/contacts you modify.

Prerequisite:

Administrators must configure the company's email server (see [General settings](#)).

Tasks:


- [Configure an email template](#).
- [Add a facility](#), and configure all email- and fax-related settings.
- If you want to email a provider group or location, [Add a provider group or location](#).
- Configure a referring provider location/contact, including the **email address**, **fax numbers**, and options under **Reports to Me** (see [Add a resource](#)).

See also:

[About email templates and notification templates](#)

Configure a notification template

Follow the steps in this topic to configure a notification template. To use the template to auto-send status change emails or faxes, see [Set up sending of notifications](#).

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **NOTIFICATION TEMPLATES** tab, select **ADD**, and then enter the following settings.

| Setting | Description |
|---------------|---|
| Template Name | Type a name for the template. |
| Subject | Type text to appear on the email's Subject line. |
| Market | Select the market for which the template is available. All facilities associated with the select market become selected in the Facilities list. |
| Facilities | Select the facilities to whose studies the template applies. |

4. Use the word processing tools to compose the template.
5. To automatically insert exam details into the notification:
 - a. In the right pane, in the **Search here** box, type a category of information (e.g. *Patient*).
Note: Category searches are case-sensitive.
 - b. In the resultant **Merge Fields** list, select a merge field group (e.g. **Patient**).
 - c. Double-click a merge field to add it (e.g. [Fullname](#)).
6. Select **SAVE**.

See also:

[About email templates and notification templates](#)

[Merge fields](#)

Set up sending of notifications

By completing the following tasks, Exa PACS/RIS automatically sends status change email notifications to the referring provider locations/contacts you modify.

Prerequisite:

Administrators must configure the company's email server (see [General settings](#)).

Tasks:


- [Configure a notification template](#).
- For each status of which you want to auto-send notification, select the notification template under "Notification Settings" (see [Configure study statuses](#)).
- Configure a referring provider location/contact, and select the location/contact's **Email/Fax** and/or **Receive When Added as a CC Provider** checkboxes (see [Add a resource](#)).

See also:

[About email templates and notification templates](#)


Create fax cover sheets

You can create a cover sheet to automatically attach to faxes. You can create one cover sheet for each facility. To create a cover sheet:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **COVER SHEETS** tab, select **ADD**.
4. Type a name for your cover sheet, select the facility where the cover sheet will be available, and then select **SAVE**.
5. Use the word processing tools create your cover sheet, and then select **SAVE**.
6. Select **SAVE & CLOSE**.


Work with the report queue

You can open a report queue that shows reports that you previously generated or that are currently in process. You can resend (reprocess) individual reports, or reprocess them in batches.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. Select the **REPORT QUEUE** tab.
4. To resend a report, right-click it in the list and then select **Resend**.
5. To resend a batch of reports, at the top of the list, select **REPROCESS SELECTED** or **REPROCESS FAILED**.
6. To resend a report automatically at a later time, right-click it in the list and then select **Requeue**.

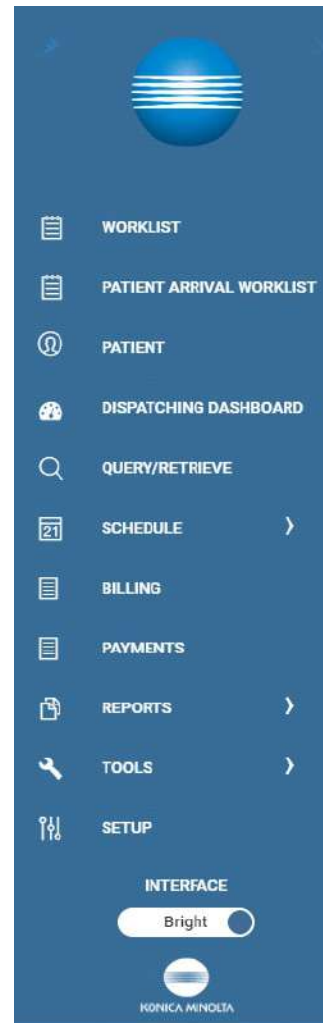
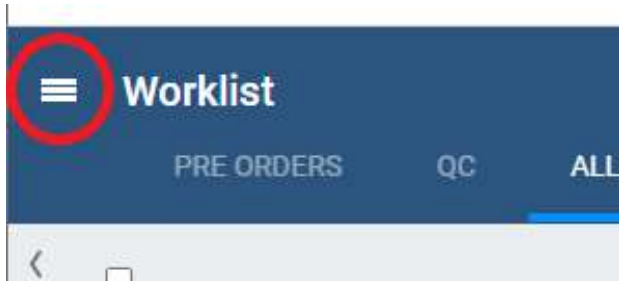
View logs

To view the various logs that are available in Exa PACS/RIS, do the following.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Log**.
3. Enter information as needed in the following tabs (AUDIT LOG, USER LOG, etc.).

Work with the hamburger menu

The hamburger (burger) menu is the main menu of the program. To open it, select the burger menu button circled in red in the following figure. Some of the options in the figure may not be available depending on your product and configuration.



The burger menu button...

...and menu (your options may vary)

Work with the dashboard

What is the Dashboard?

The Dashboard is a page that displays gadgets, which contain information in graph, table, and other formats to help you understand the status of work at your facility. The Dashboard is separate from the Dispatching Dashboard, which is dedicated to scheduling mobile exams.

See also:



[Work in the dispatching dashboard](#)

Open the dashboard

- On the burger  menu, select **DASHBOARD**.


Add or remove gadgets from the dashboard

The dashboard displays an array of user-customizable *gadgets*, and a gadget with a button for adding more gadgets.

1. To remove a gadget, select its remove  button.
2. To add a gadget, find the **Add Gadget** gadget and select the add  button.
3. In the list of gadget types, select a type.


Change the graph type of a gadget

You can select a graph type of bar, column, line, or pie.

1. On a gadget, select the graph  button.
2. In the button shortcut menu, select a type.

Change the facility of a graph

You can change the source facility of the graph in a gadget. The available facilities are ones that you set up in advance in Exa PACS/RIS.

1. On a gadget, select the facility  button.
2. In the button shortcut menu, select a facility or select **All Facilities**.

Change the date range of a graph

You can change the date range of the data source of the graph in a gadget.

1. On a gadget, select the date range  button.
2. In the button shortcut menu, select a date range and then select **Apply**.

Work with the worklist

The worklist is the starting point for most operations in Exa PACS/RIS. The worklist is a searchable and highly customizable list of patients, studies, and series, providing full access to demographics and images.


| | STATUS | STUDY DATE | PATIENT | MODALITY | STUDY DESC |
|--|----------|------------------------|-------------|----------|------------|
| | Approved | 01/18/2023 8:30 PM PST | Test, Helen | XA | ANGRPH A |
| | Approved | 01/18/2023 7:15 PM PST | Test, Tom | CR | CHOLANGI |
| | Approved | 01/18/2023 7:00 PM PST | Test, Tom | CR | BRONCHO |

See also:

- [Worklist settings](#)
- [Use the worklist](#)
- [User settings](#)
- [Viewer settings](#)
- [PACS Actions menu](#)
- [Worklist shortcut menus](#)

Worklist settings

About toolbars and elements in the worklist

The worklist provides the following toolbars and other items. Notice that there is a settings menu  button in both the upper and lower toolbar, but they open different menus.

Upper toolbar



The upper toolbar contains the following elements, from left to right.

- 1 Tasks** Shows the number of tasks by urgency. Select to jump to the Tasks list.
- 2 STAT meter** Shows the number of studies at each STAT (urgency) level.
- 3 TAT meter** Shows the number of studies at each TAT (turnaround time).
- 4 Settings** Opens the settings menu.
- 5 Log off** Logs off the current user.

Lower toolbar



The lower toolbar contains the following elements.

- 1 Move tabs left/right** Left/right justifies the worklist filter tabs.
- 2 Filter menu** Select from any available filter tab.
- 3 Refresh** Updates the worklist, but keeps manually entered filters.
- 4 Refresh all** Updates the worklist, clearing all filters.
- 5 Settings** Opens the PACS Actions menu.
- 6 Filters** Opens the Study Filters dialog.
- 7 Search tools** Shows/hides the search bar.
- 8 Disagreements** Opens the disagreements queue (requires a separate license for Advanced Peer Review)

Filter bar



Filter tabs appear on the left side of the worklist by their labels.

About filter tabs in the worklist


The following table describes the four types of filter tab (filters) that are available in the worklist.

| Type | Name | Description |
|--|--------------------|--|
| Permanent (Cannot be hidden) | ALL STUDIES | Lists all DICOM studies and scheduled RIS orders that are not currently on the QC tab. |
| Optional (Can be hidden) | PRE ORDERS | Lists unscheduled orders. Pre orders often have no referring physician, and come from the patient portal |

| Type | Name | Description |
|--|-----------------------------|--|
| | | (such as exams requested by the patient). |
| | QC | Lists studies needing reconciliation. |
| User Filters (Can be hidden) | [<i>user defined</i>] | Provide a highly customized view of the worklist. |
| Temporary | TIME EXCEEDS STUDIES | When you select the Exceeds Maximum Time Limit link at the bottom of the worklist, this tab opens and lists relevant studies. Select the pushpin button on the tab to display a dialog with options, including "Remove." |


Display a filter of the worklist

You can display optional filters (such as PRE ORDERS or QC) in the following two ways. To display user filters, you can use these steps if the filter was configured to appear as a tab or in the tabs list.

1. On the worklist, in the filter bar, select a tab to display the filter.
2. In the lower toolbar, select the **Show all Tabs by list**  button, and then select a filter.

Create a user worklist filter

Exa PACS/RIS comes with the PRE ORDERS, QC, and other filters, but you can also create your own filters to customize the worklist at a high level of precision.

1. On the worklist, on the lower toolbar, select the filter  button.
2. In the **Study Filter** dialog, select **ADD**.
3. Enter the following criteria.

| Setting | Description |
|------------------------------|--|
| Filter Name | Type a name for the filter |
| Show Encounters Only | Shows only studies for outpatient encounters. |
| Joined Filters | Selects another filter to combine with the current filter. Studies must meet the criteria in both filters to appear in the worklist. |
| Filter Order | Determines the order in which filters appear as tabs or list items, from low to high. |
| Is Private | Restricts availability of the filter to the user who created it. |
| Display as a Tab | Shows the tab for the filter on the worklist. |
| Display in Dropdown | Shows the filter in the Show Tabs by list list on the worklist. |
| Show Only Exceeding Max Time | Shows only studies that are exceeding their max time as specified in "Configure study statuses." |
| Show DICOM Studies Only | Shows only DICOM studies (studies containing images). |
| Show RIS Orders Only | Shows only RIS orders. |
| Show Assigned Studies Only | Shows only studies that were assigned to the current user. |
| Show Pre-Orders Only | Shows only preorders. |




| Setting | Description |
|------------------------|--|
| Deleted | Shows all (deleted and non-deleted) studies, no deleted studies, or only deleted studies. |
| Assign | Available when you select Is Private. Assigns the filter to specific users or user groups. |
| Default Column/Sort By | Sorts the worklist by the column and order that you select. |
| DATE/TIME | Filters studies by a range of dates and times. |
| PATIENT INFORMATION | Filters studies by patient or account number. |
| STUDY INFORMATION | Filters studies by institution, facility, modality, body part, and other categories. |
| RESOURCE | Filters studies by physician or attorney. |
| INSURANCE | Filters studies by insurance provider. |

Note: When available, you can use the **Is** operator and **Blank** criteria to search for studies that are missing information. For example, in the **INSURANCE** category, under **Insurance Provider**, select **Is**, and then select **Blank** to search for studies with no insurance.

4. Select **SAVE**.


Edit or delete a worklist filter

You can edit or delete a filter that you created.

1. On the worklist, on the lower toolbar, select the filter  button.
2. In the **Study Filter** dialog, find the filter to edit or delete.
3. Select the edit  or delete  button of the filter to delete.

Show or hide a worklist filter

You can show filters as tabs on the worklist, as items in the filter menu, as both, or as neither (you can hide them for later use without deleting them).

1. On the worklist, on the lower toolbar, select the filter  button.
2. In the **Study Filter** dialog, double-click the filter to show or hide.
3. In the second **Study Filter** dialog, select or clear the **Display as a Tab** checkbox and the **Display in Dropdown** checkbox.

Select a quick filter of the pre orders tab

At the bottom of the PRE ORDERS tab, you can select from the following checkboxes to quickly filter the list of preorders.

| Quick Filter Checkbox | Description |
|----------------------------|---|
| Waiting for Authorization | Shows only unauthorized preorders. |
| Show Only Expired | Shows only preorders that are past the authorization date. |
| Show Only Physician Orders | Show only preorders created from Referring Provider Portal. |


| Quick Filter Checkbox | Description |
|------------------------------------|--|
| Show Only Ordering Facility Orders | Show only preorders created from the ordering facility portal. |

User settings

User settings (from the worklist) control how the worklist appears and functions when the user who configured them signs in. User settings override global settings, except for security settings.

Configure worklist columns


You can show, hide, and order columns in the worklist.



1. On the worklist, on the upper toolbar, select the settings  button, and then in the button shortcut menu, select **User Settings**.
2. In the **User Settings** dialog, under **Column Order**, do one or more of the following.
 - To show or hide a column, select or clear its checkbox.
 - To reorder a column, drag the column to a new position in the list.

Note: You can also drag columns directly on the worklist.
3. Select **SAVE**.

Configure other user settings

You can configure a variety of behaviors and settings for worklist tabs, columns and rows, and other user settings.

1. On the upper toolbar, select the settings  button, and then in the button shortcut menu, select **User Settings**.
2. In the right side of the **User Settings** dialog, configure the following settings and then select **SAVE**.

| Setting | Description |
|------------------------------------|---|
| Show Row Number | Select to display the row number column in the worklist. The column is labeled as “#” or “No.” |
| Show Priors | Select to show prior studies on the worklist, or clear to show series and images instead. Whether you choose to show priors or series, you can view them by selecting the expand  or collapse  button in a study row. |
| Show QC | Select to show the QC tab, and select the Show Completed in Pending List checkbox to show include completed orders in the QC tab. |
| Show Orders Tab | Select to show the PRE ORDERS tab in the worklist. |
| Auto-Open New Order | Select to automatically open the Edit Study screen after selecting the CREATE ORDER button (Exa PACS/RIS only). |
| Auto-Open Appointment Confirmation | Select to automatically open the appointment confirmation screen after selecting the CREATE ORDER button (Exa PACS/RIS only). This screen provides a convenient summary to read to the patient on the phone, or to send as an email. |
| Double-Click Behavior | The view or app in which a study appears when double-clicking a row, unless the study is scheduled. |
| Double-Click (Scheduled) | The view in which a scheduled study appears when you double-click it. |
| Default Tab | The default tab for the worklist. |

| Setting | Description |
|------------------------------|---|
| Default Filter (Local Cache) | The default filter for the worklist. |
| Default Column | The default column for the worklist that determines the sort. |
| Sort By | Whether the list is sorted in ascending or descending order. |
| Audio Player Lag Time | The amount of delay before starting audio playback. |
| Auto Open Priors | Turns automatic opening of priors in the viewer on and off. |
| Open Prior Reports | Automatically opens prior reports when opening a study. |
| Voice recognition | When opening a DICOM study in the Exa PACS/RIS viewer: Dragon (Exa Trans) : Opens Dragon Naturally Speaking for radiologist transcriptions rather than Exa Dictation. You must install Exa Trans on the local workstation to use this option. Dictation (Web Trans) : Opens Exa Dictation. Off (None) : Does not open a voice recognition tool. nVoq (Exa Trans) : Opens Exa Trans with nVoq voice recognition. |
| Delay Load of Exa Trans | Delays loading of the Exa Trans transcription screen, to focus attention on images before the transcription. |
| Exa Trans Font | Sets the font used by Exa Trans. |
| Exa Trans Font Size | Sets the font size used by Exa Trans. |
| Default Time Increment | Sets the default time increment for time blocks in the schedule book. |

Viewer settings


See [Configure the viewer](#).

Local service settings

See [Install local cache](#) in the appendix.

Use the worklist

Open the worklist

- On the burger  menu, select **WORKLIST**.
Initially, the worklist is empty until you add filtering criteria (see [Find and view studies](#) and [Create a user worklist filter](#)).

Find and view studies

You can find a study and open it to view or edit details.

- In the worklist, on the **ALL STUDIES** tab, in the search bar, do one or both of the following:
 - Type or select one or more criteria in a column header and select **Enter**.
 - Select a column header to sort the list.
- Double-click a study in the list to open it for viewing or editing.

See also:

[Search syntax](#)

[View approved reports](#)

Open a pop-up window for physicians and ordering facilities


From the worklist, you can open a pop-up window to display the contact information of a study's physician or ordering facility.

- In the worklist, find a study.
- In the **REFERRING PHYSICIAN** or **ORDERING FACILITY** column, select the doctor  symbol.

View priors

You can view the prior studies of any study in the worklist that includes them.

Prerequisite: In the user settings, select the **Show Priors** checkbox.

- In the worklist, find a study.
- On the study toolbar, select the expand  button.
The priors appear in rows below the study row.




See also:

[View approved reports](#)

View series and images

You can view series and images of any study in the worklist that includes them.

Prerequisite: In the user settings, clear the **Show Priors** checkbox.

- In the worklist, find a study.
- On the study toolbar, select the expand  button.
- The series appear in rows below the study row. You can double-click a series row to open the series in the viewer.
- On the series row, select the expand  button.
- The images in the series appear in rows below the series row.
- To view a large thumbnail of an image, select the  button in the image row.
Note: To view an image thumbnail, the status must be Incomplete or Unread.
- To view an image in the viewer, double-click it.

Use the study toolbar buttons

Each study on the ALL STUDIES tab or corresponding user filters of the worklist has its own toolbar on the left side of the study row. Depending on the properties of the study, one or more of the following tools are available.







| Tool | Name | Description |
|------|--------------------|--|
| | Expand/Collapse | Expands or collapses the study row to show or hide series or priors. |
| | Prior | Select to display a list of prior studies in a custom filter. |
| | Checkbox | Select to select the study for further processing by commands in the PACS Actions menu. |
| | DICOM Viewer | Open the study in the Exa PACS viewer. This button is only available for studies that contain images. |
| | Opal Viewer | Open the study in the Opal viewer (see Install Opal Viewer). This button is only available for studies that contain images. |
| | Edit | Opens the study for editing in the Edit Study screen. |
| | VIP | If solid green, the study is conducted on a VIP. |
| | View Transcription | Opens the dictation and transcription editor. |
| | Multipanel | Opens the study in the multipanel, an operating panel for working with dictation, transcription, documents, notes, and other information. |
| | Approved Report | Opens approved reports of the study. |
| | Linked Studies | Opens the Link Studies dialog where you can link approved reports. |
| | External app. | Opens the current study in an external application if configured. |
| | Authorization | Red star: Select to manually authorize. Green star: All insurance levels (primary, secondary, tertiary) that require authorization have been authorized. Gray star: No authorization is needed. |
| | Unread DICOMs | Select to view unread images. In the Unread DICOMs dialog, select MARK AS READ, or OPEN IN VIEWER to read the images in the Exa PACS/RIS viewer. |
| | Notes | Opens a screen for entering and viewing notes related to patient, study, schedule, and reason for study, and for updating the call log. The button turns blue if study notes are available. |
| | Study menu | Displays the study shortcut menu (you can also right-click anywhere on the study row to display the shortcut menu). |

See also:

[Work with the Exa PACS/RIS viewer](#)
[Edit study screen](#)
[About Linked Reporting](#)
[Dictation and transcription with WebTrans](#)
[Worklist shortcut menus](#)
[Configure opening of a third-party program](#)
[About VIPs](#)
[Manually authorize an exam](#)

Use the order toolbar buttons

Each order on the PRE ORDER tab or corresponding user filters of the worklist has its own toolbar on the left side of the order row. Depending on the properties of the order, one or more of the following tools are available.

| Tool | Name | Description |
|---|---------------|--|
|  | Select | Select to select the order for deletion. |
|  | Edit | Select to open the order in the Edit Order screen. |
|  | VIP | If solid green, the study is conducted on a VIP. |
|  | Authorization | <p>Red star: Select to manually authorize.</p> <p>Green star: All insurance levels (primary, secondary, tertiary) that require authorization have been authorized.</p> <p>Black star: No authorization is needed.</p> |

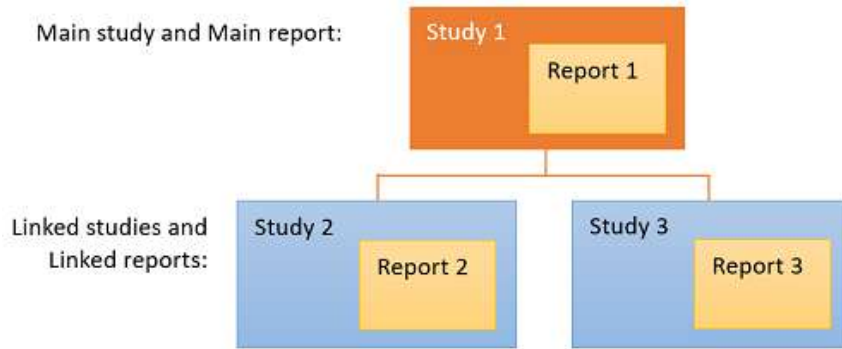
See also:

[Manually authorize an exam](#)
[About VIPs](#)

About Linked Reporting

With *Linked Reporting*, radiologists can save time by dictating multiple related studies into a single report. When the report is approved, all of the linked studies move to the Approved status automatically. When you open an approved report from any of the linked studies (studies 1, 2, or 3 in the figure below), you see the same combined report so that all information is available to you regardless of the study or report you open.

Linking reports also links the studies containing those reports, so that all studies follow the main study in terms of STAT levels, study statuses, and report approval statuses. For example, if the main report moves to the Dictated status, so do its linked reports. If you later decide to unlink a report, those statuses revert to their previous states (with exceptions, see [Details on Linked Reporting](#)).



Once linked, Reports 1, 2, and 3 become one combined report

Note

- You can link reports any time before approval.
- You can unlink reports at any time.
- You cannot link a report that is already approved.
- If an addendum is added to a linked report, it applies to all linked studies, and is available for viewing from any linked study.

What do linked reports look like?

Based on the merge fields you include in your report templates, Exa PACS/RIS automatically fills the header with information about the main report and its linked reports. (Due to space constraints, some fields only display information from the main report, such as the referring physician.) The body of the report contains the radiologist's findings for the main study and all linked studies.

Here's an example of a linked report:

Accession numbers of linked studies

Patient Name: N [REDACTED] Referring Physician: Reicher, Joshua M.D.
 Date of Birth: 04-[REDACTED] Phone: (650)493-5000
 Patient ID: NC1577 Fax: (919)589-5574
 Study Date: 07-Feb-2023 2:00 PM,02/07/2023 Accession: 5629,5630,5631

Study descriptions of linked studies

XR Ribs, 2 Views (Left),XR Thoracic Spine, 2 Views,XR Lumbar Spine, 2-3 View

Indications: Left rib pain radiating to mid and lower back. No known trauma.

Comparisons: None available at time of report.

Technique: Two-view radiographs of the left ribs, thoracic spine and lumbar spine obtained in the AP and lateral position

Findings:

Left ribs: Multiple radiographic views of the ribs fail to reveal evidence for displaced fracture, dislocation or focal soft tissue pathology. Images are less than ideal and if there is further concern a bone scan might be considered.

Thoracic spine: No evidence for acute fracture, dislocation or focal soft tissue abnormality. There is diffuse thoracic disc degeneration and spondylosis.

Lumbar spine: There is diffuse degenerative disc disease without evidence for fracture or dislocation. There is lumbar scoliosis.


Impressions:

1. Diffuse thoracic disc degeneration and spondylosis.
2. Diffuse degenerative disc disease with levoscoliosis in the lumbar spine.
3. No evidence of a displaced fracture in the left ribs. Recommend a bone scan for follow up.
4. No acute fracture in the lumbar or thoracic spine.

Link reports

To link reports:

Prerequisite: Obtain the Link Report user right from your administrator.

1. On the worklist, find a study that is available for linking, and select the gray link  button.

Gray: Available for linking

Blue: Linked, available for unlinking

2. In the **Link Studies** dialog, select the studies whose reports you want to link to the main report.

Link Studies: Test, Michelle (Acc#TesM1006), 20000101, F, 023Y

BRONCHOGRAPY BI RS&I

Study Date: 2023/02/01

Accession No: 447

Facility: Nir

Modality: CR

Referring Physician:

Select studies to link or unlink for Reporting:

Select All

| | STUDY STATUS | MODALITY | STUDYDESCRIPTION | STUDYDATE | AC |
|-------------------------------------|--------------|----------|---------------------------------------|------------|----|
| <input checked="" type="checkbox"/> | Scheduled | XA | 3D RNRD I&R CT MRI US/OTH REQ POSTPCX | 2023/02/02 | 55 |
| <input type="checkbox"/> | Scheduled | US | DOP VELOCIMETRY FTL UMBILICAL ART | 2023/02/02 | 48 |
| <input checked="" type="checkbox"/> | Scheduled | CR | BONE AGE STUDIES | 2023/02/01 | 44 |

3. Select **SAVE**.

Result: The reports and studies are now linked.

See also:

[About Linked Reporting](#)

[Unlink a report](#)


[View approved reports](#)

[Details on Linked Reporting](#)

Unlink a report

To unlink a report:

Prerequisite: Obtain the Unlink Report user right from your administrator.

1. In the worklist, find a main or linked study (studies with the blue **Linked Studies**  button), and select the button.
Result: Whether you chose a main or linked study, the **Link Studies** dialog opens with the main study shown at the top with its linked studies listed below it.
2. In the **Link Studies** dialog, clear the checkboxes of the studies whose reports you want to unlink from the main report.
3. Select **SAVE**.

See also:

[About Linked Reporting](#)

[Link reports](#)

[Details on Linked Reporting](#)

Manually authorize an exam

Exams that satisfy pre-configured authorization rules appear on the worklist with a red or yellow star, indicating that you must authorize them.

1. In the worklist, find a study with a red or yellow star, select the star, and then select the study description in the pop-up window.
2. In the **Manual Authorization** dialog, in the **Insurance Level** dropdown list, select an unauthorized insurance level.
3. Fill in the remaining options with information from the insurance provider.

4. For studies in **Need authorization** status (red star ★), select:
SAVE - Authorize, and save the authorization number
PENDING - Place the exam in Pending authorization status
DENIED - Deny the exam
5. For studies in the **Pending authorization** status (yellow star ★), select:
SAVE - Authorize, and save the authorization number
RESET - Reset the authorization status to Need authorization (red star ★)
DENIED - Deny the exam
6. Optional. Select **Eligibility/Estimation**, and then follow steps in the following topics to verify eligibility and estimate insurance coverage. (Available with Eligibility user rights.)

See also:

[What are authorization, verification, and estimation?](#)

[Add authorization rules](#)

[Manually unauthorize an exam](#)

[Verify eligibility of preorders and studies with PokitDok](#)

[Verify eligibility and estimate coverage with ImagineSoftware](#)

Manually unauthorize an exam

If a previously authorized exam is no longer authorized, you can unauthorize the exam by deleting the original authorization.

1. In the worklist, find an authorized study (green star ★), and then select the star.
2. In the **Manual Authorization** dialog, in the **Insurance Level** dropdown list, select an authorized insurance level, and then select **DELETE**.
3. Optional. In the **Insurance Level** list, select **Reauthorization Needed** to place the exam in the Reauthorization needed status (orange star ★).

See also:

[What are authorization, verification, and estimation?](#)

[Manually authorize an exam](#)




Update the worklist or viewer

After performing tasks that modify studies it may be necessary to update the worklist or viewer to show changes. To do so:

- While viewing the worklist or viewer, select **F5**.

About color highlighting on the worklist

When the globe 🌐 button for studies on the worklist is highlighted, this indicates the caching status as follows.

-  Caching completed
-  Caching in progress
-  Some images could not be cached

About drawing attention to orders and studies

There are several methods to draw attention to orders and studies that are of special consideration. You can use different individual or combined methods to best meet your needs. The following gives a general description of the available options.

| | |
|-------------------|--|
| STAT level | The medical urgency. Setting a STAT level places the study at the top of the worklist. You can edit STAT levels and descriptions, and add new ones. STAT levels drive workflows. |
| TAT | The turnaround time. Studies that are near or beyond the TAT are flagged in red and appear at the top of a radiologist's unread studies worklist. |
| Priority | By default you can set the priority to High, Medium, and Low, but you can edit these and add more options. Priority is primarily used to sort the worklist (on the Priority column). |
| Critical findings | Medical findings that you can customize. In Exa Trans, you can select critical findings in a list to send notification to the referring physician. |
| Flag | With flags you can mark a study with a customized description that can serve as a filter. You can only assign one flag per study. |

See also:

[Change the urgency of a study](#)

[Change the priority of a study](#)

[Assign critical findings to a study](#)

[Flag a study](#)

[Flag an order](#)

[Change the priority of an order](#)

[Assign critical findings to an order](#)

Use local caching

To use the features in this topic (except for "Prefetch studies to your local cache"), you must install local cache.

Perform a server prefetch

You can manually initiate a server prefetch from the worklist, whereby the server decompresses a study and copies it to a "local" cache on the server. If large studies will be opened in the near future, you can perform a server prefetch of those studies for faster loading.

1. On the worklist, select the **ALL STUDIES** tab.
2. On a shortcut menu of a study that contains images, hover over **Images**, and then select **Server Prefetch**.

Prefetch studies to your local cache

You can manually prefetch studies "on demand."

1. On the worklist, select the **ALL STUDIES** tab.
2. On the shortcut menu of a study that contains images, hover over **Images**, and then select **Add to My Local Cache**.

Result: The server queues the images for sending.

Prefetch studies to other local caches

1. On the worklist, select the **ALL STUDIES** tab.

2. On the shortcut menu of a study that contains images, hover over **Images**, and then select **Send to Local Cache**.
3. In the **Local Cache** screen, in the list of available caches, select to the left of one or more destination caches.
4. Do one of the following.
 - To send to the selected caches, select **LOCAL CACHE SELECTED**.
 - To send to all caches, select **LOCAL CACHE ALL**.


Auto-route studies to local cache

You can create a routing rule to send studies that satisfy criteria to your local cache. Complete the following procedures:

- Create an AE title for your local cache.
- Create a routing rule for type LOCAL_CACHE, and select the AE title you created.

Use an on call worklist filter to locally cache studies

You can configure a worklist filter that sends matching studies to local cache.

1. Create a user worklist filter.
2. On the worklist, select the settings  button, and then in the button shortcut menu, select **User Settings**.
3. In the **Default Filter (Local Cache)** dropdown list, select the worklist filter.
4. Select **SAVE**.
5. On your computer, in a text editor, open the **localCache.cfg** file, located at the following path by default:
C:\Viztek\exa\cfg\localCache.cfg
6. Find the line for "oncall_enabled" and set it as follows:
"oncall_enabled": "true",
7. Save and close the file.

See also:


[Install local cache](#)

[Configure application entities](#)

[Configure routing rules](#)

[Create a user worklist filter](#)

PACS Actions menu

The PACS Actions menu on the worklist provides top-level access to common functions. To open the menu, on the worklist, select the settings  button on the lower toolbar. Descriptions of the commands on the menu follow.

Create a new study

To create a new study or create a new order (or to "enter a new study" or "enter a new order"), see the following topics.

See also:

- [A typical scheduling workflow](#)
- [Schedule an unscheduled order](#)
- [Schedule a walk-in appointment](#)


Schedule walk-ins

See [Schedule a walk-in appointment](#).

Burn studies to a CD or hard disk

You can burn studies to a CD or hard disk for sharing with other facilities, physicians, or patients.

Prerequisite: [Install Opal tools](#).

1. Place a CD in the drive.
2. In the worklist, select studies whose combined size does not exceed the capacity of the disk, and then do one of the following.
 - On the lower toolbar, select the settings  button, and then in the PACS ACTIONS menu, select CD Burn.
 - On the study shortcut menu, select Send, and then select the AE title of the CD Burner in the dialog (see [Send a study](#))
3. In the **Opal CD Burning** dialog, enter the following settings as needed, and then select **START**.


| Setting | Description |
|----------------------------|---|
| Include Viewer | Burns a viewer program onto the CD along with the studies. Required for viewing off site. |
| Write to Disk Only | Writes the study to the hard disk instead of a CD. Browse for and select a destination folder under Path. |
| Create Annotations Overlay | Converts annotations to an overlay and includes them with the images. |
| Compression | Specifies a compression algorithm. |
| Anonymize DICOM | Removes identifying patient demographics. |
| Remove Annotations | Omits annotations from the burned studies. |
| Report | Specifies a report storing method. |
| Burning Speed | For best results, set a speed of x4 or less. |

4. After burning, test the results by opening an image from the CD using the included viewer.

Compare studies

You can open two studies of the same patient in separate viewer screens for purposes of comparison.


Prerequisite: Disable single instance mode (see [Configure other interface settings](#)).

1. In the worklist, select two studies of the same patient to compare.
2. On the lower toolbar, select the settings  button, and then in the **PACS ACTIONS** menu, select **Compare Study**.

Merge or split studies

In Exa PACS/RIS, *merge* and *split* refer to a category of operations in which you move series and images from one study to another. Additionally, *split* refers to moving images from a study with an incorrect accession number to the correct order. There are many ways to perform merge/split operations, but the following procedures are useful examples. Moving all series and images out of a study deletes the study. As an alternative to merging studies, see [Use alternate account numbers](#).

Move a series from one study to another study

1. In the worklist, select two different studies that contain series.
2. On the lower toolbar, select the settings  button, and then in the **PACS ACTIONS** menu, select Merge/Split.
3. In the **Merge/Split Study** screen, in the upper-left corner, select the button once or twice to activate **Move Selected** mode.
4. In the **Merge/Split From** column, select the plus sign of the *first* study (the one on top) to reveal its series.
5. Drag the series onto the *second* study (the one on the lower-right) in the **Merge/Split To** column.



Note: As you drag over the second study, it turns green to indicate when you can release the mouse button.

6. Select **SAVE CHANGES**.

Move all images in one series to a series in another study

1. Repeat steps 1 through 4 in "Move a series from one study to another study."
2. In the **Merge/Split To** column, select the plus sign of the second study to reveal its series.
3. Drag a series in the left column onto a series in the right column.
4. Select **SAVE CHANGES**.

Move one or more images from one series to a series in another study

1. Repeat steps 1 through 4 in "Move a series from one study to another study."
2. In the **Merge/Split To** column, select the plus sign of the second study to reveal its series.
3. In the left column, select one or more images to select them, then drag them onto a series in the right column.

4. Select **SAVE CHANGES**.



Move an image from one series to another series in the same study

1. In the worklist select a study that has multiple series.
2. In the **PACS ACTIONS** menu, select **Merge/Split**.
3. Select the plus sign in both columns to reveal the series.
4. Drag an image from the left column onto a series in the right column.
5. Select **SAVE CHANGES**.


Split images into their correct order

1. In the worklist, select one study.
2. In the **PACS ACTIONS** menu, select **Merge/Split**.
3. In the **Merge/Split Study** screen, select **SELECT ORDER**, find the correct RIS order, and then select its **SELECT** button.
4. Drag the images to the correct order, and then select **SAVE CHANGES**.

Add a new series to a study

1. In the worklist, select one study.
2. In the **PACS ACTIONS** menu, select **Merge/Split**.
3. In the **Merge/Split To** column, select the new series  button.
Note: The new series is added to the bottom of the list.
4. On the new series row, select the edit  button.
5. In the **Edit Study Info.** dialog, type a description and then select the **EDIT** button.
Note: You can move series or images into the new series.
6. Select **SAVE CHANGES**.

Clone a study

1. In the worklist, select one study.
2. In the **PACS ACTIONS** menu, select **Merge/Split**.
3. In the **Merge/Split From** column, select the Clone Study  button.
Note: You can move series or images into or out of the new study.
4. Select **SAVE CHANGES**.


See also:

[Add studies to the merge queue](#)
[About the PID, MRN, and account numbers](#)

Import DICOM images

You can import DICOM images to a study.

Prerequisite: [Install Opal tools](#).

1. In the worklist, select a study into which to import images.
2. On the lower toolbar, select the settings  button, and then in the **PACS ACTIONS** menu, select **Import Images**.
3. In **OpalImport**, select **Select Files/Folder or DICOMDIR to Import**.
4. In the **Open** dialog, browse for and select files to import, and then select **Open**.
5. In **OpalImport**, configure the settings in the following table.
Note: This is a partial list. Other settings are self-explanatory or generally unused.

| Setting | Description |
|---------------------|--|
| Do Not Compress | Select to store in DICOM Little Endian format. Clear to compress in DICOM JPEG200 Lossless format. |
| Overwrite | Select to overwrite any existing instances of the studies. |
| Opal DB Only | Select to import DICOM data only (no images). |
| Save before Encode | For troubleshooting purposes: Select to place the images in a folder on the server, and not update the database. |
| Isolate Fails | Select to place files that could not be imported into a separate folder. |
| Modify Demographics | Select to reconcile demographics before import. |
| Max Files | Type a maximum number of files to import. |
| Max Size | Type a maximum data size to import. |


6. Select **Import**.
7. Optional. If you selected the Modify Demographics checkbox, the Modify/Confirm Demographics dialog appears. Do one of the following.
 - Under **New Info**, edit the demographics and then select **MODIFY**.
 - Under **New Info**, confirm that the demographics are correct, and then select **USE CURRENT**.
8. Select **Exit**.

Purge all deleted

See [Undelete or purge a deleted study](#).

Export the worklist

You can export the worklist to a CSV file.

1. On the lower toolbar, select the settings  button, and then in the **PACS ACTIONS** menu, select **Export Worklist**.
2. In the **Export Worklist** dialog:
 - Optional: In the Filename box, edit the default file name.
 - Modify the name of the exported file by selecting or clearing the Include Timestamp and Include Filter Name checkboxes.
 - Under Link to Download, select the link.

Worklist shortcut menus

Exa PACS/RIS and Symmetry PACS have a study shortcut menu (for studies in the Unread and later statuses). Additionally, Exa PACS/RIS has an order shortcut menu (for PRE ORDERS and studies in the Ordered status). The tasks you can perform by using each shortcut menu are described in the topics in this section. Note that the commands available on the shortcut menus vary depending on the order or study status and other factors.



Any errors in patient and study information resulting from incorrectly performing the procedures in this section can result in problems with data integrity. Take care to ensure that entered and imported data is correct.

Open a shortcut menu

You can open a shortcut menu by right-clicking its parent item, such as a study or order row.

Schedule an unscheduled order

If you previously entered an order (or a study with a status of "Ordered") without scheduling it, you can schedule it from the worklist.

1. On the worklist, find a preorder on the **Pre Orders** tab, or an unscheduled study on the **All Studies** tab.
2. On the order or study shortcut menu, select **Schedule Appointment**.
3. In the **New Appointment** screen, filter available timeslots by entering the following criteria.

| Setting | Description |
|--|--|
| Distance from Patient | Type the patient's ZIP code (see next row), and then select a distance. Timeslots at facilities farther from the patient than the number of miles you select are filtered out of the list. |
| Patient ZIP Code (Postal Code and ZIP Plus) | Type the patient's ZIP code, postal code, and/or ZIP Plus to make the Distance from Patient filter available. |
| Carrier | Select the patient's insurance carrier. |
| Appointment Type | Shows the first appointment type in the order (read-only). |
| Facility | Select one or more facilities where the exam could be performed. |
| Modality Room | Select one or more modality rooms where the exam could be performed. |
| Date | Select to only show timeslots falling within a date range. |
| Start/End Time | Select to only show timeslots starting within a time range. |
| AM/PM | Select one or both to limit your search to daytime or nighttime. |
| Days of the Week | Select one or more days that the patient would be available. |
| Additional Time | Select if the exam requires more time than the standard duration. |

4. Select a timeslot in the list, and then select **UPDATE ORDER**.

Edit an existing order

You can edit a previously entered order from the worklist.

1. On the worklist, select the **PRE ORDERS** tab.
2. On the order shortcut menu, select **Edit Order**.
3. Edit the order and then select **SAVE**.

Note: For details, see [Edit order information](#).

Manually verify or clear eligibility of orders

If you determine that an order, preorder, or study on the worklist satisfies payment provider eligibility requirements, you can mark it as Eligible (green check mark) on the worklist. If a study was previously manually verified, you can clear the Eligible status. Verifying or clearing does not affect the eligibility status in other parts of the program. To view the eligibility status, display the Eligibility column.

Prerequisite: Eligibility rights.

1. On the worklist, select the **PRE ORDERS** or **ALL STUDIES** tab.
2. On the order or study shortcut menu, select **Actions**, and then:
 - a. To mark as eligible, select **Manually Verify Eligibility**.
 - b. To clear the eligibility status, select **Remove Manual Eligibility Verification**.
3. In the **Eligibility** column, confirm that the green checkbox appears or disappears.

See also:

[What are authorization, verification, and estimation?](#)

[Verify eligibility of preorders and studies with PokitDok](#)

[Verify eligibility and estimate coverage with ImagineSoftware](#)

[Configure worklist columns](#)

Change the priority of an order

You can set the priority of an order.

1. On the worklist, select the **PRE ORDERS** tab.
2. On the order shortcut menu, hover over **Priority**, and then select a priority.

Assign critical findings to an order

You can assign critical findings to an order (for example, "Acute Positive").

Prerequisite: Configure critical findings. See [Reason codes](#).

1. On the worklist, select the **PRE ORDERS** tab.
2. On the order shortcut menu, hover over **Actions**, select **Critical Findings**, and then select a finding.

Flag an order

You can flag an order in the worklist as being of special consideration. You can only apply one flag to an order. Users can filter the worklist by individual study flags.

Prerequisite: [Create a study flag](#)

1. On the worklist, select the **PRE ORDERS** tab.
2. On the order shortcut menu, hover over **Actions**, select **Flag**, and then select one or more flags.

Change the stat level (urgency) of an order

You can assign or change the stat level or urgency (Stat 1–5, or Off) of an order in the worklist.

1. On the worklist, select the **PRE ORDERS** tab.
2. On the order shortcut menu, hover over **Stat**, and then select a stat level.

Delete an order

You can delete orders from the worklist.

- On the worklist, select the **PRE ORDERS** tab.

Delete one order

- On the order shortcut menu, hover over **Exam**, and then select **Delete Study**.

Delete multiple orders

- Select the checkboxes of multiple orders, and then on the shortcut menu, select **Delete Study**.

Require document review

When creating a scan document (or "document") type, you can require that users review the document before moving forward in the study workflow. For example, you can require technologists to review physician orders prior to performing an exam to ensure order accuracy.

1. Add a scan document type (see [App settings](#)).
2. Select your document type, and then select the **Requires Review** checkbox.
3. Add a study status.
4. Edit the study status, select the **Document Review** checkbox, and then select the document types to review.

See also:

[Configure study statuses](#)

View or attach documents to an order

You can view attached documents, or scan documents to an order.

1. On the worklist, select the **PRE ORDERS** tab.
2. On the order shortcut menu, select **Attach Files**.
3. In the **Patient Document** dialog:
 - To view a document, double-click it in the list.
 - To attach a document, follow the steps in the following topics.

See also:

[Scan to a patient](#)

[Scan to an order or study](#)

Modify or reset the order authorization days

This command lets you quickly change the number of days specified in the authorization rule associated with an exam. You can *reset* the days to the number of days set in the rule, or *modify* the days to an arbitrary number.

1. On the worklist, select the **PRE ORDERS** tab.
2. On the order shortcut menu, hover over **Actions**, and then select **Reset Authorization Days**, or **Modify Authorization Days**.
3. Optional. In the **Days Count** dropdown list, select a new number of days.
4. Select **SAVE**.

Assign a study to users

You can assign one study to one or more users, radiologists, or peer reviewers. When the user signs in, they can create a filter of the worklist that displays all studies assigned to them. This feature also works in conjunction with the "Show assigned studies only" option under Setup > User Management > [user profile] > WORKLIST FILTER.

1. On the worklist, select the **ALL STUDIES** tab.

2. On a study shortcut menu, hover over **Exam**, and then select **Assign Study**.
3. In the **Study Assignment** dialog, in the **Assign to User** dropdown list, select a user and then select the add **+** button.
Note: You can repeat this step to assign additional users.
4. Optional. In the **Assign to Radiologist** dropdown list, select a radiologist as the referring provider.
5. Optional. In the **Assign to Peer Reviewer** dropdown list, select a radiologist as the peer reviewer.
6. Select **SAVE**.

See also:

[Assign a peer reviewer for a study](#)

[Create a user worklist filter](#)

Add studies to the merge queue

You can add studies to a merge queue from the worklist, and then merge or split them by following the procedures in [Merge or split studies](#).

1. In the worklist, select the **ALL STUDIES** tab.
2. Optional. To start merging or splitting with one study at a time, on a study shortcut menu, hover over **Exam**, select **Merge/Split**, and then skip to the last step.
3. Right-click the first study, hover over **Exam**, hover over **Merge Queue**, and then select **Add to Merge Queue**.
4. Repeat the previous step for all studies that you want to work with.
5. Right-click one of the studies that you added to the merge queue, hover over **Exam**, hover over **Merge Queue**, and then select **View Merge Queue**.
6. Perform merge and split operations.

Create a teaching study

You can create a teaching study based on an existing DICOM study. The teaching study is anonymized.

1. In the worklist, find a DICOM study.
2. On the study shortcut menu, hover over **Images**, and then select **Create Teaching Study**.
3. In the **Teaching Study** dialog, in the **AE Title** dropdown list, select an **AE title**.
4. In the **New Value** column, type or select anonymous values for the new study, and then select **CREATE TEACHING STUDY**.

Reset a study

If the status of a study is beyond "Scheduled" in the study flow, you can reset the status to "Scheduled"

1. In the worklist, select the **ALL STUDIES** tab.
2. On a study shortcut menu, hover over **Exam**, and then select **Reset Study**.
3. In the confirmation dialog, select **YES**.

Delete a study

When you delete a study it remains on the worklist but Exa PACS/RIS applies strikethrough text formatting to it and disables access. You can undelete or purge a deleted study.

1. In the worklist, select the **ALL STUDIES** tab.
2. On a study shortcut menu, hover over **Exam**, and then select **Delete Study**.
3. In the confirmation dialog, select **YES**.
4. In the **Delete Reason** dialog, select a reason and then select **SAVE**.

Download approved reports

If an approved report is attached to a study, you can download the approved reports directly from the worklist.

1. On the worklist, select the **ALL STUDIES** tab.
2. On a study shortcut menu, hover over **Send Report > Download**, and then select the format of the report.

Result: Exa PACS/RIS downloads the report to your Windows Downloads folder.

Assign critical findings to a study

You can assign critical findings to a study (for example, "Acute Positive").

Prerequisite: Configure critical findings. See [Reason codes](#).

1. On the worklist, select the **ALL STUDIES** tab.
2. On the study shortcut menu, hover over **Actions**, hover over **Critical Findings**, and then select a finding.

Undelete or purge a deleted study

Undeleting a study removes the strikethrough text formatting and restores availability. *Purging* a study permanently removes it from the worklist and the database.

1. On the worklist, select the **ALL STUDIES** tab.
2. To undelete a deleted study, on the study shortcut menu, select **Restore Study**.
3. To purge a deleted study, on the study shortcut menu, select **Purge (Permanently)**, and then select **OK**.
4. To purge all deleted studies at once, on the **PACS Actions** menu, select **Purge All Deleted**.

Flag a study

On the worklist, you can add one or more flags to a study for special consideration, such as a case study. Users can filter the worklist by individual flags. To configure the flags that are available, see [Create a study flag](#).

1. On the worklist, select the **ALL STUDIES** tab.
2. On a study shortcut menu, hover over **Actions**, hover over **Flag**, and then select a flag.

Copy the API URL

If you need the API URL, you can copy it from the worklist.

1. On the worklist, select the **ALL STUDIES** tab.
2. On a study shortcut menu, hover over **Actions**, and then select **Copy API URL**.
3. A message box appears with the **API URL**.

Reset a stack

To *reset* a stack means to restore its images to their last-saved ordering. It can also be helpful to reset the stack if any problems occur when displaying it in the viewer.

1. On the worklist, select the **ALL STUDIES** tab.
2. On the shortcut menu of a study that contains images, hover over **Images** and then select **Reset Stack**.
3. In the confirmation dialog, select **YES**.

Lock and unlock a study

You can lock a study to warn other users attempting to open it, and to prevent other users from using transcription. You can unlock a study that someone previously locked.

1. On the worklist, select the **ALL STUDIES** tab.

2. To lock a study, on the study shortcut menu, hover over **Exam > Lock Study**.
3. To unlock a locked study, on the study shortcut menu, hover over **Exam > Unlock Study**.

Edit a patient, study, or order

To edit a patient, study, or order you can access the Edit Study screen from the worklist by selecting the Edit Study, Edit Order, or Patient Information commands on the shortcut menu.

See also:

[Edit study screen](#)

View patient information

Use the **Patient Information** worklist shortcut command as a fast way to open the Patient Information tab of the Edit Study screen.

Change the priority of a study

You can assign or change the priority (for example, High, Low, or Lowest) of a study in the worklist.

Prerequisite: Configure priorities. In "Configure your company," see [Settings](#).

1. On the worklist, select the **ALL STUDIES** tab.
2. On the study shortcut menu, hover over **Priority**, and then select a priority.

Change the study status

You can assign or change the status (such as Approved or Transcribed) of a study in the worklist.

Prerequisite: Configure study statuses. See [Configure study flow](#).

1. On the worklist, select the **ALL STUDIES** tab.
2. On the study shortcut menu, hover over **Change Status**, and then select a status.

Change the urgency (Stat level) of a study

You can assign or change the urgency (Stat 1–5, or Off) of a study in the worklist.

1. On the worklist, select the **ALL STUDIES** tab.
2. On the study shortcut menu, hover over **Stat**, and then select a stat level.

Send a study

You can send a DICOM study to PACS or another destination. You can include any approved reports in the study, but note that the report status (such as Approved or Transcribed) is not sent. To send an approved report with its status, send as XML via Opal.

Prerequisite: Configure send destinations (see [Configure application entities](#)).

1. In the worklist, on the **ALL STUDIES** tab, select one or more studies.
2. On the shortcut menu of one of the selected studies, select **DICOM Send**.
3. In the **Send Study** dialog, to filter the list of available AEs, type at least one character in the filter box and then select **Enter**.
4. In the **Priority** dropdown list, select a priority.
5. Do one of the following.
 - Select destinations in the list, and then select **SEND TO SELECTED**.
Optional: To send any attached approved reports, select the **Include Approved Report** checkbox.
6. Optional. To manage in-process send jobs, see [Manage jobs in the transfer and SR queues](#).

Send an approved report via Opal

You can send approved reports of DICOM studies to another Opal/Exa system.

Prerequisite: Ensure that the referring physician is configured on the sending server (your Exa PACS/RIS server) and receiving server. You may need to contact the receiving facility to confirm.

1. On the worklist, select the **ALL STUDIES** tab.
2. On the shortcut menu of a DICOM study, hover over **Send Report > Send Report via Opal**.
3. In the **Send Report via Opal** dialog, to filter the list of available AEs, type at least one character in the filter box and then select **Enter**.
4. In the **Priority** dropdown list, select a priority.
5. Select send destinations in the list.
6. Select **SEND TO SELECTED**, or **SEND TO ALL**.

Send an approved report via fax or email

You can send approved reports of DICOM studies via fax or email.

1. On the worklist, select the **ALL STUDIES** tab.
2. Select one or more DICOM studies containing reports you want to send.
3. On the shortcut menu of one of the selected studies, hover over **Send Report** and then:
 - To fax to the default recipient, select it. The report is sent to the fax queue.
 - To send to selected recipients, select Fax/Email.
4. In the **Send Report** dialog, select the recipient types and individual recipient, and then select the **SEND FAX** and/or **SEND EMAIL** button.
5. Optional. Repeat the previous step to send to additional recipients.

View and export audit log entries

You can view audit log entries, and export them to an XLS file.

1. In the worklist, on the study or order shortcut menu, select **Log**.
2. In the **Activity Log** screen, select a date range for the log entries to view, and then select **RELOAD**.
3. If any entries match the date range, they appear in the list.
4. Optional. To export an entry from the list, select it and then select **EXPORT TO EXCEL**.
5. To view information in a log, double-click the log entry in the list.

View documents attached to a study

You can view documents that are attached to a patient record.

1. In the worklist, select the **ALL STUDIES** tab.
2. On the study shortcut menu, select **Attach Files**.
3. Optional. To find a document, do one of the following.
 - To show all available documents, select the Show All Documents checkbox.
 - Use the search bar to find a document by type, source, or other criteria, and then select **RELOAD**.
 - To view a document in the list, double-click it.

About linking patients

Linking patients means to merge patients to the master patient record by using alternate account numbers. You can link patients from the worklist "on the fly" by following the procedure in [Link patients](#), or from the patient chart by following the procedures in [Use alternate account numbers](#). Generally, you can use *linking* to merge patients, and use *merging* to move studies, series, and images between patients.

See also:[Use alternate account numbers](#)[Merge or split studies](#)**Link patients**

If a patient has multiple records, each with different account numbers (or MRNs or PIDs), you can link them from the worklist.



Linking an external patient record to an internal one results in deleting the external record.

Prerequisite: [Configure alternate account number functionality](#).

1. On the worklist, on the shortcut menu of a study whose patient you want to link, select **Link Patient**.
2. In the **Link Patient** dialog, in the **Alt Account No** search box, type the exact account number to link to the current account number, and then select **Enter**.
3. In the **Issuer** dropdown list, select the issuer of the PID, and then select **ADD**.
Note: If the account number was found (it already exists in Exa PACS/RIS), a message appears. Type a different number or select a different issuer.
4. Select **SAVE**.

See also:[About linking patients](#)**About attaching documents to patients, orders, and studies**

The following is a list of topics in this manual that describe how to attach information to patients, orders, and studies.

- [Upload a DICOM file to a study](#) - Attach existing DICOM files to a study.
- [Scan to a patient](#) - Scan paper or forms to a DICOM file and attach to the Documents section of the patient chart.
- [Scan to an order or study](#) - Scan paper or forms to a DICOM file and attach to all studies in an order or a selected study.

Upload a DICOM file to a study

You can upload DICOM-compatible files and add them to a study.

1. In the worklist, on the shortcut menu of a DICOM study, hover over **DICOM Upload** and then select **Upload File**.
2. In the **DICOM Upload** dialog, do the following.
 - a. Select a series description.
 - b. Select **SELECT FILES**, browse for and select a file to upload, and then select **Open**.
 - c. Select **UPLOAD**.

Open the call log




You can use the call log to save a record of communication to and from a patient regarding an appointment or order.

- In the worklist, on the shortcut menu of a DICOM study, select **Call Log**. The **Notes** tab of the patient chart opens. See [Update the patient call log](#).

Scan to a patient

You can scan paper documents and forms, and attach them to the patient chart. Exa PACS/RIS converts the scans to a DICOM-compatible format.

Prerequisite: Connect a TWAIN-compliant scanner, and [Install Exa Scans](#).


1. In the worklist, on the study shortcut menu of an unread study, select **Attach Files**.
2. In the **Patient Documents** screen, select a document type.
3. Place a document in the scanner, and do one of the following.
 - To scan to DICOM format, select the **DICOM SCAN** arrow  button, and in the shortcut menu, select **SCAN TO STUDY** (scan, and save to the current study) or **SCAN TO ORDER** (scan, and save to the current order).
 - To scan without scanning options, select the **QUICK SCAN** arrow  button, and in the shortcut menu, select **QUICK SCAN TO PATIENT**.
 - To scan with scanning options, select the **QUICK SCAN** arrow  button, and in the shortcut menu, select *FULL SCAN TO PATIENT*.
 - To upload the scan to the patient chart, select **UPLOAD**, and then in the second **Patient Document** dialog, do the following.
 - Enter metadata for the document.
 - Select **SELECT FILES**, browse for and select a file, and then select **Open**.
4. Select **SAVE**.

Scan to an order or study

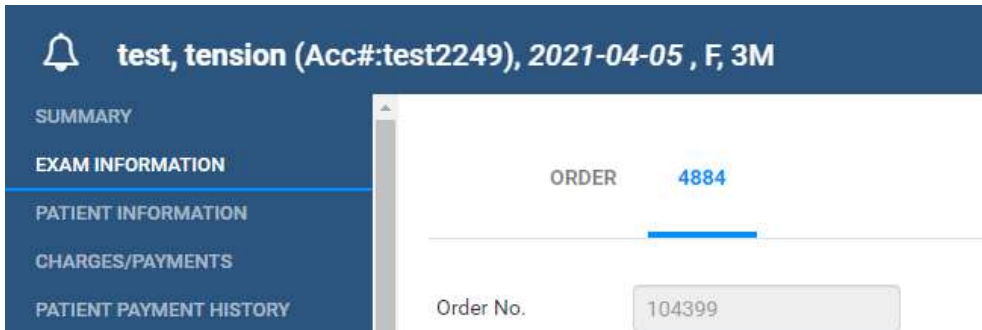
You can scan an image to a DICOM file and attach the file to one or all studies in an order. On the worklist, on a study shortcut menu, do one of the following.

- To scan to the study, hover over **DICOM Upload** and then select **Scan to Study**.
- To scan to all studies in the order, hover over **DICOM Upload** and then select **Scan to Order**.

Edit Study screen

In the Edit Study screen you can view or edit most information about an order or study. To open the Edit Study screen, select the edit  button in a worklist study row. The topics in this section describe all of the tasks you can complete in the Edit Study screen.

Technologists: For you, selecting the edit button opens the [Exam screen for technologists](#).





The upper left corner of the Edit Study screen



When working in the Edit Study screen, ensure that you enter all information correctly and with correct spelling. Incorrect information can result in failure to find patient records in future operations.


View patient alerts

You can view summary of patient alerts.

1. In the worklist, select the edit  button of a study.
2. At the top of the **Edit Study** screen, select the alert  button.


View a summary of an order

You can view a summary of an order and its studies.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **SUMMARY**.



Edit order information

An *order* defines information for one or more studies. You can edit properties of an order.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **EXAM INFORMATION**.
3. Near the top of the screen, select the **ORDER** sub-tab and make changes to the following settings.


| Setting | Description |
|-------------------|---|
| Facility | The facilities performing the studies (to change, reschedule). |
| Modality | The modalities used for the studies (to change, reschedule). |
| Resource | The resources used for the studies (to change, reschedule). |
| Ordering Facility | Available with Mobile RAD only. Select the ordering facility or location of the studies. If the patient resides at the ordering |

| Setting | Description |
|-----------------------------------|---|
| | facility location, select Set as Home Address . |
| Patient Location | Select the current location of the patient. |
| Patient Room No. | Type the room number of the patient location. |
| Patient Condition | Select a patient condition to consider for studies (such as "wheelchair"). |
| Source | Select the source of the patient (such as referral or previous medical facility). |
| Place of Service | Select the place of service for billing purposes (Box24B). |
| Supervising Physician | Select the supervising physician (Medicare requires a supervising physician to be present in the department or location during the exam). |
| Functional Status | Select the patient's functional status. |
| Cognitive Status | Select the patient's cognitive status. |
| Transition of Care in | [Unused] |
| Patient Visit No. | The enterprise-specific serial number for the study. |
| SDE Study | Select the checkbox if the order contains an echo ultrasound-related study. |
| Schedule Notes | Type or select schedule notes (such as messages from the front desk). |
| Justification of Mobile Service | Type the justification of mobile service for reference by the physician. |
| Technologist | Select the technologist performing the studies. |
| Discharge Instructions | Type any discharge instructions. |
| Physician Order Status | Status from the Referring Provider portal. |
| PRINT ORDER | To print a summary of the order information, select one or more of the following options, and then select PRINT ORDER. |
| Include Disclaimer/Signature Area | Includes a pre-configured disclaimer to be signed by the patient. |
| Include Notes | Includes schedule and study notes on the printed order. |
| Include Barcode Page | Prints a barcode on the order. |

- If DICOM settings are not available to edit, at the bottom of the screen, select **DICOM STUDY**, and then make changes to DICOM settings as needed.
- To edit or add CPT codes, at the bottom of the screen, select the edit  or add  button, enter changes, and then select **SAVE**.
- Select **SAVE**.



Edit study information

You can edit properties of an ordered study, including DICOM settings and CPT codes.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **EXAM INFORMATION**.
3. Near the top of the screen, select a study sub-tab (labeled with the accession number) and make changes to the following settings.

| Setting | Description |
|---------------------|--|
| Order No. | The order number to which the study belongs (to change, reschedule). |
| Accession No. | The accession number of the study (users with rights can edit here). |
| Study UID | The study UID as determined by the selected appointment type. |
| Date | The date of the study (to change, reschedule). |
| Study Status | The current status of the study in the Exa PACS/RIS study flow. |
| Body Part | Select the relevant body part for the study (for example, hand). |
| Orientation | Select which side of the body (for example, right). |
| Appointment Type | Select the study's appointment type (the type of exam for scheduling purposes). |
| Code | The internal procedure code of the study (associated with the appointment type). |
| G-Code | If CDSM was used to create the order, the G-Code appears, which identifies the CDSM application (such as LogicNets). |
| AUC Audit | If CDSM was used to create the order, a link is available to the AUC audit, which shows the AUC decision tree used by the physician. |
| Modality Room | The modality room where the study is performed (to change, reschedule). |
| Reason | Type the patient-specific reason for performing the study. |
| Study Notes | Type or select study notes (such as basic study history or notes from technologist to radiologist). |
| Diagnosis Codes | Select diagnosis (e.g. ICD10) codes for the study. |
| Referring Physician | Select the physician who referred the patient for the study. |
| Ordering Physician | Available when using Mobile RAD. Select the physician who ordered the study. If left blank, Exa PACS/RIS automatically enters the referring physician. |
| Reading Physician | Select the radiologist or other physician who will read the study. |
| Attorney | Select the attorney for the patient. This attorney is given access to the study through Attorney Portal. |
| Department | Type the department of the facility performing the study. |
| Institution | Type the institution of the facility performing the study. |

| Setting | Description |
|---------|--|
| Station | Type an identifier for the station of the location performing the study. |

- If DICOM settings are not available to edit, at the bottom of the screen, select **DICOM STUDY**, and then make changes to DICOM settings as needed.
- To edit or add CPT codes, at the bottom of the screen, select the edit  or add  button, enter changes, and then select **SAVE**.
- Select **SAVE**.

About changing appointment types

Authorized appointments


Appointment types contain one or more CPTs. If you change a study's appointment type from one that has only one CPT to another that also has only one CPT, Exa PACS/RIS automatically copies any authorization information from the original CPT to the new one. However, if the old and/or new appointment types have multiple CPTs, you can copy insurance authorization information from selected CPTs in the original appointment type to any matching CPTs in the new one.

Clinically relevant Medicare appointments (CDSM)

If you change the appointment type of a study that was approved by CDSM and there exists a CPT that matches the old and new appointment types, the approval remains (Exa PACS/RIS copies the AUC modifier and G-code, and retains the original AUC Audit link). However, if a matching CPT does not exist, new modifiers and codes are not copied, and the AUC Audit link is removed.

Change an authorized appointment

The following feature is not available on all installations. To change an appointment type:

- On the worklist, select the edit  button of a study that has an appointment type with multiple CPTs, one or more of which are authorized.
- On the **Edit Study** screen, select **EXAM INFORMATION**, and then select a study tab.
- In the **Appointment Type** dropdown list, select a different appointment type.
- In the **Change Appointment Type** dialog, to copy authorization information, select **YES**.
- In the **Authorization** screen, select the **COPY** button of any CPTs whose authorization information you want to copy.
- Select **SAVE**.

Edit basic patient demographics

The Edit Study screen gives you convenient access to some patient demographics in the patient chart.


- In the worklist, select the edit  button of a study.
- In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.
- Make changes, and then select **SAVE**.

See also:

[Create and modify a patient chart](#)

Add or edit a patient's portal account

You can edit a patient's portal credentials and other account information.

- In the worklist, select the edit  button of a study.
- In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.


3. At the top of the **Patient Information** area, select **PORTAL ACCOUNT**.
4. In the **Create Portal Account** dialog, do the following.
 - a. Under **Patient Account**, edit settings as needed.
 - b. Under **Representative Account**, to assign a representative account (such as for a relative), select the account in the dropdown list.
 - c. To create a new representative account, select the plus **+** button, fill in the options and select the save button.
 - d. Select **CREATE**.
5. Select **SAVE**.

See also:

[Work with Patient Portal](#)

Reset a patient portal password

You can send a link to a patient, or the patient's representative, that enables them to reset their patient portal account password. This reset feature is only available if the email address has been verified, and the account is unlocked.


1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.
3. At the top of the **Patient Information** area, select **PORTAL CREDENTIALS**.
4. In the **Create Portal Account** dialog, under **Patient Account** or **Representative Account**, select **RESET**.

See also:

[Work with Patient Portal](#)


View and print a patient statement from the claim inquiry

You can view and print a patient statement from the claim inquiry.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.
3. At the top of the **Patient Information** area, select **INQUIRY**.
4. Optional. In the **Patient Claim Inquiry** dialog, select **PRINT**.
A printable claim summary appears in a separate browser window.


Scan a patient's driver's license

You can search for a patient by the name and DOB on their driver's license. If Exa PACS/RIS finds a matching patient in the system, it opens a dialog in which you can reconcile that record against the information on the license. If it does not find a matching patient, it uses the information on the license as a basis for you to create a new patient.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.
3. At the top of the **Patient Information** area, select **SCAN LICENSE**.
4. When the **Scan License** dialog appears, scan the driver's license.
Result: Relevant information appears in fields.

Generate a patient check-in code

You can generate a code that the patient can use to check-in for an exam when using Patient Kiosk.


1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.
3. At the top of the **Patient Information** area, select **CHECK-IN CODE**.
4. The check-in code appears in a dialog.
5. Optional. Select **COPY TO CLIPBOARD**, and then paste the code in an email to send to the patient.

See also:

[Use Patient Kiosk as a patient](#)


Export a patient CCD

A patient CCD (continuity of care document) contains medical information that you can send to other providers without loss of meaning. You can export the information, download it to your Windows Downloads folder, and send it to an email recipient.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.
3. At the top of the **Patient Information** area, select **EXPORT CCD**.
4. In the **Export CCD** dialog, select type and encryption functions.
5. Select **PROCESS PATIENT INFO**, and then select **DOWNLOAD**.
6. To send the zipped file, select **SEND** and follow the on-screen instructions.

Enter a new charge

You can modify charges from the Edit Study screen.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **CHARGE/PAYMENTS**.
3. Edit settings for an existing charge, or select **NEW CHARGE**, enter charge information, and then select **SAVE**.
4. Optional. Select **Eligibility/Estimation** follow the steps in the following topics to verify eligibility and estimate coverage. (Available with Eligibility user rights.)
5. Select **SAVE**.

See also:

[Enter a claim for a study](#)


[Verify eligibility and estimate coverage with ImagineSoftware](#)

[Verify eligibility of preorders and studies with PokitDok](#)

[Manually verify or clear eligibility of orders](#)

Enter payments and print receipts

You can enter payments, print receipts, and create an invoice for the balance due from the Edit Study screen.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **CHARGE/PAYMENTS**.
3. Select **NEW PAYMENT**, enter payment information, and then select **SAVE**.
4. Optional. To print a receipt, select **PRINT RECEIPT**.


5. Select **SAVE**.

See also:

[Record a payment](#)

View payment history and print receipts

You can view a history of payments made on behalf of the current patient, and print receipts.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **PATIENT PAYMENT HISTORY**.
3. Select a payment for which to print a receipt, and then select **PAYMENT RECEIPT**.

Add or edit an insurance profile


An *insurance profile* contains all relevant information about an insurance policy applied to an order. By creating primary, secondary, and/or tertiary insurance profiles for your patients who have insurance policies, you can take advantage of billing and other features throughout the patient encounter workflow.

You can create an insurance profile from the patient chart or the Edit Study screen, but in the Edit Study screen you can modify authorization information specific to the associated order or study.

Editing an insurance profile with authorizations

When you edit an insurance profile (change the carrier or policy number) of an order that is partially or fully authorized, and the new profile contains one or more of the authorized studies, Exa PACS/RIS prompts you with the choice to copy the authorization information to the edited insurance profile. This saves you from having to reauthorize studies unnecessarily.

Procedure

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **INSURANCE PROFILE**.
3. In the right pane, do one of the following:
 - a. Select **ADD** to add a profile.
 - b. Double-click an existing profile to edit.
4. Enter the following settings.

| Setting | Description |
|---------------------------------|--|
| Insurance Details | |
| Set As Default ³ | Select to set the current policy as the default policy. Useful when the patient has multiple policies at the same level. |
| Level | Select whether the insurance is the patient's primary, secondary, or tertiary policy. |
| Inactive | Select to inactivate the policy while retaining its information. The Valid To Date is automatically set to the current date. |
| Existing Insurance ¹ | To edit a previously entered policy, select it in the dropdown list. |
| Insurance Carrier | Select the insurance carrier. |
| Insurance Provider Type | Entered automatically. |

| Setting | Description |
|--|---|
| Policy Number | Type the patient's insurance policy number. |
| Group No. | Type the insurance group number of the policy. |
| Pre-Cert. Phone / Fax | Type contact information getting pre-certification. |
| Accept Assignment | Select if the insurance policy can accept assignments. |
| Address / Phone No. | The contact information of the insurance carrier. |
| Website | The website of the insurance carrier. |
| Group Name | Type the name of the insurance group. |
| Valid From/To Date | Select the period during which the current policy is effective. |
| Medicare Ins. Type | Select the Medicare insurance type of the policy. |
| Eligibility & Estimation | |
| Service Type ² | Select to search for and select a service type. |
| Benefit On Date ² | Select the date on which the policy becomes effective. |
| Eligibility & Estimation ² | Select to verify eligibility and/or estimate coverage. |
| Contact Information | |
| Relationship | Select an emergency contact person for the patient. |
| Subscriber Name | Type the name of the insurance policy subscriber. |
| Sex | Select the sex of the subscriber. |
| Country | Select the country of the subscriber. |
| Address | Type the address of the subscriber. |
| DOB | Select the date of birth of the subscriber. |
| Employee Status | Select the employment status of the subscriber. |
| Work / Home Phone | Type the phone numbers of the subscriber. |
| Authorization | |
| Study CPT ² | Select the CPT of the patient's study needing authorization. |
| Referral Number ² | Type the referral number of the study needing authorization. |
| Notes / Reason ² | Type notes and reasons for the study needing authorization. |
| Authorization No. ² | When authorized, type the authorization number. |
| Expiration / Effective / Issue Date ² | Select authorization dates. |
| Accident Date ² | Select the date of the accident, if applicable. |
| Accident Type ² | Select the type of accident. |
| Accident State ² | Select the state or province in which the accident occurred. |

| Setting | Description |
|-----------------------------|--------------------------------|
| Diagnosis Code ² | Lists covered diagnosis codes. |

Available:

1. When adding from Edit Study; 2 = When editing from Edit Study; 3 = On the Patient chart


4. Select **SAVE**.

See also:

[About active and inactive insurance](#)

Verify eligibility of pre-orders and studies with PokitDok

If the insurance provider is a PokitDok trading partner, you can verify eligibility by using the following procedure.

1. On the worklist, in a study row, select the edit  button to open the **Edit Study** screen.
2. In the left pane, select **INSURANCE PROFILE**, and then open a profile.
3. Under **Insurance Details**, select a service type, and then select the green **Eligibility / Estimation** button.

Result: If the verification succeeds, an eligibility report appears.

See also:


[Verify eligibility and estimate coverage with ImagineSoftware](#)

[Manually verify or clear eligibility of orders](#)


Verify eligibility and estimate coverage with ImagineSoftware

If configured for your installation, you can verify insurance eligibility through ImagineSoftware. Additionally, you can estimate coverage from your primary insurance policy. The following procedure describes accessing the verification and estimation screen from the Edit Study screen, but the verification and estimation steps are the same when you access the screen from other parts of the program.

Prerequisites:


- Add the primary insurance provider and include the trading partner ID for ImagineSoftware.
 - Obtain Eligibility user rights from your administrator.
1. On the worklist, in a study row, select the edit  button to open the **Edit Study** screen.
 2. In the left pane, select **INSURANCE PROFILE**, and then open a profile.
 3. Under **Insurance Details**, select a service type, and then select the green **Eligibility / Estimation** button.

Verify eligibility

1. Select the **ELIGIBILITY** sub-tab.
Result: If eligible, a check mark appears under **Eligibility Status**, the benefits on date appears under **Benefits Date**, and policy details are shown.
2. To view patient, study, and insurance details, select the down arrow  button.
3. Optional. If conditions changed since the benefits on date, select **RECHECK ELIGIBILITY**.
4. Optional. To print a copy of the verification, select **PRINT**.

Estimate coverage

1. Select the **ESTIMATION** sub-tab.
Result: If eligible, coverage details are shown including the estimated patient balance.

2. To view patient, study, and insurance details, select the down arrow  button.
3. Optional. If conditions changed since the benefits on date, select **RE-ESTIMATE**.
4. Optional. To print a copy of the estimate, select **PRINT**.
5. Optional. To generate a formal estimation letter, select **LETTER**.
 - a) To print the letter, select **PRINT**.
 - b) To send the letter in an email, type the recipient's email address and select **EMAIL**.

See also:




[Verify eligibility of preorders and studies with PokitDok](#)

[Manually verify or clear eligibility of orders](#)


[Add an insurance provider](#)

View or add patient documents

You can view all documents attached to a patient record and their metadata, and add new documents.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **DOCUMENTS**.
3. To view a document in the list, double-click it.
4. To add a document, place the document in the scanner, and do one of the following.
5. To scan one page without scanning options, select **QUICK SCAN**.
6. To scan with scanning options, select the **QUICK SCAN** arrow  button, and in the shortcut menu, select a scan type.
7. To upload the scan to RIS, select **UPLOAD**, or select the arrow  button for a patient level document, and then in the second **Patient Document** dialog, do the following.
 - Enter metadata for the document.
 - Select **SELECT FILES**, browse for and select a file, and then select **Open**.
8. Select **SAVE**.


View approved reports

1. In the worklist, select the edit  button of a study in Approved status.
2. In the **Edit Study** screen, on the left pane, select **APPROVED REPORTS** to open a window and display the report.

Result: If an approved report is available, it opens (may take time).

Open the transcription screen

Use this procedure to open the transcription multipanel from the Edit Study screen.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **TRANSCRIPTION** to open a window and display the transcription editor within the multipanel.

See also:



[Dictation and transcription with WebTrans](#)

[Dictation and transcription with Exa Trans and Dragon](#)

[Dictation and transcription with Exa Trans and nVoc](#)

Manage other physicians

You can add or delete other physicians (ones other than the primary, referring, or reading physicians) who are associated with the current study.


1. On the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **OTHER PHYSICIANS**.
3. Optional. To add a physician, in the **Select Other Physician** dropdown list, select a physician.
4. Optional. To remove a physician, select the trash  button.

Enter notes and reasons for study

You can enter patient notes, study notes, schedule notes, and reasons for the patient's studies. Generally, you can use: *patient notes* for patient specific information; *study notes* for basic study history or notes from technologist to radiologist; *schedule notes* for messages from the front desk; and *reason notes* for more specific study history.




Notes are permanent, and may be visible to the patient.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **NOTES**.
3. Select the **PATIENT NOTES**, **STUDY NOTES**, or **SCHEDULE NOTES** sub-tab.
4. Select **ADD**, type notes, and then select **SAVE**.
5. Select the **REASON FOR STUDY** tab.
6. Type reasons in the box, and then select **SAVE**.

Update the patient call log


You can use the call log to save a record of communication to and from a patient regarding an appointment or order. The worklist has columns for displaying the following information that you enter in the call log: last call made, last call category, and last call notes. To update the call log:

Prerequisite: Add call categories (see [App settings](#)).

1. In the worklist, select the edit  button of a DICOM study.
2. In the **Edit Study** screen, on the left pane, select **NOTES**.
3. On the **CALL LOG** sub-tab, select **ADD**.
4. In the **Call Category** dropdown list, select a call category.
5. In the **Call Note** box, type notes, and then select **SAVE**.

Enter employment and transfer-related information

You can enter various information on whether the illness or injury was employment-related, the dates of illness, work absence, and hospitalization. You can also enter information related to the source of a transferred patient.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **ADDITIONAL INFORMATION**.
3. Enter the information as needed and then select **SAVE**.


Assign or remove patient alerts



Failure to add a needed patient alert could result in incorrect treatment or diagnosis.


You can assign or remove alerts for a patient.

1. In the worklist, select the edit  button of a study.

2. In the **Edit Study** screen, on the left pane, select **PATIENT ALERTS**.
3. Select or clear the checkboxes corresponding to the alerts that you want to assign or remove.
4. Optional. To create a new alert, type it in the **Custom Alerts** box and then select the plus  button.
5. Select **SAVE**.


Add allergy information

You can add information about a patient's allergies.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **ALLERGIES**, and then select **ADD**.
3. Add the information as needed.
4. Select **SAVE**.



View problems

You can view problems associated with the study.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **PROBLEMS**.

View prior studies and add a new study

You can view a list of prior studies for a patient, and view reports attached to the priors. You can also start the workflow to add a new study from this part of the Edit Study screen.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **STUDIES**.
3. Optional. If a prior study includes reports, select the reports  button on the study row to open the reports.
4. Optional. To add a new study, select **NEW STUDY** and then see [Set up a patient](#).



About custom forms and study forms

Custom forms have basic formatting options, and cannot accept electronic signatures. *Study forms* have more advanced formatting options, and can accept electronic signatures.

Add a custom form to a patient record

You can open a custom form template, fill it out, save the completed form to the current patient record, sign it electronically, fax, and print it.


Prerequisite: [Create a custom form](#).

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **CUSTOM FORMS**.
3. In the **Select Custom Forms** dropdown list, select a form to add it to the forms table.
4. Select the form  button in the table to open it, edit it as necessary, and then select **SAVE**.
5. Optional. To add an electronic signature, select **SIGNATURE**, enter signature information, sign by drawing with the mouse, and then select **SAVE**.
Note: To make electronic signatures available, add a signature merge field when setting up the form.
6. Optional: To print the form, select **PRINT**.
7. Optional: To fax the form, select **FAX**, select the recipient physician, enter optional information under **Other**, and then select **SEND FAX**.

Add a study form to a patient record

You can open a study form template, fill it out, save the completed form to the current patient record, sign it electronically, and print it. You can also make forms available on the patient portal so that they can fill them out before an appointment.

Prerequisite: [Create a study form](#).

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **STUDY FORMS**.
3. In the **Select Study Forms** dropdown list, select a form to add it to the forms table.
4. Double-click the form in the table to open it, edit it as necessary, and then select **SAVE**.
5. Optional. To add an electronic signature, select **ADD SIGNATURE**, enter signature information, sign by drawing with the mouse, select **SAVE** or **SAVE TO PATIENT DOCUMENTS**, and then close the signature dialog.
6. Close the form.
7. Optional: To print forms in the list, select their checkboxes and then select **PRINT SELECTED**.
8. Optional: In the forms table, next to the **Patient Portal** column header, select the checkbox to make the forms available in the patient portal.

See also:

[Draw on a study form image](#)

Draw on a study form image

While filling out a form, you can draw basic shapes on any images included in the form.

Prerequisite: [Create a study form](#)

1. In the **Edit study** screen, select **STUDY FORMS**, and then open a study form.
2. Hover over an image on the form to display the drawing toolbar.



1 2 3 4 5 6 7


3. Do any of the following:
 - Select **Color Picker** (7) and then select a color to apply to items that you draw.
 - Select **Rectangle** (2), **Ellipse** (3), and then drag on the image to place the shape.
 - Select **X-Stamp** (4), and then click to place the stamp.
 - To edit a shape, select **Select** (5), select the shape, and then drag to move the shape, or drag the shape's handles to resize.
 - To delete selected shapes or stamps, select them and then select **Delete** (6).
 - To delete all shapes and stamps, select **Clear** (1).

See also:

[Add a study form to a patient record](#)

Specify a follow-up exam


If a patient needs a follow-up exam, you can specify the need for the follow up and the general time frame. To schedule follow-up exams, see [Schedule a follow-up](#).

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **FOLLOW UP**.

3. In the **Follow Up** column, select a reason for the follow-up.
4. In the **Next Follow-Up** column, select a time horizon for the follow-up.
5. Select **SAVE**.


Refer a patient

You can refer a patient to a provider, and view existing referrals.


1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **REFERRALS**.
3. In the upper-right part of the editing pane, select **ADD**.
4. Enter referral information and then select **SAVE**.
5. To send the referral to the provider, select **SEND**, enter message information and attach documents, and then select **SEND**.

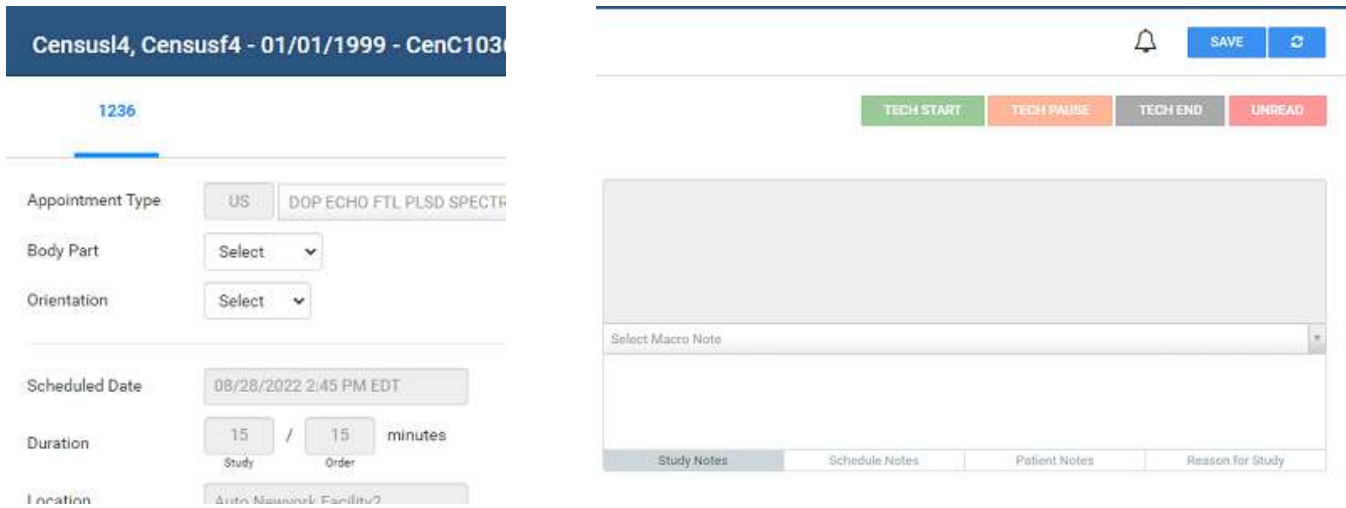
View activity logs

You can view a log of program activity and export the log to Excel.

1. In the worklist, select the edit  button of a study.
2. In the **Edit Study** screen, on the left pane, select **ACTIVITY LOG**.
3. Change the range of dates to filter the activity that you want to view.
4. To view details of an entry, double-click the entry.
5. Optional. To export the logs, select **EXPORT TO EXCEL**.

Exam screen for technologists

Users signing in with a technologist user account see a technologist-specific version of the Edit Study screen that helps them work more efficiently. To open the screen, select the edit  button in a worklist study row.



Exam screen for technologists: top left (left) and top right (right)


See also:


- [Configure a technologist](#)
- [Use the exam screen for technologists](#)

Use the exam screen for technologists

To use the exam screen for technologists (the *Technologist screen*):

Prerequisites: [Configure a technologist](#).

1. Sign in to Exa PACS/RIS as a technologist or a user linked to a technologist.
2. Select the edit  button in a worklist study row.
Result: The Technologist screen opens.
3. Near the upper-left part of the screen, select a study tab (an accession number).
4. Proceed with technologist workflow, using the settings and tools described in the following table.

| Setting | Description |
|---|---|
|  | View patient alerts. |
| Appointment Type | If the original appointment type was incorrect or otherwise changed after scheduling, you can select a new one. Note: It may be necessary to authorize all or parts of any new appointment type you select. |
| [Other settings] | Select as needed. |
| TECH START/END | Select upon starting and ending the exam. Exam duration statistics are recorded based on the times these buttons are selected, and are used in reporting. |

| Setting | Description |
|--|--|
| TECH PAUSE | Select when an exam is interrupted, such as by a difficult patient. |
| UNREAD | Select to reset the study's status to Unread. |
| Notes (Study, Schedule, Patient, Reason) | Select a category of note, and then type notes. If macro notes were configured (see Configure macro notes), you can select them from the dropdown list. |
| ABORT | Select to abort the exam, such as in an emergency. |


5. Select **SAVE**.
6. Optional. In the lower-right part of the screen, select one or more of the following.

| Setting | Description |
|-------------|--|
| Documents | Select to view or add documents to the study or order. See Scan to a patient . |
| Studies | Select to view a list of prior studies for the current study. Opens the STUDIES tab of the Edit Study screen. |
| Study Forms | Select to add, edit, or delete study forms from the study. Opens the STUDY FORMS tab of the Edit Study screen. |
| Add Charges | Add new charges to an exam (see Add charges and NDCs in the exam screen for technologists). |

7. Select **SAVE**.

Add charges and NDCs in the exam screen for technologists

Technologists can add charges to an exam if needed for such things as when contrast is used. The charges correspond to CPT codes, and any associated NDC codes.

1. Open a study in the **Technologist** screen, and then select **Add Charges**.
2. In the **Add Additional Charges** dialog, select **ADD CHARGE**.
3. In the **CPT Code** column, select the CPT code for the additional charge.
Note: Alternatively, you can select the CPT Description.
4. Optional. In the **NDC** column, select the add  button, and then search for a code to add in the **Search NDC Codes** list.
5. Modify the following settings as necessary.

| Setting | Description |
|------------------|--|
| NDC Package Code | Type the code from the manufacturer. |
| Strength | Type the strength of the active ingredient, then select the units of strength in the list. |
| Unit of Measure | Type the unit of measure. |
| Lot Number | Type the lot number of the drug. |
| Amount Used | Type the amount of drug administered. |

| Setting | Description |
|---------------------|--|
| Route | Select the administration method for the drug. |
| Needle Gauge | If a needle was used, select the gauge. |
| Reaction | Select if any reaction occurred. |
| Package Description | Type the description of the package from the manufacturer. |
| Labeler Name | Type the name of company corresponding to the labeler code segment in the Product NDC. |
| Expiration Date | Type the expiration date of the drug. |
| Units | Type the number units (e.g. vials) used. |
| Admin Site | Select the site where the drug was administered. |
| Administered By | Select the person who administered the drug. |

6. Select **SAVE**.

See also:

[Use the exam screen for technologists](#)

Dictation and transcription with Exa Trans and nVoq


With Exa Trans, you can dictate and transcribe simultaneously with nVoq voice recognition. One advantage of nVoq is that it is a "zero footprint" solution for higher performance. Alternatively, you can dictate findings in Exa Dictation and transcribe them manually. If your implementation of Exa PACS/RIS offers nVoq, the Dragon feature is not available. Before using nVoq with Exa Trans, you must:

- Obtain account credentials from the nVoq website, or [Create an nVoq user account](#).
- [Configure an nVoq user account](#).

Turn on Exa Trans and nVoq

You must turn on Exa Trans and nVoq before using them.


Prerequisite: [Install Exa Trans](#).

1. On the worklist, select the settings  button, and then in the button shortcut menu, select **User Settings**.
2. On the right side, under **Voice recognition**, select **nVoq (Exa Trans)**.
3. Select **SAVE**.
4. Sign out of Exa PACS/RIS, and then sign in again.

Create an nVoq user account

To create an nVoq user account from within Exa Trans:

Prerequisite: [Turn on Exa Trans and nVoq](#).

1. In the worklist, find an unread study and select its transcription  button.
2. In **Exa Trans**, on the **nVoq Options** tab, select **Account**.
3. In the **Account** dialog, on the right pane, type account information, and then select **Save**.
4. Configure your account in Exa PACS/RIS.


See also:

[Configure an nVoq user account](#)

Configure substitutions

You can add substitutions (voice macros) to nVoq.

Prerequisite: [Turn on Exa Trans and nVoq](#).

1. In the worklist, find an unread study and select its transcription  button.
2. In **Exa Trans**, on the **nVoq Options** tab, select **Add New Substitution**.
3. Optional. To view previously saved substitutions, select **Substitution List**.
4. In the **New Substitution** dialog, enter the following settings.


| Setting | Description |
|-------------|---|
| Level | Select Account to make the substitution available only to you. Select Organization to make the substitution available to all. |
| Spoken | Type the voice macro command (the word or phrase spoken to activate the substitution). |
| Description | Type a description of the substitution. |
| Written | Type the text that nVoq substitutes (inserts) when the voice macro command is spoken. |

5. Select **Save**.

Configure vocabulary

You can add words and phrases to nVoq's vocabulary for better recognition.

Prerequisite: [Turn on Exa Trans and nVoq](#).

1. In the worklist, find an unread study and select its transcription  button.
2. In **Exa Trans**, on the **nVoq Options** tab, select **Vocabulary**.
3. In the **Vocabulary** screen, select one of the following:
 - **Account** - The current vocabulary is available only to the current user.
 - **Organization** - The current vocabulary is available to all users in the facility.
4. In the **Written** box, type a word or phrase.
5. In the **Sounds Like** box, type pronunciation.


Note: Usually leave this blank. Try adding pronunciation if nVoq frequently fails to recognize the word or phrase.



6. Select **Save**.

Dictate and transcribe a study

With the integrated nVoq application, you can use Exa Trans to dictate and transcribe findings simultaneously. If you pause dictation, during the next 30 seconds you can use voice commands or resume dictation without losing the connection to nVoq. After the 30 seconds, dictation "stops," and the connection closes. To dictate multiple studies at once, see [About Linked Reporting](#).

Prerequisite: [Turn on Exa Trans and nVoq](#).

1. In the worklist, find an unread study and select its transcription  button.
2. In the **Exa Trans** window, in the **Templates** dropdown list, select a template.
3. Press the button on the microphone, and then begin dictating. Press the button again to pause/stop.

Note: You can also select the dictation  button in the bottom-right corner of the screen to start recording, and  to pause.

4. Optional. To view the hypothesis during dictation, select the **Show Hypothesis** link.
5. Select **Save**.

Use voice commands

When using nVoq in Exa Trans, in addition to substitutions, you can use the voice commands described in the following table.

| Command | Description |
|------------------------------|--|
| [voice macro command] | Runs the pre-configured voice macro to open a transcription template. |
| Select [word or phrase] | Selects words and phrases. Example: Say, "Select cardiac arrest" to select the word "cardiac" followed by the word "arrest." |
| Select [word] through [word] | Selects a range of words Example: Say, "Select food through department" to select the phrase "food and beverage department." |

| Command | Description |
|-------------------------------------|---|
| Next variable Next field | Selects the next set of brackets within the report and their contents. |
| Previous variable Previous field | Selects the previous set of brackets within the report and their contents. |
| Scratch that Delete that | If text is currently selected, deletes the selection. If text is not currently selected, deletes the previously transcribed phrase. Repeat the command to delete the 10 most recently entered instances of stable text. |
| Undo | Undoes the 10 most recent user actions, including dictation of text or use of other voice commands (same as the Windows Undo command). |

See also:


[Add a transcription template](#)

Edit and approve transcriptions

You can edit and approve saved transcriptions.

Note: If approving a main study, any activity related to TAT recording affects any of its linked studies (see [About Linked Reporting](#)).


Prerequisite: [Turn on Exa Trans and nVog](#).

1. In the worklist, select the transcription  button of a dictated study.
2. In the editing screen, review the transcription, make any needed changes, and then select **Save**.
3. Select **e-Sign & Approve**, or **Approve and Next**.

Add a dictation or transcription addendum

After approval, transcriptions cannot be edited. However, physicians and transcriptionists can add addendums in order to correct mistakes or insert new information.

Prerequisite: [Turn on Exa Trans and nVog](#).

1. In the worklist, select the transcription  button of an approved study.
2. To add a *dictation* addendum, repeat the steps in [Dictate and transcribe a study](#). Exa PACS/RIS reverts the status of the dictation from Approved to Dictated.
3. To add a *transcription* addendum, select **Add Addendum**.
4. Type new text, and then select **Addendum Save**.
5. Select **Addendum Submit for Review**. Exa PACS/RIS reverts the status of the dictation from Approved to Transcribed.

Dictation and transcription with WebTrans

You can dictate findings in Exa Dictation and transcribe them in Web Trans. Web Trans features a multipanel interface with advanced functionality.

See also:


[Dictation and transcription with Exa Trans and Dragon](#)

[Dictation and transcription with Exa Trans and nVoq](#)


Turn on Exa Dictation and WebTrans



Depending on your installation configuration, you must turn on Exa Dictation and Web Trans before using them by following these steps:

Prerequisite: [Install Exa Dictation](#).

1. On the worklist, select the settings  button, and then in the button shortcut menu, select **User Settings**.
2. On the right side of the screen, under **Voice recognition**, select **Dictation**.
3. Select **SAVE**.

Dictate a study

The Web Trans transcription editor does not currently support dictation, but radiologists can use the following procedure to record dictation without simultaneous transcription (while Dragon is OFF). This feature uses a dictation toolbar  with record, rewind, play/pause/stop, fast forward, and upload buttons.

1. In the worklist, double-click an unread study to open it in the viewer.
2. Select a template from the dropdown list, or use a voice macro to open it.
3. On the dictation toolbar, select the record  button, and then dictate your findings.
Note: If needed, you can select pause during dictation.
4. When finished, select the stop button.
5. To review your dictation, rewind the recording and then select the play button.
Note: You can record over parts of your dictation that you want to change.
6. When you are satisfied with the results, select the upload  button to add your dictation to the study.
Note: Skip this step if you selected Auto Upload Dictation on Close.

See also:


[Add a transcription template](#)

[Configure autosave options](#)

Open and organize WebTrans

The WebTrans window contains dedicated panels for managing transcription, notes, documents, and prior reports.

Prerequisite: [Turn on Exa Dictation and WebTrans](#).

1. In the worklist, find an unread study and select its multipanel transcription  button.
2. In the WebTrans multipanel, on the toolbar, select one or more of the following buttons:



- 1** Open or close **all** panels
- 2** Open or close the **Notes** panel
- 3** Open or close the **Documents** panel
- 4** Open or close the **Prior Reports** panel


3. Drag panels within the WebTrans screen to reposition them.

Edit and approve transcriptions in WebTrans

The WebTrans transcription editor does not currently support dictation playback, but you can edit and approve submitted transcriptions.


Note: If approving a main study, any activity related to TAT recording affects any of its linked studies (see [About Linked Reporting](#)).

Prerequisite: [Turn on Exa Dictation and WebTrans](#).

1. On the worklist, in the relevant study row, select the multipanel  button.
2. In the **Transcription editor** panel, review the transcription, make any needed changes, and then select **Save**.
3. Select **Approve** or **Approve & Next**.
4. In the **Providers** dialog, select the approving provider and select **Approve**.


Enter notes in WebTrans

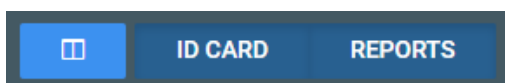
You can add study notes and reasons for study in the Notes panel of WebTrans.

1. On the worklist, in the relevant study row, select the multipanel  button.
2. In the multipanel, open the **Notes** panel.
3. In the **Notes** panel, select the **STUDY NOTES** or **REASON FOR STUDY** tab.
4. If entering a study note, select a study date.
5. Type notes in the space provided, and then select **SAVE**.

Manage documents in WebTrans

You can view all documents attached to a study in the Documents panel of WebTrans. The Documents panel displays up to two documents at once, and you can select which documents to display.

1. On the worklist, in the relevant study row, select the multipanel  button.
2. In the **Documents** panel, select the document buttons to show or hide currently open documents in viewing frames.



The buttons labels indicate the document selected for viewing, the default document type set by the user in the panel, or the last-viewed document types

3. If more than two documents are available, you can open a new one by dragging a document metadata block from the top of the panel into a document viewing frame.

Niewind, Danielle M
03/04/1992, F S
GN021000 A

STUDY DESCRIPTION: CT Abdomen and Pelvis with C...
REFERRING PHYSICIAN: Hearn, Evette ARNP

Documents


Show All Documents **SET AS DEFAULT**

| | | | |
|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Insurance Card 01/21/2021 | Order/Prescription 11/01/2021 | Order/Prescription 11/01/2021 | Order/Prescription 11/01/2021 |
| Order/Prescription 11/01/2021 | Order/Prescription 11/01/2021 | Order/Prescription 11/01/2021 | Order/Prescription 11/03/2021 |
| Other 01/21/2021 | | | Patient Forms 12/18/2021 |
| Patient Forms 03/08/2021 | Patient Forms 03/31/2021 | Patient Forms 03/31/2021 | Patient Forms 07/20/2021 |
| Patient Portal Upload 08/18/2021 | Patient Portal Upload 08/18/2021 | Patient Portal Upload 08/18/2021 | Patient Portal Upload 01/21/2021 |
| Prior Report 07/23/2021 | Tech Worksheet 07/23/2021 | Unknown 10/11/2021 | |

Drop Document to Preview

Manage prior reports in WebTrans

You can view, download, and print prior reports from the Prior reports panel of WebTrans.

1. On the worklist, in the relevant study row, select the multipanel  button.
2. In the **Prior reports** panel, in the left pane, select the block of metadata corresponding to the report that you want to view.
3. To download or print the report, in the right pane, hover over the report, and then select the download or print button in the toolbar that appears.


Dictation and transcription with Exa Trans and Dragon

With Exa Trans, you can dictate and transcribe simultaneously with Dragon voice recognition. Alternatively, you can dictate findings in Exa Dictation and transcribe them manually. If your implementation of Exa PACS/RIS offers Dragon, the nVoq feature is not available. To use the features of the Exa Panel for transcription related tasks, see [Dictation and transcription with WebTrans](#).

Turn on Exa Trans and Dragon

You must turn on Exa Trans before using it by performing the steps that follow. You turn on Exa Trans indirectly by turning on the Dragon speech-to-text option in the user settings.



Prerequisite: [Install Exa Trans](#).

1. On the worklist, select the settings  button, and then in the button shortcut menu, select **User Settings**.
2. On the right side, under **Voice recognition**, select **Dragon**.
3. Select **SAVE**.

Dictate and transcribe a study

With the integrated Dragon speech-to-text application, you can use Exa Trans to dictate and transcribe findings simultaneously.


Prerequisite: [Turn on Exa Trans and Dragon](#).

1. In the worklist, find an unread study and select its transcription  button.
2. In the **Exa Trans** window, in the **Templates** dropdown list, select a template.
3. Optional. To use a voice command, with the **Templates** dropdown list open, say, "Macro [template name]."
4. Place the cursor where you want to add text.
5. On the Dragon toolbar, select the record  button, and then begin dictating. Select stop when finished.
6. Select **Save**.

Edit and approve transcriptions

You can edit and approve saved transcriptions. If approving a main study, any activity related to TAT recording affects any of its linked studies (see [About Linked Reporting](#)).


Prerequisite: [Turn on Exa Trans and Dragon](#).

1. In the worklist, select the transcription  button of a dictated study.
2. In the editing screen, review the transcription, make any needed changes, and then select **Save**.
3. Select **e-Sign & Approve**, or **Approve and Next**.

Add a dictation or transcription addendum

After approval, transcriptions cannot be edited. However, physicians and transcriptionists can add addendums in order to correct mistakes or insert new information.

Prerequisite: [Turn on Exa Trans and Dragon](#).

1. In the worklist, select the transcription  button of an approved study.
2. To add a *dictation* addendum, repeat the steps in "Dictate a study."
Exa PACS/RIS reverts the status of the dictation from Approved to Dictated.
3. To add a *transcription* addendum, select **Add Addendum**.
4. Type new text, and then select **Addendum Save**.
5. If not using Dragon, select **Addendum Submit for Review**.
Exa PACS/RIS reverts the status of the dictation from Approved to Transcribed.

About using Exa Trans and WebTrans

Exa Trans and WebTrans (with the multipanel) are designed to work in sync. Exact behavior depends on various user rights, actions, and settings, as in the following examples.

| Action/Condition | Effect |
|--|--|
| Close Exa Trans | Also closes WebTrans |
| WebTrans rights assigned | WebTrans available |
| Exa Trans rights assigned | Exa Trans available only if the Dragon user setting is also turned ON. |
| Auto-Open Orders + "Documents" selected | If an order auto-opens, the Documents screen auto-opens. |
| Auto Open Orders enabled AND Viewer Settings > General > Display Settings > Monitor 1 = Documents | Documents auto-open in the Documents screen of the multipanel in Monitor 1. |
| Auto Open Orders disabled AND Viewer Settings > General > Display Settings > Monitor 1 = Documents | Documents do not auto-open, but if manually opened, they open in the multipanel in monitor 1. |
| Exa Trans and WebTrans enabled within Auto Open Orders | Exa Trans and WebTrans both open when an order auto-opens. You can configure which monitor they open in in the Display Settings, or leave blank to open in the main monitor. |
| Exa Trans set to auto-open AND WebTrans not enabled in Auto Open Orders | Only Exa Trans opens when a study opens (but you can still manually open WebTrans). |
| Set Exa Trans or WebTrans to open on a specified monitor | Manually opening Exa Trans or WebTrans opens it in the specified monitor. |
| WebTrans set to auto open in Auto Open Orders, but not Exa Trans | WebTrans auto opens when the viewer is opened, in the specified monitor, if so configured. |
| User selects the Exa Trans or WebTrans button on the worklist | Exa Trans or WebTrans opens on the same monitor as the worklist. |
| Exa Trans Esign & Approve | Study is approved, viewer closes, Exa Trans minimized. |
| Exa Trans Approve & Next | Study is approved, viewer and Exa Trans open with next available study. |
| Exa Trans Not Approve | Study status changes to Not Approved, viewer closes, and Exa Trans minimizes. |
| Exa Trans Skip | Study stays in Unread status, viewer and Exa Trans open with the next available study |

| Action/Condition | Effect |
|---|--|
| Exa Trans Save | Study status changes to Draft, viewer and Exa Trans remain open with current study |
| Exa Trans Pre Approve | Study status changes to Pre-Approved, viewer closes, and Exa Trans minimizes |
| Exa Trans and WebTrans Esign & Approve | Exa Trans closes, WebTrans minimizes or closes |
| Exa Trans and WebTrans Approve & Next | Study status changes to Approve, viewer, Exa Trans, and WebTrans open with the next available study |
| Exa Trans and WebTrans Not Approve | Study status changes to Not Approved, viewer, Exa Trans, and WebTrans minimize or close. |
| Exa Trans and WebTrans Skip | Study status remains Unread, the viewer, Exa Trans, and WebTrans open the next available patient or study. |
| Exa Trans and WebTrans Save | Viewer, Exa Trans, and WebTrans remain open. If the user closes the viewer, Exa Trans and WebTrans also close. |
| Exa Trans and WebTrans Pre Approve | Study status changes to Pre-Approved, viewer and WebTrans close. |

QC operations

All DICOM studies from other AEs initially appear on the QC tab, and are automatically evaluated for conflicts with PACS studies, RIS orders, and other data based on user-defined receiver rules. The topics in this section describe how to resolve conflicts.

See also:

[Understanding receiver rules](#)

Sort studies by QC status

To find conflicts needing reconciliation more easily, you can sort studies in the QC tab of the worklist by their QC status.

Prerequisite: Show the QC tab (see [Configure other user settings](#)). Optional: To view only conflicts in the QC tab, select **Settings > User Settings**, and then clear the **Show Completed in Pending List** checkbox.

1. In the worklist, select the **QC** tab.
2. On the search bar, select inside the **STATUS** box.
3. On the shortcut menu, select a status (such as "Conflicts") and select **APPLY FILTER**.

Reconcile conflicts by matching to a RIS order

To reconcile conflicts, start by trying to match the conflicting study to a RIS order.


Prerequisite: Show the QC tab (see [Configure other user settings](#)).

1. In the worklist, select the **QC** tab.
2. Find a study whose status is **Conflicts**, and in its shortcut menu, select **Reconcile**.
3. In the **Reconcile** dialog, under **Suggestions** or **RIS Orders**, find an order in the list that matches the details listed under **Current Study**, and then select its **SELECT** button.
Note: If a matching order does not appear in the list, you can try using the search bar.
4. In the confirmation dialog, select **OK**.
5. Confirm that the study no longer has a status of **Conflicts**.

Reconcile conflicts by manually editing demographics

If you can find a RIS order that should match the conflicting study but does not, it may be due to errors in the patient name, account number, or other information in the conflicting study. If you know this to be the case, you can edit the demographics of the conflicting study to match the RIS order.

Prerequisite: Show the QC tab (see [Configure other user settings](#)).

1. In the worklist, select the **QC** tab.
2. Find a study whose status is Conflicts, and select its edit  button.
3. In the **Manual Edit** dialog, edit demographics as necessary and then select **SAVE**.
4. Confirm that the study no longer has a status of Conflicts.

Reconcile conflicts by creating an order

If you cannot find a RIS order that matches or should match a conflicting study, you can reconcile by creating a new order that matches.

Prerequisite: Show the QC tab (see [Configure other user settings](#)).

1. In the worklist, select the **QC** tab, and then find a study whose status is **Conflicts**.
2. Create an order for the conflicting study by following the steps in [A typical scheduling workflow](#).
3. On the **QC** tab, in the conflicting study's shortcut menu, select **Reconciliation**.
4. In the **Reconciliation** dialog, under **RIS Orders**, find the order you just created and select its **SELECT** button.

5. Confirm that the study no longer has a status of Conflicts.

Move QC studies to the All Studies tab

You can move a study in the QC tab to the All Studies tab without reconciling.

Prerequisite: Show the QC tab (see [Configure other user settings](#)).



1. In the worklist, select the **QC** tab, and then find a study that you want to move.
2. In the study's shortcut menu, select **Move to All Studies**.

Work with the Exa PACS/RIS viewer

Standard viewing tasks

Open a study in a viewer

In this manual, *viewer* refers to the Exa PACS/RIS viewer unless otherwise specified. To open a study, on the worklist, do one of the following:

- To open in the Exa PACS/RIS viewer, select the  button of a study.
- To open in the Opal viewer, select the  button of a study.
- Configure Exa PACS/RIS to open studies in the viewer when you double-click them. Follow the steps in “Miscellaneous user settings” to configure the double-click behavior setting.



CAUTION: Check for the presence of the lossless indicator in the lower-left corner of the image frame before proceeding with a diagnosis. If you adjust the image, wait until the lossless indicator turns green before diagnosis.



The red lossless indicator means the image has not yet fully loaded.

View priors and prior reports

From the Exa PACS/RIS viewer, you can open priors from a list, open then from the prior bar, and open prior reports.

Open a prior from a list

1. On the viewer toolbar, select the **Show Prior List**  button to open the list.

Other Patient Exams

Prior Patient Exams

| O | R | M | Description | Referring | Exam Date | Status |
|---|----|----|-------------------------------------|-----------------|---------------------|----------|
| | R' | US | DOP VELOCIMETRY FTL UMBILICAL ART | Test, Referring | 01/19/2023 11:15 AM | Approved |
| | R* | US | DOP ECHO FTL SPECTRAL DISPLAY COMPL | Test, Referring | 01/19/2023 11:00 AM | Approved |

If an **R** appears in the R column, the prior includes a report. If the priors are linked:

R' The report is the main report.

R* The report is a linked report (linked to the main report).

2. In the list, double-click a prior to open it in the viewer.

View priors with the Prior bar

If priors are included in a study that you open, you can view them by using the Prior bar. To show the Prior bar in the viewer, configure the **Use Modified Toolbar** setting (see [Configure other interface settings](#)).



The Prior bar contains the current and prior studies on the top row, and their image thumbnails on the bottom row (see figure). The study boxes show the age of the study, and depending on configuration, let you do one or more of the following:

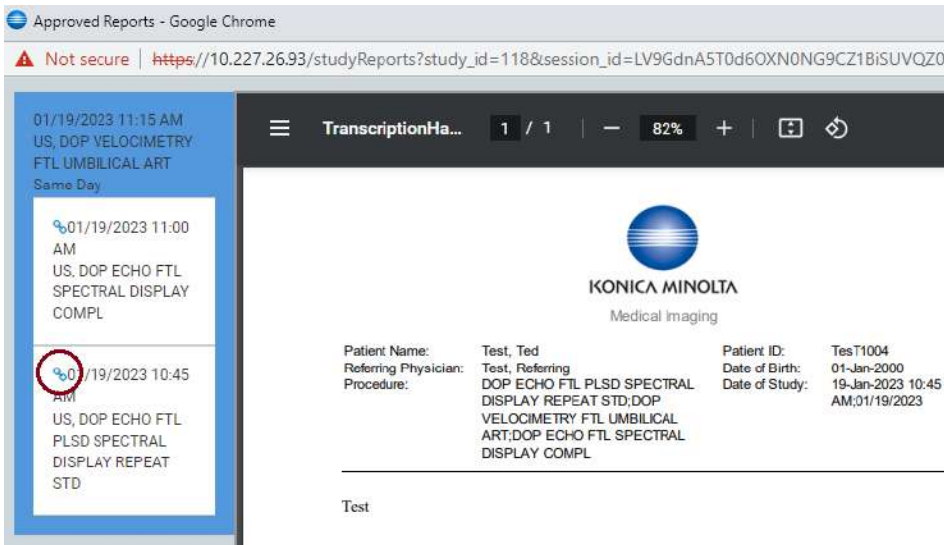
- Hover over a study to display its details.
- Select a study to open the thumbnail bar.
- Double-click a thumbnail to open its image or series (for example, the right box in the top row of the figure).
- If a report is included, select its symbol to view.

Open a prior report

1. On the viewer toolbar, select the Prior Reports **R** button.
2. In the **Approved Reports** screen, on the left pane, select a prior report.

Result: The report appears in the right pane (may take time to load).

Note: If reports are linked, the link symbol appears (in the red circle in the figure).



About viewing CAD findings

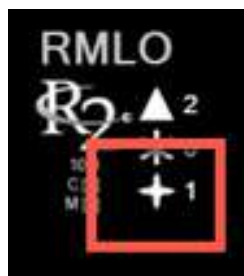
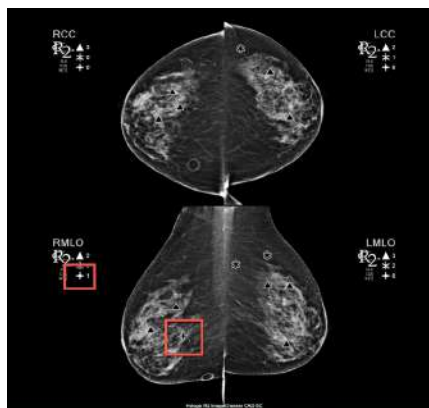
The Exa PACS/RIS viewer automatically displays image markers contained in SR data from supported manufacturers such as iCAD, DiA, Hologic (Malc findings, see below), and CureMetrix (such as the CureMetrix mammography calcification and density markings). To control which markings to display, select options in the SR CAD list ([see Configure mammography](#)).

Exa PACS/RIS uses tracking IDs in the SR data to ensure that when you click a 2D/synthesized image annotation it jumps correctly to the corresponding 3D/BTO image. Additionally:

- If the BTO series is not already open, it opens next to the 2D/synthesized view in a 1 x 2 layout. You can go back to the original layout by selecting the backslash key (if the DM was not interrupted).
- When 3D CAD SR markings are present and you hover over a CAD SR marking on the synthesized or 2D view, the color changes to the hover color configured in viewer interface settings.

Hologic Malc findings

Hologic ImageChecker CAD has a finding type called a Malc, which is a combination of one mammography breast density and one calcification cluster. When Malc findings are present in a CAD SR, the Exa PACS/RIS viewer displays them as a “compass” shape. The center point marking of the compass is determined by the center point of the child breast density. The total count of Malc findings appears in the top overlay next to the count for densities and calcifications.



The Malc “compass” marking and count

See also:

[Configure annotation colors](#)

[View studies with CAD findings](#)


View studies with CAD findings

The Exa PACS/RIS Viewer supports 2D CAD findings for mammography and 3D tomographic series. Findings are displayed as overlays. To view CAD findings:

Prerequisites: [Configure mammography](#) (especially SR CAD options)

1. Open a study containing CAD findings in the Exa PACS/RIS viewer.

Result: The CAD button becomes available.

2. Select the CAD  button, and then select findings to show.

Example: **Calcification Clusters(3) > Show**

3. Optional: Select a finding to select a value for the 2D or synthesized view.

Result: The screen changes to a 1 x 2 temporary view with the 2D image in one cell and the BTO series scrolled to the slice with the finding in the other. For example, if you select the RCC finding, the BTO series opens at the RCC slice.

CAD-related keyboard shortcuts

To easily move through series that include 3D CAD findings, you can use keyboard shortcuts (see [Assign toolbar keyboard shortcuts](#)). For example, you can use a keyboard shortcut to jump to the next finding in a BTO study, or turn Malc markings on and off.

See also:

[About viewing CAD findings](#)

View priors with the Prior bar

If priors are included in a study that you open, you can view them by using the Prior bar. To show the Prior bar in the viewer, configure the **Use Modified Toolbar** setting (see [Configure other interface settings](#)).



The Prior bar contains the current and prior studies on the top row, and their image thumbnails on the bottom row (see figure). The study boxes show the age of the study, and depending on configuration, let you do one or more of the following:

- Hover over a study to display its details.
- Select a study to open the thumbnail bar.
- Double-click a thumbnail to open its image or series (for example, the right box in the top row of the figure).
- If a report is included, select its symbol to view.

Send an image from the viewer

You can send the current image in the viewer to an application entity. If the image includes annotations, those annotations are included with the image according to the method you specify in the **Send Annotations as** setting (see [Configure application entities](#)).

1. Open an image in the viewer.
2. Right-click the image and select **Send Image/Annotation**.
3. In the Send Study dialog, in the bottom pane, select one or more AEs
4. Select **SEND TO SELECTED** or **SEND TO ALL**.

DICOM-print a study

You can print the currently viewed image to a preconfigured DICOM printer. The current image prints, including any displayed annotations and overlays.

Note: You cannot print multiframe MR/CT or MG tomography images, or US echocardiogram series.

Prerequisite: Add the DICOM Print command to the shortcut menu (see [Add or remove tools from the image shortcut menu](#)).

1. Open a study in the Exa PACS/RIS viewer, right-click any image, and then select **DICOM Print**.
2. In the **DICOM Print** dialog, in the **Printer** dropdown list, select a printer.
3. Enter the following remaining settings.



| Setting | Description |
|-------------|---|
| Annotations | Select to include annotations, or clear to exclude. |

| Setting | Description |
|---|--|
| W/L (Default) | Select to print the image with its original window/level settings. Clear to select the current window/level setting. |
| Overlay Text | Select to include the DICOM overlay (as per-image detail), or clear to exclude. |
| Selected Image Selected Series Current Page All Images | Select to print the selected image, selected series, current page of images, or all images. |
| Prev / Next | Select to move through pages of the print preview. |
| Printer | Select a printer (selected earlier in this procedure). |
| Configuration | Select a printer profile. |

4. Select **DICOM Print**.

Configure the viewer

In the Viewer Settings dialog, you can configure a wide variety of viewer options including display, interface, modality, toolbars, and shortcut menus. For details on operations in the Viewer Settings dialog, see other topics in this section. There are two ways to open the Viewer Settings dialog.

- In the worklist, on the upper toolbar, select the settings  button, and then in the button shortcut menu, select **Viewer Settings**.
- In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.

Viewer Settings

GENERAL

INTERFACE

MODALITY



MAMMOGRAPHY

OVERLAYS

TOOLS

EXTERNAL TOOLS

Display Settings

Monitors on System  

| Monitor | Current | Prior | Full Screen | Orders | Type |
|--|----------------------------------|----------------------------------|-------------------------------------|--------|----------------------|
| <input type="checkbox"/> DISPLAY1 | <input type="radio"/> | <input type="radio"/> | <input type="checkbox"/> | None ▼ | <input type="text"/> |
| <input checked="" type="checkbox"/> DISPLAY2 | <input checked="" type="radio"/> | <input type="radio"/> | <input checked="" type="checkbox"/> | None ▼ | <input type="text"/> |
| <input checked="" type="checkbox"/> DISPLAY3 | <input type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="checkbox"/> | None ▼ | <input type="text"/> |




Autosave Options

- Autosave Image Properties on Close
- Autosave Image Annotations on Close
- Auto Mark Read Study on Close
- Auto Upload Dictation on Close
- Autosave Viewer Settings on Close
- Auto Open Next Study
- Auto Send Annotated Images on Close


Set up connected displays

Configure all connected monitors that you intend to use with Exa PACS/RIS. These settings act as default behavior for what study items open in which monitor. If DMs conflict with the settings you enter here, the DM takes precedence.

Prerequisite: [Add the Chrome extension](#).

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **GENERAL**.
3. Under **Display Settings**, in the **Monitors on System** box, select the update  button to update the monitor count (or enter manually), and then select the identify  button.
4. In the table of monitors, enter the settings in the following table.


Note: At any time you can select the update  button to preview your changes.

| Setting | Description |
|-----------------------|---|
| Monitor | Select to make monitors available for <i>image</i> viewing. To display orders and studies on the monitor, clear this option. |
| Current | Select to make monitors available to display current studies. |
| Prior | Select to make monitors available to display prior studies, if available. |
| Full Screen | Select to default to full screen view. |
| Orders | Select a section of the patient chart to open in the corresponding monitor when manually opening that section with a viewer tool, or when configured to open automatically. For example: If you select Document in the Orders dropdown list for DISPLAY2 , the Document section of the patient chart will appear in DISPLAY2 when you select the  button in the viewer. |
| Type | The color or grayscale display type. |
| Calibration Width/mm | Type a manual calibration width (appears on horizontal calipers) |
| Calibration Height/mm | Type a manual calibration height (appears on vertical calipers) |

5. Select **SAVE**.

Configure autosave options

You can configure how the viewer performs automatic saving and other functions.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **GENERAL**.
3. Under **Autosave Options**, enter the settings in the following table.


| Setting | Description |
|-------------------------------------|---|
| Autosave Image Properties on Close | Automatically saves image properties such as the W/L when the image is closed. Saved properties are restored the next time the image is opened. |
| Autosave Image Annotations on Close | Automatically saves image annotations when the image is closed. Saved annotations are restored the next time the image is opened. |
| Auto Mark Read Study on Close | Automatically marks the study as "Read" when the study is closed. |
| Auto Upload Dictation on Close | Automatically uploads recorded dictations to add to the study when the study is closed. |
| Autosave Viewer Settings on Close | Automatically saves any changed viewer settings such as toolbar configuration when closing the viewer. |
| Auto Open Next Study | When the current study is closed, automatically opens the next study in the worklist that is not partially deleted. |

| Setting | Description |
|-------------------------------------|--|
| Auto Send Annotated Images on Close | Automatically sends images if they include annotations when the current study is closed. |

4. Select **SAVE**.

Configure the toolbar

You can configure the appearance and other properties of the viewer toolbar.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.
3. Under **Toolbar**, enter the settings in the following table.

Note: You may need to update the viewer for changes to take effect.

| Setting | Description |
|---------------------------|---|
| Toolbar Button Scale | Adjusts the size of toolbar buttons. |
| Thumbnail Bar Scale | Adjusts the size of the thumbnail bar. |
| Magnifying Glass Size | Adjusts the size of the area affected by the magnifying glass. |
| W/L Acceleration | Sets the rate or sensitivity of W/L adjustments. Typical range is 100–600. |
| Span Sensitivity | Sets the rate or sensitivity of span adjustments. Auto - Adjusts the speed automatically based on the number of images in the series. Dflt - The default sensitivity after upgrading to version 1.4.32_P1. This is the same sensitivity as the "0/Auto" sensitivity used in version 1.4.29. Low/High - Spans slowly or quickly. |
| Thumbnail Column/Rows | Sets the number of columns and rows for the thumbnail bar. |
| Thumbnail Bar Orientation | Sets the position and resultant orientation of the thumbnail bar. If you select Mirror , the thumbnail bar in the left monitor appears on the left side of the screen, and the thumbnail bar in the right monitor appears on the right side of the screen (available when the modified toolbar is not available). |
| Header Menu | Sets the position of the toolbar and other header items. |
| DM Toolbar | Sets the position of the DM toolbar. |


4. Select **SAVE**.

See also:

[Configure other interface settings](#)

Configure calipers


You can configure the number and placement of calipers.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.

- Under **Caliper Position**, select checkboxes for each caliper that you want to display, and then select **SAVE**.

Configure other interface settings

You can configure miscellaneous viewer toolbar and other settings.

- In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
- In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.
- Under **Other Toolbar**, enter the settings in the following table.

| Setting | Description |
|--|---|
| Ask on Close | Prompts you to specify which items to save before closing the viewer. |
| Single Instance Mode | Limits the viewer to one display frame per browser. |
| Skip Frames in Cine to Maintain Playback Speed | Skips large images in a cine loop so that the cine plays a fixed speed. |
| Show Cutlines for First/Last Images | Shows any available cutlines only on the first and last images of a series. |
| Open Key Images as Single Images | Displays any available key images separately in the thumbnail area. When cleared, shows all series images in the key image thumbnail area. |
| Use Modified Toolbar | Temporarily hides the thumbnail bar, and adds a Prior bar at the top of the screen that displays patient priors in order. You can hover over a prior to display series/image thumbnails, and select the thumbnails to open the images. Works in conjunction with the Auto Show Priors Bar option. |
| Caliper Zoom | If selected, you can drag the calipers to zoom the current image. |
| Auto-Play Cine Loops | Automatically plays cine loops when opened. |
| Auto Play Cine Wait Time (ms) | Sets a pause time before auto-playing cine loops. |
| Default Frame Rate for MP4 | Sets a default frame rate for MP4 files. |
| Default Cutline Thickness | Sets a default thickness for cutlines. |
| Auto Open Orders | Selects the options that appear in the Orders dropdown list in the Viewer Settings dialog, General Info. screen, under Display Settings. |
| Auto Show Priors Bar | Shows all prior studies in a separate bar at the top of the viewer. |
| Focus-In on Zoom Point | When selected, the user can drag on an image to zoom in and out at the initial pointer position. |
| Fill Empty DM Cells | Fills undefined DM frames with images in the current study. |

| Setting | Description |
|---------------------------------------|---|
| High-Quality Interpolation | Select to use high-quality image interpolation. Frequently used to enhance X-ray quality. You can use this compression option to remove unwanted "gridlines" if switching between earlier and high-resolution monitors. |
| Enable RGB/YBR Swap | Makes the color settings supported by the user video settings available. |
| Enable Developer Mode | Shows development mode logs, and displays a vertical green line in the right side of each frame when the server performs a prefetch. |
| Show Calibrated Ultrasound Region | Server side setting. |
| Hide Partial Close Button | Hides the partial close button, an "X" that appears next to the logoff button. Partial closing closes the study, but leaves the viewer open for faster loading of future studies. |
| Hide All Monitor Layout Change Button | Hides the toolbar's monitor layout change button that appears when two or more monitors are made available. |
| Show Label in DM Preview | Shows the previews of hanging protocols in the DM bar. |
| Show Middle Slice Thumbnail | Shows only the thumbnail of the middle slice in a series on the thumbnail list. |
| Enable Cardio Viewer | [Unused] |
| Disable Queuing | Forces synchronous communication; client message and server response occur one at a time. CAUTION: We do not recommend changing this setting. Consult with your Konica-Minolta representative. |
| Stretch Prior Bar | Extends the prior bar across multiple monitors. If the prior bar exceeds the total available screen width, a scroll bar appears. |
| Show Prior Index | Displays the Prior index number in the thumbnail and Prior bars. |
| Auto open STAT | When you open a study in the Exa PACS/RIS viewer, this option automatically opens any STAT images, if included. |
| Split W/L Region | [Unused] |
| Color Only as Last Monitor | Chooses the color monitor as the last monitor on which to display images. |
| Client-Side Window/Level for US | Processes the Window/Level for ultrasounds on the client side. May reduce lag by bypassing the server. |

| Setting | Description |
|-------------------|---|
| Show Span Overlay | Shows a span sensitivity adjustment slider on images. |


4. Select **SAVE**.

See also:

[Configure the toolbar](#)

Configure annotation tool functionality

You can configure annotation tool functionality.


1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.
3. Under **Annotation**, enter the settings in the following table.

| Setting | Description |
|-----------------------------------|--|
| Show Annotation | Shows annotations by default. The user can still hide them manually in the viewer. |
| One-Click Annotations | Changes from the selected annotation tool to the default cursor after each use. If cleared, the user can reuse the tool repeatedly without re-selecting the tool. |
| Show One-Click Annotations Button | Shows a button for turning one-click annotation on and off. |
| Annotation Edit Mode | Selects the Edit command in the image shortcut menu by default. |
| Use Dot Cursor | Changes the standard pointer to a dot pointer. |
| Edit Annotations after Creating | Causes the viewer to enter Edit mode after initial placement of an annotation. |
| Allow Drag Create | Creates annotations by dragging instead of selecting. |
| ROI Show Size | Displays the size of the selected ROI. |
| Confirm Annotation Delete | Prompts the user for confirmation when deleting annotations. |
| Persistent Annotation Tool | Makes a selected annotation tool available until the user selects a different tool. If cleared, the pointer changes to the default operation after using the tool. |
| Show Measurements In | Sets the units for any length measurements taken. |

4. Select **SAVE**.

Configure annotation colors

You can configure the color of annotations to indicate whether they are selected, in edit mode, or applied.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.
3. Under **Colors**, to add an annotation color, select inside a color or grayscale box and then use the color picker to select a color.

Anno Color 1-5: Annotations appear in these colors by default.


Anno Color Edit: Annotations change to this color when you edit them.

Anno Color Hover: Annotations change to this color when you hover over them.

4. Select **SAVE**.

Configure annotation size and scaling

You can configure the pixel or font size of annotations, and scale annotation points.


1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.
3. Under **Miscellaneous**, enter the settings in the following table.

| Setting | Description |
|---------------------------|--|
| Scale in Pixel Size | Determines the annotation font size by the pixel size. |
| Scale Annotation Font By | Sets the font size for annotations. |
| Scale Annotation Point By | Sets the line thickness for annotations. |

4. Select **SAVE**.

Configure recording

You can configure audio recording options for Exa Dictation.


1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE SETTINGS**.
3. Under **Record Control**, enter the settings in the following table.

| Setting | Description |
|---------------------------|--|
| Hold for Record | Requires you to hold down the button for the duration of recording. |
| Beep on Record | Beeps when recording starts. |
| Blink on Record Pause | Causes the microphone light to blink when recording is paused. |
| Monkey Chatter on Rewind | Plays "monkey chatter" sound when rewinding. |
| FFWD/RWD Factor (200–500) | Changes the rate of fast forward and rewind, in milliseconds. |
| Lag (0–5000) | Delays the response after selecting play or record by the specified amount of time, in milliseconds. |

4. Select **SAVE**.

Show or hide tool buttons

You can hide certain tool buttons.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.
3. Under **Tool Buttons**, select the checkboxes of the items that you want to hide.
4. Select **SAVE**.

About ROI and SUV values and units

Exa PACS/RIS can calculate selected types of SUV values and display them in selected units. When using these functions, consider the following.


- DICOM data from Philips – To calculate SUV values based on DICOM data from a Philips modality, if the data uses CNTS units, Exa PACS/RIS converts pixel values to BQML by using Philips private tags Scaling Factor [7053,xx00] and Activity Concentration Factor [7053,xx09]. However, if those tags are missing, the CNTS units are retained regardless of the SUV type you configure.
- If data required for calculations is not found in the DICOM source file, Exa PACS/RIS displays N/A in place of measurements.
- If ROI Selection Weighting is set to Exclusive, largest-valued or smallest-valued pixels falling partially outside an ROI are excluded from calculations.

See also:

[Configure fusion, ROI, and SUV options](#)

Configure fusion, ROI, and SUV options

You can configure options for fusion, ROI, and SUV.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **INTERFACE**.
3. Under **Fusion**, and under **ROI & SUV**, enter the settings in the following table.

| Group | Setting | Description |
|-----------|--|---|
| Fusion | Auto Adjust for CT/PT Frame Count Mismatch | Select to reconstruct PET anatomy on fusion overlays between absent slices. Disable to display PET overlays only for slices originally included in the PT series. |
| ROI & SUV | ROI Show Size | Adds length and area measurements to ROI. |
| | Show Number of Pixels in ROI Selection | Select to show the number of pixels selected when annotating an ROI or selecting with the freehand tool. |
| | Show Number of Slices in ROI Selection | Select to show the number of slices selected when annotating an ROI or selecting with the freehand tool. |
| | ROI Selection Weighting | Select which pixels are included in an ROI. |

| Group | Setting | Description |
|-------|---|---|
| | | <p>Weighted: Include pixels touching or within the ROI border, and assign a value based on the percentage of the pixel lying within the ROI.</p> <p>Inclusive: Include pixels touching or within the ROI border, and use the full pixel value.</p> <p>Exclusive: Include only pixels completely within the ROI border, and use the full pixel value.</p> |
| | Enable SUV Calculations | Select to add SUV calculations to ROI annotations of PET SUV series and CT-PET fusion studies. Prerequisite: Your system administrator must also enable SUV in a separate procedure. |
| | Show SUV Type and Measurements in the ROI Header | Select to include the SUV type and measurements in the ROI header. |
| | Show SUV Units after Measurements | Select to include the SUV units following the measured values in the ROI header. |
| | Use Standard SUV Type Units (g/ml, cm ² /ml) | Select to display SUV values using standard units for the SUV type. Clear to use the values stored in the DICOM file. |
| | Default SUV Type | Select the type of SUV calculation to perform. |


4. Select **SAVE**.

See also:

[About ROI and SUV values and units](#)

Configure modality-specific viewing options

You can configure how studies appear in the viewer for all modalities, or for each specific modality.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **MODALITY**.
3. In the list of modalities, select a modality to configure.
4. Enter the settings in the following table.

| Section | Setting | Description |
|---------------|------------------------------|--|
| Layout | Screen Layout | Changes the layout of frames. |
| | Series Layout | Changes the layout of series frames within screen layout frames. |
| Mouse Buttons | Left/Right/Middle/Left+Right | Assigns functions to mouse buttons. This is frequently used by CAD users to assign functions to extra mouse buttons. |

| Section | Setting | Description |
|-------------|-----------------------|---|
| Compression | | Sets the image quality, which inversely affects viewer performance. |
| Presets | Key | Assigns shortcut keys to W/L presets. |
| | Description | Type a name for the W/L preset. |
| | Window Width | Sets the window width of the W/L preset. |
| | Window Center | Sets the window center of the W/L preset. |
| | Set | Select when finished entering Preset settings. |
| Options | Auto Linking | Turns on the Auto Linking function. |
| | Assume Color Study | Forces studies of the selected modality to appear in the default color monitor set in the display settings regardless of color. |
| | Assure All Viewed | Displays a check mark in thumbnails of images that were opened, and warns the user when closing before all images are opened. |
| | Auto CLAHE | Turns on the CLAHE function. |
| | Auto Hang DM | Enables the use of DMs. Makes the first instance on the DM preview available to hang on the viewer. |
| | Auto DM Wrap | Enables moving from the final step of a DM directly to the first step, and back again. |
| | Auto Hang Priors | Automatically loads the first prior when the viewer opens. Works in conjunction with Auto Open Priors. |
| | Auto Replace Priors | Automatically replaces prior images in the current layout. |
| | Auto-Invert SC Images | Inverts white and black of scanned documents such as reports. Reduces eye fatigue. |
| | Auto Next Series | When moving beyond the last image of the current series, automatically opens the next series. |
| | Auto Next Series Cine | Automatically starts cine play of the next series when the user opens it. |
| | Auto Next Series Wrap | Automatically opens the first series after viewing the last image of the last series in |

| Section | Setting | Description |
|---------|--|---|
| | | a study. |
| | Auto Next Study | Automatically opens the next study in the worklist after closing the current study. |
| | Auto Swap Red/Blue | Inverts colors that may not be displayed from the modality properly (such as with non-DICOM ultrasounds). |
| | Auto Show DICOM Overlays | Automatically displays DICOM overlays, if present. |
| | Auto Show SR Overlays | Automatically displays SR overlays, if present. |
| | Auto Show Cutlines | Automatically displays cutlines, if present. Note, this setting also applies to synthesized mammogram views, in which the cutlines indicate the position of the currently viewed image on the corresponding BTO view. |
| | Auto Show Cine | Shows the media control bar when a series is opened. |
| | Auto Show W/L Bar | Shows the window/level bar when the viewer opens. |
| | Detect Pixel Padding | Turns detection of pixel padding ON/OFF. |
| | DM Allow Missing Cell | Shows a blank cell in the DM if the assigned image is not available. |
| | DM Save W/L | Saves the window/level with the DM. |
| | Save Study DM on Close | Creates a new DM for each study when it closed, or when the next study auto-opens. The DM is named with the accession number, and contains the last displayed stack and monitor position. |
| | Show PDF in Last Stack | Moves PDF files to the last place in the stack: in the viewer, they are loaded last, if an empty cell is available. |
| | Instance Window/Level | Select to show each image with its own W/L Clear to show each image with the W/L of the first instance. |
| | Do Not Skip Images | Prevents scrolling forward if subsequent images are not yet loaded. |
| | Ignore Frame of Reference within Study | Disables referencing of the study's DICOM frame of reference UID when performing |

| Section | Setting | Description |
|---------|-----------------------------------|---|
| | | linking and cutline functionality. |
| | Ignore LUT | If LUT values are corrupted, Exa PACS/RIS ignores the LUT values, and attempts to render the best image possible. |
| | Ignore Presentation LUT | Same as Ignore LUT, but select for certain vendors that use a "Presentation LUT." |
| | Keep Rotate | Applies the current rotation to all images in the series. |
| | Keep W/L | Applies the current W/L to all images in the series. |
| | Keep Zoom | Applies the current zoom level to all images in the series. |
| | Extend Image Display (if Stretch) | When Stretch Across Monitors is selected, extends a single image across multiple monitors. |
| | Pixel Padding as Background | Interpolates missing pixel data to fill in "dead" spots in an image. Note: When using this feature, reading physicians should be aware that some pixels may be synthesized. |
| | Pre-generate Bitmaps | Pre-generates bitmaps automatically if imported into PACS. |
| | Reset W/L for Individual Images | Select to use the original W/L of each individual image. Clear to use the first W/L sent by the modality for all images. Frequently used to optimize MRI images. |
| | Select Last Contrast Entry | When DICOM tags include multiple W/L values, uses the last value for all images in the series. Clear to use the first value. |
| | Show 3D Spine Labels | Shows the 3D spine label tool on the toolbar. |
| | Show 'Bone Enhance' on Toolbar | Shows the Bone Enhance tool on the toolbar. |
| | Show DM Toolbar | Shows/hides the DM toolbar on initial load. |

| Section | Setting | Description |
|-------------------|------------------------------|---|
| | Show Spine Labels | Shows the spine labels tool on the toolbar. |
| | Sort Thumbnails by Date/Time | Sorts thumbnails by date/time. |
| | Stop Thumbnail from Updating | Prevents W/L changes to the current image from affecting its thumbnail. |
| | Stretch Across Monitors | Turns on extending of items across multiple monitors. |
| | Cine Direction | Sets the cine playback to forward or backward. |
| | Default FPS | Causes cine play to occur at the default frames per second, depending on modality. |
| | Enable 4DM | Opens the 4DM viewer for post-processing. (Requires configuration to integrate with the 4DM viewer.) |
| | Disable CINE Scrolling | Disables cine play of series. |
| | Active Frame Based Cineplay | Playing a cine loop on one series automatically plays all linked series. |
| | Disable Caliper | Hides calipers for the modality. |
| Auto-Split Rules | Always | Splits US series into individual images. |
| | Differing Echo Time | Splits by echo time. |
| | Differing Series Number | Splits by series number. |
| | Differing Series Time | Splits by series time. |
| | Differing Acquisition Number | Splits by acquisition number to create stacks for separate acquisitions/scans. |
| | Differing Diffusion Value | Splits images within similar series UID by b-value (0018,9087 MR Diffusion Value) into separate series. |
| | Differing Trigger Time | Splits by trigger time (0018,1060). |
| | Isolate MPEG | Splits by MPEG file. |
| | Isolate Multiframe | Splits cine loops into multiple images. |
| Premium View | Bone Enhance | Displays the contrast enhance menu. |
| Auto Bone Enhance | | Highlights the bone portions of images. |
| Auto WL Type | | Selects the default W/L to use for the selected modality. |

| Section | Setting | Description |
|---------------------|-----------------------------------|---|
| Auto Reorder Images | | Automatically changes the order of images in a series to the selected order. |
| Prior Options | Auto Open Prior | Automatically opens prior studies. |
| | Relevant Priors | When automatically opening priors, also opens relevant priors from other modalities. See "Advanced options for displaying relevant priors." |
| | Auto Open Prior Count | When automatically opening priors, opens the selected number of studies. |
| | Force Relevant Only | Opens only relevant priors based on modality, body part, and description. |
| | Prioritize Current Modality First | When opening relevant priors, display same-modality priors first. |

5. Select **SAVE**.
6. Optional. If you selected Relevant Priors, see the next section, "Advanced options for displaying relevant priors."

Advanced options for displaying relevant priors

When you select the Relevant Priors checkbox in the Modality area of the Viewer Settings dialog, a table appears for entering criteria that determine which relevant priors to open. To use this table, refer to the following examples.


- To open only priors of a specific modality, body part, or description, type the criteria in the corresponding columns of the table. For example, to only open images of the head, in the **Body Part** cell, type HEAD.
- To open priors for more than one item, you can type each item on its own row of the table. Also, you can specify multiple items on one line by delimiting with a bar. For example to open mammograms and ultrasounds, in the **Modality** cell, type MG|US.
- Use wildcards and regular expressions. For example, to specify CTs of the right and left knee having specific laterality, you can type the following.

| Modality | Body Part | Description | Main Study Body Part | Main Study Description | |
|----------------------|----------------------|----------------------|----------------------|------------------------|------------------------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="button" value="SET"/> |

Note: The regular expression KNEE *(LEFT|LT|BI) means: The word KNEE, followed by either LEFT, LT, or BI.

Configure mammography

You can configure mammography viewing options.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **MAMMOGRAPHY**.
3. Enter the settings in the following table.


| Section | Setting | Description |
|---------------------------------|---|--|
| Mammography | Use 2+ Year-Old Priors | Makes available the display of priors that are 2 years old or more. |
| | Stack Same View | When Auto Next Series is turned on, stacking of 100% matches for a cell becomes available in the Display Manager. |
| | Auto Orient Mammo Views | Automatically orients mammo views. |
| | Swap Left/Right Breast Positions (with AutoOrient Only) | When Auto Orient Mammo Views is selected, switches the left and right breast images. |
| | Remove BTO Projections | Hides the BTO orientation overlay. |
| | Allow Mammo Switching via Overlay | When selected, the user can switch the side of the overlay if it obscures the image. |
| | Show BTO Orientation Overlay | Shows a bar in lower left indicating the cranial or caudal location in the breast when moving through a 3D image. |
| | Show Quick History | Show the Quick History of studies. |
| | List US Breast Priors after MG Priors | Orders priors in the prior bar. |
| | Enable DM Scroll | Turns on moving through DMs in the DM toolbar by using the mouse wheel. |
| | Enable Stack Scrolling | In special cases like BTO there will be multiple images present in the same series, which is received as a single DICOM. In these cases, turn on the stack scroll. |
| | Disable BTO Scrolling | Turns off scrolling in BTO views. |
| | Group DM Preview by Prior | Saves space on the prior bar by stacking DMs with the same prior logic. You can hover over a prior to display matching priors in a vertical pop-out. |
| | Show Priors in Chronological Order | Orders priors in the prior bar. |
| | Auto Slab Tomo | Automatically applies a slab thickness to tomosynthesis studies. |
| Stack By View And Prior Sort By | Makes it possible to move through prior mammo images within a hanging protocol without needing a specific DM. Select Asc or Desc to move by age of prior. | |

| Section | Setting | Description |
|----------------|---------------------------------------|--|
| | Enable SkinLine | Maximizes breast anatomy based on the skin line without degrading image quality. |
| SR CAD Options | [Select] | Sets what CAD overlays (data) are displayed in the viewer, if present. |
| | Apply Changes to All Images | Shows all available SR CADs in the images. Malc - Select to view Malc findings when viewing Hologic studies. |
| | Enable CAD Findings on ALL BTO Images | Displays all findings within the series on all images. CAD findings on non-referenced images are 67% transparent. |

4. Select **SAVE**.

Configure overlays

You can configure the appearance and contents of overlays.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **OVERLAYS**.
3. Enter the settings in the following table.


| Section | Setting | Description |
|--------------------|-------------|---|
| | Font Family | Select the font used for overlays. |
| | Size | Select the font size used for overlays. |
| | Modality | Select to which modality the overlay settings apply. You can enter modality-specific settings or select all modalities. |
| Left/Right Overlay | Field | Click inside the box and then: <ul style="list-style-type: none"> • Select a property from the list, or • Type a DICOM tag (e.g. 0020,0010) |
| | Prefix | If you typed a DICOM tag in the Field box, type a tag prefix. |
| | Mask | Optional. Type attributes that describe mask operations for a multiframe image (see the DICOM standard). |
| Bottom Overlay | FOV/MAG/W/L | Displays the field of view, magnification, and W/L for each series in the bottom corner. |

4. Select **ADD**
Result: The tag appears at the bottom of the list.
5. Optional. Drag the tag to a new position in the list.
6. Select **SAVE**.

Add or remove toolbar tools

You can add or remove tools from various viewer toolbars in the program, and customize your choices by modality.

Note: Not all toolbar tools can be removed.


1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **TOOLS**.
3. Under **Toolbar**, select the modality whose toolbar you want to customize.
4. In the list, select one of the following toolbars to customize.
MAIN – The toolbar at the top of the viewer.
TOP/BOTTOM/LEFT – The toolbar accessible by pointing to the top, bottom, or left edge of an image.
5. Under **Tools**, select or clear the checkboxes of the tools that you want to add or remove.
6. Select **SAVE**.

See also:

[Viewer toolbar tools](#)


Add or remove tools from the image shortcut menu

You can add or remove tools from the shortcut menu that appears when you right-click an image, and customize your choices by modality.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **TOOLS**.
3. Under **Toolbar**, select the modality whose shortcut menu you want to customize.
4. In the list, select **CONTEXT MENU**.
5. Under **Tools**, select or clear the checkboxes for tools that you want to add or remove.
6. Select **SAVE**.

Assign toolbar keyboard shortcuts


You can assign keyboard shortcuts ("hot keys") to tools, and customize shortcuts by modality.

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **TOOLS**.
3. Under **Toolbar**, select the modality for which you want to assign shortcuts.
4. In the list, select **KEYBOARD SHORTCUTS**.
5. Under **Tools**, select the checkboxes of the tools to which you want to assign shortcuts.
6. In the **Shortcut** box, type the keyboard shortcut. The shortcut can be one of the following, either by itself or preceded by the **Ctrl** key:
 - Alphanumeric character (**A–Z, a–z, 0–9**)
 - Arrow key (**Up, Down, Left, or Right**)
 - Basic math operator (**+, -, *, /**)
7. Select **SAVE**.

Configure opening of a third-party program

You can configure Exa PACS/RIS to open third-party programs such as Ikonopedia, PowerScribe 360, and MModal.

Prerequisites: [Install Exa Launch](#), [Add a trusted IP or URL](#).

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **GENERAL**.
3. Under **Display Settings**, in the table of monitors, on the row corresponding to the monitor on which to open the third-party application, select the row's **DISPLAY** checkbox.
4. In the row's **Orders** dropdown list, select the application (such as PS360 or MModal).
5. In the left pane, select **INTERFACE**.

6. Under **Other Toolbar**, in the **Auto Open Orders** group, select the application (such as **PS360** or **MModal**).
7. In the left pane, select **TOOLS**.
8. Under **Toolbar**, select **MAIN**, and then in the right pane, select the **External Tools** checkbox.
9. In the left pane, select **EXTERNAL TOOLS**.
10. Enter the settings in the following table, and then select **ADD**.

| Setting | Description |
|-------------------------------------|---|
| Title | Type a title for the program. |
| Description | Type a description of the program. |
| Command | Type the command to run when you select the toolbar button (such as the path to the executable, or a URL). |
| Arguments | Type arguments to pass to the command at runtime. Exa PACS/RIS supports the following arguments: {{account_no}} (patient ID) {{id}} (study ID) {{accession_no}} {{facility_id}} {{username}} {{user_id}} {{patientName}} {{patientDOB}} {{patientSex}} {{studyDescription}} {{series_uid}} {{image_uid}} |
| Initial Directory | Type the path to the root folder. |
| Keyboard Shortcut | Optional: Type a keyboard key sequence to use as a shortcut for opening the program. |
| Toolbar Button | Optional: Select to add a dedicated button for the application on the viewer toolbar. |
| Do not Base-64 Encode URL Arguments | |
| Use Facility ID for Subdirectory | Do not select (reserved for PenRad). |

See also:


[Configure opening of PenRad](#)

[Configure opening of OrthoView](#)

Configure opening of PenRad

You can configure Exa PACS/RIS to be able to open mammography and ultrasound breast studies in PenRad by selecting a PenRad button on the viewer toolbar. Each instance of PenRad automatically opens in the configuration corresponding to the facility ID of the study. You must perform this configuration procedure for each user.

Prerequisite: [Install Exa Launch](#).

1. In the Exa PACS/RIS viewer, in the upper toolbar, select the setting  button.
2. In the **Viewer Settings** dialog, in the left pane, select **GENERAL**.
3. Under **Display Settings**, in the table of monitors, on the row corresponding to the monitor on which to open PenRad, select the row's **DISPLAY** checkbox.
4. In the row's **Orders** dropdown list, select **PenRad**.
5. In the left pane, select **TOOLS**.
6. Under **Toolbar**, select **MAIN**, and then in the right pane, select the **External Tools** checkbox.
7. In the left pane, select **EXTERNAL TOOLS**.
8. Enter the following settings, and then select **ADD**.

| Setting | Description |
|---|---|
| Title | PenRad |
| Description | PenRad |
| Command | exal://launch/q= |
| Arguments ¹ (variable filename) | patient_id={{account_no}}&accession_no={{accession_no}} &cmd=penrad&study_id={{id}}&facility_id={{facility_id}} |
| Arguments ² (filename) | patient_id={{account_no}}&accession_no={{accession_no}} &cmd=penrad&study_id=file&facility_id={{facility_id}} |
| Initial Directory | [Leave blank] |
| Keyboard Shortcut | Optional: Type a keyboard shortcut. |
| Toolbar Button | Select (adds the PenRad button to the viewer toolbar). |
| Do Not Base-64 Encode URL Arguments | |
| Use Facility ID for Subdirectory | Optional: Select to open different instances of the application that are configured for different facilities on the same Exa PACS/RIS installation. |

1. Creates a study_id.xml file (e.g. if the study ID is 1234, the file created is 1234.xml).
2. Always creates a file.xml file regardless of the study ID.

See also:

[Configure opening of a third-party program](#)

Configure opening of OrthoView


You can configure Exa PACS/RIS viewer to open a study in OrthoView by selecting the external app button on a worklist study row.

Prerequisite: [Install Exa Tool](#).

1. On the server, use a text editor such as Notepad to open the **exatool.toml** file (default location is C:\viztek\exa\cfg).
2. Add or edit the file to include the following within the **[tools]** section:

```
# Materialize OrthoView
[tools.orthoview]
launchURL = 'http://server_address:90\OrthoView\start.htm'
```

- Where `server_address` is the IP or fqdn of the server hosting OrthoView.
- If needed, substitute `http` with `https`.

3. Save and close the file.
4. On the burger  menu, select **Setup**.
5. Next to the burger button, on the all uppercase menu, select **User Management**.
6. On the **EXTERNAL APPS** tab, select **Add**, and type the following settings.

Integration Name OrthoView

URL `exatool:///?tool=orthoview&study_id={{study_id}}&username={{username}}`

Note: You can use the following variables in place of, or in addition to those shown in colored text on the previous line.

| | |
|-------------------------------|--|
| <code>{{accession_no}}</code> | The accession number of the study |
| <code>{{account_no}}</code> | The account number of the patient |
| <code>{{facility_id}}</code> | The database ID for the facility of the study |
| <code>{{study_id}}</code> | The database ID for the study |
| <code>{{user_id}}</code> | The database ID for the currently signed-in user |

7. Select **SAVE**.


See also:

[Configure opening of a third-party program](#)

Open a study in OrthoView

If OrthoView is installed on your server, you can use the Exa PACS/RIS worklist or viewer to open studies in OrthoView.

Prerequisite: [Configure opening of OrthoView](#).

1. On the worklist, select the external app  button.
2. In the button shortcut menu, select **OrthoView**.
Result: Your browser downloads a `.jnlp` file.
3. Open the `.jnlp` file.





Lines, curves, shapes, and text

You can draw linear shapes and add text to images.

Draw lines and shapes

You can draw rectangles and ellipses on images.

1. On the viewer toolbar, select one of the following tools.

- Rectangle 
- Ellipse 
- Straight line 
- Arrow 


2. Drag on the image to create the shape.

Optional:

- To move a shape, drag any part of its outline.
- To resize a shape, drag any of its handles.


Draw freehand lines

You can draw freehand lines on images.

1. On the viewer toolbar, select the pencil  tool.
2. Drag on the image to draw a freehand line.
3. Optional. You can drag any points along the line to modify it.


Draw a curved shape

You can draw curved shapes on images.

1. On the viewer toolbar, select the curve  tool.
2. Select at least three times on the image to specify a start point, a vertex, and a second vertex.
3. Double-click to close the shape.

Add text

You can add a text annotation to an image.

1. On the viewer toolbar, select the text  tool.
2. In the box, type text and then select **Enter**.


Note: There is no character limit, but carriage returns are not supported, and long text may extend beyond the visible image boundary.

Markers

You can add markers to images, such as for left and right.



Add a dot

You can add a dot marker to an image.

1. On the viewer toolbar, select the dot  tool.
2. Select on the image to place the dot.

Add a vertical or horizontal line



You can add a vertical or horizontal line to an image.

1. On the viewer toolbar, select the vertical  or horizontal  line tool.
2. To add the line, select on the image.
3. Drag the line to position it.

Note: To reveal the endpoints, you can drag a vertical line up or down, or a horizontal line left or right.

Add a left or right marker

You can add a left or right marker to an image.


1. On the viewer toolbar, select the left  or right  marker tool.
2. To add the marker, select on the image.
3. Drag the marker to reposition it.

Measurements

You can take various linear and angular measurements of images. Completed measurements remain as annotations. To adjust measurements easily, we recommend turning on Edit mode before taking measurements (see [Edit annotations](#)).


Measure an angle

You can measure an angle on an image.

1. On the viewer toolbar, select the angle  tool.
2. Select on the image three times to place a vertex and two endpoints.
3. Move the pointer to position the angle measurement, and then select to finish.


Measure a Cobb angle

You can measure a Cobb angle on an image.

1. On the viewer toolbar, select the Cobb angle  tool.
2. Drag on the image to place the first angle line.
3. Drag again to place the second line.
4. Move the pointer to position the angle measurement, and then select to finish the angle.



Measure an HO angle

You can measure an HO angle on an image. An HO angle measures the degrees of the angle drawn relative to true vertical and horizontal.

1. On the viewer toolbar, select the HO angle  tool.
2. Select on the image to place a starting point.
3. Select to place the end point.



Measure a radial angle or length

You can measure a radial angle or length on an image.

1. On the viewer toolbar, select the radial angle  or radial length  tool.
2. Select on the image to place the axes.
3. Drag the axes or their endpoints to take measurements.


Measure an elliptical or freehand ROI

You can measure properties of an ROI by drawing an ellipse or a freehand shape. The viewer displays the ROI's length (mm), area (mm²), and the minimum, maximum, mean, and standard deviation in Hounsfield units.

1. On the viewer toolbar, select the ROI  or free ROI  tool.
2. Drag on the image to place the ellipse or the freehand shape.
3. Drag the outline or handles of the shape to adjust the ROI.


Measure a length

You can measure a length (mm) on an image.

1. On the viewer toolbar, select the measure  tool.
2. Drag on the image to place the measurement line.
3. Drag the outline or endpoints of the line to adjust the measurement.

Measure and compare two lengths

You can measure the lengths (mm) from two starting points to an endpoint for comparison.

1. On the viewer toolbar, select the M compare  tool.
2. Select three times on the image to place a starting point, endpoint, and second starting point.
3. Drag any of the three points to adjust the measurement.

Take a freehand measurement

A freehand measurement is similar to freehand ROI, but it measures different values: angle; radius (mm); area (mm²); and length (circumference in mm).

1. On the image shortcut menu, select **Annotations > Measures > FH Measure**.
2. Select three times on the image to place a vertex and two endpoints.
3. Move the pointer to position the circle measurements, and then select to finish.


Find a center point

You can find the center between two reference points.

1. On the image shortcut menu, select **Annotations > Measures > Center Point**.
2. Select twice on the image to place the first and second reference points.
Note: The center point is indicated by an x.
3. Drag either of the reference points to adjust the measurement.

Draw a circle and measure its radius

You can draw a circle and measure its radius (mm).


1. On the viewer toolbar, select the circle  tool.
2. Select twice on the image to place two loci.
3. Move the pointer to adjust the circle, and then select to add a third locus.
4. Drag any locus to resize or reposition the circle.

Spine labels

You can add preset labels for spinal vertebrae and discs to MR images. Labels are grouped by region (cervical, thoracic, lumbar, and sacral), plus another group for all discs. *Basic* labels do not include height and width measurements, whereas non-basic labels do. *3D* labels appear in all frames and planes, whereas non-3D labels appear only in the individual frames to which you add them.


Add basic spine labels

You can add basic spine labels to vertebra in ascending or descending order.

1. On the viewer toolbar, select the basic spine label  tool.
2. In the button shortcut menu, select a region and starting vertebra.
Note: Choose “Up” to apply labels in ascending order, or “Down” for descending.
3. Select on the first vertebra to add the first label, and then select on the second vertebra, and so on.


Add basic 3D spine labels

You can add basic 3D spine labels to vertebrae in ascending or descending order.

1. On the viewer toolbar, select the quick 3D spine label  tool.
2. In the button shortcut menu, select a region and starting vertebra.
Note: Choose “Up” to add labels in ascending order, or “Down” for descending.
3. Select on the first vertebra to add the first label, and then select on the second vertebra, and so on.




Add 3D spine labels

You can add 3D spine labels in ascending or descending order.

1. On the viewer toolbar, select the 3D spine label shortcut  tool.
2. In the button shortcut menu, select a region and starting vertebra.
Note: Choose “Up” to add labels in ascending order, or “Down” for descending.
3. Select twice on a vertebra to place a starting point and endpoint.
4. Repeat the previous step to label additional vertebrae.

Use a spine label shortcut

You can use a spine label shortcut to quickly start labeling from a common starting vertebra.


1. On the viewer toolbar, select the spine label shortcut , 3D spine label shortcut , or 3D quick spine label shortcut  tool.
2. In the button shortcut menu, select a starting vertebra.
3. Add labels.

3D

3D labels appear in the image where you add them, and the same slice in other series.

Use the 3D cursor

When you place the 3D cursor on one series, the cursor also appears in the corresponding location in any cell of the same study that is open in the viewer.

1. Open two or more series of the same study (for example, an axial, sagittal, and coronal view).
2. On the viewer toolbar, select the 3D cursor  tool.
3. Hover over an image in one cell.
4. The cursor appears in the same location in the other cells.

Add a 3D point

You can mark a 3D point on an image. The point you place in the current image appears in the corresponding position in all frames and planes.

1. On the image shortcut menu, select **Annotations > 3D Point**.
2. Select on the image to place the point.

Add a 3D ray

You can mark a 3D ray on an image. The vertex you place in one frame extends as a ray through the stack and is visible in other planes.

1. On the image shortcut menu, select **Annotations > 3D Ray**.
2. Select on the image to place the vertex of the ray.

Add a 3D ROI

You can mark a circular ROI in one image, and the program adds the ROI to the same image in other series in the viewer. The viewer displays the ROI's length (circumference in mm), area (mm²), and the maximum, minimum, mean, and standard deviation in Hounsfield units.

1. On the image shortcut menu, select **Annotations > 3D ROI**.
2. Select twice on the image to place the center point and a tangent point.

Add a 3D length measurement

You can take a linear measurement (mm) in one image, and the program adds the measurement to the same image in other series in the viewer.

1. On the image shortcut menu, select **Annotations > 3D Measure**.
2. Select twice on the image to place the first and second endpoints of the measurement line.

Add a 3D angle measurement

You can take a 3D angle measurement in one image, and the program adds the measurement to the same image in other series in the viewer.

1. On the image shortcut menu, select **Annotations > 3D Angle**.
2. Select three times on the image to place the vertex and the first and second endpoints of the angle.

Shutters

You can add rectangular, elliptical, or freehand shutters.

Add a rectangular or elliptical shutter

You can add a rectangular or elliptical shutter to "crop" unwanted areas of an image.

1. On the image shortcut menu, select **Annotations > Shutters > Shutter Box** or **Shutter Ellipse**.
2. Select twice on the image to place a starting point and endpoint for the shutter.

Add a freehand shutter


You can add a freehand-drawn shutter to "crop" unwanted areas of an image.

1. On the image shortcut menu, select **Annotations > Shutters > Freehand Shutter**.
2. Drag on the image to draw the shutter.


Other annotation tasks

Add an AR annotation

You can plot points to represent angular rotation.



1. On the viewer toolbar, select the AR  tool.
2. Select six times on the image to place guide points.

Edit annotations

After you finish an annotation, it is fixed in place to prevent accidental alteration. To move, edit, or delete an annotation, either select the tool that created it, or select the edit  tool to enter Edit mode. You can select the edit tool again to exit Edit mode.

Saving and deleting annotations

You can save or delete annotations as follows.

- To save the current annotations, on the toolbar, select the save annotations  button.
- To delete all annotations, on the toolbar, select the delete all annotations  button.
- To delete all annotations for the current series, on the image shortcut menu, select Delete Series Anno.
- To delete all annotations for the current study, on the image shortcut menu, select Delete Study Anno.



Annotate ultrasounds with DiA

With the DiA ultrasound analysis application you can automatically annotate 2-, 3-, and 4-chamber cardio ultrasounds, and populate SDE reports with SR measurements.



Incorrectly tagging cardio images can result in misdiagnosis. It is the user's responsibility to correctly tag series as 2-, 3-, or 4-chamber studies for purposes of DiA analysis. Neither Konica Minolta nor DiA Imaging Analysis are responsible for any outcomes resulting from mis-tagged images.

Prerequisite: Purchase a license for DiA.

1. Open one or more ultrasound images or series in the Exa PACS/RIS viewer.
2. On the toolbar, select the DiA  button.
3. In the center of each open frame, select the **2CH**, **3CH**, or **4CH** button to tag the image or series as a 2-chamber, 3-chamber, or 4-chamber item.
Note: Select only one type.
4. In the upper right corner of each frame, select the **SG**, **EF**, or **Both** button to perform annotation and measurement.
5. To save the results, select the save annotations  button.
6. To view the SR data, open the study in the cardio report editor.

Reset an image in the viewer


When making non-permanent modifications to images in the viewer (zoom, rotation, Window/Level etc.), you can reset the image to its original state.

- On the viewer toolbar, select the reset viewer  button.

Change elements in the viewer


Show or hide overlays

You can turn overlays on or off. Note, PR (GSPS) DICOM objects from Intelrad are supported as overlays.

- On the viewer toolbar, select the overlay  button to turn overlays on or off.
- To show a preset DICOM overlay, in the image shortcut menu, select DICOM overlay, and then select an overlay.

Show or hide annotations

You can turn annotations on or off. Note that

1. In the upper-right corner of a frame, right-click the menu icon .
2. In the shortcut menu, select **Show Annotations**.


Show series and stacks

If the viewer is showing only a single frame of a series or stack, you can change it to display all series and stacks.

- On the viewer toolbar, select the reset series and stacks  button.


Show or hide cutlines

Cutlines show the intersection between two open series. The cutlines update dynamically as the user moves through a series. A dashed cutline indicates where the first image starts and the last image ends. A solid cutline indicates the intersection of the currently displayed locations in the series. If a series includes intersecting images, you can show or hide cutlines.

- On the viewer toolbar, select the cutlines  button.


Split series by image thickness

You can use slab tools to split series by image thickness.

1. In the upper-right corner of a frame, right-click the menu icon .
2. In the shortcut menu, select **Slab Tools**, and then select a slab thickness.

Recalibrate the scale

You can manually recalibrate the scale measurement, which is shown on the caliper of the current series.

1. In the upper-right corner of a frame, right-click the menu icon .
2. In the shortcut menu, select **Recalibrate**.
3. In the dialog, type a new value (mm) for the scale, and then select **OK**.

Change the series layout

You can change the number of series panels displayed in the viewer.

1. In the upper-right corner of a frame, right-click the menu icon .
2. In the shortcut menu, select **Series Layout**, and then select a layout.

Reorder a series

You can change the order of images in a series.


1. In the upper-right corner of a frame, right-click the menu icon .
2. In the shortcut menu, select **Reorder**, and then select one of the following options.
Image Number – Arranges the images by number in ascending order.

Image Number Inverse – Arranges the images by number in descending order.

Slice Location – Arranges the images by relative location (in mm) in the plane in ascending order.

Slice Location Inverse – Arranges the images by relative location in the plane in descending order.

Image Time – Arranges the images by the time they were taken.

Change the appearance of images


How the viewer chooses the initial window/level

There are many sources of window/level settings. When the viewer displays an image, it chooses the window/level settings from the first available of the following sources, in order.

- Last display state, if “Auto saved image properties on close” is turned on
- LUT (from prefetch), unless “Ignore LUT” or “Ignore Presentation LUT” is turned on
- DICOM tags – the window center and window width tags
- VOI LUT DICOM tags – value of interest LUT tags
- Manual W/L settings, if adjusted by the user


Turn on auto window/level

The viewer can automatically adjust the window/level so that images are, to the extent possible, neither too dim nor too bright.

- On the viewer toolbar, select the auto window/level  button.

Adjust the window/level

You can manually adjust the window/level.

- On the viewer toolbar, select the window/level  button.
- Drag horizontally over the image to adjust the window.
- Drag vertically over the image to adjust the level.

Apply a window/level preset

You can apply a window/level preset to the current study.

- On the image shortcut menu, select **Presets**, and then select a preset.


Apply CLAHE enhancement

You can apply CLAHE to enhance local contrast.

- On the viewer toolbar, select the CLAHE  button to turn CLAHE on or off.

Apply bone enhancement

You can use different levels of bone enhancement to optimize the contrast between bone and other tissues. You can also apply color inversion to further highlight fractures and other features of bone.

1. On the viewer toolbar, select the bone enhance  button.
2. In the button shortcut menu, select a percentage.

Invert colors

You can invert black and white values to make certain images easier to read.

- On the viewer toolbar, select the invert colors  button.

Add color to images

You can add color to images.

1. Right-click the overlay in the lower-right of the image, and then in the shortcut menu, select **Palettes**.
2. Select a color in a palette.

Apply sigmoid processing

You can apply sigmoid processing to enhance low-contrast images.

- Right-click the overlay in the lower-right of the image, and then in the shortcut menu, select **Sigmoid**.

Reset and Reset study object

You can access the Reset and Reset study object commands in the image shortcut menu. *Reset* undoes all unsaved changes (such as W/L and annotations) made to the current series. *Reset study object* updates the viewer after new images are added to a study that is currently open.


Add to new UNQ study

A *UNQ* (unique) study is a teaching study. When you select this command in the image shortcut menu, a button appears on the toolbar to open the teaching study screen. See, "Create a teaching study."

Scaling images

Zoom images

You can zoom in on (enlarge) or out of (reduce) images for optimum viewing. There are several ways to zoom:

- On the viewer toolbar, select the zoom  tool and then drag on the image.
- Select the zoom tool in the image shortcut menu: Tools > Zoom.
- Drag the pointer across a caliper (if Caliper Zoom is selected, see [Configure other interface settings](#)).
- Right-click the lower-right overlay, select Enter Zoom, and then type a value from .05 to 7.5.
- “Quad zoom”: Use the left or right angle bracket keys (< >).


Display one to one

If you zoomed an image you can restore it to its original DICOM size. This is essentially “life size.”

- On the viewer toolbar, select the one to one  button.

Display images in their actual size

You can display images in their original size.

- On the viewer toolbar, select the actual image size  button.

Fit images to window

You can automatically zoom an image so that its longest dimension fits in the visible frame.

- On the viewer toolbar, select the fit to window  button.

Use the magnifying glass

You can use the magnifying glass tool to zoom an area of the current image.


- On the viewer toolbar, select the magnifying glass  tool, and then select and hold over the area to magnify.

Linking images

When two series are open side-by-side in the viewer, *linking* them causes moving through images in a second series when you move through images in the first series.


Auto link images

Auto linking means that linking turns on automatically when two or more series of the same plane (such as axial) are open. With auto-linking, the system uses the image numbers to automatically match up the frames in each series so that the frame in the second series is as near in stack order to the image in the first series as possible.

- To auto link images, on the viewer toolbar, select the auto link  button.


Manually link images

Manual linking means that you turn linking on and off manually when two or more series are open. This is frequently used to scroll through a recent image and a corresponding prior, side-by-side.


- To manually link images, on the viewer toolbar, select the manual link  button.
Note: For mammogram images, you can only link LCC and RCC with each other; similarly you can only link LMLO and RMLO with each other.

Use the context tool

You can automatically jump to an image in a linked series that most closely matches the angle (X, Y, and Z position) of the image in the current series.

- On the viewer toolbar, select the context tool .


Reset linked series

You can reset (undo) image linking by selecting the reset linked series  button. This may take time depending on the size of the series.

Moving and jumping to images

Pan images

You can pan an image to view any portions that extend beyond the visible frame.

1. On the viewer toolbar, select the pan  tool.
2. Drag the image in any direction.

Scroll or span through images

You can scroll or span through images in a series. *Spanning* means to scroll rapidly with minimal hand motion.

To adjust the span sensitivity, see [Configure the toolbar](#).

- To scroll: Hover over the image and rotate the mouse wheel.
- To span: On the image shortcut menu, select **Tools > Span Images**, and then drag on the image.


Flip or rotate images

You can flip images 180 degrees, or rotate them 90 degrees. From the image shortcut menu:

- Select **Transformation > Flip Horizontal** or **Flip Vertical**.
- Select **Transformation > Rotate Right** or **Rotate Left**.

Play cine loops

When viewing a series, you can play cine loops and shuttle between frames.

1. On the viewer toolbar, select the cine  button.
2. Cine play starts, and the media control bar appears.
3. Use the media control bar to pause, move to the first or last frame, and move to the previous or next frame.

Specify key images

You can specify key images in a series that you can jump to at any time. You can add key images thumbnails on reports.

1. Display the image that you want to be a key image.
2. On the image shortcut menu, select **Set Key Image**.

Jump to a key image

If you specified a key image in the current series, you can jump to it (display it in a frame in the viewer).

1. At the top of the thumbnail pane on the left side, select **Keyimage**.
The thumbnail pane shows thumbnails of your key images.
2. Double-click a key image thumbnail.

Open a series image in a 1x1 frame

If a series is open in a layout other than 1 × 1, double-click any image to open it in a 1 × 1 layout.

Jump to a BTO image by SR finding


To quickly open a BTO image that has a specific SR finding:

1. Open the tomosynthesis series that contains the image.
2. On the 2D or synthesized view, select the SR finding of interest.
Result: The corresponding slice opens. Note the following:
 - The slice that opens is of the same view type (e.g. select a finding on an RCC to open a BTO RCC slice).

- If the BTO series is not displayed within the current layout, the series opens next to the 2D or synthesized view in a 1x2 layout. To restore the original layout, select the backslash (\) key.

Triangulate images

You can move to images and points in multiple series at the same time.

1. On the viewer toolbar, open two or more series.
2. Select the Triangulation  button, and then do one or both of the following.
 - Double-click a series to open the corresponding slice in the other series.
 - Move the pointer in one series to move the pointer to the corresponding position in the other series.


Use MPR tools

Multiplanar reformation (MPR) creates images in orthogonal planes (axial, coronal, sagittal or MIP) relative to a base image. The MPR tool is hidden until you open a series.

Perform simple MPR

You can perform simple MPR to generate a single alternate planar view from the base view.


Prerequisite: If performing MPR on a fusion study, wait until both series are fully pre-fetched.

1. Open a series, and then double-click an image to view it full screen.
2. Select the arrow on the right side of the MPR  button.
3. In the button shortcut menu, select a plane.
4. The viewer performs MPR and displays the new plane.

Perform standard MPR

You can perform standard MPR to generate three additional planar views of the base image.


Prerequisite: If performing MPR on a fusion study, wait until both series are fully pre-fetched.

- Open a series, and then select the MPR  button.

Note: The plane of the base image determines the default MPR plane.

Handle MPR images

You can handle MPR images in the following ways by using controls in the base image.

- To move through MPR images, drag the blue region bars. You can also drag the endpoints to adjust the viewing angle.
- To move both region bars at the same time, on the toolbar, select the context tool , and then drag on the base image.
- To change the slice thickness, double-click the thickness value, and then type a new value (or drag the thickness value).
- To change the slab width, select Region, double-click the slab width value, and then enter a new value (or drag the slab width value).
- To display an MPR image full screen with a large thumbnail of the base image, double-click an MPR image.

Save an MPR series

After you perform MPR, you can save the resultant images and series for later viewing.

1. Perform MPR.
2. Right-click a generated cell, point to Save MPR, and then select **Instance** or **Series**.
3. In the **Create MPR Series/Instance** dialog, type a description, and then click **save**.

Result: A thumbnail for the saved instance or series appears on the thumbnail bar.

See also:

[Perform simple MPR](#)

[Perform standard MPR](#)

Work with PET fusion studies

Turn PET fusion display on and off

If a PET study was fused with another study such as a CT scan, you can turn display of the fused study on or off.

1. To turn on fusion display, hover over the top of an image to display the image's top shortcut menu, and then select **PT**.
2. In the PT button shortcut menu, under **PET selection**, select a source study.
"Fused" appears in the lower-left part of the image to indicate the display state.
3. To turn off fusion display, in the PT button shortcut menu, select **Remove current PET**.

Color and blend PET fusion source studies

You can add color to source studies in a PET fusion study, and control alpha blending of the two studies. Specifying a color in one image applies the color to all images in the series.

Prerequisite: Turn on PET fusion display.

1. In the PT button shortcut menu, under **PET selection**, select the source study to color.
2. In the PT button shortcut menu, under **Palettes**, select a color.
3. In the PT button shortcut menu, under **Alpha Blending**, select a blending option.

Work with Display Management

With the viewer's display management functions you can create and manage highly customized "DMs." The term *DM* refers to *display management* in general, or to an implementation of a hanging protocol. By using DMs you can precisely customize how images "hang" in the viewer.

Configure viewer settings for DMs


Before working with DMs, configure the settings described in the following sections in this manual.

[Configure modality-specific viewing options](#)

[Configure mammography](#)



[Set up connected displays](#)

Next, configure viewer settings as follows.

1. On the worklist, select settings , select **Viewer Settings**, and then in the **Viewer Settings** dialog, on the left pane, select **MODALITY**.
2. In the list of modalities, select a modality that you work with (such as CT or MG).
3. To turn on DMs, in the settings area under **Options**, select the following checkboxes.
 - Auto Hang DM
 - DM Allow Missing Cell
 - Auto Hang Priors
4. To view priors, under **Prior Options**, configure the following.
 - a. Select the **Auto Open Prior** checkbox.
 - b. In the **Auto Open Prior Count** dropdown list, select the maximum number of priors to open at once.
5. Select **SAVE**.
6. Repeat for each modality that you work with.

Show the DM toolbar

The DM toolbar gives you quick access to DM related functions. You can manually display the DM toolbar in the viewer, or configure the viewer to display the DM toolbar automatically for selected modalities.


- **Manually:** In the viewer, select the display manager  button, and then in the button shortcut menu, select **Show DM Toolbar**.
- **Automatically:** On the viewer toolbar, select the settings  button. Select **MODALITY**, select modalities, select the **Show DM Toolbar** checkbox, and then select **SAVE**.

See also:

[Use the DM toolbar](#)

Display images with a DM

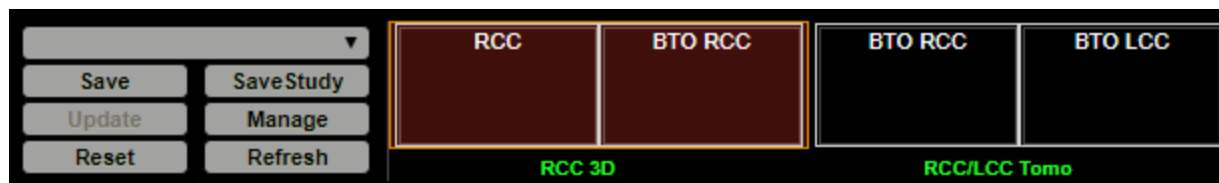
You can select from a list of previously configured DMs to hang the current study. If you show the DM toolbar in the viewer, you can select a DM on the toolbar. If you did not show the DM toolbar:

1. Open a study in the viewer.
2. On the toolbar, select the DM  button.
3. On the button shortcut menu, select one of the DMs in the list.
Note: DMs are listed between the first item in the menu, "None," and "DM Manager."
4. Optional. You can change the view as follows.
 - Rotate the wheel to page through any additional images in the study that the DM can hang.

- Drag a thumbnail onto a cell to display it there.
- Use the left or right bracket keys ([or]) to move to the next or previous DM step.

Use the DM toolbar

As in the following figure, the toolbar contains tools on the left, and DMs (RCC 3D and RCC/LCC Tomo) on the right side of the tools. Use the toolbar as follows.



- Save: Saves a new DM based on the current layout.
- Save Study: Saves the current configuration for the current study only.
- Update: Overwrites the current DM with properties taken from currently displayed images.
- **CAUTION:** Selecting this button deletes all settings of the current DM.
- Manage: Opens the DM manager.
- Reset: Select to apply any newly created or edited DMs.
- Refresh: You can also *refresh* DMs to update the list of applicable DMs.
- [DM]: Select any DM on the DM toolbar to apply it in the viewer.

Find and open a DM for editing

If you have a large number of DMs you can find a specific one, and then open it for editing.

1. On the viewer toolbar, select the display manager button.
2. In the button shortcut menu, select **DM Manager**.
3. In the **DM Manager** dialog, enter one or more of the following search criteria.
 - User Groups** – Select the group to which the DM user belongs.
 - Users** – Select the DM user.
 - Filters** – Select whether the DM is private (user-specific) or public.
 - Modality** – Select the modality associated with the DM.
 - Name** – Type all or part of the name of the DM.
4. Select **SEARCH**.
DMs matching your search criteria appear in the list at the bottom of the dialog.
5. To open the DM for editing, double-click it, or select its edit button.

Edit, delete, duplicate, or copy a DM

Each DM has four buttons on the right side of the list:

These buttons do the following.

- Edit** – Opens the DM for editing (for configuration, see [Add a DM](#)).
- Delete** – Deletes the DM from the list.
- Duplicate** – Duplicates the DM and prompts you to name the duplicate.
- Copy** – Sends a copy of the DM to a user group or user.

Export and import DMs


You can export DMs for use in other Konica Minolta systems.

1. Find and select one or more DMs to export.
2. Select **EXPORT SELECTED** or **EXPORT ALL**.
The DMs are added to a single JSON file and downloaded to your computer.

- Copy the file to the destination system, display the **DM Manager** dialog, select **IMPORT**, and then open the exported JSON file.

Add a DM

To add a DM:

- On the viewer toolbar, select the display manager  button.
- In the button shortcut menu, select **DM Manager**.
- In the **DM Manager** dialog, select **ADD NEW DM**.
- In the second **DM Manager** dialog, enter the following settings.
 - Name** – Type a name for the DM.
 - Inactive** – Select to disable the DM until ready for use.
 - Private** – Select to make the DM available only to you.
 - Modalities** – Select one or more modalities to which the DM applies.
 - Body Part** – Prevents all but the selected body part to display. To display any body part, leave blank.
 - Page Count** – The number of monitors that the DM uses to display images.
- Under **Preview**, in the upper-left corner of the frame, select **1*1** and select a cell layout for the study-level series/images within the monitor.
- Optional. Select **1*1** in of the cells, and select a series layout for the series-level images within a cell.
- Optional. To allow missing cells, in the upper-right corner of a page or cell, select the checkbox (see [About missing cells](#)).

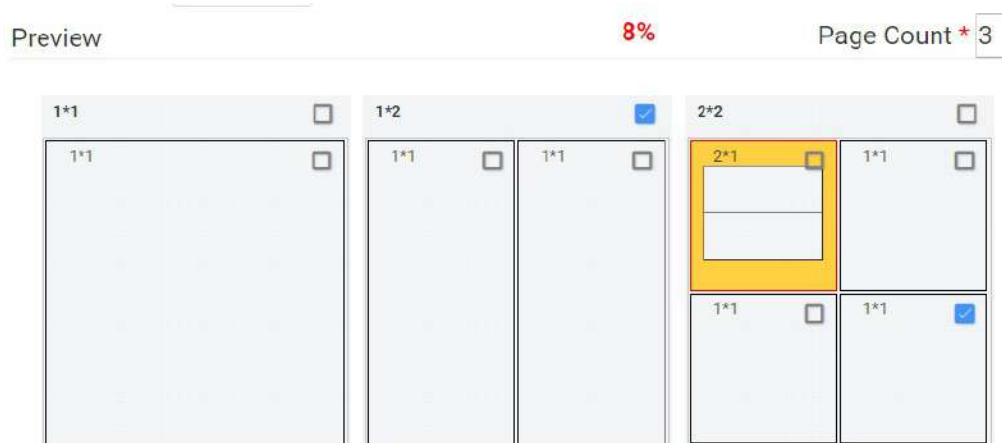


Figure. In this example, 3 pages (monitors) are configured, with 1, 2, and 4 cells added to each page, respectively. On the second page, Allow Missing Cells is selected at the page level, which means that either the left, right, or both cells can be blank. On the third page, the study will hang if images for the lower-right cell are missing, but not if they are missing in any other cells. The upper left cell is selected for adding a matching rule group and/or matching rule. Because the validation percentage is not yet 100%, matching rules must be added.

- Note the validation percentage, and then select **SAVE**.
- If the validation percentage was not 100%, you must add a matching rule that yields 100%. Continue to "Add a matching rule group."

About the order of DMs in the DM manager

When you open a study in the viewer, Exa PACS/RIS finds all DMs that match the study, and then hangs the study using the one that was highest in the list in the DM manager. It also makes all matching DMs available to you in the DM toolbar and in the DM button shortcut menu. You can change the default order of DMs in the DM manager by dragging them in the list.

About missing cells

By default, DM pages and cells do not allow *missing cells*. This means that if no image exists in the study that can hang in one of the cells on a page, no images hang at all on the page. For example, if you configured a DM to display a current image in the left cell and a prior in the right cell, but no prior is found, then the current image does not hang.

Sometimes it is preferable to allow missing cells. For example, if you configured your DM to display up to three priors, but only two priors are found, you still want to display the current image and the two priors.

Add a matching rule group

You can group matching rules and apply AND/OR logic to them. If set to AND, all rules in the group must be true to hang images, and if set to OR, at least one rule must be true. Adding a matching rule group is optional, but we recommend doing so for most applications.

1. In the DM Manager, in the list of DMs, double-click to open the DM to which you want to add a matching rule group.
2. Under **Preview**, select a cell.
3. At the bottom of the window, on the **MATCHING RULES** tab, select **ADD GROUP**. The new group initially appears as a row of buttons under the ADD GROUP button.



The matching rule group is the row of buttons on the bottom. No rules have been added to the group.

4. Add one or more rules to the group.
5. In the list on the right side of the dialog, select a relationship of AND or OR.
6. At the top of the dialog, select **SAVE**.

See also:

[Add a general matching rule to a DM](#)

[Add a prior matching rule to a DM](#)

[Add a mammo matching rule to a DM](#)

[Add a mammo rule for breast implant displacement](#)

Add a general matching rule to a DM

When you add a DM, the modality, body part, and allow missing cell settings you enter *roughly* determine which images hang where in the DM. You can also *finely* determine this by using general matching rules. In most cases you should use a general matching rule, but for mammography, see [Add a mammo matching rule to a DM](#).

General matching rules consist of an argument, logical operator, and matching value. For example: Study Date (arg.) is Less/Equal (operator) to 01/02/2003 (matching value).

1. Open the DM to which you want to add matching rules.
2. Under **Preview**, select the cell to which to apply the rule.
3. At the bottom of the window, on the **MATCHING RULES** tab, select **ADD GENERAL RULE**.
Note: If you created a group and you want the rule to be included in the group, select the button that is inside the group.

4. In the **Matching Tag** dialog, enter the following settings.
 - DICOM Tag/Field** – Select a tag to use as the argument.
 - Operator** – Select an operator.
 - Matching Value** – Type a matching value, and then select the plus sign.
5. Modify the rule until the validation percentage is 100%, or add another rule.
6. Select **SAVE**.
7. In **DM Manager**, select **SAVE**.

Add a mammo matching rule to a DM

If you assigned the MG modality to a DM, you can add mammography matching rules to it. Mammo rules take the form of mammography-specific properties; if an image matches all properties the DM is applied.

1. Open the DM to which you want to add mammo rules.
2. Under **Preview**, select a cell.
3. At the bottom of the window, on the **MATCHING RULES** tab, select **ADD MAMMO. RULE**.
 - Note:** If you created a group and you want the rule to be included in the group, select the button that is inside the group.
4. In the **Mammo Rule** dialog, enter the following settings.

| Setting | Options | Description |
|-----------------|---|---|
| Side | Left Right ? | Left breast Right breast Either |
| View | [Various] | Select the primary breast view. |
| DON'T CARE | [Various] | Select the secondary breast view. Selecting DON'T CARE allows any of the secondary views to display <i>except</i> ID. |
| Processing Type | Unprocessed Tomosynthesis CView Processed ? | Raw images 3D images 2D images taken from a tomosynthesis study Standard 2D images Images without the "0008,0068" Presentation Intent Type DICOM tag. |
| Image Index | ANY 1–20 | Images of any index can hang Only an image of the selected index can hang. |

5. Modify the rule until the validation percentage is 100%, or add another rule.
6. Select **SAVE**.
7. In **DM Manager**, select **SAVE**.

Add a prior matching rule to a DM

To hang priors, add a prior matching rule to the destination DM cell.

1. Open the DM to which you want to add prior rules.
2. Under **Preview**, select a cell.
3. At the bottom of the window, on the **MATCHING RULES** tab, select **ADD PRIOR RULE**.
 - Note:** If you created a group and you want the rule to be applied to the group, select the button that is inside the group.
4. In the **Prior Rule** dialog, select the index of the prior that you want to hang in the cell.
 - Note:** Selecting ANY allows you to scroll through all available priors when viewing a single DM.

5. Select **SAVE**.
6. In **DM Manager**, select **SAVE**.

Add a mammo rule for breast implant displacement

You can create a DM for breast views that allows you to displace (effectively hide) the implant.

1. Add a mammo rule to a DM cell, and in the **DON'T CARE** list, select **ID**.
2. When viewing implant images, rotate the wheel to switch between displaced and non-displaced views.

About the DM validation percentage

The DM validation percentage helps you by indicating, roughly, the percentage of cells in a DM you are configuring that would not display any images under the current settings. To achieve 100 percent, apply a valid condition or rule to each cell in the DM. If the percentage is not 100, Exa PACS/RIS prevents you from using the DM at all. You can view the percentage by opening a DM for editing; the percentage appears on the right side of the Preview area title.

Use the Display Management tab

To automatically apply additional processing to all images that hang in a DM, you can use the Display Management tab in the DM manager.

1. In **DM Manager**, open a DM, and then select a cell.
2. On the **DISPLAY MANAGEMENT** tab, enter the following settings.

| Setting | Description |
|--|--|
| Auto-Orient | [Unused] |
| Rotation | Select a degree of clockwise rotation. |
| Mirror | Select to switch the left and right breast view. |
| View | Select a zoom type. |
| Invert Sigmoid Linear CLAHE Fusion CAD Current MG Only | Select one or more processing functions to apply. |
| CAD | Exempts the current cell from the Stack by View and Prior option. |
| CAD | Select to display CAD values according to the SR CAD settings when the user reaches this step of the hanging protocol. |
| LUT | Select an LUT to apply. |
| Bone Enhance | Select a percentage of bone enhancement. |
| Window/Level | Select Default or Custom. If Custom, type the values to apply. |
| Reprocess | Select to generate an additional view from the base view. |

3. Select **UPDATE**, and then **SAVE**.

See also:

[Configure mammography](#)**Create a DM from an existing layout**

To create a DM more quickly, you can arrange a layout in the viewer, and then save it as a DM.



The rules that are created with this method include as many parameters from the source studies as possible, and may be overly restrictive for general use, or apply unexpected image processing. Therefore to ensure proper hanging and rendering, review the resultant rules in both the MATCHING RULES and DISPLAY MANAGEMENT tabs and modify if necessary.

1. Open a study in the viewer and configure the display to your liking.
2. On the toolbar, select the **DM** button, and then in the button shortcut menu, select **DM Save**.
3. In the **DM Information** dialog, type a name for the DM and select or clear the **Private** checkbox.
4. Select **SAVE**.

Example DM with a general matching rule

In this example we add a DM for viewing chest X-rays with an AP view on the left and a lateral view on the right. Continuing after step 3 of "DM examples:"

Add the DM

1. In **Name** box, type CHEST TEST.
2. the **Modality** list, select **CR**, and then select **DX**.
3. In the **Page Count** box, type or select **1**.
4. Under **Preview**, on the page header, select **1*1** and select a 1 x 2 cell layout.

Add a rule group and general rules for the left cell

1. Select the left cell, and on the **MATCHING RULES** tab, select **ADD GROUP**.
2. In the new group, select **ADD GENERAL RULE**.
3. In the **Matching Tag** dialog:
 - In the **DICOM Field/Tag** list, select **Modality**.
 - In the **Operator** list, select **Equal**.
 - In the Matching Value box, type **CR**, select the plus (+) button, and then select **SAVE**.

Note: In practice you may also want to add the DX modality.

4. Following the previous step, add another general rule:
 - **DICOM Field/Tag** = SeriesDescription
 - **Operator** = Contains
 - **Matching Value** = ap
5. On the right side of the matching rule group, in the list, select **AND**.
This means that the image must satisfy both rules to hang in the cell.

Add general rules for the right cell

1. Select the right cell, and select **ADD GENERAL RULE**.
2. In the **Matching Tag** dialog, add the following rule:
 - **DICOM Field/Tag** = SeriesDescription
 - **Operator** = Contains
 - **Matching Value** = lat
3. Next to **Preview**, confirm that the validation percentage is 100%.
4. Select **SAVE**, and then close the DM manager.
5. Select **F5** to update the viewer with your new DM.

Example DM for ultrasound

In this example we add a DM that hangs a 3 x 2 series layout (3 rows, 2 columns) of only ultrasound images. Continuing after step 3 of “DM examples:”

Add the DM

1. In **Name** box, type `US TEST`.
2. the **Modality** list, select **US**.
3. In the **Page Count** box, type or select **1**.
4. Under **Preview**, select the 1*1 cell (not the page header), and select a 3 x 2 series layout.

Add a general rule for all images

1. Select inside the page's 1*1 cell to highlight everything around the 3 x 2 series-level cells.
2. Add the following general rule.
 - **DICOM Field/Tag** = Modality
 - **Operator** = Equal
 - **Matching Value** = US
3. Confirm that the validation percentage is 100%, and then save the DM.

Example DM for mammography

In this example we add a DM that hangs a 2 x 2 layout of mammography images. Only MG images can hang, current study images appear in the top 2 cells, and any of the first available priors hang in the bottom 2 cells. Continuing after step 3 of “DM examples:”

Add the DM

1. In **Name** box, type `MG TEST`.
2. the **Modality** list, select **MG**.
3. In the **Page Count** box, type or select **1**.
4. Under **Preview**, select **1*1** (at the top of the page), and select a 2 x 2 cell layout.

Add a mammo rule group and mammo rule for the upper-left cell

1. Select the upper-left cell, and then select **ADD GROUP**.
2. In the new group, select **ADD MAMMO RULE**.
3. In the **Mammo Rule** dialog, add the following rule.
 - **Side** = Right
 - **View** = CC Family
 - **DON'T CARE**
 - **Processing Type** = Processed
 - **Image Index** = ANY
4. Select **SAVE**.
5. On the right side of the matching rule group, in the list, select **OR**.
This means that the image must satisfy at least one rule to hang in the cell.

Add a mammo rule group and rule for the upper-right cell

1. Select the upper-right cell, create a new group, and then add the following mammo rule to the new group.
 - Side** = Left
 - All other settings** = Same as previous for upper-left cell

Add a mammo rule group, mammo rule, and prior rule for the lower-left cell

1. Select the lower-left cell, add a group, and add the same mammo rule that you added for the upper-left cell, (Side = Right).
2. In the current mammo rule group, select **ADD PRIOR RULE**.




3. In the **Prior Rule** dialog, in the **Study Index** list, select **ANY**, and then select **SAVE**.

Add a mammo rule group, mammo rule, and prior rule for the lower-right cell

1. Select the lower-right cell, add a group, and then add the same mammo rule that you added for the upper-right cell (Side = Left).
2. Add the same prior rule that you added for the lower-left cell.
3. Confirm that the validation percentage is 100%, and select **SAVE**, and **SAVE** to save the DM.
4. Close the DM manager. In the viewer, select **F5** to update and view your DM.



Add a DM group

To keep different sets of hanging protocols for different appointment types and studies, you can combine DMs into groups.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **HANGING PROTOCOLS** tab, under **DM Group**, select the plus  button.
4. In the **DM Group** dialog, on the left, type descriptive information for your DM group.
5. Under **Associate group to study by**, do one of the following:
 - Select **APPOINTMENT TYPE**, select one or more appointment types in the list, and then select **SAVE**.
 - Select **STUDY DESCRIPTION**. In the **Study Description** box, type a description, and then select the plus  button.
6. Click **SAVE**.



Share DMs with a DM group

To add (share) DMs with a DM group:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **HANGING PROTOCOLS** tab, find a DM to add to a group.
4. On the right, select the share  button.
5. In the **Share** dialog, select the group with which to share the DM, and then select **SHARE**.

Share DM groups with users

By default, DM groups that you create are only available to you. To share a DM groups with other users or user groups:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **HANGING PROTOCOLS** tab, under **DM Group**, select a DM group to share.
4. On the right, select the edit  button.
5. In the **Edit DM Group** dialog, select **SHARE**.
6. In the **Copy** dialog, select users or groups with which to share the DM group, and then select **COPY**.

About DM groups and private DMs

When a DM is created by a member of a DM group, the following apply.

| Availability | Instance | Users | Access |
|--------------|----------|---------|------------|
| Private** | Original | Creator | Read/Write |

| Availability | Instance | Users | Access |
|--------------|---------------------|--|------------|
| | | All Others | None |
| | Copy | Shared with users | Read/Write |
| | | Shared with user groups | Read-Only |
| | Copy of shared copy | Shared with users or user groups | Read/Write |
| Non-Private | Original | Creator | Read/Write |
| | | Group members | Read-Only |
| | Copy | Shared with user group or DM group members | Read-Only |

**Read* here means view, use to hang studies, or copy to other users.

**Imported DMs are automatically marked as Private for the importing user.

Gather information from images


View pixel values in Hounsfield units

You can view the value of a selected pixel in Hounsfield units.

- On the viewer toolbar, select the Hounsfield units  tool, and then select and hold the mouse button on the pixel of interest.


Display DICOM values

You can display the DICOM tag values associated with the current image by doing one of the following.

- On the viewer toolbar, select the DICOM values  button.
- On an image shortcut menu, select **View > DICOM Values**.

Export DICOM values


When you view DICOM values in the viewer you can export them to a CSV. This CSV file can **only** be displayed correctly in **Notepad**, **Notepad++**, or **Wordpad**.

1. On an image shortcut menu, select **View > DICOM Values**.
2. In the title bar of the screen that appears, select the download  button.

Result: The file is downloaded to your Windows Downloads folder.

Print images to a standard printer

You can print the current image, series, or study to a TWAIN (non-DICOM) printer. It is a convenient, less-expensive alternative to DICOM printing, but is not suitable for diagnostic purposes.

1. On the viewer toolbar, select the print  button.
2. In the **Print Image** dialog, enter the following settings.
 - Layout** – Select the number and arrangement of frames per page.
 - Page Size** – Select the paper size and print orientation.
 - Compress large images** – Select to compress large images (for lower quality but faster printing).
 - Selected Image** – Select to print the current image.
 - Selected Series** – Select to print all images in the current series.
 - Current Page** – Select to print the current image in all displayed frames.
 - All Images** – Select to print all images in the current study.
3. Select **Print**.
4. In the Windows print dialog, configure options and select **Print**.

Open a third-party application or function

If you configured a third-party application or function, you can open it from the toolbar.

- On the viewer toolbar, select the external tool button corresponding to the item to open.

Download images

You can download images and series from studies to your desktop in various formats.

- To download the selected image as a PNG (regardless of the current series layout), on the image shortcut menu, select **Download Image**.
- To download each image in the current series as a separate file, on the image shortcut menu, select **Download Series**, and then select the file format.

About viewing CAD findings

The Exa PACS/RIS viewer automatically displays image markers contained in SR data from supported manufacturers such as iCAD, DiA, and CureMetrix (such as the CureMetrix mammography calcification and density markings). To control which markings to display, select options in the SR CAD list.

Exa PACS/RIS uses tracking IDs in the SR data to ensure that when you click a 2D/synthesized image annotation it jumps correctly to the corresponding 3D/BTO image. Additionally:

- If the BTO series is not already open, it opens next to the 2D/synthesized view in a 1 x 2 layout. You can go back to the original layout by selecting the backslash key (if the DM was not interrupted).
- When 3D CAD SR markings are present and you hover over a CAD SR marking on the synthesized or 2D view, the color changes to the hover color configured in viewer interface settings.

See also:

[Configure annotation colors](#)

[View tomographic studies with CAD findings](#)

[Configure mammography](#)

Work with Advanced Peer Review


Configure peer review

With purchase of a separate license, Exa PACS/RIS provides an advanced workflow for conducting peer reviews of approved studies. Before using advanced peer review, perform the following configuration tasks included in this section.

- [Set up peer review by using existing roles, groups, and users](#)
<OR>
- [Set up peer review by creating new roles, groups, and users](#)
- [Link peer review users to resources](#)
- [Configure peer reviewing provider filters](#)

Set up peer review by using existing roles, groups, and users

Current users of Exa PACS/RIS probably already configured user roles, groups, and users. If so, perform the following steps to give peer review functionality to users by adding the appropriate rights to the relevant user roles. If one or more roles, groups, or users are not yet configured, see [Set up peer review by creating new roles, groups, and users](#).

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. On the **USER ROLES** tab, double-click the relevant user role.
Note: The user role must be one that is assigned to the user group whose members you want to be peer reviewers.
4. In the **User Role Permission** area, select the **PeerReview** checkbox.
5. Select **SAVE & CLOSE**.
6. Continue to [Link peer review users to resources](#).

Set up peer review by creating new roles, groups, and users

To add peer review to an existing user role, group, or user, see [Set up peer review by using existing roles, groups, and users](#). To create a new user role for peer review, complete the following steps.

1. Following the steps in [Create a user role](#), create a user role for peer review.
Give the role a fitting name and description, such as **PR** and **Peer Review**.
2. In the **User Role Permission** area, select the **PeerReview** user right, and any other rights that you want to assign to peer review users.
3. Select **SAVE & CLOSE**.
4. Following the steps in [Create a user group](#), create a user group for peer review, and select the user role you created previously.
5. Select **SAVE**.
6. Following the steps in [Create a user](#), create peer reviewing users, or edit existing users to add them to the peer review group you created previously.
7. Select **SAVE**.
8. Continue to [Link peer review users to resources](#).

Link peer review users to resources

To make peer review workflow available, you must link your peer review users to a Provider-Radiology resource.

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **Providers & Resources**.


- On the **RESOURCE** tab, select **ADD**, and then enter the relevant settings. Most are self-explanatory, but note the following.

| Setting | Description |
|------------|--|
| Type | Select Provider-Radiology . |
| Code | Type your internal resource code. |
| Facilities | Select the facilities that can use the resource. |

- Select **SAVE**.
- On the **LOGIN DETAILS** sub-tab, select a user, and then select **LINK USER**.
- Select **SAVE & CLOSE**.

Configure peer reviewing provider filters

Exa PACS/RIS automatically assigns random studies to each peer reviewing provider that are relevant to those providers. To specify which studies are relevant to which providers, configure filters for each peer reviewing provider as follows.

- On the burger  menu, select **Setup**.
- Next to the burger button, on the all uppercase menu, select **Providers & Resources**.
- On the **RESOURCES** tab, double-click the provider to configure.
- On the **PEER REVIEW** sub-tab, enter filtering criteria.

For example, if the provider can only review studies from the "Radiology Mart" facility:

a. Under Facility, select **Is**.

b. In the list of facilities, select **Radiology Mart**.

Note: A study must meet all of the criteria you specify here to be available to the provider for peer review.

Note: Leave settings blank to include all items in the filter. For example, leave the Study Description setting blank if the provider can review studies with any description.

- Select **SAVE**.

Use peer review

Assign a peer reviewer for a study


Exa PACS/RIS automatically appoints peer reviewers and adds studies to their MY PEER REVIEW worklist filters. Additionally, users with "Peer Review manual appointment" rights assigned to them by a radmin can manually appoint peer reviewers for their studies with the following procedure.

Prerequisite: [Configure peer review](#).

1. On the worklist, right-click a DICOM study, hover over **Exam**, and then select **Assign Study**.
2. In the **Study Assignment** dialog, on the **Assign for peer review** dropdown list, select a peer reviewer.
3. Select **SAVE**.




Reassign peer review

You can reassign a previously appointed peer review.

1. On the burger  menu, select **Setup**.
2. Next to the burger button, on the all uppercase menu, select **User Management**.
3. Select the **ASSIGNED STUDIES** tab, and then the **PEER REVIEW** sub tab.
4. Select one or more studies, right-click, and then select **Reassign**.
5. In the **Appoint Peer Reviewer** dialog, appoint a new peer reviewer and select **SAVE**.

Conduct a peer review of a study

When peer reviewing users sign in to Exa PACS/RIS, a MY PEER REVIEW worklist filter appears with all studies assigned to the user for peer review.

1. On the worklist, on the **MY PEER REVIEW** tab, double-click a study to peer-review.
The symbols accompanying studies indicate the following:
 -  Awaiting first review
 -  Awaiting second review
 -  Awaiting third review (disagreement)
2. In the **Peer Review** panel, select buttons on the toolbar to open any panels you need to conduct the review.



Buttons: Peer Review (always ON), Prior Reports, Documents

3. Optional. To add documents, in the **Documents** area, select **FULL SCAN** (display options before scanning) scan or **QUICK SCAN** (scan without options).
4. In the top-right corner of the **Peer Review** area, select an agreement level, and then type comments as needed.
5. Select one of the following:
 - SKIP** – Withhold your review temporarily and return to the study later.
 - SUBMIT & NEXT** – Submit your review and open the next study in your list.
 - SUBMIT** – Submit your review.

About peer review disagreements

The worklist provides a Peer Review Disagreements tab for administrators that lists all peer-reviewed studies for which a reviewer selected *Disagree*. On the Peer Review Disagreements tab, administrators can reassign a study to a specific user for a third opinion, or dismiss the study, such as when a third

opinion is not available. Users who are assigned for a third opinion peer review receive the study in their My Peer Review tab, and perform the new peer review in the usual manner.

Manage peer review disagreements

To manage peer review disagreements:

Prerequisite: Sign in as an administrator with the **Peer Review manual appointment** user right.

1. In the upper right corner of the worklist, select the disagreement button.




2. In the **PEER REVIEW DISAGREEMENTS** tab, right-click a study, and then:
 - To get a third opinion, select **Reassign for Additional Review**, and then assign a new peer reviewer (see [Assign a peer reviewer for a study](#)).
 - To dismiss the study, select **Dismiss Study**.

Create a peer review report

You can generate a report that shows details on studies that were peer-reviewed.

Prerequisite: The user's user role must include the Peer Review Operational right.

1. On the burger  menu, select **Reports**.
2. Next to the burger button, select the word **REPORTS**, and then select **Peer Review Operational**.
3. Enter filtering criteria, and then select a button corresponding to the format in which you want to generate the report.

Work with Patient Kiosk

What is Patient Kiosk?

Patient Kiosk is an add-on module for Exa PACS/RIS that streamlines the check-in process. You must purchase a separate license to use it.

For Patients

Patient Kiosk is a web-based program on a touchscreen device at a healthcare provider's facility to check in for appointments, view and update demographic and insurance information, and complete and sign electronic forms. Checking in through Patient Kiosk ensures that patients are correctly matched to their records.


For Staff

Staff can use functionality within Exa PACS/RIS to process appointments and information coming from patients using Patient Kiosk.

Configure Patient Kiosk


Make study forms available on Patient Kiosk

You can configure study forms to be available for viewing and signing on Patient Kiosk. To add a study form to a study, see other sections in this manual.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **General**.
3. On the **FORM BUILDER** tab, double-click the form that you want to make available.
4. In the left pane, on the **ASSIGN** sub-tab, select the **Viewable on Patient Portal** checkbox.
5. Scroll down to **Facility**, and select the checkboxes for the facilities where the form will be available.
6. Select **SAVE**.

Configure the wait time monitor

The wait time monitor appears in the upper right corner of the patient arrival worklist. It is similar to the TAT and STAT monitors on the traditional worklist, but indicates how long and how many patients have been waiting since sign-in. By default, the monitor includes three time bands (10, 20, and 30 minutes), but you can change the number of bands, their colors, times, and descriptions.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **Office**.
3. On the **COMPANY** tab, select the **APP SETTINGS** sub-tab, and then in the left pane, select **Patient Arrival Wait Time**.
4. In the right pane:
 - To add a new band, at the bottom of the list, enter settings (such as Description and Color).
 - To edit an existing band, double-click it in the list, and change settings as needed.
5. Select **SAVE**.

Use Patient Kiosk as a patient

Sign in as a patient

Patients can use Patient Kiosk to sign in at the point of care.

To start, tap a facility or type its name to search. Next:

1. On the Welcome page:
 - **New patients:** Tap **New patient**, and then **skip to step 3**.
 - **Existing patients:** Tap **Existing patient**.
2. On the **Check-in** page:
 - If you were given a check-in code prior to arrival, tap **Check-in code**. On the **Check-in Code** page, enter your code, select the **I agree to the HIPAA privacy notice** checkbox, and then tap **Check In**.
 - If you do not have a check-in code, tap **Patient portal credentials**, enter your credentials, select the **I agree to the HIPAA privacy notice** checkbox, and then tap **Check In**.
3. On the **Demographics** page, enter or edit your personal information, and then tap **Next**.
4. On the **Contact information** page, enter or edit your contact information, and then tap **Next**.
5. On the **Responsible party** page, enter or edit information for the entity paying for the procedure, and then tap **Next**.
6. On the **Primary insurance** page, enter or edit information for your primary insurance provider, if any, and then tap **Next**.
Note: If you do not know the policy number or other details, you can leave them blank for now.
7. On the **Secondary insurance** page, enter or edit information for the secondary insurance provider, and then do one of the following.
 - If the Submit button appears, tap it to finish sign-in.
 - Tap **Next**, and continue to the next step.
8. On the **Forms** page:
 - a. In the **Who Is Signing** list, select the signer.
 - b. In the **Name** box, type the name of the signer.
 - c. Tap a form in the list, read/edit the form, and then tap **SAVE**.
 - d. Use your finger or stylus to sign your name in the signature box, and then tap **Save Signature**.
 - e. Repeat for all other forms in the list, and then tap **Submit**.

Use Patient Kiosk as a healthcare staff member

What is the patient arrival worklist?

The *patient arrival worklist* is a screen within Exa PACS/RIS that staff can use to manage the patient check-in process. When a patient signs in for an appointment by using Patient Kiosk, a patient row is added to the patient arrival worklist. In that worklist, staff can quickly view which patients have arrived, check in patients for scheduled or unscheduled appointments, add or edit patient demographics, take receipt of electronically signed patient intake forms, and perform other registration tasks.

Generate a check-in code for a patient

To facilitate patients checking in for their appointments through Patient Kiosk, you can either configure a patient portal account or provide them with a check-in code.


1. On the worklist, on the **PRE ORDERS** tab, open an order.
2. In the **Edit Study** screen, on the left pane, select **PATIENT INFORMATION**.
3. Select **CHECK-IN CODE**.
4. Send the code to the patient by using email, phone, or other means.

See also:

[Add or edit a patient's portal account](#)

Identify a patient's registration status

The color of each patient symbol on the patient arrival worklist indicates the registration status.

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. On the left of each patient row, find one of the following symbols.



Existing patient, no verification required.



New patient, or matching record not found. Requires searching for a matching record and/or verification.



Sign-in information differs from the patient chart, requires verification.

See also:

[Find a patient chart by entering search criteria](#)


[Find a patient chart by scanning a driver's license](#)

[Verify eligibility of preorders and studies with PokitDok](#)

[Verify eligibility and estimate coverage with ImagineSoftware](#)





View patient details

You can quickly view primary demographics and insurance information from the patient arrival worklist.

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. In the **Facility** button list, select your facility.
3. Select a patient row to view details.

Identify a patient's wait status


The color of the square on each row of the patient arrival worklist indicates how long the patient has been waiting to be checked in. By default, the colors indicate the following wait times.

-  Waiting for less than 10 minutes
-  Waiting for up to 10 minutes
-  Waiting for 11 to 20 minutes
-  Waiting for 21 to 30 minutes


See also:

[Configure the wait time monitor](#)


Find or create a patient chart

If a patient checks in as an existing patient but the system could not find a matching patient chart, the patient's registration is indicated by the  symbol. For such patients you can manually search for and attach the patient chart or create a new patient chart directly from the patient arrival worklist.

Find the patient's chart

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. In the **Facility** button list, select your facility.
3. In the patient shortcut menu, select **Patient Search**.
4. In the **Patient Search** dialog, enter search criteria and then double-click a patient in the list of results.
5. On the patient arrival worklist, within the patient record, select:
Accept – Use the demographics entered by the patient
Reject – Use the demographics from the patient chart
6. Optional. Select **Edit Patient Information** to edit demographics.

Create a new patient chart

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. In the **Facility** button list, select your facility.
3. Select the patient row to expand the record and then select **Create New**
4. Fill in the patient chart

See also:

[Create a patient chart](#)

[Edit basic patient information](#)

Verify patient demographics and sign-in information

You can check information that a patient entered in the kiosk upon sign-in.



1. On the patient arrival worklist, select a patient row to view details.
The information appears as follows.
Green Information that the patient added or edited during check-in.
Black Original, unchanged information.

(*Parents*) Information prior to editing by the patient during check-in.

2. Select one of the buttons to accept or reject all new and edited information.
3. If you want to accept some, but not all changes, first accept the changes, and then open the patient chart and modify the incorrect information.

Open the patient chart from the patient arrival worklist


You can open a patient chart of an existing patient from the patient arrival worklist.

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. In the **Facility** button list, select your facility.
3. On the patient row, select the patient  button to open the patient chart.

Check in a patient for a scheduled appointment


If the patient symbol is blue, and has a study scheduled within the next 12 hours, you can check in that patient. If a patient has multiple studies scheduled for a single visit, all of the studies are checked in at once.

Prerequisite: Verify patient details.

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. In the **Facility** button list, select your facility.
3. Select the patient row, and then select **Check In All**.
The patient is checked in, and the row is removed from the patient arrival worklist.


Create a walk-in appointment

If a patient signs in to the patient kiosk who does not have an appointment, you can create a walk-in appointment for that patient.

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. In the **Facility** button list, select your facility.
3. Select the patient row, and then select **Walk-in Appointment**.
4. In the **New Appointment** screen, create the walk-in appointment.

Add documents at check-in

If you receive documents to attach to the patient's record or study, follow these steps.

1. On the burger  menu, select **PATIENT ARRIVAL WORKLIST**.
2. Right-click a scheduled patient row, and then select **Upload**.
3. In the **Patient Document** screen, scan or upload documents as needed.



Work with the patient chart

Exa PACS/RIS gives you full viewing access to patient demographics, and lets you add, edit, and import a *patient chart* (or an *electronic medical record* or *EMR*). The Edit Study screen contains much of the same information as the patient chart.

Find and open a patient chart

Find a patient chart by entering search criteria

You can find an existing patient chart by searching on various patient demographics.

1. On the burger  menu, select **PATIENT**.
2. On the **Patient** screen, select the **SEARCH** tab.
Note: If the tab bar is hidden, select the arrow  next to Patient to display it.
3. In the **Starts With** dropdown list, select a target for your search criteria.
This target applies to all boxes in the search bar.
4. In the **All** dropdown list, type or select a search filter (these are typically facilities).
5. In the search bar, in one or more of the boxes, type one or more characters.
The results appear in the **PATIENT SEARCH RESULTS** list.



Example

To find "John Smith:"

1. Select **Starts With**.
2. Select **All**.
3. In the **Last Name** box, type `smi`, and in the **First Name** box, type `JO`.


Find a patient chart by scanning a driver's license

You can find an existing patient chart by scanning a driver's license.

1. On the burger  menu, select **PATIENT**.
2. On the **Patient** screen, select the **SEARCH** tab.
Note: If the tab bar is hidden, select the arrow  next to Patient to display it.
3. Select **SCAN LICENSE**.
4. Use your barcode reader to scan the driver's license.
The results appear in the **PATIENT SEARCH RESULTS** list.

Open and view the patient chart

After finding a patient chart, you can open it to view patient demographics and other information. For more information about each of the settings within the patient chart, see [Edit Study screen](#) and other topics.

1. Find a patient chart, and then double-click it.
The patient chart opens with the **PATIENT INFORMATION** tab.
2. To view more information, next to the **Patient** page title, select , and then select a tab (such as **PATIENT GUARANTOR**, or **INSURANCE PROFILES**).

See also:

- [Find a patient chart by entering search criteria](#)
- [Find a patient chart by scanning a driver's license](#)
- [Edit basic patient information](#)
- [Edit other patient information](#)

Send reports from the patient chart

You can send approved reports by email or fax directly from the patient chart.

1. Open a patient chart, and then select the **STUDIES** tab.
2. In the list of studies, right-click a study containing an approved report, select **Send Report**, and then select **Fax/Email**.
3. In the **Send Report** dialog, in the **Send Fax** and/or **Send Email** sections:
 - a. In the **Send To** dropdown list, select a category of recipient.
 - b. In the dropdown list on the right, select an individual recipient.
4. Select **SEND FAX** and/or **SEND EMAIL**.

Access confidential patient records (break the glass)

In emergencies you can use the Break the Glass function to open patient records that are usually off limits. All Break the Glass operations are added to the audit trail report. Users of type Associated Patients Only can also "break the glass" from the New Appointment screen. To "break the glass" on the physician's portal, or in the patient chart search screen:


On Physician Portal

Prerequisite: Configure access reasons (see [App settings](#)).


1. On the **My Exams** worklist, select the **Break the Glass** checkbox.
2. In the **Break the Glass Warning** dialog, use the search tools to find a patient, and then double-click the patient record.
3. In the second **Break the Glass Warning** dialog, in the **Access Reason** list, select a justification for accessing the confidential record.
4. In the **Verify Your Credential** boxes, type your portal sign-in credentials, and then select **ACCEPT**.

Result: Studies for the selected patient appear in the My Exams screen.

On the Patient screen

1. On the burger  menu, select **Patient**, and select the **Break the Glass** checkbox.
2. Find a patient chart in the usual manner.



About VIPs

VIPs (very important patients) are patients who the facility wants to identify for special consideration by healthcare staff. A gray star appears next to patient names on the worklist, the patient chart, and other areas of the program. With the appropriate user rights, a user can select the VIP star to change it to a solid  star and thereby designate the patient as a VIP.

Create and modify a patient chart

Create a patient chart

You can create a patient chart.

1. On the burger  menu, select **PATIENT**.
2. On the **Patient** screen, select the **SEARCH** tab.
Note: If the tab bar is hidden, select the arrow  next to Patient to display it.
3. Select **CREATE NEW**.
4. Type, select, or scan information in the available options.
5. Select **CREATE PATIENT**.

See also:

[Edit basic patient information](#)

[Edit other patient information](#)

About the PID, MRN, and account numbers

The patient ID (PID) is usually the same as the MRN or account number. When they differ, it often is because the PID comes from DICOM sources and the account number comes from RIS sources. This can happen when an incoming DICOM study with an existing PID conflicts with a receiver rule, and Exa RIS compensates by creating a unique account number. Also, staff often enter account numbers manually when creating preorders for new patients, because no PID would exist yet.

Alternate account numbers

Patients receive a different MRN, PID, or account number when they undergo exams at different facilities. When Exa PACS/RIS receives such external studies, you can merge them into the master patient record by linking the external MRNs, PIDs, or account numbers as *alternate account numbers* of the Exa PACS/RIS account number. The benefits of this are:

- The viewer opens images from all records at once
- Any subsequently incoming studies having one of the account numbers are automatically linked to the other account numbers
- Helps prevent duplicate patient records
- Reduces the need to merge patient records

See also:

[Configure alternate account number functionality](#)



[Use alternate account numbers](#)


Edit basic patient information

You can edit or add new information to a patient chart. You can access the same settings from an order tab in the Edit Study screen.

1. Find and open a patient chart.
2. On the **PATIENT INFORMATION** tab, type or select information for the following options.

| Setting | Description |
|---------|--|
| Market | Select the markets that serve the patient. |


| Setting | Description |
|---|---|
| Facilities | Select facilities that serve the patient. |
| DICOM Patient ID | Type the PID or patient MRN. |
| Account No./Alt. | Type the patient's account or alternate account number. See About the PID, MRN, and account numbers |
| PHN/ULI | |
| Name | Type the patient's first, and last name. Optional: Type the middle name, middle initials, and/or suffix. |
|  /  | Grey = Non-VIP. Click to change to Yellow (VIP). |
| Alias | Type first and last aliases. |
| DOB | Select the patient's date of birth. |
| Marital Status | Select the patient's marital status. |
| Smoking Status | Select the patient's smoking status. |
| Racial/Ethnic | Checkboxes: Select all that apply. Dropdown list: Select the Hispanic or Latino ethnicity or non-ethnicity. |
| Physician | Select the patient's primary physician. |
| Ordering Facility | Available when using Mobile RAD. Select the ordering facility location or contact that serves the patient. |
| Sex | Select the sex of the patient. |
| Height/Weight | Type the patient's height and weight. |
| Patient Flag | Select a patient flag. |
| Language | Select the patient's preferred language. |
| HIE Consent | Select whether the patient has consented to release of demographics and medical data through a Health Information Exchange for treatment, payment, and health care operations purposes. |
| Select [more] next to words Patient Information to view the following settings | |
| License No./Province | Type the patient's driver's license number, and select the issuing state. |
| Exp. Date | Select the expiration date of the driver's license. |
| Emp. Status | Select the patient's employment status. |
| Employer Name | Type the name of the patient's employer. |
| Emp. Address | Type the street address of the patient's employer. |
| City/Province/Postal | Type or select the city, state or province, and ZIP or postal code of the patient's employer. |
| Phone/Fax | Type the phone and/or fax number of the patient's employer. |

| Setting | Description |
|---------------------|---|
| Reason for Death | If the patient is deceased, select the checkbox and then select the reason for death in the dropdown list. |
| Notes | Type any notes you wish to include in the chart. |
| Users Assigned | Dynamically search for and select a user to to assign to the patient, and then click the add  button. Optional: Repeat to assign more users. |
| Home Address | Enter the patient's primary contact information. SMS / Email Consent: Select whether the patient consents to be contacted by SMS text and/or email. |
| Contact Information | Enter the patient's secondary contact information. |

3. Select **SAVE**.

Edit other patient information

In addition to basic patient information, you can enter a wide range of other patient-related information in the patient chart. Most of this information is mirrored in the Edit Study screen, giving you access to it through multiple workflows. To enter or edit this other information from a patient chart:

1. Open a patient chart.
 - Note:** If the tab bar is hidden, select the arrow  next to Patient to display it.
2. Select a tab in the following table, and then enter settings.
Refer to the descriptions and topics shown for details.

| Patient Chart Tab | Topic |
|--------------------|--|
| PATIENT GUARANTOR | Assign a guarantor for a patient |
| PATIENT ALERTS | Assign or remove patient alerts |
| INSURANCE PROFILES | Add or edit an insurance profile |
| STUDIES | Manage studies in the patient chart |
| ORDERS | Double-click an order in the list to open it in the Edit Study screen. |
| STUDY FORMS | Add a study form to a patient record |
| DOCUMENTS | View or add patient documents |
| PAYMENT HISTORY | View payment history and print receipts |
| ALLERGIES | Add allergy information |
| ACTIVITY LOG | View activity logs |
| NOTES | Enter notes and reasons for study Open the call log |

See also:

[Find a patient chart by entering search criteria](#)


Configure alternate account number functionality

To be able to use alternate account numbers, perform the following procedures.

Configure an issuer of a PID


The *issuer of a PID* is an alias for the facility that issued the incoming PID (or MRN, or account number). You must configure an issuer of a PID in advance for each facility whose PIDs you want to use as alternate account numbers.

Some issuers require a standardized formatting for account numbers. You can prevent users from entering invalid account numbers by typing a regular expression against which the account number must match. Exa PACS/RIS will validate all future account number entries against your regular expression.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **ISSUERS** tab, select **ADD**, and type a name for the issuing entity.
4. In the **Pattern** box, type a regular (pattern) expression for validating PID/account numbers for the specified issuer.
Example: `AB?` matches a PID starting with AB and followed by one character, such as **AB1**, **ABC**, and **ABz**.
5. Select **SAVE**.


Configure an AE for use with alternate account numbers

For each application entity that receives studies whose MRNs, PIDs, or account numbers you want to use as alternate account numbers:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **AE TITLE** tab, double-click an AE in the list to open it.
4. Under **Issuer Type**, select **Static** or **Dynamic**. If you select **Static**, in the **Issuer** dropdown list, select the issuer.
5. Select **SAVE**.

Configure a receiver rule for use with alternate account numbers

For each relevant receiver rule:

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **RECEIVER RULES** tab, double-click a receiver rule in the list to open it.
4. Under **Rule Information and Filter**, select the **Issuer of Alternate Account Number** checkbox.
5. Select **SAVE**.


See also:

[About the PID, MRN, and account numbers](#)
[Use alternate account numbers](#)

Use alternate account numbers

To use alternate account numbers to link multiple patient records, complete the following steps.

Prerequisite: Perform the procedures under “Configure alternate account number functionality.”

1. On the burger  menu, select **PATIENT**.
2. On the **Patient** screen, find the patient and open the patient chart.

3. On the **PATIENT INFORMATION** tab, select **MANAGE ALTERNATE ACCOUNT NUM/IDENTIFIERS**.
4. In the **Alternate Account Num/Identifiers** dialog, select **ADD**.
5. In the **Issuer Name and Type** dropdown list, select an option, and then type the alternate account number or identifier.
6. If using multiple alternate account numbers, select the **Primary** checkbox if you want the current number to be the primary one.
7. Select **SAVE**.
You can repeat this procedure to add multiple alternate account numbers.

See also:

[About the PID, MRN, and account numbers](#)
[Configure alternate account number functionality](#)


Assign a guarantor for a patient


If the patient requires a guarantor for legal or insurance purposes, you can add one to the patient's chart.

1. Find an open the patient's chart.
2. On the **PATIENT GUARANTOR** tab, select **ADD**.
3. Enter the information for the guarantor, and then select **SAVE**.

Manage studies in the patient chart

From the **STUDIES** tab of the patient chart you can create, schedule, and view payment status of prior or future studies of the patient.


1. Open a patient chart.
Note: If the tab bar is hidden, select the arrow  next to Patient to display it.
2. On the **STUDIES** tab, perform one or more of the following tasks.



| Task | Topic |
|--------------------------------|---|
| Find, view, and edit a study | Search for a study in the list. Double-click a study to open it in the Edit Study screen. |
| View approved reports | Select the  approved report button of a study. |
| View payment status | An aggregate summary of study payments appears at the bottom of the screen. |
| Fax/Email approved reports | Right-click an approved study, point to Send Report and select Fax/Email . |
| View the claim inquiry screen | Right-click a study that has claim history, and then select Claim Inquiry . |
| Schedule an ordered study | Select an unscheduled study, and then select Schedule Appointment to open the study in the Find Slots screen (see Use the Find Slots feature). |
| Create a study for the patient | Select one of the following: NEW STUDY: See Enter appointment information WALK-IN: See Schedule a walk-in appointment |

| Task | Topic |
|--------------|---|
| Order images | <ol style="list-style-type: none"> 1. Select a study whose images you want to order in the list, and then select ORDER IMAGE. 2. Select the patient and/or physicians to whom to send the images. 3. Type sending methods and notes, and then select PLACE ALL ORDERS. |

Import a patient

You can import a patient record (.CSV) into Exa PACS/RIS. If the patient already exists in Exa PACS/RIS, you can update the existing record with the imported information, or create a new record.

Note: To view which options must be present for the update to be successful, select the help  button on the right side of the PATIENT IMPORT button.

1. On the burger  menu, select **PATIENT**.
2. On the **Patient** screen, select the **SEARCH** tab.
Note: If the tab bar is hidden, select the arrow  next to Patient to display it.
3. Select **IMPORT PATIENT**.
4. In the **Import Patient** dialog, select **Choose File**, and then browse for and select the file containing the patient record.
5. Optional. To update an existing patient record, select the **Update Existing** checkbox.
6. Select **IMPORT**.

Merge patient records



If the DOB, gender, first name, and last name of a new patient record are the same as an existing patient record, Exa PACS/RIS prepends "FIX_" to the account number of the record in the worklist. You can fix these records by merging them with the existing record. This can occur in such cases as a name change due to marriage or divorce, an updated account number, or an error in patient entry. You can use the following tasks to merge patient records.

Find a "FIX_" study

1. On the search bar of the worklist, in the **ACCOUNT NO.** box, type fix and then select **Enter**.
2. In the list of results, copy the account number (without the "FIX_" prefix) of a study.
3. Paste the account number in the **ACCOUNT NO.** box, and then select **Enter**.
4. In the list of results, compare the "FIX_" record with the other record to determine whether they are for the same patient.

Merge records

If you determine that two records are for the same patient, you can merge them.

1. On the burger  menu, select **PATIENT**.
2. On the **SEARCH** tab, in the **MRN** box, enter the account number of the records to merge.
3. In the list of results, select the row containing the patient record that you *do not* want to keep.
4. On the right side of the row, select the settings  button, and then select **Merge**.
5. Repeat the previous two steps for the row containing the patient record that you *do* want to keep.
6. In the **Patient Merge** screen, confirm that the selected records are correct, select **MERGE**, and then select **OK**.

Work in the dispatching dashboard

The dispatching dashboard is separate from the *dashboard*, which provides an overview of current orders. The *dispatching dashboard* provides a view of the worklist for entering and tracking orders for mobile radiology. Technologists who execute those mobile orders use the *Mobile RAD* app from their mobile devices. Before using the dispatching dashboard, you must configure the following study statuses and add them to a study flow.

| Status | Code |
|----------|------|
| Assigned | AS |
| Accepted | ASAC |
| Rejected | RJ |

To customize any other statuses you may need, contact your Konica Minolta sales representative.


See also:

[Configure study statuses](#)

[What is the Dashboard?](#)



View, create, and assign orders

View the worklist from the dispatching dashboard

1. On the burger  menu, select **DISPATCHING DASHBOARD**.
2. To view all studies, select the **ALL** tab.
3. To view all preorders, select the **PRE-ORDERS** tab.
4. To view all orders with any order-related status that are not assigned to technicians or vehicles, select the **TO BE DISPATCHED** tab.


Create a new order for dispatch

The Pre-Orders tab in the dispatching dashboard shows all studies in the Ordered status. You can dispatch these orders (see [Assign an order](#)), or create a new order by following this procedure.

1. On the burger  menu, select **DISPATCHING DASHBOARD**.
2. On the **TO BE DISPATCHED** tab, in the upper right corner, select a facility, and then select the **New Order**  button.
3. In the **New Appointment** screen, find a patient and schedule a study as you typically would, but note the following on the **APPT. INFO.** tab:
 - In the **Ordering Facility** dropdown list, select only if that facility—rather than the place of service—acquires the exam.
 - Under **Schedule Information**, you must select options in the **Place of Service** dropdown list.
 - The **Requesting Date** is optional.
 - Optional. Under **Schedule Information**, type an entry in the **Justification of Mobile Service** box to appear in the mobile app.
4. Select **CREATE ORDER**.

Assign an order

All studies that do not have a technologist or vehicle assigned in an Ordered, Scheduled, Confirmed, or other related status appear in the To Be Dispatched tab. To initiate these orders, assign them as follows.

1. On the burger  menu, select **DISPATCHING DASHBOARD**.
2. On the **TO BE DISPATCHED** tab, right-click an order, hover over **Dispatch**, and then select **Create New Dispatch**.
3. In the **Dispatch** screen, enter the following settings.

| Setting | Description |
|-----------------------------------|--|
| [Dispatch resource dropdown list] | Select Technologist to assign the order to a technologist. Select Vehicle to assign the order to a vehicle. |
| Date/Time | Select a date and time to dispatch the resource. |
| Dispatch To | Type to search for a resource of the type selected previously, and then select a specific resource in the list of results. |
| Dispatch Orders | Select all orders to which you want to dispatch the selected resource. |

4. Select **DISPATCH**.
Note: A dispatch number is automatically created, which you can view in the worklist.

What happens after assignment?

After assigning an order, the order moves through the following steps.

- It appears in the **ASSIGNED** tab of the dispatching dashboard, and in the mobile app.
- The technologist accepts the assignment on the mobile app, and then the order moves to the **DISPATCHED** tab on the dispatching dashboard in Exa PACS/RIS.
- The technologist taps **Tech Start** on the mobile app, performs the exam, and then taps **Tech End**. The order moves to the **COMPLETED** tab in the dispatching dashboard.
- On the Exa PACS/RIS worklist, the order appears with images on the **ALL STUDIES** tab in the **Tech Start, Incomplete, Unread**, or other related status.

Group orders by dispatch ID

When dispatch of one or more orders and exams is completed, the Exa PACS/RIS assigns the same dispatch ID to all of the orders and exams. By grouping orders and exams by dispatch ID, you can apply and evenly divide transportation fees, setup fees, and “after hours” pricing to the orders and exams. These orders and exams remain open until set to Check Out/Complete, during which time they can be modified (by adding, editing, or removing exams or other services).

1. If an open dispatch ID exists, right-click an order, and in the **Dispatch** submenu, select **Add to Open Dispatch**.
2. Select the open dispatch ID to add to the new dispatch group.


Work with Mobile RAD

Mobile RAD is a mobile Android app that technologists use to manage their mobile exams.

Install Mobile RAD

All technologists and other users of Mobile RAD must follow the steps in the following sub-topics to install the Mobile RAD app on their Android mobile device. If you do not have access to the SETUP area of Exa PACS/RIS, request assistance from an administrator.


Configure Exa PACS/RIS

1. In Exa PACS/RIS, on the burger  menu, select **SETUP** > [full caps menu] > **Scheduling & Codes** > **STUDY STATUS**.
2. In the **Facility** dropdown list, select your facility.
3. For each status in the list related to mobile orders:
 - a. Double-click the status to open its settings.
 - b. On the **STUDY STATUS** sub-tab, select the **MobileRad Related** checkbox.
 - c. Select **SAVE**.


Install a PDF viewer

1. On your mobile device, go to the **Google Play Store**.
2. Install a PDF viewer, such as Adobe Acrobat, WPS Office-PDF, or Microsoft Office.


Install the APK

1. In Exa PACS/RIS, on the burger  menu, select **Tools** > **MOBILE RAD**.
2. Copy **mobilerad.apk** to your mobile device (such as through email, chat, or File Explorer).
Result: The browser downloads the mobilerad.apk file.
3. On your mobile device, in the **Blocked by Play Protect** message, select **INSTALL ANYWAY**.

Configure Mobile RAD

1. Tap and hold the **Mobile RAD** icon, and then select **App info** > **Permissions**.
2. On the **App permissions** screen, on the options  menu, select **All Permissions**.
3. In the **Storage** folder of your mobile device, confirm that the **MobileRAD** sub-folder appears. If it does not, create the sub-folder.

Sign-In to Mobile RAD

1. From your site administrator, obtain the host name for Mobile RAD.
2. In Exa PACS/RIS, on the burger  menu, select **SETUP** > [full caps menu] > **Office** > **COMPANY**.
3. Write down the value in the **Code** boxes.
4. Tap the **Mobile RAD** icon, and on the sign-in screen, select **HOST NAME ?**.
5. In the **HostName** field, enter the host name, and then select **YES**.
6. On the sign-in screen, enter the following:


| Setting | Value |
|--------------|----------------------------------|
| Username | Your user name for Exa PACS/RIS. |
| Password | Your password for Exa PACS/RIS. |
| Company Code | The code you wrote down earlier. |

7. Select **LOGIN**.

Perform query and retrieve

You can query a server and retrieve studies.

Prerequisite: [Configure DICOM settings](#) for the server to query and for Exa PACS/RIS on the server.

1. On the burger  menu, select **QUERY/RETRIEVE**.
2. In the dropdown list on the left side of the QUERY button, select a server to query.
3. Type criteria in the search bar and do one or more of the following.
 - To query the server, select **QUERY**.
 - To retrieve all matching studies, select **RETRIEVE**.
 - To retrieve some matching studies, select the studies, right-click, and then select **Retrieve**.

Work with the fax manager: Updox

If you purchased Updox fax or reminder services, the fax manager function sends you to the My Updox website where you can manage sending and receiving of faxes and reminders. Updox is a powerful tool because it helps you sync faxed information with patient records in Exa PACS/RIS. This chapter gets you started using Updox by describing some of the main configuration and operational tasks you can perform. For full documentation, select the help ? button in the upper-right corner of Updox.


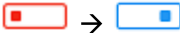

Configure Updox

Users with administrator rights can configure Updox, including users and groups, queues, fax numbers, and reminders.

Make Updox available in Exa PACS/RIS


By configuring Updox in Exa PACS/RIS, you make it available, specify what users, groups, and facilities can use it, and ensure that all outbound faxes to go through Updox rather than another service or implementation such as a fax modem.

Prerequisite: Obtain your Updox account information from your Konica Minolta representative.

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **USER MANAGEMENT**.
3. On the **THIRD PARTY TOOLS** tab, in the left pane, select the user group that uses Updox.
4. In the right pane, in the **Updox** box, type your account information.
5. Select the **Send fax with Updox** checkbox, and then select the red switch to turn it ON.

6. To assign administrator user rights, select a user in the left pane, and then select the **Administrator** checkbox.
7. On the **USER GROUPS** tab, open a group that uses Updox, and then under **Navigation**, select the **Fax Manager** checkbox. Repeat for all groups that use Updox.
8. At the top of the screen, select **USER MANAGEMENT** and select **Office**.
9. On the **FACILITY** tab, open a facility, and under **Updox Account ID**, type the ID.
10. Select the **Send fax via Updox** checkbox.
11. Select **SAVE**, and repeat for all facilities that use Updox.
12. Configure your web browser to allow pop-ups. For example, in Chrome:
 - a. On the overflow  menu, select **Settings**.
 - b. Under **Privacy and security**, select **Site Settings**.
 - c. Select **Pop-ups and redirects**, and then turn on the **Allowed** switch.

Configure users


Configuring users in Updox allows you assign Updox email addresses (for example, for individual users or for an entire practice), add staff to queues, assign sign-in credentials, and send notifications to individuals.

1. On the burger  menu, select **FAX MANAGER**.
2. In **Updox**, in the upper-left corner of the screen, select **MENU**.
3. On the **Admin** tab, select **Users**, and then select **New**.
4. On the **User Information, Settings, and Notifications** tabs, enter all relevant information.
5. Select **Save**.

Configure queues


Queues are useful for organizing and routing your faxes and emails to the intended location and person. For example, you could create one queue for each department at a facility. Updox notifies specific users of the queue that they have a fax waiting. In that sense, a queue can act as a task list.

Prerequisites: [Configure users](#).

1. On the burger  menu, select **FAX MANAGER**.
2. In **Updox**, in the upper-left corner of the screen, select **MENU**.
3. On the **Admin** tab, select **Queues**, and then select **New**.
4. Type a name for the queue, select users who can access it, and then select **Save**.

Configure fax numbers

Konica Minolta provides you with a fax number that you can use for Updox, but your Konica Minolta sales engineer can also work with the phone company to add your existing fax numbers to Updox.


1. On the burger  menu, select **FAX MANAGER**.
2. In Updox, in the upper-left corner of the screen, select **MENU**.
3. On the **Admin** tab, select **Fax Settings**.
A list appears of all fax numbers configured for Updox.
4. Select a fax number to configure, and then enter the following settings.

| Setting | Description |
|----------|---|
| Nickname | Type an easily recognizable nickname for the fax number. |
| Route To | Select the queue to which Updox routes inbound faxes. |
| Tag | Tags are customizable labels that you can add to incoming faxes. For example, if you assign a tag labeled Authorizations to a specific fax number, Updox automatically adds the tag to all incoming faxes on that number. |

5. Select **Save**.

Configure reminders

A reminder is an email, text, or voice message that Updox sends automatically to patients to remind them of their scheduled appointments. Updox records the patient response to a reminder, and automatically cancels appointments in Exa PACS/RIS if appropriate. To edit the contents of reminders, see [Configure scripts](#).

1. On the burger  menu, select **FAX MANAGER**.
2. In Updox, in the upper-left corner of the screen, select **MENU**.
3. On the **Admin** tab, select **Reminders**.
4. On the **Rules** tab, enter the following settings.


| Setting | Description |
|--|--|
| Practice Timezone | The time zone of the practice performing the exam. |
| 1 st Reminder | Select the type of reminder, and how long before the appointment to send the reminder. |
| 2 nd Reminder 3 rd Reminder | Select the checkboxes to add a second and or third reminder. |

| Setting | Description |
|--|--|
| Send reminders after confirmation is received | Select to continue to send reminders even if the patient confirms the appointment. |
| Blackout weekends | Select to not send reminders on Saturdays and Sundays during the times you specify in the start and end time boxes. |
| Allow patients to cancel an appointment from the reminder | When selected, the reminder includes a button, link, or other means to cancel the appointment. |
| Allow patients to call the office from the reminder | When selected, the reminder includes a button, link, or other means of calling the practice. |
| Filter out multiple reminders for patients within specified time frame | Select to only send a reminder for the first appointment during the time frame you select, and only once during the time frame you select. Cuts down on redundant reminders that can annoy patients. |
| Human Voice | Select the type of voice for voice reminders. |

5. Select **Save**.

Configure scripts

When configuring a text script, the variable names in the Text Script dialog box are misleading, so note the following

1. On the burger  menu, select **FAX MANAGER**.
2. In Updox, in the upper-left corner of the screen, select **MENU**.
3. On the **Admin** tab, select **Reminders**.
4. On the **Scripts** tab, select **New**.
5. In the pop-up window, select the type of script you want to add.
6. Enter the script and other information. To use the script, select the **Active** checkbox.

You can include variables in your script, as listed on the right. Note the following about variables:


| | |
|------------------------|-----------------------------------|
| [location] | The facility in Exa PACS/RIS |
| [with] | DO NOT USE |
| [practice name] | The customer name in Exa PACS/RIS |

7. Select **SAVE**.

Use Updox


View a fax or email

You can view the contents of your faxes, and any available fax-related metadata and historical activity.

1. On the burger  menu, select **FAX MANAGER**.
2. In **Updox**, on the left pane, select **Inbox**.
3. In the list, select the arrow > button corresponding to the fax or email that you want to view.
4. Optional. If the item is a failed outbound fax, you can select RESEND to retry the fax.
5. Select the icon representing the item to open and view it.


View an appointment reminder

Appointment reminders are pre-configured emails, text messages, or voice messages that Updox sends automatically to patients regarding their scheduled exams. If the patient cancels an appointment through an appointment reminder, the appointment is automatically cancelled in Exa PACS/RIS. To set up an appointment reminder, see [Configure reminders](#). To view the contents, history, status, and patient response to an appointment reminder, do the following.

1. On the burger  menu, select **FAX MANAGER**.
2. In **Updox**, in the upper-left corner, select **MENU**.
3. On the **Home** tab, select **Reminders Dashboard**.
4. Optional. In the left pane, enter criteria to filter the reminders list.
5. In the main list, select an appointment to view details about the reminder.

Process an order

Often referring physicians fax or email exam order documents, and you can attach them to the Exa PACS/RIS patient chart.

1. On the burger  menu, select **FAX MANAGER**.
2. In **Updox**, on the left pane, select **Inbox**.
3. In the list, select the arrow (>) button corresponding to the order.
4. In the left pane, select **SEND ITEM**.
5. In the dialog, type the patient name to search for the patient, select the correct patient in the list of results, select the **Send to EHR** checkbox, and then select **OK**.
Note: If the patient does not exist, you can leave Updox open, create the patient in Exa PACS/RIS, and then return to Updox and search for the newly created patient.
6. In the form that appears, fill in options as needed (such as the subject line), and then select the checkbox for one or more relevant studies.
Note: The document is attached at the order level to the selected studies. If you do not select a study, the document is attached to the patient.
7. In the **Category** list, select the Exa PACS/RIS document type.
8. Select **SEND**.

Result: The fax appears in the DOCUMENTS tab of the patient chart in Exa PACS/RIS.

Exchange secure text messages

With Updox, you can exchange secure text messages directly with a patient, and the thread is stored for future reference. Like faxes and emails, if the patient texts you a document, you can add it to the patient chart.

1. In the **Inbox**, select **Text Message**.
2. In the **Send a Text Message** dialog, select **Secure** or **SMS**.
3. In the **Send To** list, search for and select a recipient (a patient who has a mobile phone number recorded in their chart).


4. Type a message, or select a template or macro.
5. Select the **Allow Responses** and/or **Attach a File** options as needed.
6. Optional. If the patient attached a document that you want to attach to the patient chart, select the checkbox for the document, select **SEND ITEM**, and then follow the same procedure for attaching a faxed document.
7. Select **Send Secure Text** or **Send SMS Text**.

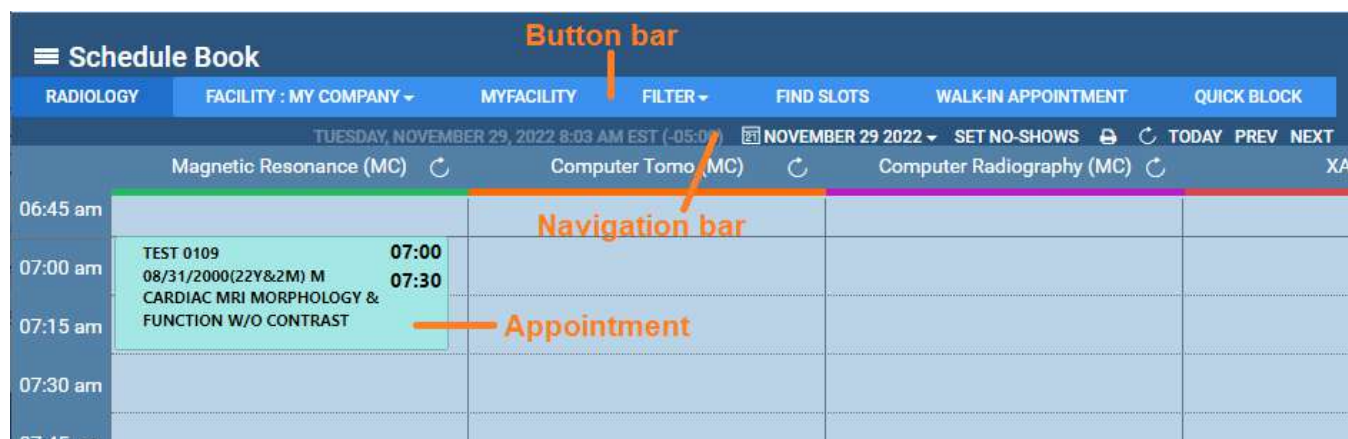
Work with scheduling

A typical scheduling workflow

This section lists topics in the order that you would typically follow to schedule an exam. For other tasks, see [Other scheduling tasks](#).



About the schedule book

The schedule book displays a chronological list of appointments during a selected 24-hour period in each modality room at a selected facility. You can open the schedule book from the burger  menu by selecting **SCHEDULE**.



Find an available timeslot

You can begin scheduling by finding an available timeslot in the *schedule book*, which is a calendar-style view of appointments by time and modality.

1. On the burger  menu, select **Schedule** to open the schedule book.
2. On the button bar, in the **FACILITY** button list, select the facility for the exam.
3. Optional. If you configured a schedule filter, you can select it from the **FILTER** button menu.
4. On the navigation bar, use the date picker  to select a date.
5. Double-click an empty timeslot in the column corresponding to the exam's modality.
6. Continue to [Set up a patient](#).

See also:

[Configure a schedule filter](#)

[Use the Find Slots feature](#)

Set up a patient

To set up a patient, perform one of the procedures that follows.

Prerequisite: Start the scheduling workflow from [Find an available timeslot](#).

Find an existing patient chart

1. On the **New Appointment** screen, select the **SEARCH** tab.
2. Under **Patient Search**, select a search mode in the dropdown list (**Starts With**, **Ends With**, or **Contains**).

3. Type all or part of a patient demographic in one or more of the boxes.
Optional: If the **Break the Glass** checkbox appears, you can select it to search for confidential patient records. See [Access confidential patient records \(break the glass\)](#).
4. In the list of search results, double-click the patient for whom you want to schedule an exam.
5. If the **Recent Schedule** dialog appears, select **NEW SCHEDULE**.
6. Continue to [Enter appointment information](#).

Create a new patient chart

1. On the **New Appointment** screen, select the **SEARCH** tab.
2. Under **Patient Search**, select **CREATE & SCHEDULE**.
3. Under **Personal Information**, type the primary demographics (name, Patient ID, etc.) for the patient.
4. Continue to [Enter appointment information](#).

Import a patient chart

1. On the **New Appointment** screen, select the **SEARCH** tab.
2. Under **Patient Search**, select **PATIENT IMPORT**.
3. Select **Choose File**, and then browse for and select a patient file.
4. In the **Open** dialog, browse for and select the patient file, and then select **Open**.
5. Optional: To merge the patient file that you are importing with an existing patient chart in Exa PACS/RIS, select the **Update Existing** checkbox.
6. Select **IMPORT**.
7. Continue to [Enter appointment information](#).

Enter appointment information


You can enter general information about the appointment and exam, and add preconfigured studies to perform.

Prerequisite: Start the scheduling workflow from [Find an available timeslot](#).

1. In the **New Appointment** screen, select the **APPT. INFO** tab.
2. Under **Appointment Information**, enter or modify the following settings.

| Setting | Description |
|---------------------|--|
| Location | The facility where the exam will be performed. |
| Modality | The modality for the exam. |
| Appointment Type | Type in the box to search dynamically for an appointment type, and then select one in the list. You can search by description or code number. See also About procedure codes, appointment types, and appointment type procedures . |
| Available Date | The timeslot you initially selected on the schedule book. To change the timeslot, select the calendar button. |
| Resource | The modality room you selected. Not available for editing in this screen. |
| Ordering Facility | Available with Mobile RAD only. Type in the box to search dynamically for the ordering facility, and then select one in the list. For more advanced searching, select the magnifying glass tool. |
| Referring Physician | Type in the box to search dynamically for the referring physician, and then select one in the list. |

| Setting | Description |
|---|--|
| Ordering Physician | Type in the box to search dynamically for the ordering physician, and then select one in the list. For more advanced searching, select the magnifying glass tool. |
| Attorney | Select an attorney in the dropdown list, if applicable. |
| Stat Level | Select an urgency for the exam. |
| Code, Units, and Modifiers | When you select an appointment type, the corresponding code appears in the Code box, and any available default units and modifiers for the code appear. Edit the units and modifiers if needed. |
| [<i>Settings in the right column of the page</i>] | The Reading Physician and other settings in this column are optional. Exa PACS/RIS will assign the Station, Department, Institution, and Accession number automatically at another time during the scheduling workflow. |
| Select study detail options | (Available when studies are added in the Find Slots screen.) Select details to add to the appointment information that are not included by default. Select APPLY TO ALL STUDIES to add the selected information to all studies that you schedule. |

3. Under **Diagnostic Codes**, type search criteria and select the search  button.
4. Select a diagnostic code in the list.
5. Continue to [Enter schedule information](#).

See also:

[About procedure codes, appointment types, and appointment type procedures](#)
[A typical scheduling workflow](#)

Enter schedule information

After entering appointment information, you can enter optional details about the appointment and the attending patient.

Prerequisite: Start the scheduling workflow from [Find an available timeslot](#).

1. On the **APPT. INFO.** tab, scroll beyond Diagnostic Codes, and then under **Schedule Information**, enter the following information.

| Setting | Description |
|-------------------|--|
| Ordering Facility | Select the ordering facility, if applicable. |
| Place of Service | Select a place of service category. |
| Source | Select the event that initiated the exam. |
| Patient Location | Select the intended destination (such as department) of the patient at the facility. |
| Patient Room No. | Type the room number for the patient's treatment. |
| Patient Condition | Select the current mobility status of the patient. |

| Setting | Description |
|-----------------------------------|--|
| Supervising Physician | Type or select the supervising physician for the procedure. |
| Linked Technologist/Vehicle | Select the technologist or vehicle linked to the exam. |
| Requesting Date | Select the requested date for the exam. |
| Remind Me for Earlier Appointment | Select if the patient would like to be reminded of an appointment taking place early in the morning. |
| Transportation | Select the patient's mode of transportation to the facility for the exam. |
| Injury Date | Select the date of onset or injury. |
| Referral Number | Type the referral number, if available. |
| Patient's Condition Related To | Select whether the patient's condition is related to their employment, auto accidents, or other accidents. |
| Accident State | If you selected a condition previously, select the state or province where the condition occurred. |
| Schedule Notes | Select a macro note, or type a note in the box. |
| Justification of Mobile Service | If dispatching mobile services, type the justification. |

2. Continue to [Enter insurance information](#).

Enter insurance information

After entering appointment information, you can enter information about the insurance provider handling payment for the exam.

Prerequisite: Start the scheduling workflow from [Find an available timeslot](#).

1. In the **New Appointment** screen, select the **INSURANCE** tab, and then under **Primary Insurance**, enter the following information.

| Setting | Description |
|--------------------|--|
| Existing Insurance | If the patient record already includes insurance providers, they appear in the dropdown list. Select one, if available. Information for the provider you select appears in the other options. |
| Carrier | If no existing insurance providers are available, select a carrier here. Information for the carrier you select appears in other options, but <i>you must enter the policy number manually</i> . |
| Provider Type | The provider type of the selected carrier is entered automatically. |
| Group Name | Type the provider group name. |
| Relationship | Select the relationship of the subscriber to the patient. If available, the date of birth and address of the person you select appear in other options. |
| DOB | Select the subscriber's date of birth. |

| Setting | Description |
|------------------------|---|
| Sex | Select the subscriber's sex. |
| Country/Address | Type or select the country, city, state, and ZIP code of the subscriber. |
| Subscriber Name | Type the name of the subscriber. |
| Service Type* | Available after selecting a carrier. Select the service types available through the insurer. |
| Benefit On Date* | Available after selecting a carrier. Select the date that benefits start. |
| Eligibility/Estimation | Available with Eligibility rights after selecting a carrier. Select to verify insurance eligibility and/or view estimates. See topics on ImagineSoftware and PokitDok for procedures. |
| Policy Number | Type the subscriber's insurance policy number. |
| Group No. | Optional. Type the subscriber's insurance group number. |
| Valid From/To Date | Select the dates during which the policy is valid. |
| [Address] | Type the street address of the subscriber. |

*Available when *not* using ImagineSoftware

- Optional. Select **ADD SECONDARY INSURANCE**, and enter information for the secondary insurance provider.
- Continue to [Enter additional information and forms](#).

See also:

[Verify eligibility of preorders and studies with PokitDok](#)
[Verify eligibility and estimate coverage with ImagineSoftware](#)



Enter other information and forms

You can add other physicians to the appointment, view exam prep instructions, view provider alerts, add patient alerts, and attach study forms such as for consent, HIPAA, and CT screening. You can have the patient verify the accuracy of the information in the form at the time of the exam.

Prerequisite: Start the scheduling workflow from [Find an available timeslot](#).

- In the **New Appointment** screen, select a tab and perform the corresponding task.

| Tab on the New Appointment Screen | Task |
|-----------------------------------|---|
| EXAM PREP. INSTRUCTIONS | View prep instructions for the selected appointment type. |
| OTHER PHYSICIAN | In the Other Physician dropdown list, select a physician, and then select the plus button to add the physician to the list. You can add multiple physicians. |

| Tab on the New Appointment Screen | Task |
|-----------------------------------|--|
| | Note: When the exam report is completed, if Reports to me is configured (see, "Deliver reports"), Exa PACS/RIS automatically sends a copy of the report to the physicians selected here. |
| PROVIDER ALERTS | View alerts for the provider performing the exam. |
| PATIENT ALERTS | Select one or more checkboxes relevant to the patient undergoing the exam. Note: To add a new alert, at the bottom of the list of alerts, type a new alert and select the plus  button. |
| STUDY FORMS | Select a form in the dropdown list. To fill out the form, select its edit  button and select SAVE . To make the form available on the patient portal, select the Patient Portal checkbox. |

2. Continue to [Create an order](#).

Create an order

After entering all information related to the appointment, you create an order. When you create an order, the appointment is added to the schedule book (except for walk-in appointments) and becomes available in RIS and the worklist.

Prerequisite: Start the scheduling workflow from [Find an available timeslot](#).

1. On the **New Appointment** screen, select the **APPT. INFO** tab.
2. Select **ADD STUDY**.
Result: A study appears in the list based on the information entered for the exam.
3. At the top right corner of the screen, select **CREATE ORDER**.
Result: Depending on settings, one of the following happens.
 - The schedule book appears, showing the scheduled appointment
 - The Edit Study screen appears
 - The confirmation screen appears
4. Optional. To view a quick summary of the exam in the schedule book, hover over the study block.

See also:

[Other scheduling tasks](#)




[Edit order information](#)

Other scheduling tasks

This section describes scheduling tasks that were not covered in [A typical scheduling workflow](#).



Track referrals

As part of your scheduling “to-do” list, you can view a list of referrals that are awaiting scheduling, and track their scheduling status. To enter referrals, see [Refer a patient](#).

1. On the burger  menu, next to **SCHEDULE**, select the arrow  and then select **PENDING REFERRALS**.
2. On the **Pending Referrals** screen, enter the date range and facility of the referrals that you want to view, and then select the search  button.
3. Double-click a referral in the list.
4. In the **Referral Status** dialog, select a status, type notes, and select **SAVE**.

Schedule a follow-up

If users specify follow-up exams, you can view a list of the specified exams and schedule them.


1. On the burger  menu, next to **SCHEDULE**, select the arrow  and then select **PENDING FOLLOW-UPS**.
2. On the **Pending Follow-Ups** screen, enter filtering criteria and then select **Enter**.
3. Double-click an exam in the list, and complete scheduling tasks.

See also:

[Specify a follow-up exam](#)

Create a quick block

You can create a *quick block* to specify timeslots for non-exam events such as lunch breaks, or for dedicated use such as all-day training. *Soft quick blocks* are partial room reservations, and you can schedule exams over them. Soft quick blocks are semi-transparent on the schedule book. *Hard quick blocks* are full room reservations, and you cannot schedule exams over them. Hard quick blocks are opaque on the schedule book.

1. On the burger  menu, select **Schedule**.
2. On the button bar, select **QUICK BLOCK**.
3. On the calendar, drag within a column to place a block.
4. In the **SCHEDULE TEMPLATES** screen, create a schedule rule for the quick block.


See also:

[Configure a schedule template and schedule rules](#)

[Edit or delete schedule blocks](#)



Set no-shows

A *no-show* is a scheduled appointment that the patient did not attend. You can create a list of studies by type and date range, and then change the status of all studies in the list to “No-show.”

1. On the burger  menu, select **SCHEDULE**.
2. Under or on the right side of the button bar (on the navigation bar), select **SET NO-SHOWS**.
3. In the filtering dialog, enter a date range, select one or more statuses, and then select **NO-SHOWS**.
4. In the **No-Shows for** screen, if necessary, refine the list by adjusting search criteria.


- To change the status of all studies in the list to “No-show,” select **SAVE**.

Print the schedule book

- On the burger  menu, select **SCHEDULE**.
- Under the button bar, on the navigation bar, select the print  button.

Edit an appointment from a schedule block

You can edit the information in an appointment directly from its schedule block on the schedule book.


- On the burger  menu, select **SCHEDULE**.
- Double-click a schedule block.
- In the **Edit Order** or **Edit Study** screen, edit the appointment.
- Select **SAVE**.

See also:

[Edit order information](#)

[Edit study information](#)

Reschedule an appointment

On the burger  menu, select **SCHEDULE**, find a schedule block on the schedule book, and then choose one of the following methods to reschedule the appointment.

Drag the schedule block

To move the appointment to a later time within the same day and same modality room, you can drag its schedule block to a new timeslot.

Use the reschedule bucket

To move the appointment to a different day, you can use the *reschedule bucket*.

- Right-click a schedule block, and then in the shortcut menu, select **Reschedule**.
- In the **Reschedule** dialog, select the reason for rescheduling, and select **SAVE**.
The schedule block moves from the calendar to the reschedule bucket (bottom of the screen).
- Find an available timeslot on the calendar.
- Drag the schedule block from the reschedule bucket to the new timeslot.
- In the confirmation dialog, select **OK**.


Shorten or lengthen the schedule block

To change only the duration of the appointment, change the end time of the schedule block.

- Select a schedule block.
- Hover over the bottom edge of the block, and then drag the orange bar up or down to shorten or lengthen the appointment.

Make quick changes to appointments

You can make several quick changes to the status, priority, flagging, and other aspects of appointments without having to open and edit them.

- On the burger  menu, select **Schedule**.
- Right-click a schedule block and use the shortcut menu to do the following.

| Setting | Description |
|----------------------|--|
| Schedule Appointment | Select to change multiple properties of the appointment in the Find Slots screen. See Use the Find Slots feature . |

| Setting | Description |
|--------------------------|---|
| Change Status | Hover over Change Status , and then select a new status. Modifies workflow elsewhere in the program. |
| Priority | Hover over Priority , and then select a new priority. Modifies workflow elsewhere in the program. |
| Flag As | Select to add flags in the submenu. |
| Stat | Select to assign a new urgency level. |
| Edit Study | Select to open the appointment in the Edit Study screen . |
| Exam Prep Instructions | Select to view exam prep instructions. If no instructions were entered, an "x" appears on the right side of the command in the shortcut menu. |
| Appointment Confirmation | Select to display the appointment confirmation screen. See About the appointment confirmation screen . |
| Cancel | Select to cancel the appointment. See Cancel an appointment . |
| Reschedule | Select to move the schedule block to the reschedule bucket. See Reschedule an appointment . |
| Attach Files | Select to open the Patient Documents screen. See View or add patient documents . |
| Log | Select to opens the audit log screen. See View and export audit log entries . |

See also:


[About drawing attention to orders and studies](#)

[Create a study flag](#)

Cancel an appointment


You can cancel an appointment from the schedule book.


Prerequisite: The appointment must be in the Confirmed or subsequent status.

1. On the burger  menu, select **SCHEDULE**.
2. On the schedule book, right-click the appointment that you want to cancel, and then select **Cancel**.
3. In the **Order** dialog, in the **Cancel/Delete Reason** dropdown list, select a reason for the cancellation.
4. If you select "others" in the previous step, in the **Reason** box, type a reason.
5. Select **SAVE**.

Use the Find Slots feature

Find slots is an advanced feature for finding appointment times. It can be easier to find a timeslot first, and then schedule an appointment in it.

1. On the burger  menu, select **SCHEDULE**.
2. In the schedule book, on the menu bar, select **FIND SLOTS**.

3. In the **Available Slots** screen, in the **Patient ZIP Code** box, type the patient's ZIP or postal code.
Note: If you arrived at this screen from the patient chart or burger menu, the program does not display this box.
4. **Distance from Patient** dropdown list, select a search radius.
5. In the **Appointment Type** dropdown list, select an appointment type.
6. Optional. To narrow results, enter additional criteria in the **Referring Physician, Carrier, Facility, Modality Room, Date, Start Time, and End Time** options.
7. Optional. If more time is needed for the exam than the standard duration, select the Additional Time  button.
Result: Available timeslots that meet the criteria appear in a list.
Note the following:
 - The program suggests slots at facilities nearest to the patient based on ZIP/postal code.
 - To select all facilities or modalities, make no selection or select Select all.
 - Timeslots overlapping soft quick blocks are accompanied by a pink square.
 - Timeslots overlapping hard quick blocks are omitted from the list.
8. In the list of timeslots, select a slot.
9. Optional. To schedule another appointment, select **ADD APPOINTMENT**, and then repeat the steps.
10. Select **CREATE ORDER**.
11. Perform scheduling procedures.


Schedule appointments back to back

You can select to schedule multiple appointments back to back, which means that Exa PACS/RIS will display timeslots that are available for all of the appointments on the same day at the same facility.

1. In the **Available Slots** screen, select the **Distance from Patient** and **Patient ZIP Code** (or Postal Code). See [Use the Find Slots feature](#).
2. In the **Appointment Type** dropdown list, select the first appointment type.
3. In the **Appointment Type** dropdown list, select the second appointment type.
4. In the **Group Schedule** dialog, select **BACK-TO-BACK**.
5. In the **Max Delay** dropdown list, select the maximum amount of wait time between appointments.
Note: The **Same Day** option returns all available timeslots regardless of delay.
6. Enter additional scheduling criteria, select **SEARCH SLOTS**, and then select a slot.
7. Select **CREATE ORDER**.
8. Perform scheduling tasks, such as in [A typical scheduling workflow](#).


Schedule a walk-in appointment

To immediately admit patients who do not have a previously scheduled exam, you can schedule a walk-in appointment. Walk-ins are considered exceptions and do not appear on the schedule book, but they do appear on the worklist so that staff can make accommodations.

1. On the burger  menu, select **SCHEDULE**.
2. In the schedule book, on the menu bar, select **WALK-IN APPOINTMENT**.
3. Perform scheduling tasks, such as in [A typical scheduling workflow](#).
Note that Exa PACS/RIS fills in the **Available Date** box with the current date and time.



Change the time block duration on the schedule book

A *time block* is the amount of time represented by each block on the schedule book. By default time blocks are 15 minutes, but you can change them.

1. On the burger  menu, select **SCHEDULE**.
2. On the schedule book, right-click anywhere in the left margin where the times of day appear.
3. Select a duration.

About the appointment confirmation screen



If configured (see the “Auto-Open Appointment Confirmation” setting in [Configure other user settings](#)), the appointment confirmation screen appears after creating an order. This screen provides a convenient summary of appointment-related information that you can share with patients. In the appointment confirmation screen you can:

- Under **Exam Details**, select an appointment card to jump to the Edit Study screen.
- In the **Send Emails To** box, type an email address and select the email  button to send the confirmation.
- Select the print  button to print the information.
- Verify eligibility and estimate coverage.

Edit or delete schedule blocks

You can edit or delete schedule blocks directly on the schedule book.

Prerequisite: Sign in as a user with the Schedule Block user right.

1. On the burger  menu, select **SCHEDULE**.
2. On the schedule book, select a schedule block, and then select its edit  button.
Result: Depending on the type of block, one or more editing and/or deleting option appears.
3. Select an option, and if editing, make changes in the editing screen.

See also:

[User rights](#)

[Create a user role](#)

[Edit Study screen](#)

About auto-blocks

When you schedule an exam in a timeslot to which a schedule rule applies, and the schedule rule specifies a particular resource to perform the exam (for example, a technologist), Exa PACS/RIS does the following.

- Checks to see if the resource is also available to work in other modality rooms at the same time.
- If so, and if Autoblocking is selected in the schedule rule, Exa PACS/RIS automatically creates schedule blocks in the other timeslots to prevent future users from double-booking the resource.

These *auto-blocks* appear on the schedule book as “Auto-Block with Study ID,” and the Allow Scheduling option is disabled. You can edit auto-blocks like any other schedule block.

Work with billing

Exa Billing is a module of the Exa platform that lets you manage all aspects of the billing workflow from claim submission and receiving payments to preparing detailed financial reports.

Viewing claims


About claim summaries and inquiries

The following describes the levels of detail at which you can edit and view claims.

| Level | Description |
|-----------------------|---|
| Claims screen | The top-level list of claims. Find and view studies or claims |
| Claim detail | Double-click a claim in the Claims screen to view its contents. |
| Claim summary | A pop-up window on the Claims screen showing the claim's primary contents. View a claim summary |
| Patient claim summary | A patient-by-patient claim workspace with a billing provider focus. View a patient claim summary |
| Claim inquiry | A detailed patient-by-patient claim workspace with the ability to print statements and invoices, view claim forms, and add transaction comments and alerts. View a claim inquiry |

Find and view studies or claims

You can search for a study or claim and open it to view details.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies** or **Claims**.
3. Optional: Select a filter tab. The default filter is **ALL CLAIMS**.
4. To find a study or claim, in the search bar, do one or both of the following:
 - Type or select one or more criteria and select **Enter**.
 - Select a column header to sort the list.

Note: For tips on searching, see [Search syntax](#).
5. Double-click a study or claim in the list to open it for viewing.



See also:

[Set the default filter for the study or claims list](#)

[Create a filter for the study or claims list](#)

Create a filter for the study or claims list

You can create a new filter for the studies or claims list.



1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies** or **Claims**.
3. On the toolbar, select the filter  button.

4. In the **Study Filter** or **Claim Filter** dialog, select **ADD**.
5. Type the **Filter Name** and **Filter Order** (the order of placement as a tab and list item).
6. Select one or both of the following.
 - Global Filter** – Select to make the filter available to all users.
 - Display as a Tab** – Creates a tab on the Studies or Claims page with your filter applied.
 - Display in Dropdown** – Adds your filter to the Default Tab dropdown list.
7. Under the blue line, enter filtering criteria.
8. Select **SAVE**.

Note: You may have to refresh your browser for changes to take effect.


Set the default filter for the study or claims list

You can specify which tab appears when you open the study or claims screen.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies** or **Claims**.
3. On the toolbar, select the filter  button.
4. In the **Claim Filter** dialog, in the **Default Tab** dropdown list, select the default tab.



View a patient claim summary

The patient claim summary screen is a patient-by-patient workspace in which you can view, print, and fax a summary of available patient claims by billing provider and date.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, find a claim for a patient whose summary you want to view.
4. Right-click the claim, and then select **Patient Claims**.
5. In the **Billing Provider** dropdown list, select a billing provider.
6. Optional. To modify the contents of the summary, select or clear these checkboxes:
 - **Include Billing Provider Info** – Select to include billing providers
 - **Include Third Party Payers** – Clear to exclude insurance providers
 - **Include All Comments** – Select to include claim comments
7. Optional: Select **PRINT** and/or **FAX**.
8. Optional. To move to through patient claim summaries, select **PREVIOUS** and **NEXT**.

View a claim summary



You can view a claim summary in a read-only pop-up window.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, find a claim for a patient whose summary you want to view, and select its claim summary  button.

View a claim inquiry

The claim inquiry screen is a patient-by-patient workspace in which you can print statements and invoices, view claim forms, and add transaction comments and alerts.



Open the claim inquiry screen

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, find a claim for a patient whose history you want to view, and select its claim inquiry  button.
4. To scroll through patients, select **PREVIOUS** or **NEXT**.

Add a transaction comment or alert

1. In the **Transaction Detail** area, select **ADD**.
2. In the left pane, type a comment.
3. Optional: Select checkboxes for screens on which you want your comment to appear as an alert.
4. Select **SAVE**.

Other tasks


- To add a reminder to follow-up on the claim, in the **Follow-Up Date** box, select a date, and then select **SAVE**.
- To add billing notes, under **Billing Notes**, select the notes  button, and then select **SAVE**.
- To print a statement, select **PRINT STATEMENT**.
- To print a statement for a selected recipient, select the PRINT STATEMENT button shortcut  menu, and then select a recipient.
- To print an invoice, select **PRINT INVOICE**.
- To move to the patient claims screen, select **PATIENT CLAIMS**.
- To view insurance forms, in the **Insurance** area, select a form button.

Entering and submitting claims

Enter a claim for a study

For studies that are completed but unbilled, you can enter a claim based on the information in that study. For other charges, see [Enter a non-study-related claim](#).

Prerequisite: [Configure a billing provider](#).

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies**.
3. Right-click a study whose billed status is Unbilled, and then select **Create Claim**.
4. Optional: In the **Claim Creation** dialog, on the **CHARGES** sub-tab, select **NEW CHARGE** and do the following:
 - a. In the **CPT Description** dropdown list, select an item.
 - b. In the **CPT Code** dropdown list, select a new code, if necessary.
 - c. Add pointers and modifiers as needed.
5. In the **CLAIMS, INSURANCE, ADDITIONAL INFO, and BILLING SUMMARY** tabs, enter all necessary information.
6. Select **SAVE**.


See also:

[Keyboard shortcuts for the claim entry screen](#)

[Settings in the claim entry screen](#)

Enter a non-study-related claim

You can enter a claim for charges unrelated to studies, such as for CDs or medical records. Even though this procedure is primarily intended for unrelated charges, you can also use these steps to associating charges with a study.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies**, and then select **NEW CLAIM**.
3. In the **Claim Creation** dialog, search for a patient by name or MRN.
4. In the **PATIENT SEARCH RESULTS** list, select a patient, and then do one of the following.
 - To create a study-related claim, select the checkbox of the study, and then select **WITH STUDY**.
 - To create a non-study-related claim, select **CREATE WITHOUT STUDY**.
5. In the **Claim Creation** dialog, on the **CHARGES** sub-tab, select **NEW CHARGE** and do the following:
 - a. In the **CPT Description** dropdown list, select an item.
 - b. In the **CPT Code** dropdown list, select a new code, if necessary.
 - c. Add pointers and modifiers as needed.
6. Enter the remaining options as necessary, and then select **SAVE**.

See also:

[Settings in the claim entry screen](#)

[Keyboard shortcuts for the claim entry screen](#)


Select a delay reason for a claim

If submitting a late claim, you can add a reason for the delay. Exa PACS/RIS comes with pre-configured delay reasons, and you can configure additional reasons if needed (see [Add codes and other basic data](#)).

1. While a claim is open for creating or editing, select the **ADDITIONAL INFO** tab.
2. At the bottom of the **Additional Information** section, on the **Delay Reasons** dropdown list, select a reason.
3. Click **SAVE**.

Enter claims in batches



To make it easier to process large numbers of claims for different patients, you can enter, edit, and validate then in batches.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies**.
3. Select multiple studies and then select **BATCH CLAIM**.
4. On the top navigation bar, select **Claims**.
5. On the search bar, in the **CLAIM STATUS** dropdown list, select **Pending Validation**.
6. Claims for all studies that you selected earlier are listed on the screen (along with any other claims in Pending Validation status).
7. Open the first claim in the list, edit as needed, and then select **VALIDATE**.
8. Select **NEXT**, and then repeat the previous step until all claims in the batch are processed.

Create claims automatically with Auto Billing

With the Auto Billing function you can create *auto billing profiles*, which are sets of criteria evaluated against study information. When a study matches all criteria in an auto billing profile, Exa PACS/RIS automatically creates a claim for the study. To create an auto billing profile:

Prerequisites:

- Configure items for one or more criteria, such as facilities, modalities, and service codes.
 - Your user role must include the Autobilling user right (contact your facility administrator).
1. On the burger  menu, select **BILLING**.
 2. On the top navigation bar, on the **Setup** menu, select **Auto Billing**, and then select **ADD**.
 3. In the **Description** box, type a name for the profile.
 4. In the **Results in Claim Status** dropdown list, select the status to assign to claims created based on this profile.
 5. Under **Study Status**, **Facilities**, **Ordering Facilities**, and other categories, add one or more criteria as follows.
 - Select the **Is** or **Is Not** option (for example Is).
 - Select a study status in the dropdown list (for example, Tech Start (TS))
 6. Select the plus  button.
 7. Select **SAVE**.


Result: In this example, when a study changes to the *Tech Start* status, Auto Billing creates a claim for that study.

See also:

- [Add a facility](#)
- [Add modalities](#)
- [Configure procedure codes](#)
- [User rights](#)
- [Create a user role](#)

Validate claims

You can validate claims to ensure that information is present in all required options.


1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**, and then select one or more claims.
3. On the toolbar, select **VALIDATE**.
4. If any options are invalid, the program displays them.

See also:

[Configure claim validation](#)


Add a claim to the follow-up queue

If you know that a claim will need further attention in the future, you can add it to the follow-up queue. To view the follow-up queue, in the upper left of the **CLAIMS** page, select the **FOLLOW-UP QUEUE** tab.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, right-click a claim and then select **Add Follow-up**.
4. In the **Add Follow-up** dialog, enter a follow-up date.
5. Optional. If the **Follow-Up User** list appears, select the person to whom to assign the follow-up.
6. Select **SAVE**.


Make quick changes to claims

You can make quick changes to claims without opening them for editing.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, right-click one (only) claim and then select one of the following.
 - Change Claim Status** – In the submenu, select a new claim status.
 - Change Billing Code** – In the submenu, select a new billing code.
 - Change Billing Class** – In the submenu, select a new billing class.
 - Change Billing Payer Type** – In the submenu, select a new payer type.


Split a claim


If a claim has more than one charge, you can split the claim by moving some of the charges to a new claim for the same patient.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, right-click a claim and select **Split Claim**.
4. In the **Create/Split** dialog, find a charge that you want to move to the new claim, and select its plus (+) sign.
5. Select **SAVE**.
The new claim is added to the **CLAIMS** page.

Submit a claim

You can submit one or more claims of the same billing method.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. On the search bar, in the **BILLING METHOD** column dropdown list, select a billing method (for example “Paper Claim”).

4. In the list of claims, select one or more claims, select **VALIDATE**, and then resolve any issues.
5. In the upper-right corner of the screen, select the billing method selection  button, select the same billing method that you selected previously (e.g. **Paper Claim**), and then select the button (e.g. select **PAPER CLAIM (B&W)**).
6. In the dialog do one of the following.
 - **Electronic claims** – In the EDI Claims dialog, select **DOWNLOAD**, and then upload the edi.txt file the clearinghouse.
 - **Other claims and invoices** - Download or print the invoice.


See also:

[Configure columns on the Studies and Claims screens](#)

Other billing-related tasks


View and edit the patient chart in Billing

You can open and edit the Exa PACS/RIS patient chart from within Billing.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**, and double-click a claim.
3. At the top of the screen, select the **Patient Chart** link.
Result: The Patient Information tab of the patient chart opens.
4. Optional. Edit patient information and select **SAVE PATIENT**.


View patient alerts in Billing

You can view patient alerts from the Studies screen. To view patient alerts from the Edit Study screen, see, "View patient alerts."

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies**, and then open a study.
3. At the top of the **Claim Creation** or **Edit** screen, select **Alerts**.


View and enter notes and reasons for study

You can view previously entered patient, study, schedule, and reason for study notes, and enter new ones.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Studies**.
3. Double-click a study or claim in the list
4. In the **Edit** screen, select **Notes**.
5. In the **Notes** dialog, select a tab (such as STUDY NOTES), and then do one of the following.
 - Select **ADD**, type the note, and then select **SAVE**.
 - To find an existing note, enter criteria in the search bar.
 - To edit an existing note, double-click it in the list.

View and download a patient document


You can download any patient documents that are available in Exa PACS/RIS.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, right-click a claim and then select **View Documents**.
4. Optional. In the **Patient Documents** dialog, narrow the list of documents by entering properties in the search bar.
5. Double-click a document in the list.
6. In the second **Patient Documents** dialog, in the right pane, select the link of the document to download.

Result: Exa Billing downloads the documents to the Windows Downloads folder.

Upload a new patient document


You can upload and attach a new document to the patient chart. You can upload files of the following formats: TXT, PDF, and JPG.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, right-click a claim and then select **View Documents**.
4. In the **Patient Documents** dialog, select **UPLOAD**.

5. In the second **Patient Document** dialog, enter the required metadata and then select **SELECT FILES**.
6. Browse for and select the file to upload, and then select **Open**.
Note: Exa Billing renames the file with a UID, and displays its icon in the right pane.
7. Select **SAVE**.


Create a billing report

You can create various types of reports based on configurable criteria, and then export them in formats including PDF, XLS, CSV, and XML.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Report**, and then select a report type in the list. Enter criteria in the options provided, and then do one of the following.
 - To preview the report, select **VIEW**.
 - To export the report, select the button corresponding to the file format.

View approved reports associated with claims

You can view all available reports associated with a claim.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, right-click a claim and select **View Reports**.
4. In the **Approved Reports** dialog, double-click a report to open it.

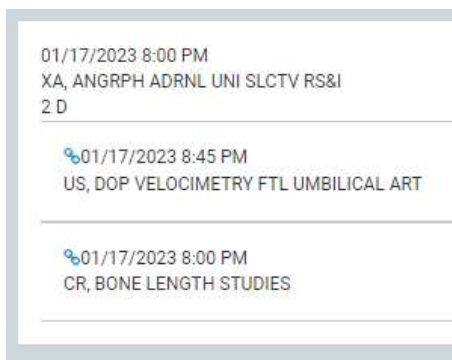
See also:

[View documents and reports in the multi-panel](#)

View documents and reports in the multi-panel

When opening claims or studies in Billing you can open documents and reports in the multi-panel.

1. Open a claim or study, and select **DOCUMENTS AND REPORTS**.
Result: The **Priors** panel of the multi-panel appears.
2. In the left pane, select a document or report to view.



If linked prior reports are included, the main report appears at the top of the left pane with its linked reports indented below.

Create and deliver a patient statement


If patients are in facilities such as nursing homes or hospice, and you send bills to their guarantor or a third party payer, you can change the mailing address when printing the patient statement.

1. On the burger  menu, select **BILLING**.

2. On the top navigation bar, select **Report**, and then select **Patient Statement** in the list.
3. Select criteria for the report.
Note: In the US, some information such as the address is excluded from the patient statement if the patient is a minor.
4. In the **Statement Mode** button shortcut menu, select **select**.
5. In the **Mail To** button shortcut menu, select a recipient.
6. Click a format button to generate the report (**PDF**, **EXCEL**, **CSV**, or **XML**).


View the patient claim log

You can view a log of patient claim activity.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. In the list of claims, right-click a claim and select **Patient Claim Log**.

Send claims to collections


You can prepare a report to review all claims that are in "collections review" status. You can generate this report for the collection agency, change the claim statuses to "claim in collections," and adjust off the claim balances.

1. the burger  menu, select **BILLING**.
2. On the **Report** menu, select **Collections**.
3. Select filtering criteria in the **Claim Date**, **Facilities**, and **Billing Provider** lists.
4. Optional. To send the report to the collections agency, select the **Send claims to collections** checkbox.
5. To generate the report, select a report format button (such as **PDF** or **EXCEL**).

Open an insurance provider's website from a claim

When browsing claims, you can open the website of a claim's insurance provider directly from a claim.


Prerequisite: Configure the URL of the website for the insurance provider (see [Add an insurance provider](#)).

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**, and then select **ALL CLAIMS**.
3. On the shortcut menu of a claim, select **Change Billing Payer Type**, hover over a payer type, and then select the URL.

Manage payments


Find and view payments

You can find and view existing payment information for reference or editing.

1. On the burger  menu, select **BILLING**.
 2. On the top navigation bar, select **Payments**.
 3. To filter the list of payments, in the search bar, do one or more of the following.
 - Type or select one or more criteria and then select Enter.
 - Select a column header to sort the list of claims.
 - In the upper-left part of the screen, select the Payment Status button and then select one or more payment status filters.
- Note:** For tips on searching, see [Search syntax](#).
4. Double-click a payment in the list to open it for viewing or editing.

Record a payment

You can record a payment based on an EOB or an invoice. “Recording” a payment enters the bulk payment in the system, but does not apply the payment to claims and charges. To apply recorded payments, see the “Apply payments” topics later in this section.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Payments**.
3. At the top of the list of payments, select **ADD**.
4. In the **PAYMENTS** screen, enter the payment details, and then select **SAVE**.
5. Optional. New buttons appear in the middle of the screen that you can use as follows.
 - To record a new payment, select **ADD**.
 - To print a record of the payment, select **PRINT**.
 - To delete the current payment, select **DELETE**.


See also:

[Apply payments against a list of unpaid claims](#)

[Apply payments against a customized list of claims](#)


Step through claims to add payments

You can step through claims and add payment information.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**, and open a claim.
3. At the bottom of the **PAYMENTS** sub-tab, select **NEW PAYMENT**.
4. Enter payment information, select **APPLY**
5. In the detail screen, enter payment details.
Optional: To attach documents, select **DOCUMENTS**.
6. Select **SAVE**, then close the details screen.
7. Select **PREV/NEXT** to step through claims and add payments.

Apply payments against a list of unpaid claims


You can apply payments to an automatically generated list of unpaid claims for the payer.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Payments**.
3. In the list of payments, open a payment.

4. In the bottom pane, select the **PENDING PAYMENTS** tab.
5. Optional. Sort or filter the list with search criteria.
6. In the list of payments, double-click the payment to apply.
7. In the dialog, edit payment information as needed and then select **PAY IN FULL**.
Result: Exa Billing applies payment to the line items in the list in order, until the payment balance is 0.
8. Select **SAVE**.


Apply payments against a customized list of claims

You can apply payments to a list of claims that you can customize first by patient, and then by other criteria.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Payments**.
3. In the list of payments, double-click a payment.
4. In the bottom pane, select the **PENDING PAYMENTS (BY PATIENT / CLAIM / INVOICE)** tab.
5. Use the search tools to find a patient, and then double-click a patient in the list.
6. In the dialog, edit payment information as needed and then select **PAY IN FULL**.
Result: Exa Billing applies payment to the line items in the list, in order, until the payment balance is 0.
7. Select **SAVE**.


Pay a claim in full

You can automatically apply a payment to adjust a claim to be paid in full.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Claims**.
3. On the shortcut menu of the claim to pay, select **Adjust to Paid in Full**.
4. In the **Adjust to Paid in Full** dialog, in the **Adjustment Codes** dropdown list, select an adjustment code.
5. Select **SAVE**.


Look up and edit applied payments

You can look up applied payments for reference, and edit them if necessary.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Payments**.
3. In the list of payments, double-click a payment.
4. In the bottom pane, select the **APPLIED PAYMENTS** tab.
5. Edit the payment information and then select **SAVE**.


Export the payments list

You can export the contents of the currently displayed payments list to a CSV or PDF file.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Payments**.
3. Filter the list of payments as needed.
4. Do one of the following.
 - To download a CSV file, select **EXPORT**.
Result: Exa Billing downloads the list to your Windows Downloads folder.
 - To download a PDF file, select **GENERATE PDF**, and then download the PDF from the preview window.


Exchange files with healthcare agencies

You can exchange files such as payment records with healthcare agencies if supported by their clearinghouse (or if the healthcare agency acts as its own clearinghouse).

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **EOB**.
3. Optional. To preview the file before importing it, select **PREVIEW EOB FILE**, browse for and select the file, and then select **Open**.
4. To receive a file, select **Download**.
5. To send a file, select **UPLOAD & PROCESS EOB FILE**, browse for and select the file, and then select **Open**.


Apply TOS payments

You can automatically apply TOS payments to claims having the same date. If the claim has more than one charge, the payment is evenly distributed among the charges.

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Payments**.
3. On the **Payments** screen, select the **Payment Status** button (ALL SELECTED) and then select **Unapplied**.
4. On the search bar, select:
 - PAYER TYPE = Patient
 - An accounting date range
5. Select **APPLY TOS PAYMENT**.

Write off a small balance

If the patient's total account balance falls below a specified amount, you can automatically write them off (adjust them to zero).

1. On the burger  menu, select **BILLING**.
2. On the top navigation bar, select **Payments**.
3. On the **Payments** screen, select **SMALL BALANCE ADJUSTMENT**.
4. In the **Small Balance Adjustment** dialog, type the total patient account balance at or below which Exa PACS/RIS should write off that balance, and then select **NEXT**.
5. Confirm the contents of the results list, and then select **COMPLETE**.

Mobile billing

If you purchased the necessary license, Exa PACS/RIS provides features that support mobile billing. To work with mobile billing you must first configure ordering facilities.

See also:

[Configure an ordering facility](#)

About mobile billing

Mobile billing means managing billing for Mobile RAD studies. It does not imply the use of a mobile device to perform billing tasks. Exa PACS/RIS provides separate functionality for mobile billing because the healthcare organizations involved are different, and because insurance companies in the US require claims for mobile services to be handled with different procedures and metadata.

Terminology

To explain mobile billing, we need to introduce the following terms.

Mobile radiology company

A company that dispatches technologists to a patient's location to perform an exam.

Ordering facility (herein, *OF*)

In mobile billing, a *facility* is typically a mobile radiology company, while an *ordering facility* is a facility that hires them. For example, a skilled nursing facility is an ordering facility that contracts with a mobile radiology company for mobile radiology services. Facilities use Exa PACS/RIS, while ordering facilities do not. The term *ordering facility* is not used outside the context of Exa PACS/RIS.

Ordering facility location or contact

A billable sub-division of an OF. For example, a skilled nursing facility may have multiple wings (locations), which may have multiple halls (locations), which may have multiple stations or fax lines (contacts).

Census

A billing type available to OFs in which the responsible payer and pay status may be unknown at initial billing time. The term *census* refers to a weekly report from OFs detailing the payment status of its residents, which is difficult to track because it can change over time.

Example of mobile billing

Consider the following example of a mobile billing workflow. In this example, the **OF** is a skilled nursing facility.

An OF needs an X-ray for one of its residents. The OF signs into **Ordering Facility Portal**, and orders the X-ray from **MRC** (the mobile radiology company with whom they have a contract). The order arrives at MRC in Exa PACS/RIS, and MRC uses **Mobile RAD** to dispatch a technologist to the skilled nursing facility to perform the X-ray. When the technologist changes the order status to Completed, an in-progress claim is created in the **Census** queue within Exa PACS/RIS. When the responsible payer and payment status of the claim is finalized, MRC completes the claim (or split claims) and sends them to the responsible payer or payers. Information and reports about the study and claims become available in the ordering facility portal to those with access.

Procedures

To configure and use mobile billing, refer to the following topics in this manual.


| Procedure | User Manual Topic |
|---|---|
| Sign in to the OF portal. | Sign in to the Exa platform |
| Configure OF types. | App settings |
| Configure an OF (including providers, reps, users, and technologists). | Configure an ordering facility |
| Configure an OF location or contact. | Add a location or contact to an ordering facility |
| Understand billing types. | What is a billing type? |
| Configure billing rules and charge types. | About billing rules "About procedure code charge types" in About procedure codes, appointment types, and appointment type procedures Add a billing rule |
| Link a user to an OF, manage access to scheduling in the OF portal, and manage access to studies. | Create a user |
| Filter the preorders tab for OF orders. | Select a quick filter of the pre orders tab |
| View OF contact information from the worklist. | Open a pop-up window for physicians and ordering facilities |
| Select an OF for an order or study. | Edit order information Edit basic patient demographics |
| Dispatch a mobile RAD study to an OF. | Create a new order for dispatch |
| Add an OF location to an appointment. | Enter appointment information |
| Automatically create claims for an OF. | Create claims automatically with Auto Billing |
| Mail a printed statement to an OF. | Step through claims to add payments |
| Use Census billing. | About the Census screen Create a claim in the Census screen |

About the Census screen

The Census screen shows a list of studies at ordering facility locations of type Census, and lets you create claims for them. Such ordering facility locations process studies whose payer status is unknown or subject to change, even up to the day of the study (for example, Medicare patients at skilled nursing facilities). When the billing method for a study is finalized, you can create a claim directly in the Census screen, which then moves to the Claims screen for further processing in the usual manner.



Create a claim in the Census screen

You can create claims directly in the Census screen.

1. On the burger  menu, select **BILLING**.
2. On the toolbar, select **Census**.
3. In the **Ordering Facility** list, select a facility.
4. Optional: In the **Ordering Facility Notes** box, type or edit notes, and then select **SAVE NOTES**.
5. Select a study in the list, assign the census type, and then select **CREATE CLAIM**.

Export the census queue

You can export the census queue to send your ordering facilities.


1. On the burger  menu, select **BILLING**.
2. On the toolbar, select **Census**.
3. In the **Ordering Facility** list, select a facility.
4. Select the export  button.
Result: The census queue appears in your Windows Downloads folder as an Excel file.

Work with reports

Create, view, and deliver reports

Create a report

You can create various types of reports based on configurable criteria, and then export them in formats including PDF, XLS, CSV, and XML.

1. On the burger  menu, select **REPORTS**.
2. On the top navigation bar, select **Report**, and then select a report type in the list.
3. Below the **Filter Fields** label, select criteria to define the content of the report.
4. Select **VIEW**, or select an output format (**PDF**, **EXCEL**, **CSV**, or **XML**).

See also:





[Create a billing report](#)

[Create a peer review report](#)

[Create and deliver a patient statement](#)

View your saved reports

You can view open and download reports that you previously saved.

1. On the burger  menu, select the arrow  next to **REPORTS**, and then select **MY REPORTS**.
2. Select a report in the list, and then:
 - Select  to download
 - Select  to open

Send reports to providers

You can configure Exa PACS/RIS to automatically send reports and images through email to specified provider locations/contacts and their provider groups.

Prerequisite: Add a referring physician or ordering physician to any studies whose reports you want to send (see [Edit study information](#)).

1. On the burger menu, select **SETUP** > [full caps menu] > **Providers & Resources** > **RESOURCE**.
2. In the list of resources, double-click a provider type resource.
3. On the **LOCATIONS/CONTACTS** sub-tab, double-click a location/contact in the list.
4. Double-click a location/contact in the list. In the **Contact Information** area, in the **Email** box, type the email address of the provider contact.
5. In the **Reports to Me** area, under **Contact Information**, enter the following settings. To send reports to other members of the provider location/contact's provider group, under **Reports to Group**, enter the same settings.

| Setting | Description |
|-------------------|--|
| Email Report Link | Select to send a link to the report in an email. |
| Postal Mail | Select to send a hard copy of the report to the mailing address entered in the Contact Information area. |
| Fax | Select to send a fax of the report to the fax number entered in the Contact Information area. |

| Setting | Description |
|------------------|--|
| Email Attachment | Select to send the report as an attachment to an email. |
| Auto-Print | Available when you select postal mail. Select a printer in the dropdown list to automatically print reports. |
| Office Fax | Select to send a fax of the report to the office fax number entered in the Contact Information area. |

- Optional: Under **Report Password**, type a password to require to open reports.
- Select **SAVE & CLOSE**.
Note: You can view your sent reports at: Burger menu > SETUP > General > REPORT QUEUE.
Records are processed and sent to the specified user or group based on the email service configuration.

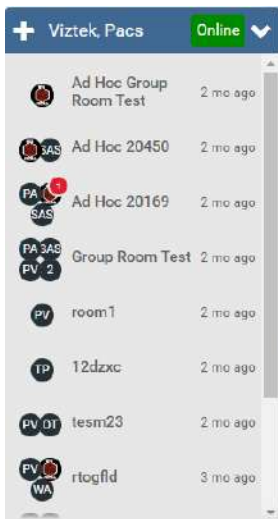
Work with Exa Chat

What is Exa Chat?

Exa Chat is a program within Exa PACS/RIS that provides secure *chat* (exchange of text messages) with other members of your institution. You can hold private chats (instant messaging), or group chats with individuals or departments. You must purchase a license to use Exa Chat.

What is the contact list?

The contact list is contained in the main Exa Chat window that appears in the lower left of the Exa PACS/RIS browser window, and lists chat rooms in which you participated. You can select any room to re-open it. When a user archives a room, it is removed from the contact list.



About group (multi-user) chat rooms


Group and *ad hoc* are both types of multiuser chat room. Group chat rooms are managed, and ad hoc chat rooms are not. If you start a private chat and then add a third member, the chat room becomes an ad hoc chat room. The following table summarizes other differences.

| Property | Group | Ad hoc |
|----------------------------------|---|--|
| Who can create the room? | The "manager" (user with Group Chats Management rights). | Any user with Personal Chat Allowed rights. |
| Who can/remove add members? | The manager. No special user rights are required to be added. | Any member can add anyone else with Personal Chat Allowed user rights. |
| Who can delete/archive the room? | The manager. | Only the last remaining member. |

Use Exa Chat

Start a new private chat


To start chatting with someone for the first time, you can create a private chat room. After creating a private chat room, it appears in the contact list for future use.

1. On the contact list, select the add  button.
2. In the **Add room** dialog, begin typing a contact name, and then select the name from the list. The private chat room window appears to the left of the contacts list.
3. In the box at the bottom of the chat room window, type a message and select **Enter**.

Join a group chat room


You can join a group chat room that was configured in Exa PACS/RIS.

Prerequisite: [Add a group chat room](#)



1. On the contact list, select the add  button.
2. In the **Add private room** dialog, start typing the name of the group room, and then select the name from the list. The group chat room window appears to the left of the contacts list.
3. In the box at the bottom of the chat room window, type a message and select **Enter**.

Start a new multi-user chat

To start a group chat, you create a multiuser chat room. After creating the room, it appears in the contact list for future use.

1. On the contact list, select the add  button.
2. In the **Add Room** dialog, select **CREATE ROOM**.
3. In the **Create new room** dialog, type a title for the room, and then select **CREATE NEW ROOM**.
4. The multiuser chat room window appears to the left of the contacts list.
5. In the box at the bottom of the chat room window, type a message and select **Enter**.
6. The message is sent to all members in the chat room.

Minimize or restore chat rooms


- To minimize a chat room, select its minimize  button.
- To minimize Exa Chat (all chat rooms and the contact list), select the minimize button on the contact list.
- To restore a single chat room or all chat rooms, select the maximize  button at the bottom of the browser window.

Open a previously used chat room

Each entry in the contact list corresponds to a chat room in which you participated. Select any room in the list to re-open it and re-initiate a chat.

Add a member to a chat room

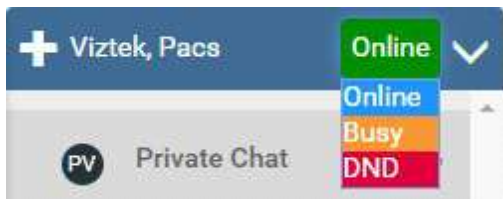
You can add a new member to an existing chat room. You can also add a group chat room as a “member” of another chat room.

1. On the header of a chat room, select the settings  button.
2. Select **Add users or Groups**.
3. In the **Add user** dialog, begin typing a contact name, or a group chat room name, and then select the name from the list.
4. Select **OK**.

Change your status

Your status indicates your availability to chat. You can set a status of Busy (available for emergencies) and DND (do not disturb, do not play sounds). Unless you assign a status manually, Exa Chat automatically assigns a status of Online (available) or Offline (unavailable).


1. On the header of the contact list, select the status button.



2. Select a status.

Add a chat room to your favorites

When you add a chat room to your favorites, it moves to the top of the contact list.

1. Open the chat room that you want to add.
2. In the chat room window header, select the Add to favorites  button.

Use an avatar for chat

An avatar is an image such as a photo that represents you in a chat room. To use an avatar in chat, follow the procedure in "Add an avatar" and the avatar will appear in your chat rooms automatically.

Copy from one message to another


You can copy all or part of a message into another message.

- Select all or some text in one message, select Ctrl+C, and then paste into another message.
- Drag a message from one chat window into the message box of another chat window.

Manage Exa Chat

Add user roles for Exa Chat

Administrators must add user roles for Exa Chat.


1. On the burger  menu, select **SETUP**.
1. Next to the burger button, on the all uppercase menu, select **User Management**.
2. On the **USER ROLES** tab, select **ADD**.
3. Type a name for the role (such as Chat), and a description, and then select **SAVE**.
4. On the **USER ROLES** tab, double-click the user role you just added.
5. Select one or more of the following checkboxes.
 - Personal Chat Allowed** – Create and join private and ad hoc chat rooms.
 - Group Chats Management** – Create and join private and multiuser chat rooms.
 - Chat** – Apply both of the previous rights.
6. Select **SAVE**.

See also:

[Manage users](#)


Rename a chat window

You can change the name of an existing chat room.

1. Select Settings  in the chat room that you want to rename.
2. Type the new title in the box, and then select **SAVE TITLE**.

Archive a chat

To save disk storage space, you can archive your chats. Archiving saves messages older than a pre-configured date to a CSV file, and then removes them from the system. Archiving only works if the system holds more than a pre-configured number of messages.

1. Select Settings  in the chat room that you want to archive.
2. Select **Archive the chat**.

Use Exa Links

What are Exa Links?


Exa Links are links to Exa PACS/RIS controls that you send to chat members. Recipients can select the Exa Links to open patient charts, studies in the Edit Study screen or viewer, approved reports, notes, and other assets.

Find and send an Exa Link

If you hover over a control in Exa PACS/RIS and its tooltip ends with "... - Share to Chat," it is an Exa Link.



The following table lists the controls that are available as Exa Links at the time of this writing. More will be added in future versions.

| Page | Controls | |
|----------|---|--|
| Worklist | Study toolbar: Viewer, Edit, Approved Reports |  |

To send an Exa Link, drag it onto the message box at the bottom of a chat room window, and then select **Enter**.

Send a document by using an Exa Link

In addition to the Exa Links on the worklist, you can send Exa Links to documents from the Patient Documents screen.

1. On a worklist shortcut menu, select **Attached Files**.
2. In the **Patient Document** dialog, double-click a document to open it.
3. Drag the **Share to Chat** button into a chat message.

Work with tools

Exa PACS/RIS includes a suite of tools that provide a variety of functionality. Some tools must be installed locally on the client computer (see [Install and configure tools](#)).

Use import tools


Import studies from CD

You can perform a “CD import.”




Ensure that the data to be imported, and the data after import are correct.

Prerequisite: [Install Opal tools](#).

1. On the burger  menu, select the arrow next to **TOOLS**, and then select **CD IMPORT**.
2. If the “Open Opal Import?” message appears, select the checkbox, and then select **Open Opal Import**.
3. In the **OpalImport** dialog, select **Select Files/Folders or DICOMDIR to Import**, and then browse for and select files to import.
4. Enter customization settings and then select **Import**.

Import studies to a specific AE (API mode)

You can import studies to a specific AE.

1. On the worklist, on the **PACS Actions**  menu, select **Import Images**.
Note: If the “Open Opal Import?” message appears, select the checkbox, and then select **Open Opal Import**.
2. In the **OpalImport** dialog, turn on API mode by typing 1q2w3e4r5t.
Note: You only need to perform this step once. API mode will remain on permanently.
3. Select the **Exa API transfer** option.
4. Select **Select Files/Folders or DICOMDIR to Import**, and then browse for and select files to import.
5. Enter customization settings and then select **Import**.

Work with Patient Portal

Patient Portal is a website that patients can use to view or modify information about their past and future exams, demographics, insurance, guarantors, and representatives, and to schedule appointments.

About creating a patient account

Before the patient can use Patient Portal, clinical staff must work with the patient to create an account. You can choose one of two workflows to create an account: initiated by clinical staff, or initiated by the patient.

Create a patient account

To create a new patient portal account:

As clinical staff


1. Provide the patient portal URL to the patient. You can contact the patient directly, or add the URL to the appointment confirmation screen or automated appointment reminders.
2. In the patient's chart, select **PORTAL ACCOUNT**.
3. Enter information as needed, and then select **CREATE**.
Result: Exa PACS/RIS sends an email to the patient with a link they can use to set their password.
3. Click **SAVE**.

As the patient

1. On the patient portal sign-in screen, select **NEW USER**.
2. In the **New User Registration** dialog, fill out the form, and then select **Save**.
3. Open the email from your healthcare facility, and then select the verification link to verify your email address.

Link the portal account to a patient chart

When a patient initiates creating their own Patient Portal account, the demographics they enter are sent to Exa PACS/RIS. You must reconcile that information to the patient's existing chart, or use it to create a new chart.

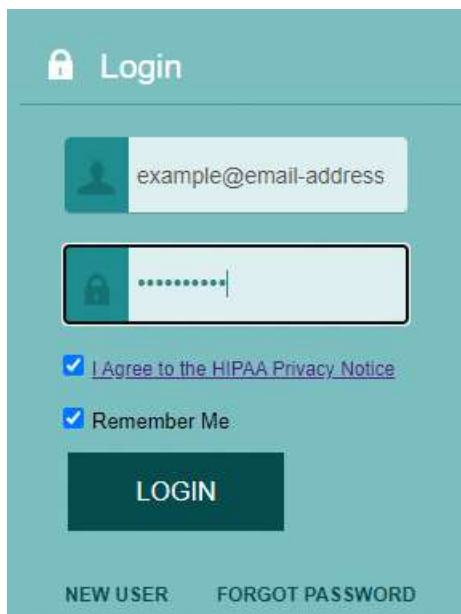
1. On the burger  menu, select **PORTAL REG USERS**.
2. On the **Portal Registered Users** screen, open a user of Verified status.
3. In the **Portal Registered Information** screen, in the **Patient Match** area, search for a matching patient. If no matching patients appear, select **CREATE NEW**, edit the patient's information as needed, and then select **CREATE PATIENT**.
4. Open the matching patient, and check the **Registration Information** pane on the right; if any information appears in yellow, decide whether you want to update the patient chart with the new information.
5. Do one of the following:
 - To update the patient chart and link the account, select **SAVE AND LINK**, and then select **UPDATE**.
 - To continue linking the account without updating the patient chart, select **SAVE AND LINK**, and then select **CONTINUE WITHOUT UPDATING**.
 - To reject the registration request altogether, select **REJECT**.

Use the patient portal

Only patients and authorized representatives can use the patient portal, but you can refer to these instructions to assist patients.

Sign in to the patient portal

1. Go to the URL given to you by your healthcare provider.



2. In the **Login** pane, in the first box, type your email address.
3. In the second box, type your password.
4. Select the **I Agree to the HIPAA Privacy Notice** link to open the notice, and then read it.
5. If you agree, select the **I Agree to the HIPAA Privacy Notice** checkbox.
6. Optional. To automatically fill in your email address whenever you go to the sign-in page, select the **Remember Me** checkbox.
7. Select **LOGIN**.

I forgot my password

If you forget your password, you can reset it from the sign-in page.

1. On the sign-in page, on the right pane, select **FORGOT PASSWORD**.
2. In the **Forgot Password** box, type your email address and select **SUBMIT**.
3. Open the email sent to the address you entered, and use the link to reset your password.

Go to the Home screen

- In the left pane, select **Home**.


Find a location

You can search for a healthcare facility near you on a map.

1. In the left pane, select **Our Locations**.
2. In the list of locations, select a location to show it on the map.


View appointments and appointment confirmations

You can view information about your past and future appointments, and view and print the appointment confirmation card.

1. On the home screen, select the **Future Appointments** or **Past Appointments** tab. Each appointment appears in a row.
2. To open the appointment confirmation card, on the left side of an appointment row, select the appointment card  button.
3. To print the appointment confirmation card, open the confirmation card, and then select **Print**.

Upload a document

You can send us documents such as scans of your insurance card, forms, and reports from prior exams by uploading them in the patient portal.

1. On the home screen, select the **Future Appointments** or **Past Appointments** tab.
2. Find the row containing the appointment that pertains to your document.
3. On the right side of the row, select the upload  button.
4. In screen that appears, enter any of the following that may be helpful to manage the document:
 - **Document Type** - Select the type of document to upload.
 - **Document Notes** - Type a description, or other notes, if needed.
 - **Created By** - Type the originator of the document (such as a doctor, or yourself).
 - **Import/Upload Date** - Type the current date.
5. Select **Upload**.



View your appointments in a calendar

You can open a calendar view of your appointments.

- On the home screen, select the Calendar  button.

Request an appointment

You can request an appointment for specific study on a specific date at a selected location. If you do not know this information, leave the options blank (this does not affect how quickly your appointment will be scheduled).

1. On the home screen, select the menu  button.
2. Select the Schedule  button.
3. On the **Appointments** tab, select **Add**.
4. Under **Add Information**, enter the following settings.

| Setting | Description |
|----------|--|
| Location | Select your first choice of healthcare facility for the appointment. |
| Modality | Select the type of imaging to receive from one of the following. |
| | AT |
| | BD Bone density |
| | BR |
| | BTO Breast tomography |
| | CR Computed radiography |
| | CT CT (computed tomography) |




| Setting | Description | |
|---------------------|---|------------------------------------|
| | DG | Diaphanography |
| | DX | Digital radiography |
| | MG | Mammogram |
| | MGK | |
| | MR | MRI (magnetic resonance imaging) |
| | NM | Nuclear medicine |
| | OT | Other |
| | PT | PET (positron emission tomography) |
| | RF | Radio fluoscopy |
| | RT | Record of treatment |
| | SC | Secondary capture |
| | SP | Stereo-photogrammetry |
| | TM | |
| | US | Ultrasound |
| | XA | X-ray angiography |
| Referred By | Select your first choice of date for the appointment. | |
| Requesting Date | Select your first choice of date for the appointment. | |
| Schedule Notes | Type any special instructions or notes to the healthcare provider. | |
| Appointment Type | The appointment type corresponding to the selected modality, if available. Filled in automatically. | |
| As Soon as Possible | If the appointment is urgent, select this checkbox. | |

5. Click **Save**.

Result: The appointment request is sent.



Update insurance information

If your insurance policy changes, you can update it.

1. On the home screen, select the menu  button.
2. Select the Insurance  button.
3. On the **Insurance** tab, find the policy you want to update, and on the right, select its edit  button.
4. Edit the information as needed, and then select **Save**.

Add an insurance policy



If you obtain new a insurance policy, you can add it.

1. On the home screen, select the menu  button.
2. Select the Insurance  button.

3. On the **Insurance** tab, select **Add**.
4. Enter all relevant information.
Note: If this is your only policy, in the **Level** list, select **Primary**. Otherwise, select **Secondary** for your second policy, or **Tertiary** for your third policy.
5. Select **Save**.



Add a guarantor

A guarantor is a person who accepts financial responsibility to pay the medical bill for the patient. To designate a guarantor:

1. On the home screen, select the menu  button.
2. Select the Guarantor  button.
3. On the **Guarantors** tab, select **Add**.
4. Enter information about the guarantor, and then select **Save**.
Note: Options with an asterisk (*) are required.



Update my profile

If your personal information changes, you can edit it.

1. On the home screen, select the menu  button.
2. Select the Edit My Profile  button.
3. On the **Credentials** tab, edit information as needed, and then select **Save**.




Reset my password

For security and protection of your personal health information, periodically reset your password.

1. On the home screen, select the menu  button.
2. Select the Edit My Profile  button.
3. On the **My Account** tab, select **Reset Password**.
4. Type your current and new password (twice), and then select **Save**.



Add an email address

To add a new email address to your account:

1. On the home screen, select the menu  button.
2. Select the Edit My Profile  button.
3. On the **My Account** tab, in the **Secondary Email** box, type an email address, and then select the plus  sign.
Result: An verification email is sent to the address you entered.
4. Use the link in the verification email to verify your new address.



View account activity

To see a history of activity on your account:

1. On the home screen, select the menu  button.
2. Select the Activity Log  button.
3. Optional. To search for a specific log entry, select **Search**, and then:
 - a. Select a search key (**Logged Date**, **Screen Name**, **Email Address**, or **Log Description**).
 - b. Type a value to search for (for example, 01/31/2021).
 - c. Select **Search**.


View authorized representatives

An authorized representative is a person you authorize to use your patient portal account. To view a list of your authorized representatives:

1. On the home screen, select the menu  button.
2. Select the Authorized Representative  button.

Sign out of the patient portal

When finished using the patient portal, sign out immediately.

- In the upper-right corner of the screen, select the power  button.

Work with Physician Portal

Create an order

About CDSM and AUC

The Protecting Access to Medicare Act (PAMA) of 2014 requires practitioners of advanced diagnostic imaging services such as CT, PET, NM, and MRI to consult a qualified *clinical decision support mechanism* (CDSM) before ordering exams for Medicare patients. CDSMs are online apps that use *appropriate use criteria* (AUC) to determine whether exams are clinically relevant (or, "appropriate"). Exa PACS/RIS offers access to the LogicNets CDSM app through the physician's portal.

Create an order with CDSM

When creating orders for advanced imaging (CT, MR, NM, or PT), physicians can use CDSM to determine relevance for Medicare requirements.

1. In **Physician's Portal**, in the left pane, select **New Appointment**.
2. Set up a patient:
 - For new patient, click **CREATE AND SCHEDULE**.
 - For existing patients, use the search tools to find and open a patient chart.
3. On the **Patient Information** screen, click the **Show More**, and then enter the following settings as applicable.

| Setting | Description |
|-----------------------|---|
| Facility | Select your facility. |
| Name | Type the name of the patient. |
| Address, Email, Phone | Type or select the address, email address, and phone numbers of the patient. |
| Ordering Facility | Type the ordering facility. |
| Ordering Physician | Type the name of the physician ordering the exam. |
| Modality | Select Computed Tomography , Magnetic Resonance , Nuclear Medicine , or Positron tomography . |
| Appointment Type | Select an appointment type available for the modality. |
| Requesting Date | Type the date on which you want to perform the exam. |
| Account No./Alt | Type the patient's account number, PID, MRN, or alternate account number (auto-filled for existing patients). |
| Place of Service | Select a place of service. |
| Transportation | Select the mode of transportation the patient uses to go to the exam. |
| Referral Number | For referrals, type a referral number. |
| Patient Condition | Select the patient's expected condition on exam day. |
| Patient Location | If the patient is hospitalized, select the department. |
| Patient Room No. | If the patient is hospitalized, type the patient's room number. |

| Setting | Description |
|------------------|--|
| Diagnostic Codes | Type in the box to dynamically search for a diagnostic code, and then select a code that matches the appointment type. You can add more than one code. |
| Reason | Type a reason for the exam. |
| Schedule Notes | Type notes for the scheduling staff. |

4. Select **ADD STUDY**.
5. Optional. Repeat the previous steps to add another study.
6. Select **CREATE ORDER**.
7. If the **AUC Requirement** message appears, if the patient has Medicare insurance, select **YES** (or select **NO** to skip CDSM).
8. On the **LogicNets Decision Engine** page, answer the questions to obtain a determination.
9. If the CDSM recommends one or more different CPT codes, follow the on-screen instructions to change the codes and match them with appointment types. Select **OK**.
10. On the **Order Summary** page, select to **PRINT** or **UPLOAD** the summary, and then select **CLOSE**.

Appendix

Reference

User reference

Search syntax

Various lists in Exa PACS/RIS have a search bar with column headers that accept search criteria. The following general rules apply when entering search criteria.

In most numeric boxes, you can search for any part of the number. For example:

In the account number box, type: 20
Exa PACS/RIS finds: 203, 1203, and 01203.

In a name box (such as patient name or payer name), you can type the full name in the format:

lastname, firstname
...but not...
firstname lastname.

In a name box, you can type the first or last name only. For example:

Type: Anderson
Exa PACS/RIS finds: Cooper, Anderson
...and...
Anderson, John.

In a name box you can type all or part of the first or last name, but using as many letters as possible improves accuracy. For example:

Type: Oswa
Exa PACS/RIS finds: Oswald, Trevor
...and...
Davis, Oswald

However, if you type: Os
Exa PACS/RIS finds only: Oswald, Trevor.

Keyboard shortcuts for the claim entry screen

When creating or editing claims, the following keyboard shortcuts are available.

| Target | Shortcut |
|--------------------------|-------------|
| Charges sub-tab | Alt+C |
| Claims sub-tab | Alt+Shift+C |
| Insurance sub-tab | Alt+I |
| Additional Info. sub-tab | Alt+A |
| Billing Summary sub-tab | Alt+B |
| Payments sub-tab | Alt+P |

| Target | Shortcut |
|---------------------------------------|-------------|
| Cursor moves to the payer name option | Alt+(+) |
| Previous claim | Alt+Shift+P |
| Next claim | Alt+Shift+N |
| Notes screen | Alt+N |
| Documents and Reports screen | Alt+D |
| Validate claim | Alt+V |
| Save All | Alt+S |
| Close without saving | Esc |

Keyboard shortcuts and commands for Exa Trans

When using Exa Trans, the following keyboard shortcuts are available.

| Command | Command Text | Shortcut |
|--------------------------------|--|---------------|
| Remove last dictated piece | undo that delete that scratch that | - |
| Next variable placeholder | next variable | Alt+] |
| Previous variable placeholder | previous variable | Alt+[|
| Capitalize previous word | capitalize that cap that | - |
| Remove word left of the cursor | remove left | Ctrl+Alt+Back |
| Start recording | | Ctrl+F1 |
| Toggle recording | | Ctrl+F3 |
| Stop recording | stop recording | Ctrl+F2 |

Merge fields

The following table describes the merge fields available in various parts of the program. Some merge fields may not be available in your installation of Exa PACS/RIS depending on added modules, country, and other factors.

1. **SO** = Study/Order; **IN** = Insurance; **PA** = Patient; **PR** = Provider; **ET** = Email Template; **NT** = Notification Templates, **RT** = Report Templates; **SF** = Study Forms; **CF** = Custom Forms; **TT** = Transcription Templates

| Merge Field | Formal Name | Scope ¹ |
|---------------------|-----------------------|--------------------|
| FamilyHealthHistory | Family Health History | SO, NT, SF, CF |
| FollowUps | Follow Ups | SO, NT, SF, CF |
| Immunizations | Immunizations | SO, NT, SF, CF |
| LabResults | Lab Results | SO, NT, SF, CF |

| Merge Field | Formal Name | Scope ¹ |
|----------------------------|-------------------------------|--------------------|
| Medications | Medications | SO, NT, SF, CF |
| Referrals | Referrals | SO, NT, SF, CF |
| PreLabResults | Pre Lab Results | SO, NT, SF, CF |
| Problems | Problems | SO, NT, SF, CF |
| VitalSigns | Vital Signs | SO, NT, SF, CF |
| Age | Age | PA, ET, NT, SF, CF |
| AgeatDOS | Age at DOS | PA, ET, NT, SF, CF |
| Address1 | Address 1 | PA, ET, NT, SF, CF |
| Address2 | Address 2 | PA, ET, NT, SF, CF |
| City | City | PA, ET, NT, SF, CF |
| State | State | PA, ET, NT, SF, CF |
| ZipCode | Zip Code | PA, ET, NT, SF, CF |
| DOB | DOB | PA, ET, NT, SF, CF |
| FirstName | First Name | PA, ET, NT, SF, CF |
| Fullname | Full Name | PA, ET, NT, SF, CF |
| Gender | Gender | PA, ET, NT, SF, CF |
| Race | Race | PA, ET, NT, SF, CF |
| Ethnicity | Ethnicity | PA, ET, NT, SF, CF |
| HomePhone | Home Phone | PA, ET, NT, SF, CF |
| MobilePhone | Mobile Phone | PA, ET, NT, SF, CF |
| WorkPhone | Work Phone | PA, ET, NT, SF, CF |
| Lastname | Last Name | PA, ET, NT, SF, CF |
| Middlename | Middle Name | PA, ET, NT, SF, CF |
| mrn | MRN | PA, ET, NT, SF, CF |
| uli | ULI | PA, ET, NT, SF, CF |
| ssn | SSN | PA, ET, NT, SF, CF |
| Suffix | Suffix | PA, ET, NT, SF, CF |
| Weight | Weight | PA, ET, NT, SF, CF |
| Height | Heigh | PA, ET, NT, SF, CF |
| Employer | Employer | PA, ET, NT, SF, CF |
| PreferredLanguage | Preferred Language | PA, ET, NT, SF, CF |
| Username | | PA, ET, NT, |
| Password | | PA, ET, NT, |
| ApprovingPhysicianAddress1 | Approving Physician Address 1 | PR, ET, NT, SF, CF |
| ApprovingPhysicianAddress2 | Approving Physician Address 2 | PR, ET, NT, SF, CF |

| Merge Field | Formal Name | Scope ¹ |
|------------------------------|---------------------------------|--------------------|
| ApprovingPhysicianCity | Approving Physician City | PR, ET, NT, SF, CF |
| ApprovingPhysicianFirstName | Approving Physician First Name | PR, ET, NT, SF, CF |
| ApprovingPhysicianFullName | Approving Physician Full Name | PR, ET, NT, SF, CF |
| ApprovingPhysicianLastName | Approving Physician Last Name | PR, ET, NT, SF, CF |
| ApprovingPhysicianMiddleName | Approving Physician Middle Name | PR, ET, NT, SF, CF |
| ApprovingPhysicianState | Approving Physician State | PR, ET, NT, SF, CF |
| ApprovingPhysicianSuffix | Approving Physician Suffix | PR, ET, NT, SF, CF |
| CCProv1Addr1 | CC Provider 1 Address 1 | PR, ET, NT, SF, CF |
| CCProv1Addr2 | CC Provider 1 Address 2 | PR, ET, NT, SF, CF |
| CCProv1City | CC Provider 1 City | PR, ET, NT, SF, CF |
| CCProv1Name | CC Provider 1 Name | PR, ET, NT, SF, CF |
| CCProv1State | CC Provider 1 State | PR, ET, NT, SF, CF |
| CCProv1Zip | CC Provider 1 Zip | PR, ET, NT, SF, CF |
| CCProv1Alerts | CC Provider 1 Alerts | PR, ET, NT, SF, CF |
| CCProv2Addr1 | CC Provider 2 Address 1 | PR, ET, NT, SF, CF |
| CCProv2Addr2 | CC Provider 2 Address 2 | PR, ET, NT, SF, CF |
| CCProv2City | CC Provider 2 City | PR, ET, NT, SF, CF |
| CCProv2Name | CC Provider 2 Name | PR, ET, NT, SF, CF |
| CCProv2State | CC Provider 2 State | PR, ET, NT, SF, CF |
| CCProv2Zip | CC Provider 2 Zip | PR, ET, NT, SF, CF |
| CCProv2Alerts | CC Provider 2 Alerts | PR, ET, NT, SF, CF |
| CCProv3Addr1 | CC Provider 3 Address 1 | PR, ET, NT, SF, CF |
| CCProv3Addr2 | CC Provider 3 Address 2 | PR, ET, NT, SF, CF |
| CCProv3City | CC Provider 3 City | PR, ET, NT, SF, CF |
| CCProv3Name | CC Provider 3 Name | PR, ET, NT, SF, CF |
| CCProv3State | CC Provider 3 State | PR, ET, NT, SF, CF |
| CCProv3Zip | CC Provider 3 Zip | PR, ET, NT, SF, CF |
| CCProv3Alerts | CC Provider 3 Alerts | PR, ET, NT, SF, CF |
| CCProv4Addr1 | CC Provider 4 Address 1 | PR, ET, NT, SF, CF |
| CCProv4Addr2 | CC Provider 4 Address 2 | PR, ET, NT, SF, CF |
| CCProv4City | CC Provider 4 City | PR, ET, NT, SF, CF |
| CCProv4Name | CC Provider 4 Name | PR, ET, NT, SF, CF |
| CCProv4State | CC Provider 4 State | PR, ET, NT, SF, CF |
| CCProv4Zip | CC Provider 4 Zip | PR, ET, NT, SF, CF |
| CCProv4Alerts | CC Provider 4 Alerts | PR, ET, NT, SF, CF |

| Merge Field | Formal Name | Scope ¹ |
|----------------------------|---|--------------------|
| CCProv5Addr1 | CC Provider 5 Address 1 | PR, ET, NT, SF, CF |
| CCProv5Addr2 | CC Provider 5 Address 2 | PR, ET, NT, SF, CF |
| CCProv5City | CC Provider 5 City | PR, ET, NT, SF, CF |
| CCProv5Name | CC Provider 5 Name | PR, ET, NT, SF, CF |
| CCProv5State | CC Provider 5 State | PR, ET, NT, SF, CF |
| CCProv5Zip | CC Provider 5 Zip | PR, ET, NT, SF, CF |
| CCProv5Alerts | CC Provider 5 Alerts | PR, ET, NT, SF, CF |
| ProviderSignature | Provider Signature | PR, ET, NT, SF, CF |
| ReadingPhysicianAddress1 | Reading Physician Address 1 | PR, ET, NT, SF, CF |
| ReadingPhysicianAddress2 | Reading Physician Address 2 | PR, ET, NT, SF, CF |
| ReadingPhysicianCity | Reading Physician City | PR, ET, NT, SF, CF |
| ReadingPhysicianFirstName | Reading Physician First Name | PR, ET, NT, SF, CF |
| ReadingPhysicianFullName | Reading Physician Full Nae | PR, ET, NT, SF, CF |
| ReadingPhysicianLastName | Reading Physician Last Name | PR, ET, NT, SF, CF |
| ReadingPhysicianMiddleName | Reading Physician Middle Name | PR, ET, NT, SF, CF |
| ReadingPhysicianState | Reading Physician State | PR, ET, NT, SF, CF |
| ReadingPhysicianSuffix | Reading Physician Suffix | PR, ET, NT, SF, CF |
| Ref_PhyAddress1 | Referring Physician Address 1 | PR, ET, NT, SF, CF |
| Ref_PhyAddress2 | Referring Physician Address 2 | PR, ET, NT, SF, CF |
| Ref_PhyCity | Referring Physician City | PR, ET, NT, SF, CF |
| Ref_PhyFax | Referring Physician Fax | PR, ET, NT, SF, CF |
| Ref_PhyFirstName | Referring Physician First Name | PR, ET, NT, SF, CF |
| Ref_PhyFullname | Referring Physician Full Name | PR, ET, NT, SF, CF |
| Ref_PhyHomePhone | Referring Physiscan Home Phone | PR, ET, NT, SF, CF |
| Ref_PhyLastName | Referring Physician Last Name | PR, ET, NT, SF, CF |
| Ref_PhyMiddleInitial | Referring Physician Middle Initial | PR, ET, NT, SF, CF |
| Ref_PhyNameOrderFMLS | Referring Physician Name Order First Middle Last Suffix | PR, ET, NT, SF, CF |
| Ref_PhyState | Referring Physician State | PR, ET, NT, SF, CF |
| Ref_PhySuffix | Referring Physician Suffix | PR, ET, NT, SF, CF |
| Ref_PhyZip | Referring Physician zip | PR, ET, NT, SF, CF |
| Ref_PhyMobileNo | Referring pPhysician Mobile Number | PR, ET, NT, SF, CF |
| Ref_PhyOfficeNo | Referring Physician Office Number | PR, ET, NT, SF, CF |
| Ref_PhyAlerts | Referring Physician Alerts | PR, ET, NT, SF, CF |

| Merge Field | Formal Name | Scope ¹ |
|-------------------------------|----------------------------------|------------------------|
| Report Link | Report Link | PR, ET, NT, SF, CF |
| SignatureText | Signature Text | PR, ET, NT, SF, CF |
| PreApprovedSignatureText | PreApproved Signature Text | PR, ET, NT, SF, CF |
| preApprovedProviderSignature | PreApproved Provider Signature | PR, ET, NT, SF, CF |
| RadiologistFullName | Radiologist Full Name | PR, ET, NT, SF, CF |
| TechnologistFullName | Technologist Full Name | PR, ET, NT, SF, CF |
| SignatureBlockText | Signature Block Text | PR, ET, NT, SF, CF |
| preApprovedSignatureBlockText | PreApproved Signature Block Text | PR, ET, NT, SF, CF |
| AttorneyFirstName | Attorney First Name | PR, ET, NT, SF, CF |
| AttorneyFullName | Attorney Full Name | PR, ET, NT, SF, CF |
| AttorneyLastName | Attorney Last Name | PR, ET, NT, SF, CF |
| AttorneyMiddleName | Attorney Middle Name | PR, ET, NT, SF, CF |
| AttorneySuffix | Attorney Suffix | PR, ET, NT, SF, CF |
| AttorneyAddress1 | Attorney Address 1 | PR, ET, NT, SF, CF |
| AttorneyAddress2 | Attorney Address 2 | PR, ET, NT, SF, CF |
| AttorneyCity | Attorney City | PR, ET, NT, SF, CF |
| AttorneyState | Attorney State | PR, ET, NT, SF, CF |
| AttorneyZip | Attorney Zip | PR, ET, NT, SF, CF |
| AttorneyPhoneNo | Attorney Phone Number | PR, ET, NT, SF, CF |
| AttorneyEmail | Attorney Email | PR, ET, NT, SF, CF |
| AttorneyFaxNo | Attorney Fax Number | PR, ET, NT, SF, CF |
| AppointmentTypeCode | Appointment Type Code3 | SO, RT, ET, NT, SF, CF |
| AppointmentTypeDescription | Appointment Type Description | SO, RT, ET, NT, SF, CF |
| ExpectedArrivalTime | Expected Arrival Time | SO, RT, ET, NT, SF, CF |
| AccessionNo | Accession Number | SO, RT, ET, NT, SF, CF |
| ApprovedDate | Approved Date | SO, RT, ET, NT, SF, CF |
| PreApprovedDate | PreApproved Date | SO, RT, ET, NT, SF, CF |
| TranscribedDate | Transcribed Date | SO, RT, ET, NT, SF, CF |
| BodyPart | Body Part | SO, RT, ET, NT, SF, CF |
| Department | Department | SO, RT, ET, NT, SF, CF |
| DictationDate | Dictation Date | SO, RT, ET, NT, SF, CF |
| ICDCode | ICD Code | SO, RT, ET, NT, SF, CF |
| ICDDescripton | ICD Description | SO, RT, ET, NT, SF, CF |
| StudyICDCode | Study ICD Code | SO, RT, ET, NT, SF, CF |
| StudyICDDescription | Study ICD Description | SO, RT, ET, NT, SF, CF |

| Merge Field | Formal Name | Scope ¹ |
|-----------------------|-------------------------|------------------------|
| Institution | Institution | SO, RT, ET, NT, SF, CF |
| Modality | Modality | SO, RT, ET, NT, SF, CF |
| ModalityRoom | Modality Room | SO, RT, ET, NT, SF, CF |
| OrderedBy | Ordered By | SO, ET, NT, SF, CF |
| OrderingFacility | Ordering Facility | SO, ET, NT, SF, CF |
| Orientation | Orientation | SO, ET, NT, SF, CF |
| PatientLocation | Patient Location | SO, ET, NT, SF, CF |
| PlaceOfService | Place of Service | SO, ET, NT, SF, CF |
| Priority | Priority | SO, ET, NT, SF, CF |
| ProcedureCode | Procedure Code | SO, ET, NT, SF, CF |
| ProcedureCodes | Procedure Codes | SO, ET, NT, SF, CF |
| ProcedureCodestabular | Procedure Codes Tabular | SO, ET, NT, SF, CF |
| ProcedureName | Procedure Name | SO, ET, NT, SF, CF |
| ProcedureNames | Procedure Names | SO, ET, NT, SF, CF |
| ProcedureNamesTabular | Procedure Names Tabular | SO, ET, NT, SF, CF |
| ReasonForStudy | Reason for Study | SO, ET, NT, SF, CF |
| RequestingDate | Requesting Date | SO, ET, NT, SF, CF |
| RoomNo | Room Number | SO, ET, NT, SF, CF |
| STAT | STAT | SO, ET, NT, SF, CF |
| StudyDate | Study Date | SO, ET, NT, SF, CF |
| StudyDescription | Study Description | SO, ET, NT, SF, CF |
| StudyFlag | Study Flag | SO, ET, NT, SF, CF |
| StudyReceivedDate | Study Received Date | SO, ET, NT, SF, CF |
| TAT | TAT | SO, ET, NT, SF, CF |
| TranscribingUser | Transcribing User | SO, ET, NT, SF, CF |
| VehicleName | Vehicle Name | SO, ET, NT, SF, CF |
| studyUID | Study UID | SO, ET, NT, SF, CF |
| StudyFormsignature | Study Form Signature | SO, ET, NT, SF, CF |
| CustomFormSignature | Custom Form Signature | SO, ET, NT, SF, CF |
| ExamPrepInstructions | Exam Prep Instructions | SO, ET, NT, SF, CF |
| CPTCode | CPT Code | SO, ET, NT, SF, CF |
| CPTName | CPT Name | SO, ET, NT, SF, CF |
| visit_no | Visit Number | SO, ET, NT, SF, CF |
| CPTCodes | CPT Codes | SO, ET, NT, SF, CF |
| CPTNames | CPT Names | SO, ET, NT, SF, CF |
| CPTCodesTabular | CPT Codes Tabular | SO, ET, NT, SF, CF |

| Merge Field | Formal Name | Scope ¹ |
|---------------------|-------------------------|--------------------|
| CPTNamesTabular | CPT Names Tabular | SO, ET, NT, SF, CF |
| DateofInjury | Date of Injury | SO, ET, NT, SF, CF |
| Allergies | Allergies | ET, NT, SF, CF |
| CompanyName | Company Name | ET, NT, SF, CF |
| CurrentDate | Current Date | ET, NT, SF, CF |
| CurrentTime | Current Time | ET, NT, SF, CF |
| DateAndTime | Date and Time | ET, NT, SF, CF |
| OfficeAddress1 | Office Address 1 | ET, NT, SF, CF |
| OfficeAddress2 | Office Address 1 | ET, NT, SF, CF |
| OfficeCity | Office City | ET, NT, SF, CF |
| FacilityLogo | Facility Logo | ET, NT, SF, CF |
| FacilityContactNo | Facility Contact Number | ET, NT, SF, CF |
| OfficeName | Office Name | ET, NT, SF, CF |
| OfficeState | Office State | ET, NT, SF, CF |
| Zip | Zip | ET, NT, SF, CF |
| FormalName | Formal Name | ET, NT, SF, CF |
| PracticeType | Practive Type | ET, NT, SF, CF |
| PrimaryInsurance | Primary Insurance | IN, ET, NT, SF, CF |
| PrimaryAddress | Primary Address | IN, ET, NT, SF, CF |
| PrimaryCity | Primary City | IN, ET, NT, SF, CF |
| PrimaryState | Primary State | IN, ET, NT, SF, CF |
| PrimaryZipCode | Primary Zip Code | IN, ET, NT, SF, CF |
| PrimaryPhone | Primary Phone | IN, ET, NT, SF, CF |
| PrimaryFax | Primary Fax | IN, ET, NT, SF, CF |
| PrimarySubscriber | Primary Subscriber | IN, ET, NT, SF, CF |
| PrimaryDOB | Primary DOB | IN, ET, NT, SF, CF |
| PrimaryRelationship | Primary relationship | IN, ET, NT, SF, CF |
| PrimaryPolicyNo | Primary Policy Number | IN, ET, NT, SF, CF |
| PrimaryGroupNo | Primary Group number | IN, ET, NT, SF, CF |
| HealthNumber | Health Number | IN, ET, NT, CF |
| VersionCode | Version Code | IN, ET, NT, CF |
| SecondaryInsurance | Secondary Insurance | IN, ET, NT, SF, CF |
| SecondaryAddress | Secondary Address | IN, ET, NT, SF, CF |
| SecondaryCity | Secondary City | IN, ET, NT, SF, CF |
| SecondaryState | Secondary State | IN, ET, NT, SF, CF |
| SecondaryZipCode | Secondary Zip Code | IN, ET, NT, SF, CF |

| Merge Field | Formal Name | Scope ¹ |
|-----------------------|----------------------------------|----------------------------|
| SecondaryPhone | Secondary Phone | IN, ET, NT, SF, CF |
| SecondaryFax | Secondary Fax | IN, ET, NT, SF, CF |
| Secondariesubscriber | Secondary Subscriber | IN, ET, NT, SF, CF |
| SecondaryDOB | Secondary DOB | IN, ET, NT, SF, CF |
| SecondaryRelatoinship | Secondary Relationship | IN, ET, NT, SF, CF |
| secondaryPolicyNo | Secondary Policy Number | IN, ET, NT, SF, CF |
| SecondaryGroupNo | Secondary Group Number | IN, ET, NT, SF, CF |
| FacilityNotes | Facility Notes | NT, SF, RT |
| FacilityFax | Facility Fax Number | RT, SF, CF, ET, NT |
| FacilityEmail | Facility Email Address | RT, SF, CF, ET, NT |
| Ord_PhyAddress1 | Ordering Phys. Street Address1 | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyAddress2 | Ordering Phys. Street Address2 | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyCity | Ordering Phys. City | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyFirstName | Ordering Phys. First Name | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyFullName | Ordering Phys. Full Name | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyLastName | Ordering Phys. Last Name | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyMiddleName | Ordering Phys. Middle Name | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyState | Ordering Phys. State | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhySuffix | Ordering Phys. Suffix | RT, TT, SR, CF, ET, NT, CS |
| Ord_PhyZip | Ordering Phys. Postal Code | RT, TT, SR, CF, ET, NT, CS |
| Non-ProprietaryName | Non-Proprietary Name | RT, TT, SF, CF |
| AmountUsed | Amount Used | RT, TT, SF, CF |
| Route | Route | RT, TT, SF, CF |
| Supv_PhyAddress1 | Supervising phys. Street Adrs. 1 | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyAddress2 | Supervising phys. Street Adrs. 2 | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyCity | Supervising phys. City | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyFirstName | Supervising phys. First Name | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyFullName | Supervising phys. Full Name | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyLastName | Supervising phys. Last Name | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyMiddleName | Supervising phys. Middle Name | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyState | Supervising phys. State | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhySuffix | Supervising phys. Suffix | RT, TT, SF, CF, ET, NT, CS |
| Supv_PhyZip | Supervising phys. ZIP | RT, TT, SF, CF, ET, NT, CS |
| Canada only: | Health Card Number | RT, SF, CF, ET, NT |

User rights

The following table describes the rights that administrator can assign to a user role. All of these rights may not be available depending on your product and configuration.

Note: Shaded rows indicate that the right is not currently in use.

| Category | Right | Description |
|----------------|----------------------------|---|
| Billing/ Setup | Billing Codes | Allows creating and editing billing codes |
| | Billing Class | Allows creating and editing billing classes |
| | Claim Status | Allows creating and editing claim statuses |
| | CAS Group Code | Allows creating and editing CAS group codes |
| | Provider ID Code Qualifier | Allows mapping provider ID code qualifiers to billing providers |
| | Payment Reason | Allows editing payment reasons such as co-pay, deductible, and payment plan |
| | CAS Reason Code | Allows creating and editing CAS reason codes |
| | Status Color Code | Allows adding and editing colors for payment, claim, and billed statuses |
| | Supporting Text Templates | Allows mapping of preconfigured supporting text to specific service codes. |
| | Insurance EDI Mapping | Allows insurance mapping, such as billing method and clearinghouse |
| | Adjustment Codes | Allows adding and editing adjustment codes |
| | Billing Provider | Allows adding and editing billing providers |
| | Billing Messages | Allows editing billing messages that print on statements |
| | Billing Validation | Allows selecting the data that are validated during claim validation |
| | Printer Templates | Allows editing some settings in printer templates such as page margins |
| | EDI Request Templates | Allows creating and editing EDI request templates. |
| | Clearing House | Allows entering clearinghouse information |
| | Autobilling | Allows creating auto-billing profiles for automatic generation of claims |
| | CollectionsProcess | Allows configuring the automatic claim collections process |
| | Delay Reasons | Allows adding, editing, and deleting reasons for delayed payment |
| Billing | Claims | Allows working with claims |

| Category | Right | Description |
|----------|----------------------------|--|
| | Edit Claim | Allows opening the edit claim screen |
| | Claim Inquiry | Allows access to patient claim information |
| | All Insurances | All insurances |
| | Coordination of Benefits | Allows coordinating benefits |
| | Explanation of Benefits | Allows access to billing ERA |
| | ERA Inbox | Allows opening the ERA inbox |
| | EOB Claims Process | Allows opening the EOB tab, and uploading and processing electronic payment files |
| | File Insurance | Allows managing billing claims |
| | Patient Claim | Allows viewing a patient's claim history within Billing, and makes available the Inquiry buttons on the Patient Information tab in the patient chart and Edit Study screen |
| | Patient Report | Allows opening patient reports and documents within Billing |
| | Payments | Allows viewing and processing payments |
| | Apply Payments | Allows applying payments to claims |
| | Refund | Allows processing refunds |
| | Back to Ready to Validate | Allows changing claim status to Ready to Validate |
| | Claim Validate | Allows validating claims |
| | Create/Split Claim | Allows splitting a claim with more than one charge |
| | Delete Payment | Allows deleting payment records |
| | Delete Claim | Allows deleting claims |
| | File Management | Allows opening the file management screen in Canadian versions |
| | Edit Claim Status | Allows manually changing claim statuses |
| | Invoice Activity Statement | Allows viewing and printing the activity statement |
| | Query Claim | Allows querying of claims. |
| | Adjust to Paid in Full | Adds a shortcut menu command to pay a claim in full. |
| | Census | Allows viewing the Census screen. |

| Category | Right | Description |
|------------------------------------|---------------------------------|---|
| Billing/ Report | | All rights in this category allow creating the corresponding report. |
| | Aged AR Summary | |
| | Aged AR Detail | |
| | Charges | |
| | Claim Activity | |
| | Claim Transaction | |
| | Collections | |
| | Credit Balance Encounters | |
| | Diagnosis Count | |
| | Modality Summary | |
| | Monthly Recap | |
| | Patient Statement | |
| | Payer Mix | |
| | Payment | |
| | Claim Inquiry | |
| | Patients By Insurance | |
| | Payments by Insurance Company | |
| | Procedure Analysis by Insurance | |
| | Procedure Count | |
| | Reading Provider Fees | |
| | Referring Provider Count | |
| Referring Provider Summary | | |
| Transaction Summary | | |
| Patient Activity Statement | | |
| Payments Realization Rate Analysis | | |
| | | |
| | Send claims to collections | Allows using automatic collections to change claim statuses to "Claim in Collection," and make other changes. |
| Billing/Log | Billing User Log | Allows viewing the billing user log |
| | Billing Audit Log | Allows viewing the billing audit log |

| Category | Right | Description |
|-----------------------|------------------------------|--|
| Chat | Personal Chat Allowed | Allows using Exa Chat to send and receive messages with individual users (private chat) |
| | Group Chats Management | Allows creating and managing group chat rooms |
| Dashboard | Dashboard | Allows opening the dashboard |
| Dictation | Approve | Allows approving a dictated study report |
| | Approve (Addendum) | Allows approving an addendum (Edit or Addition) on a dictated study report, and changing a study's status from Approved to Approved-Coded. |
| | Dictation | Allows creating a dictated addendum (Edit or Addition) on an approved study report |
| | Dictation (Addendum) | Allows creating a dictated report |
| | Dictation (Delete) | Allows deleting a dictated report |
| | Submit For Review | Allows submitting an addendum for review on a dictated report |
| | Submit For Review (Addendum) | Allows submitting a dictated report for review |
| | Transcription (Addendum) | Allows creating an addendum by using Web Trans |
| | Link Reports | Allows linking reports (and studies) |
| | Unlink Reports | Allows unlinking reports (and studies) |
| Dispatching Dashboard | Dispatching Dashboard | Allows users of Mobile RAD to open the dispatching dashboard |
| General | AE Scripts | Allows managing AE scripts to receive, send, or print studies |
| | API Users | Allows adding and editing API users and rights |
| | Application Entities | Allows configuring application entities (AE). |
| | Assign Study to Users | Allows assigning studies to specific users from the worklist |
| | Company | Allows editing general settings including those related to: company contact and billing, apps, MRN, AE filters, LDAP, Rcopia, and HL7 |
| | File Stores | Allows selecting folders to store various data (mainly images) on the server |
| | Notification | Allows adding notifications that appear on the dashboard |
| | Tasks | Allows entering tasks that appear on the My Tasks gadget of the dashboard |
| HL7 | HL7 Global Config | Allows viewing global HL7 configurations |
| | HL7 Queue | Allows viewing the HL7 Outbound (Sender) log |

| Category | Right | Description |
|--------------------------|--|--|
| | HL7 Receiver Log | Allows viewing the HL7 Inbound (Receiver) log |
| Home | Allow Reset Approved studies | Allows resetting approved studies to Scheduled status |
| | Allow Reset of Canceled and No Show Studies | Allows resetting studies from Canceled or No Show status to Scheduled status |
| | Appointment Confirmation | Allows viewing the Appointment Confirmation screen |
| | Can Edit Public Filter | Allows editing public filters |
| | Can Edit Public Template | Allows editing public templates |
| | Cancel Reasons | Allows canceling appointments |
| | CD Burn | Allows burning DICOM images to a CD or external device |
| | DICOM View | Allows switching between DICOM preview or priors on the worklist |
| | DICOM Viewer | Allows opening images on the Exa PACS/RIS viewer |
| | External App Icon | Allows opening third party applications from the worklist |
| | Image Preview | Allows previewing images on the worklist |
| | Import Images | Allows importing images by using the PACS Actions menu |
| | Import Images from Portal | Allows importing images from the provider or attorney portal into Exa PACS/RIS |
| | Link DICOM Study | Allows linking a DICOM study to another study |
| | Marketing Rep Dashboard | Allows opening the Marketing Representative dashboard |
| | Merge Study | Allows merging and splitting DICOM studies and RIS orders |
| | Technologist | Allows associating a technologist to an order |
| | Opal Viewer | Allows viewing studies with the Exa PACS/RIS viewer |
| | Order additional | Allows opening the Additional Information tab within the Edit Study screen |
| | Order ICD | Allows adding ICD codes to an order |
| Order Referring Provider | Allows opening the Referring Provider tab within the Edit Study screen | |
| Order Studies | Allows opening the Exam Information tab within the Edit Study screen | |
| QC Delete | Allows deleting DICOM studies within the QC tab | |

| Category | Right | Description |
|----------|--------------------|--|
| | QC Edit | Allows editing some information in a DICOM study within the QC tab |
| | QC Move to Studies | Allows manually moving a DICOM study from the QC tab to the All Studies tab |
| | QC Reconciliation | Allows manually matching or reconciling a DICOM study to a RIS order |
| | Worklist Menu | Allows opening the worklist shortcut menu |
| | Send Fax | Allows sending approved reports and study forms by fax |
| | Send Studies | Allows sending a DICOM study to another AE from the worklist |
| | Show Priors | Allows viewing a patients' priors in a separate study filter on the worklist |
| | Studies | Allows accessing Exa PACS/RIS |
| | Study Delete | Allows deleting studies from a patient chart |
| | Study Purge | Allows permanently deleting a study |
| | Study Edit | Allows opening the Edit Study screen |
| | Study Forms | Allows opening the Study Forms tab within the Edit Study screen |
| | Change Status | Allows changing the status of a study |
| Log | API Log | Allows viewing the API log, which tracks API activity |
| | Audit Log | Allows viewing the Audit log, which tracks system-wide activity |
| | Rcopia Log | Allows viewing the Rcopia log, which shows Rcopia activity |
| | Eligibility Log | Allows viewing the Eligibility log |
| | User Log | Allows viewing the User log, which tracks system-wide user activity |

| Category | Right | Description |
|--------------------------|---|---|
| Patient | Activity Log | Allows viewing the Activity log within the patient chart and Edit Study screen |
| | Advanced Search | Allows expanded searching of patients by age, allergies, lab results, problems, sex, medications, vital signs, smoking status, and race/ethnicity |
| | Allergies | Allows viewing the Allergies tab in the Edit Study screen, and editing patient allergies |
| | Allergies (Read only) | Allows viewing the Allergies tab in the Edit Study screen (only). |
| | Break the Glass | Allows use of the Break the Glass function to access confidential records. |
| | Eligibility | Allows using third-party services to request confirmation of insurance eligibility |
| | Eligibility (Read only) | Allows viewing eligibility requests/results if previously requested |
| | Clinical Summary Transmit | Allows creating, viewing, and transmitting the Clinical Visit Summary/CCD file |
| | Export CCD | Allows encrypting and downloading of patient charts for physician referrals |
| | Family Health History | Allows completing the Family Health History form for a patient's first-degree relatives |
| | Film Tracking | Allows check-out and tracking for 'hard' films from the library |
| | Immunization | Allows adding and editing patient immunization records |
| | Immunization (Read Only) | Allows viewing patient immunization records |
| | Lab Orders | Allows adding, submitting, editing, and deleting laboratory tests and results records |
| | Lab Orders (Read Only) | Allows viewing laboratory tests and results records |
| | Medications | Allows adding, editing, and deleting prescribed medications, supplements, and OTC products through Rcopia |
| | Medications (Read Only) | Allows viewing prescribed medications, supplements, and OTC products through Rcopia |
| | Merge Patients | Allows merging of patient charts |
| | Outside Referrals | Allows importing CCD/CCR files into the patient chart from the referring provider |
| | Patient Alerts | Allows selecting alerts or adding custom alerts and notes to a patient chart |
| Patient Arrival Worklist | Allows viewing the patient arrival worklist when patients use the kiosk to check in | |
| Patient Clinical Rules | Allows creating clinical support rules | |

| Category | Right | Description |
|----------|-----------------------------------|--|
| | Patient Documents | Allows uploading and scanning documents to a study or patient |
| | Patient Encounter | Allows viewing fees associated with CPT codes and associated fees or charges |
| | Patient Guarantor | Allows adding a guarantor to a patient's insurance |
| | Patient Information | Allows opening the Patient Information tab in the patient chart and Edit Study screen |
| | Patient Insurance | Allows opening the Insurance tab in the patient chart and Edit Study screen |
| | Patient Messages | Allows managing the list of messages sent from a patient send from the patient portal |
| | Patient Prescriptions | Allows submitting prescriptions to a pharmacy, formulary checking, and adding, editing, and deleting prescribed medications through Rcopia |
| | Patient Prescriptions (Read Only) | Allows viewing of prescribed medications through Rcopia |
| | Patient Search | Allows searching for patients from the Patient tab in the patient chart |
| | Patient Studies | Allows opening the Studies tab within the patient chart and Edit Study screen |
| | Patient Orders | Allows viewing the Orders tab within the patient chart |
| | Payment History | Allows opening the Payment History tab in the patient chart |
| | Pending Follow-ups | Allows viewing follow-up appointments |
| | Pending Referrals | Allows viewing referrals |
| | Problems | Allows editing in the Problems tab in the Edit Study screen (to add and edit diagnosis codes) |
| | Problems (Read Only) | Allows viewing the Problems tab in the Edit Study screen |
| | To Be Reviewed | Allows opening the To Be Reviewed tab in the patient chart. |
| | Transition of Care | Allows exporting a CCD file and sending it to a referring physician via email |
| | Vital Sign (read Only) | Allows viewing a patient's vital signs on the Edit Study screen |
| | Vital Signs | Allows adding and editing a patient's vital signs on the Edit Study screen |
| | Patient Claim Inquiry | Allows viewing patient claim information |
| | Patient Claim Inquiry (Read Only) | Allows viewing patient claim information |

| Category | Right | Description |
|------------------------------------|---------------------------------|---|
| | VIP | Allows designating patients as VIPs |
| Peer Review | Peer Review Allowance | Allows managing automatic peer review assignments |
| | Peer Review Manual Appointment | Allows manually assigning peer reviews from the worklist |
| | Peer Review Operational | Allows generating the peer review operational report |
| | Portal Reg Users | Portal Registered Users |
| Reports | | All rights in this category allow creating the corresponding report |
| | Cancellation Reason | |
| | My Reports | |
| | Completed Schedules | |
| | Date of Service Payment Summary | |
| | Export Completed Studies | |
| | Export Peer Review | |
| | Insurance Balance Aging | |
| | Marketing Rep Activities | |
| | Monthly/Daily Study Goals | |
| | Patients Worksheet | |
| | Referrals Variance | |
| | Referring Physician Study Count | |
| | Report Filter | |
| | Report Provider | |
| | Relative Value Units | |
| | Scheduler Activity | |
| | Studies Breakdown | |
| | Studies by Modality | |
| | Studies by Modality Room | |
| Modality Breakdown | | |
| Transcription Study Count | | |
| Turnaround Time (TAT) – Calculated | | |

| Category | Right | Description |
|----------|----------------------------------|---|
| | Fees by Facility and Modality | |
| | Fees by Radiologist and Modality | |
| | Unfinished Studies | |
| | Unsigned Orders | |
| | STAT Tracking | |
| | Insurance vs LOP | |
| | Marketing Report Export | |
| | Technologist Productivity | |
| | Audit Trail | |
| Schedule | Add Study | Allows creating new studies, such as in the Edit Study screen. |
| | Allow Double Booking | Allows double-booking an appointment if available for the facility |
| | Allow to edit Accession | Allows editing study accession numbers |
| | Approved Report | Allows viewing approved radiology reports |
| | Assign Vehicle | Allows assigning a vehicle to a study for Mobile RAD |
| | Available Slots | Allows using the Find/Available Slots screens |
| | Billing | Allows viewing information from the Edit Study screen |
| | Charge and Payments | Allows opening the Charges and Payments tab within the Edit Study screen |
| | TOS Payments | Allows opening the Payments area of the program |
| | Patient Payment History | Allows viewing patient payment history and printing payment receipts |
| | Chief Complaints | Allows adding and editing chief complaints in the patient chart |
| | Chief Complaints (Read Only) | Allows viewing chief complaints in the patient chart |
| | Clinical Overview | Allows opening the patients clinical overview |
| | DICOM Edit | Allows editing DICOM information within the QC and Exam Information tabs within the Edit Study screen |
| | Education Material | Allows opening the Educational Material tab in the Edit Study screen |
| | Follow Ups | Allows scheduling follow-up appointments in the Follow Up tab in the Edit Study screen |

| Category | Right | Description |
|----------|-----------------------------------|--|
| | Follow Ups (Read Only) | Allows viewing follow-up appointments on the Follow Up tab in the Edit Study screen |
| | Insurance Authorization | Allows adding and editing insurance authorizations for studies |
| | Medical History | Allows adding, editing, and updating patient medical histories |
| | Medical History (Read Only) | Allows viewing patient medical histories |
| | New Order | Allows creating new orders |
| | Notes | Allows entering study notes, patient notes, schedule notes, reasons for studies, and call log entries |
| | Notes (Read Only) | Allows viewing study notes, patient notes, schedule notes, reasons for studies, and call log entries |
| | Order Forms | Allows adding custom forms to orders from the Custom Forms tab in the Edit Study screen |
| | Order Forms (Read Only) | Allows viewing custom forms added to a study from the Custom Forms tab in the Edit Study screen |
| | Order Images | Allows ordering images or reports from the Studies tab in the patient chart |
| | Order Summary | Allow opening the Summary tab in the Edit Study screen |
| | Ordering Physician Search | Allows using the magnifying glass to search the Provider Setup screen and NPPES website for an ordering physician to add to an order |
| | Quick Block | Allows creating a quick block (schedule block) from the schedule book |
| | Patient Demographics | Allows editing information in the Patient Information tab in the patient chart and Edit Study screen |
| | Priority | Allows assigning priority to the study from the worklist and in the Additional Information tab within the Edit Study screen |
| | Recent Schedules | Allows scheduling/copying appointments in the Recent Schedules screen if available for the facility |
| | Recent Schedules (Read Only) | Allows viewing appointments in the Recent Schedules screen if available for the facility |
| | Reference Document | Allows assigning a reference document to an order and providing it to the patient |
| | Referrals | Allows entering information for referrals to another provider |
| | Schedule Book | Allows viewing the schedule book |
| | Schedule in Non-working Time Slot | Allows scheduling appointments in non-working timeslots from the schedule book |

| Category | Right | Description |
|----------|--------------------------|---|
| | Stat | Allows setting STAT levels for a study or order from the worklist |
| | Status Validation | Allows validating a study in the Validation screen when validation rules are set within the Study Status workflow |
| | Study CPT Update | Allows updating the CPT of a study |
| | Study Education Material | Allows opening the Educational Material tab in the Edit Study screen |
| | Teaching Study | Allows creating a DICOM teaching study from the worklist and within the viewer |
| | Transcription | Allows editing report transcriptions |
| | ExaTrans2 Multipanel | Allows using Exa Trans2 in the multipanel, and using the multipanel without Exa Trans2. |
| | Vehicle Assignments | Allows viewing the list of scheduled/dispatched vehicles in using Mobile RAD |
| Setup | Appointment Types | Allows adding, editing, and deleting appointment types. |
| | Cognitive Status | Allows adding, editing, and deleting cognitive statuses. |
| | CPT | Allows adding, editing, and deleting CPT codes |
| | Custom Forms | Allows adding, editing, and deleting custom forms, and attaching them to studies |
| | DB Totals | Allows using the DB Totals function |
| | DICOM Receiver Rule | Allows creating and managing DICOM receiver rules |
| | DM List | Allows viewing the DM Manager and list of DMs |
| | DM New | Allows creating a new view in the DM Manager |
| | EDI Translations | Allows creating and managing EDI translations |
| | Editor Template | Allows creating, editing, and deleting Editor templates |
| | EDI Rule | Allows creating and managing EDI rules |
| | Email Template | Allows creating and assigning email templates for the Confirmation screen |
| | Notification Templates | Allows creating and assigning templates sent to referring physicians |
| | Cover Sheets | Allows creating and assigning cover sheets for approved reports |
| | Exam Authorization | Allows opening the Exam Authorization tab |

| Category | Right | Description |
|----------|-------------------------------|---|
| | Export Summary | Allows exporting summary totals |
| | Facility | Allows adding, editing, and deactivating facilities |
| | Market | Allows configuring regional markets |
| | Fee Schedule | Allows creating and editing billing fee schedules and contracts |
| | Facility Fee Schedule | Allows creating a fee schedule based on facility and modality for the Fees by Facility and Modality report |
| | Provider Pay Schedule | Allows creating a pay schedule for radiologists, which is used in the Fees by Radiologist and Modality report |
| | Provider Location Information | Allows managing provider location information |
| | Form Builder | Allows creating and editing electronic study forms, and managing their attachment |
| | Functional Status | Allows adding, editing, and deleting functional statuses |
| | Gadgets | Allows adding, arranging, and viewing gadgets within the user's dashboard |
| | Hanging Protocol Groups | Allows editing DM (hanging protocol) settings for user groups, modalities, and other categories |
| | SR Report Queue | Allows opening the Structured Report Queue tab, which shows the status of outbound DICOM SRs |
| | Issuers | Allows adding and editing issuers of patient IDs |
| | ICD | Allows adding, reloading, and importing ICD, SNOWMED, and LOINC code files |
| | Insurance Provider | Allows adding, editing, and deleting insurance providers and assigning them to a facility |
| | Matching Rules | Allows creating rules for matching DICOM studies |
| | Macro Notes | Allows configuring macro notes |
| | Modality | Allows adding, editing, and reordering modality priority |
| | Modality Room | Allows adding and editing modality rooms |
| | Monthly Goals | Allows creating and editing monthly study count goals by modality for the Monthly Goals operational report |
| | No Shows | Allows setting an appointment to a no-show status from the worklist and schedule book |
| | Ordering Facility | Allows adding and editing ordering facilities |

| Category | Right | Description |
|----------|---------------------------------------|--|
| | Patient Portal Log | Allows viewing Patient Portal activity |
| | POS Map | Allows creating and editing place of service mappings for POS codes, addresses, and mobile dispatching addresses |
| | Billing Rules | Allows adding, editing, and deleting billing rules for ordering facilities. |
| | Provider | Allows adding, editing, and importing resources such as referring providers, reading providers, and technologists |
| | Provider Group | Allows adding and editing groups of providers |
| | Provider Organizations | Allows adding and editing provider organizations |
| | Queue | Allows viewing the status of outbound DICOM studies |
| | Rcopia Transactions | Allows viewing Rcopia transactions |
| | Report Template | Allows user to create and edit report headers for approved reports within the Report Template tab |
| | Report Queue | Allows resending and viewing the status of outbound emails and faxes such as approved reports, notifications, scanned documents, and study forms |
| | SR Report Queue | Allows opening the Structured Report Queue tab, which shows the status of outbound DICOM SRs |
| | Transcription Template | Allows adding, editing, deleting, and associating templates with facilities, modalities, and study descriptions used for transcription |
| | Routing Rules | Allows creating routing rules for DICOM studies to send, print, or perform an HL7 action |
| | Schedule Block | Allows adding and editing schedule blocks that display on the schedule book and Find Slots screens |
| | Schedule Filter | Allows adding and editing filters of the schedule book |
| | Schedule Rules | Allows adding and editing individual rules within a schedule template |
| | Allow Editing of Display Block Colors | Allows editing the color of blocks on the schedule book |
| | Schedule Templates | Allows adding and editing scheduling templates |
| | Study Filter | Allows adding, editing, and deleting worklist study filters |
| | Update Global Study Filters | Allows updating global and shared worklist filters |
| | Study Flag | Allows adding and editing study flags |

| Category | Right | Description |
|------------|-----------------------------------|--|
| | Study Status | Allows adding study statuses and associating them with study flows |
| | Study Status - Read Only | Allows opening the Study Status tab to view study statuses and flows |
| | Templates | Allows adding and editing structured reporting templates |
| | Auto Suggestions | Allows adding and editing auto suggestions for structured reporting |
| | Keywords | Allows adding and editing keywords used for structured reporting |
| | Image Hotspots | Allows navigating through a cardiac US cine series |
| | SR Mapping | Allows adding and editing mappings of DICOM properties to structured reports |
| | Update URLs | Allows adding and updating Rcopia URLs |
| | Users Online | Allows viewing which users are currently logged on, and terminating connections |
| | Vaccines | Allows adding, editing, and marking the inactive vaccines list |
| | Vehicle Log | Allows opening the Vehicle Log tab in Log Setup |
| | Vehicle Registration | Allows adding and managing available vehicles to dispatch in Mobile RAD |
| | Vehicle Tracking | Allows viewing the location of a vehicle |
| | Locked Slots | Allows locking and unlocking slots (scheduling time ranges) for scheduling |
| | Insurance Provider Payer Type | Allows creating and editing payer type groups or categories that can be associated to insurance companies |
| | Provider Level Codes | Allows creating and editing provider level codes and percentages to associate with CPT codes, which are used in the Reading Provider Fees report |
| | Portal Configurations (Read Only) | Allows viewing portal configuration settings. |
| | Portal Configurations | Allows configuring links to appear on the patient, provider, and attorney portals. |
| | NDC Codes | Allows configuring NDCs. |
| User Mgmt. | AD Groups | Allows adding, editing, or deleting AD groups. |
| | AD Users | Allows adding, editing, or deleting AD users. |
| | User | Allows managing individual user access to the system |
| | User Assigned Patients | Allows viewing the list of patients who are currently assigned to specific users |

| Category | Right | Description |
|----------------|--|---|
| | User Assigned Studies | Allows viewing the list of studies that are currently assigned to specific users |
| | User Group | Allows creating, managing, and assigning document types and user roles to user groups |
| | User Role | Allows creating and managing user rights |
| | Copy Profile Settings | Allows copying profile settings from one user to another |
| | External Apps | Allows configuring Exa PACS/RIS to work with external applications |
| Viewer Options | Cardiogram Settings | Allows configuring cardiogram settings in Viewer Settings |
| | External Tools | Allows configuring options in the External Tools tab in Viewer Settings |
| | General Information | Allows configuring options in the General tab of Viewer Settings |
| | Interface Settings | Allows configuring options in the Interface tab of Viewer Settings |
| | Mammography Options | Allows configuring options in the Mammography tab of Viewer Settings |
| | Modality Options | Allows configuring options in the Interface tab of Viewer Settings |
| | Overlay Settings | Allows configuring options in the Overlays tab of Viewer Settings |
| Tools Settings | Allows configure options in the Tools tab of Viewer Settings | |

Description of reports

The following table lists all of the reports available on the Exa platform. Some reports may not be available to you depending on your product and configuration.

| Category | Report | Description |
|-----------------|-----------------|--|
| Billing/Reports | Aged AR Detail | AR aging by facility, responsible party, and payer by cutoff date and selected facilities, in detail |
| | Aged AR Summary | AR aging by facility, responsible party, and payer by cutoff date and selected facilities |

| Category | Report | Description |
|------------------------------|------------------------------------|---|
| | Charges | Charges for reconciling and reviewing the charges populated for any date of service |
| | Claim Activity | Detailed claim activity history by claim date range |
| | Claim Inquiry | All submitted claims, and order payments and balances |
| | Claim Transaction | All claims, and claim payments and balances |
| | Collections | Claims in the Collections Review status |
| | Credit Balance Encounters | Credit balance encounters |
| | Diagnosis Count | Aggregate diagnosis count by ICD code and facility, by order date range |
| | Modality Summary | Modality summary |
| | Monthly Recap | Monthly recap |
| | Patient Statement | Patient statement |
| | Patients by Insurance | Patients seen within a date range by insurance |
| | Payer Mix | Payer mix |
| | Payments | Totals by payment and payer type, and how each charge line item is applied by accounting date range |
| | Payments by Insurance Company | Calculated payments to each insurance company, by patient |
| | Payments Realization Rate Analysis | Accounts with a zero balance |
| | Procedure Analysis by Insurance | Procedures by insurance |
| | Procedure Count | Number of procedures approved by radiologist fee schedule |
| | Reading Provider Fees | Reading provider fees |
| | Referring Provider Count | Referring provider count |
| | Referring Provider Summary | Referring doctor summary information |
| | Transaction Summary | Transaction summary |
| Reports - Schedule & Reports | Daily Schedules | Information on studies performed by day |
| | Export Completed Studies | CSV export of patient, study, and insurance details for completed or approved studies |
| | Marketing Rep Activities | Notes and activities that marketing representatives enter about referring physicians |
| | Unsigned Orders | Orders <i>not</i> signed by referring physician. No longer used. |

| Category | Report | Description |
|------------|------------------------------------|--|
| Operations | Cancellation Reason | Statistics on canceled studies with cancellation reason as a key filtering criterion. |
| | Scheduler Activity | Number of orders (based on the current order status) by time of day that a user ordered, scheduled, rescheduled, or canceled, by facility and date range |
| | Unfinished Studies | Studies <i>not</i> having selected study statuses, by facility and date range |
| | Referrals Variance | Number of studies referred by referring physicians in the past 13 months, by facility, modality, and month |
| | Studies Breakdown | Number of studies by facility, modality, study date, and study status |
| | Studies by Modality | Aggregate study count by facility, modality, study date, and study status |
| | Studies by Modality Room | Aggregate study count by facility and modality room |
| | Modality Breakdown | Number of studies performed based on CPT or appointment type, by modality |
| | Technologist Productivity | Number of studies performed per technologist by facility, modality, appointment type, and procedure code |
| | Peer Review Operational | Progress and results of peer reviews performed |
| | Fees by Radiologist and Modality | Summary and breakdown of fees for a modality, by radiologist |
| | Turnaround Time (TAT) - Calculated | Shows turnaround time (TAT) calculated based on selected date, type, and study's approved date, by date range, facilities, and/or ordering facilities |
| | Relative Value Units | CPT and RVU totals for reports signed off, by date range |
| | Referring Physician Study Count | Number of studies referred by referring physicians by date range |
| | Completed Schedules | Shows information about completed studies |
| | Monthly/Daily Study Goals | Number of studies performed in the month compared to the goal set in Monthly Goals Setup |
| | STAT Tracking | Number of studies marked as STAT |
| | Transcription Study Count | Aggregate study count of reports transcribed by transcriptionists, by facility, modality, and study date |
| | Insurance vs LOP | Aggregate study count by modality for insurance paid vs letter of protection/personal injury studies |
| | Marketing Rep Export | Study information, bill fees, and allowed amounts for referring physicians and marketing |

| Category | Report | Description |
|------------|---------------------------|---|
| | | reps |
| | Audit Trail | Break the glass Audit Trail report |
| | Same Last Name User Audit | Alberta only. |
| Patients | Patients Worksheet | Patient and study face sheets in form |
| My Reports | My Reports | Allows opening the My Reports tab to view operational reports |

Settings in the claim entry screen

The following table describes the settings shown in the Claim Creation screen.

| Sub-Tab | Setting | Description |
|---------|---|--|
| Charges | Date | Claim entry date, automatically assigned. |
| | Accession No. | Study accession number, automatically assigned. |
| | CPT Description | Type-to-search or select by CPT code. |
| | P1...P4 | Diagnosis pointers link the diagnosis code to a CPT. Type the first diagnosis pointer in P1, and then add additional pointers as necessary. |
| | M1...M4 | A modifier acts as a shortcut for making a pre-defined change to a claim. Type the first modifier in M1, and then add additional modifiers as necessary. |
| | Units | Type the number of procedures of the selected CPT that were performed. |
| | Bill Fee | The pre-configured charge for the procedure. Edit as needed. |
| | Total Bill Fee | The bill fee multiplied by the units. |
| | Allowed | The amount per-unit allowed by the insurance provider as configured in the billing fee schedule. |
| | Total Allowed | The total amount allowed by the insurance provider as configured in the allowed fee schedule. |
| | Auth No. | Type the authorization number provided by the insurance provider. |
| Exclude | Select to exclude the charge from an invoice. | |
| Claims | Study Date | Automatically assigned. |
| | Claim Date | Claim entry date, automatically assigned. |
| | Facility Name | Select the name of the facility for scheduling purposes. It may or may not be the same as the service facility. |
| | Billing Provider | Select the provider issuing the invoice for the procedure. |
| | Rendering Provider | Select the provider who performed the procedure. |
| | Referring Provider | Select the referring provider. |
| | Service Facility Location/Ordering Facility | Select the facility where the procedure was performed. For mobile billing, select the ordering facility. |

| Sub-Tab | Setting | Description |
|---|--|--|
| | POS Type | Select the place of service code for the service facility. |
| | Diagnosis Codes | Select and add all relevant ICD diagnosis codes. |
| Insurance (Primary, Secondary, and Tertiary) | Existing Insurance | Select a previously configured insurance profile, if any. |
| | Carrier | Select the insurance carrier. The carrier's address and other information is filled in automatically. |
| | Policy No. | Type the insurance policy number. |
| | Group No. | Type the insurance group number. |
| | Coverage Start/End Date | Type the start and end dates of coverage, from the patient's insurance profile. |
| | Relationship | Select the relationship of the patient to the policy holder. |
| | Subscriber Name | Type the name of the policy holder. |
| | DOB | Select the date of birth of the policy holder. |
| | Gender | Select the gender of the policy holder. |
| | Address... | Type or select the address, city, state, and postal code of the policy holder. |
| | Service Type | Available when not using ImagineSoftware. Select the service type to which the procedure belongs. |
| | Benefit On Date | Available when not using ImagineSoftware. Select the date for which you want to verify eligibility. |
| | Eligibility/Estimation | Select to verify eligibility and/or estimate coverage. |
| Additional Info | Patient's Condition Is Related To: | Select a source of the condition if relevant for insurance purposes. |
| | Accident State | If you selected a source previously, type the state/province in which the accident (source) occurred. |
| | Date of illness Onset, Injury/Accident, or Pregnancy (LMP) | Select the date of onset, accident, or first symptoms. In the Other Date box, enter additional dates related to the accident or injury, if needed. |
| | Dates Patient Unable to Work at Current Occupation | Select a date range in the From Date and To Date boxes. |
| | Hospitalization Patient Related to Current Services | Select a date range in which the patient was hospitalized, if relevant. |
| | Claim Notes | Enter notes for the claim. How different from Billing notes. |
| | Outside Lab | Select if entering a claim for a lab external to the current facility. |
| | Original Ref | The original reference number returned by Medicaid or Medicare if they are the primary payer. This number can be submitted to a secondary payer. |
| | Claim Authorization No. | Type the claim authorization number. |
| | Frequency | If you must submit a corrected claim to the insurance provider, use this option to code it as such. |

| Sub-Tab | Setting | Description |
|-----------------|-----------------|---|
| Billing Summary | [Amounts] | Totals for fees charged, payments made, adjustments, claim balance, allowed amounts, other payments, and refunds. |
| | Claim Status | Select a claim status. You can use the status selected here for sorting in the Claims screen. |
| | Billing Notes | Type notes to appear in the Notes column of the Claims screen. This is different from Claim notes, which are submitted with the claim. |
| | Billing Codes | Select a pre-configured billing code to flag claims for your own specific purposes. |
| | Billing Class | Select a pre-configured billing class to flag claims for your own specific purposes. |
| | Responsible | Select the party responsible for payment. For mobile billing this is especially useful to select if the ordering facility and service location are different. |
| Payments | Accounting Date | The entry date of the payment, assigned automatically. |
| | Payer Name | Select the payer. |
| | Pymt. Mode | Select the type of payment. |
| | Check/Card No. | If the payment mode is "Check," type the check number. |
| | Apply | Select to apply the payment to the current claim. |
| | This Pay. | A reference value. Select the Apply button to enter payment information. |
| | This Adj. | A reference value. Select the Apply button to enter an adjustment amount. |
| | Payment ID | Automatically assigned serial number for the payment. |
| | NEW PAYMENT | Select to add a new payment. |

See also:

[Add codes and other basic data](#)

[Configure procedure codes](#)

[Verify eligibility of preorders and studies with PokitDok](#)

[Verify eligibility and estimate coverage with ImagineSoftware](#)

Settings in insurance profile screens

The settings related to insurance profiles are slightly different depending on which of the following screens you use to view them.

1. Edit Study > Insurance Profile > Add
2. Edit Study > Insurance Profile > Edit
3. New Appointment > Insurance
4. Patient > Insurance Profiles > AddEdit

The following table lists all settings that are available.

| Setting | Description |
|---------------------------------------|---|
| Insurance Details | |
| Set As Default | Available only from the patient chart and when scheduling. Select to set the current policy as the default policy. Useful when the patient has multiple policies at the same level. |
| Level | Select whether the insurance is the patient's primary, secondary, or tertiary policy. |
| Inactive | Select to inactivate the policy while retaining its information. The Valid To Date is automatically set to the current date. |
| Existing Insurance | Not available on all insurance screens. If you entered insurance for the patient previously, you can select it here to automatically fill in other options. |
| Insurance Carrier | Select the insurance carrier. |
| Insurance Provider Type | Entered automatically. |
| Policy Number | Type the patient's insurance policy number. |
| Group No. | Type the insurance group number of the policy. |
| Pre-Cert. Phone / Fax | Type contact information getting pre-certification. |
| Accept Assignment | Select if the insurance policy can accept assignments. |
| Address / Phone No. | The contact information of the insurance carrier. |
| Website | The website of the insurance carrier. |
| Group Name | Type the name of the insurance group. |
| Valid From/To Date | Select the period during which the current policy is effective. |
| Medicare Ins. Type | Select the Medicare insurance type of the policy. |
| Eligibility & Estimation | |
| Available after you save the profile. | |
| Contact Information | |
| Relationship | Select an emergency contact person for the patient. |
| Subscriber Name | Type the name of the insurance policy subscriber. |
| Sex | Select the sex of the subscriber. |
| Country | Select the country of the subscriber. |
| Address | Type the address of the subscriber. |
| DOB | Select the date of birth of the subscriber. |
| Employee Status | Select the employment status of the subscriber. |
| Work / Home Phone | Type the phone numbers of the subscriber. |
















Measurement accuracy limits
















| Measurement | Tools | Unit | Accuracy |
|-------------|------------|------|----------|
| Length | Ruler | mm | ±2 mm |
| Angle | Protractor | ° | ±2° |





















| Measurement | Tools | Unit | Accuracy |
|-------------|------------|-----------------|----------|
| Area | Calculated | cm ² | ±5% |
| Ratio | Calculated | | ±2% |


















Viewer toolbar tools





















The following table lists all toolbar tools that are available in the viewer. See corresponding topics for the functions of the tools.







| Tool | Name | Function |
|---|------------------------|---|
|  | 3D Ray | Draws a 3D ray on an image. Select to place a vertex on one plane, and the ray extends through the image on all planes. |
|  | 3D Cursor | Displays a cursor in other open planes that follows the motion of the cursor in the active plane. |
|  | 3D Angle | Click three points to create the angle. The angle appears at the same coordinates on all series with the same frame of reference. |
|  | 3D Measure | Click two points (or drag and click). The measurement appears at the same coordinates on all series with the same frame of reference. |
|  | 3D Point | Click to add the point. The point appears at the same coordinates on all series with the same frame of reference. |
|  | 3D ROI | Available in a future release. |
|  | AR | Plots points to represent angular rotation. |
|  | Actual Image Size | Displays images in their real-life anatomical dimensions. |
|  | Angle Marker | Measures and annotates an angle. |
|  | Arrow | Draws an arrow. |
|  | Auto W/L | Automatically optimizes the W/L. |
|  | Bone Enhance | Controls contrast between bone and other tissues. |
|  | CAD | Displays CAD findings, with a button menu for selecting specific findings. Available when CAD findings are present in the opened study. |
|  | Center Point | Click two points. The center point between them is indicated. |
|  | Change Slice Thickness | Sets the slice thickness. |

| Tool | Name | Function |
|---|------------------------------|--|
|  | Circle | Draws a circle. |
|  | CLAHE | Contrast limited adaptive histogram equalization. Turns CLAHE mode on/off. Improves image contrast. |
| | Close Series | Keyboard shortcut for the Close Series option in the image cell's upper-right shortcut menu. |
| | Close Study | Keyboard shortcut for Partial Close. |
|  | Cobb Angle | Measures a Cobb angle. |
|  | Context Menu | Displays the view shortcut. |
|  | Context Tool | Displays a linked image at the same X, Y, Z angle as the current image. |
|  | CT Ratio | Displays the angle between two lines. Use to calculate the angle between vertebrae. |
|  | Curve | Click two points to estimate curvature from the center of the end vertebrae to the center of the apical vertebrae. |
|  | Cutlines | Shows/hides cutlines, if present. |
|  | Default | Selects the standard pointer tool. |
|  | Delete All Image Annotations | Deletes all annotations. |
| | Delete Series Annotations | Deletes all annotations in the current series. Available only in shortcut menu. |
| | Delete Study Annotations | Deletes all annotations in the current study. Available only in shortcut menu. |
| | Deselect Last Annotation | Deselects the last-selected annotation. Available only in shortcut menu. |
|  | DICOM Print | Sends the image to a DICOM printer. |
|  | DICOM Values | Displays a list of DICOM values associated with the current image. |
|  | DM Settings | Opens display management settings. |
|  | Dot | Draws a dot. |
|  | Edit | Turns Edit mode on/off. Edit mode allows editing of previously set annotations. |

| Tool | Name | Function |
|---|------------------|---|
|  | Ellipse | Draws an ellipse. |
|  | External Tools | Reserved for opening an external application. |
|  | Fit to Window | Restores original zoom level. |
|  | Flip | Flips the image across its horizontal or vertical axis (hover over the tool to select between axes). |
|  | Frames | Selects the number and arrangement of frames to display in the viewing area. |
|  | FH Measure | Takes freehand measurements. |
|  | Freehand ROI | Freehand-draws an ROI. |
|  | Histogram | Displays a histogram. |
|  | HO Angle | Draws a horizontal orthogonal angle. |
|  | Horizontal Line | Draws a horizontal line. |
|  | HU | Displays the pixel value in Hounsfield Units. |
|  | Invert Color | Inverts black/white values. |
|  | L Marker | Adds an L (left) marker. |
|  | Line | Draws a straight line. |
|  | Link Auto | Links two or more series that are open. |
|  | Link Manual | Links user-specified frames between panels. |
|  | M Compare | Measurement comparison. Click a first and second point, then double-click a third point. Displays the distances between the points. |
|  | Magnifying Glass | Displays a movable zoomed area. |
|  | Measure | Measures between two specified points. |
|  | MPR | Multiplanar reformation. Select to generate and display coronal, sagittal, and MIP (maximum intensity projection) stacks from an axial image. |

| Tool | Name | Function |
|---|---------------------|---|
| | Next Series | Keyboard shortcut for moving to the next available series in the study. |
|  | One to One | Displays the image in its original DICOM size. |
| | Open Next Study | Keyboard shortcut for the Auto Open Next Study option. |
|  | Overlay | Turns overlays on/off. |
|  | Pan | Drags the image any direction. |
|  | Patient Documents | Opens an independent window for viewing, scanning in, and attaching patient documents. Turns blue when documents are available. |
|  | Pencil | Freehand-draws a line. |
|  | Play Frames | Starts cine looping. |
| | Previous Series | Keyboard shortcut for moving to the previous series in the study. |
|  | Print Images | Sends images to a non-DICOM printer. |
|  | Prior Reports | View reports. Turns blue when reports are available. |
|  | R Marker | Adds an R (right) marker. |
|  | Radial Angle | Draws a radial angle, which is the angle of the distal radial surface with respect to a line perpendicular to the shaft. |
|  | Radial Length | Draws a radial length. |
|  | Rectangle | Draws a rectangle. |
|  | Reset Frame | Undoes all unsaved changes to the image within the active viewing cell. |
|  | Reset Linked Series | Removes any linkages. |
|  | Reset Stack | Restore images in a stack to their last-saved ordering. |
|  | Reset Viewer | Reverts non-permanent modifications to images in the viewer (zoom, rotation, Window/Level etc.) to their original state. |
|  | ROI | Draws an ellipse to specify an ROI. |

| Tool | Name | Function |
|---|----------------------------|---|
|  | Rotate Right | Rotates the image 90 degrees clockwise. Hover over the rotate button to reveal the rotate left button. |
|  | Rotate Left | Rotates the image 90 degrees counterclockwise. Hover over the rotate button to reveal the rotate left button. |
|  | Save Annotations | Saves the current state of annotations. |
|  | Scroll/Span Images | Switches between scrolling and spanning. |
|  | Set Key Image | Sets the current image as a key image. |
|  | Settings | Displays the settings dialog. |
|  | Show Prior List | Opens a dialog with a list of priors that you can select to display in the prior bar. |
|  | Shutter Box | Adds an rectangular shutter. |
|  | Shutter Ellipse | Draws an elliptical shutter. |
|  | Shutter Freehand | Draws a freehand shutter. |
|  | Spine Label | Adds vertebrae labels to spinal images. |
|  | Spine Label Short | Adds vertebrae labels from common starting points. |
|  | Spine Label 3D | Adds vertebrae labels on all series with the same frame of reference. |
|  | Spine Label 3D Short | Adds vertebrae labels from common starting points on all series with the same frame of reference. |
|  | Spine Label Quick 3D | Adds vertebrae labels to the same anatomy on all series with the same frame of reference. |
|  | Spine Label Quick 3D Short | Adds vertebrae labels from common starting points to the same anatomy on all series with same frame of reference. |
|  | Study Notes | Displays a dialog for reading/writing notes. |
|  | Text | Draws text. |
|  | Toggle Annotations | Shows/hides annotations. |
|  | Toggle DICOM Overlays | Shows/hides DICOM overlays. |

| Tool | Name | Function |
|---|---------------|---|
|  | Transcription | Opens an independent dictation and transcription window. |
|  | Triangulation | Displays the context tool at the same coordinates on all series with the same frame of reference. |
|  | Unq | Creates a teaching study. |
|  | Vertical Line | Draws a vertical line. |
|  | Window/Level | Adjusts the window/level. |
|  | Zoom | Zooms the image in/out. |

Details on Linked Reporting

Statutes of linked reports

- Any activity related to retaining the STAT level of a main study also applies to any of its linked studies.
- Any activity related to TAT recording (approval time) on a linked main study also applies to any of its linked studies.
- When you unlink an approved study, the study reverts to Unread status.
- When a main study changes to Approved status, so do its linked studies. In addition:
 - The order status of the linked studies changes to Check-Out.
 - The approving physician and/or pre-approving physician and approved date are added to the main and linked studies.
- When a main study changes to the following RAD-related statuses, so do its linked studies.

Draft

Transcribed

Pre-Approved

Dictated

Approved-Coded (APCD status)

- When you add an addendum to a main study and the study status changes, its linked studies change to the same status, including the following.

Draft - Addendum

Transcribed - Addendum

Approved - Addendum

Dictated - Addendum

- When you right-click a main study and select Exam > Reset Transcription, the main study and linked studies are reset to Unread status.
- When you change a main study from Approved to an earlier status, you are prompted to unlink its linked studies. The main study changes to the selected status, and the linked studies change to Unread status. The report remains with the main study.

- When you change the status of a linked study, you are prompted to unlink it from the main studies. The linked study changes to the selected status, and no other studies are affected.
- When you reset the transcription of a main study, this resets the transcription for the main and linked studies, and sets their statuses to Unread. The studies remain linked.
- When you reset a main study with an approved report, you are prompted to unlink its linked studies. The main study changes to Scheduled status, and the previously linked studies change to Unread status.
- When you reset a linked study with an approved report, you are prompted to unlink it from the main study. The study changes to Scheduled status, and other studies are unaffected.

Considerations when transcribing linked studies

- When transcribing a main or linked study, the transcription lock is applied to the main study and all linked studies (in both Exa Trans and WebTrans). The following actions release the transcription lock on all studies:

Close the transcription

Sign out of Exa PACS/RIS

Approve the study (E-sign and Approve, Approve and Next, or Pre-Approve)

Using Skip or Not Approve

- Immediately after you link studies, Exa Trans and WebTrans updated accordingly, even if a transcription is open. This includes updating of the report header with information from the linked studies.
- Exa Dictation audio files are available in the viewer and in WebTrans for all main and linked studies.

Which reports can you link?



When you select to link reports, Exa PACS/RIS automatically displays a list of reports that are available to link. These studies:

- Have a study date 3 days before or after the main study
- Have a status other than Ordered, Cancelled, Rescheduled, No Show, Read, or Approved
- Are from the same facility as the main study



Install and configure tools

Add the Chrome extension

You can add an extension that configures your Chrome browser to work with multiple monitors. After adding the extension, you can configure display settings for the monitors you will use.


1. On the burger  menu, on the **TOOLS** submenu, select **CHROME EXTENSION**.
2. On the **Chrome_MultiMonitor** page, select **Add to Chrome**.
Note: If the 'Add Chrome_Multimonitor?' message appears, select **Add extension**.
3. On the worklist, on the upper toolbar, select the settings  button, and then in the button shortcut menu, select **Viewer Settings**.



4. On the **GENERAL** tab, under **Display Settings**:
 - a. Select the **Monitors on System** box
 - b. Select the refresh  button
 - c. Select the identify  button.
5. In the table of monitors:
 - a. In the **Monitor** column, select all monitors that you want to use.
 - b. In the **Current** column, select the monitor to hang current images and thumbnails.
 - c. In the **Prior** column, select the monitor to hang prior images and thumbnails.**Note:** When using a hanging protocol, the Current and Prior settings in the table only control where the thumbnails hang.
6. Optional. In the **Orders** column, select an item to auto-open in the monitor.
7. Select **SAVE**.


Install Exa Trans

Radiologists who use Dragon for transcription must install Exa Trans.

1. On the burger  menu, on the **TOOLS** submenu, select **EXA TRANS**.
Note: Chrome downloads ExaTransSetup.msi in the lower left corner of the browser. Wait until the download is finished before continuing.
2. Select **ExaTransSetup.msi**. Windows installs Exa Trans.
Note: If the Windows protected your PC dialog appears, select **More info**, and then select **Run anyway**.


Install Exa Dictation

Radiologists who use Dragon for dictation must install Exa Dictation.

1. On the burger  menu, on the **TOOLS** submenu, select **EXA DICTATION**.
Note: Chrome downloads exa_dictation_setup.msi in the lower left corner of the browser. Wait until the download is finished before continuing.
2. Select **exa_dictation_setup.msi**.
3. Windows installs Exa Dictation.
Note: If the Windows protected your PC dialog appears, select **More info**, and then select **Run anyway**.


Install OPAL tools

Many functions in Exa PACS/RIS require that you first install OPAL tools, such as CD import and CD burning.

1. On the burger  menu, on the **TOOLS** submenu, select **OPAL TOOLS**.
Note: Chrome downloads OpalToolsSETUP.exe in the lower left corner of the browser. Wait until the download is finished before continuing.
2. Select **OpalToolsSETUP.exe**. Windows installs Opal tools.
Note: If the **User Account Control** dialog appears, select **Yes**.

Install OPAL Viewer


Exa PACS/RIS uses a server-side viewer, but you can also install the client-side Opal viewer.

1. On the burger  menu, on the **TOOLS** submenu, select **OPAL VIEWER**.
Note: Chrome downloads ExaClientViewerSETUP.exe in the lower left corner of the browser. Wait until the download is finished before continuing.
2. Select **ExaClientViewerSETUP.exe**. Windows installs the Opal viewer.
Note: If the Windows protected your PC dialog appears, select **More info**, and then select **Run anyway**.

Install Exa Scans


With Exa Scans, you can scan paper and other media and attach the scans to studies as DICOM data.

Prerequisites: You must uninstall any existing version of Exa Scans before installing a new one.

1. On the burger  menu, on the **TOOLS** submenu, select **EXA SCANS**.
Chrome downloads exa_docscan_setup.msi in the lower left corner of the browser. Wait until the download is complete before continuing.
2. Select **exa_docscan_setup.msi**.
Note: If the Windows protected your PC dialog appears, select **More info**, and then select **Run anyway**.
3. In the **Welcome to the EXA Document Scan Setup Wizard**, select **Next**.
4. On the **End User License Agreement** page, select **I accept the terms in the License Agreement** checkbox, and then select **Next**.
5. On the **Destination Folder** page, select **Next**.
6. On the **Ready to Install EXA Document Scan** page, select **Install**.
7. If the **User Account Control** dialog appears, select **Yes**.
8. On the **Completed the EXA Document Scan Setup Wizard** page, select **Finish**.

Install Exa Launch


Exa Launch is a background application that prepares studies to be opened by third-party applications such as PenRad, PowerScribe 360, and MModal.

1. On the burger  menu, on the **TOOLS** submenu, select **EXA LAUNCH**.
Chrome downloads ExaLaunchExtApp.msi in the lower left corner of the browser.
2. Wait until the download is complete, and then select **ExaLaunchExaApp.msi**.
3. If the UAC prompt appears, select **YES**.

Install Exa Tool

Exa Tool is a client side background application that facilitates opening of studies in OrthoView.

Prerequisite: [Install local cache](#).


1. On the burger  menu, on the **TOOLS** submenu, select **EXA TOOL**.
2. Wait until the download is complete, and then run **exa_tool_setup.msi**.

3. Follow the on-screen prompts.

Install local cache



Local cache is a service that manages the copying of studies from the server to your local workstation for local use.

Configure the server

1. On the burger  menu, select **SETUP**.
2. Next to the burger button, on the all uppercase menu, select **DICOM**.
3. On the **AE Title** tab, select **Add**, and then enter the following settings.

| | |
|--------------------------|-----------------------------|
| AE Type | Local Cache |
| AE Title (Remote) | [Name with no spaces] |
| Description | [Friendly descriptive name] |
4. Select **SAVE**.

Configure the client

1. On the burger  menu, on the **TOOLS** submenu, select **CLIENT SERVICE**.
Result: Your browser downloads **exa_localcache_setup.msi** to its specified folder for downloads (usually the Windows Downloads folder).
2. Run **exa_localcache_setup.msi** and follow the prompts to install it.
3. In the Exa PACS/RIS worklist, select **Settings**  and select **Local Service Settings**.
4. In the **Rendering Options** screen, under **Prefetch Configuration**, enter the following settings.

| Target | Shortcut |
|----------------|--|
| AE Title | Type the AE Title (Remote) name that you created in "Configure the server." |
| User Name | Type a user name with user rights to access studies on the server. |
| API URL | Type the address of the server hosting the studies that you want to locally cache. |
| Debug Mode | Select to add additional troubleshooting information to logs. |
| Disable Oncall | Leave cleared. |

5. In the **Rendering Options** screen, under **General Configuration**, enter the following settings.

| Target | Shortcut |
|-------------------|--|
| API Timeout | Type the number of seconds to keep the connection to the server open. |
| Study Timeout | Type the number of hours to keep the imageservice/study thread open. |
| Prefetch Interval | Type the number of minutes keep to studies in the send queue. |
| Cache Timeout | Type the number of days to keep locally cached studies before purging. |
| Cache Directory | Type the fully qualified path to the local cache (default = c:\viztek\exa\cache\localcache) |
| Study Count | Type the maximum number of studies to keep in local cache. |
| RAM Usage | Type the maximum number of megabytes of RAM to use for prefetching and local rendering. |

| Target | Shortcut |
|---------------------------|--|
| Max Threads | Type the number of simultaneous threads available to download studies. |
| Parallel Prefetch | Leave blank. |
| Cache Disk Usage | Move the slider to set the maximum percentage of hard disk to use for prefetching and local rendering. |
| Oncall Interval | Type the number of minutes to elapse before checking for new studies to prefetch. |
| Prefetch Priors | Select to include priors when prefetching. |
| Enable Skinline Detection | Select to make Skinline Detection available when viewing prefetched studies. |

6. Select **ACTIVATE**.

Add a trusted IP or URL

If access to an external server is needed to access to third-party apps, add the IP address or URL of the external server to a list of trusted resources as follows.

1. On the Exa PACS/RIS server, use File Explorer to go to the **...web\config** directory.
2. In **Notepad**, open the **express.js** file.
3. In the **app.use(helmet.contentSecurityPolicy({** area, under **scriptSrc**, add the IP or URL as in the example in the following figure.

```
scriptSrc: [
  "'self'",
  "'unsafe-inline'",
  "'unsafe-eval'",
  "https://exalocal.viztek.net:33356",
  "https://exalocal.viztek.net:33355",
  "https://maps.googleapis.com",
  "https://exarecord.viztek.net:8422",
  "https://www.google.com/",
  (req, res) => `nonce-${res.locals.cspNonce}`
]
```

4. In **Control Panel**, select **Administrative Tools**, and then double-click **Services**.
5. In the list of services, select **exa_web**.
6. Use the toolbar to **stop**, and then **start** the service.