

exa-PACS · exa-RIS

# Feature Summary

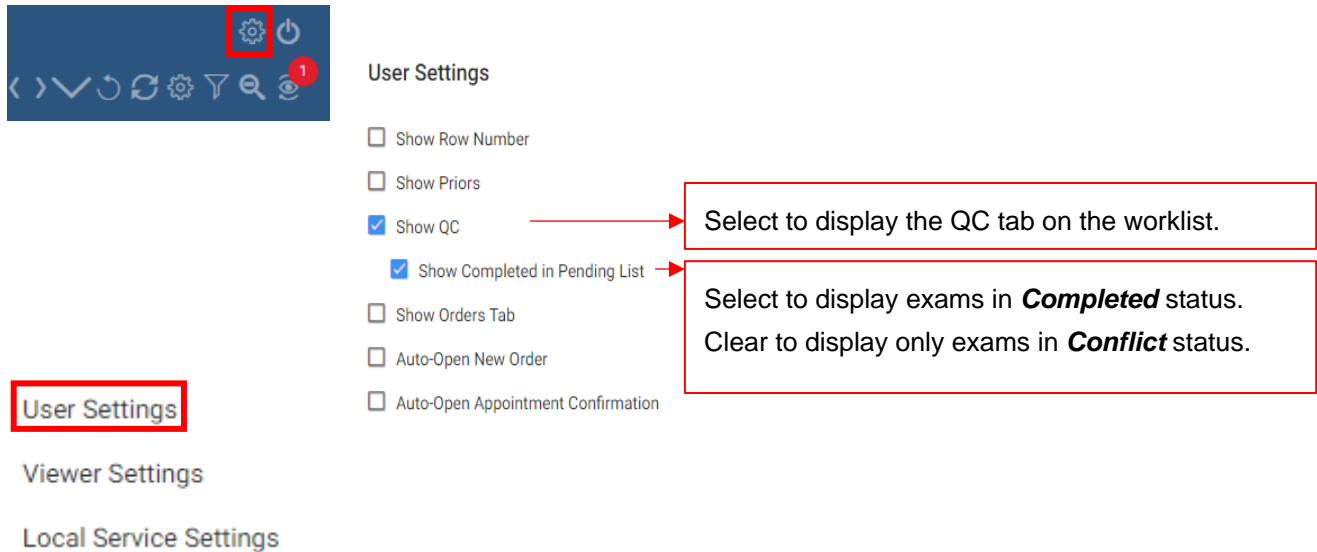
## QC Reconciliation

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### Prepare the QC tab

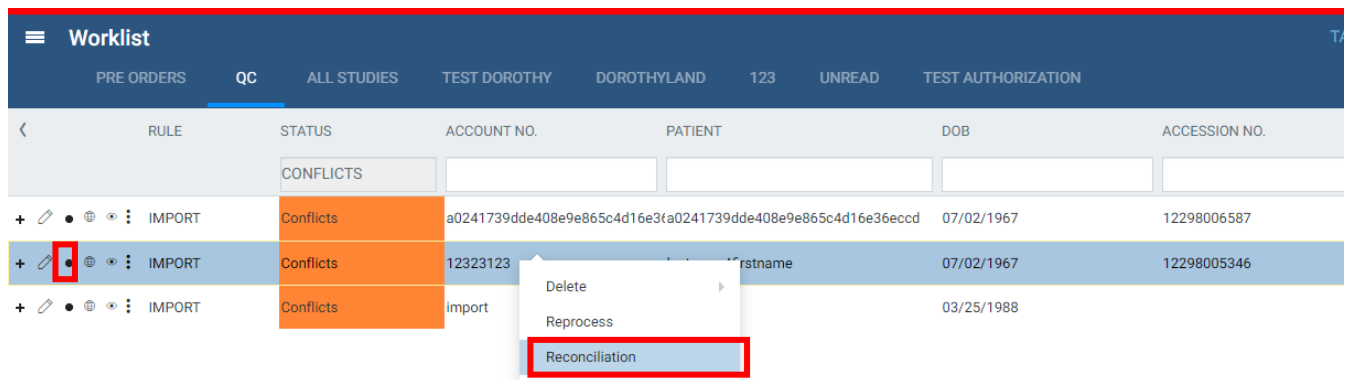
When received studies fail to match studies in the database, they appear on the QC tab of the worklist. To make the QC tab available, you must configure it advance as follows.

1. On worklist, select **Settings > User Settings**.
2. Select options described in the figure below.



### Reconcile conflicts by matching to a RIS order

1. Select the reconciliation dot, or right-click and select **Reconciliation**.



2. In the **Reconcile** screen, under **Suggestions**, if any suggested order matches the conflicting order, select its **SELECT** button and then select **OK**. If no suggestion matches, skip to the next step.

**Result:** The conflict is reconciled.

conflictReason : No patients matched, Move to Live option disabled

Current Study

|                   |  |                      |            |
|-------------------|--|----------------------|------------|
| Patient Name:     | lastname*firstname (12323123)                            | DOB :                | 07/02/1967 |
| Study Description | [Acc#: 12298005346 ], BREAST CYST ASPIRATION PUNCTURE US | Body Part:           |            |
| Study Date:       | 10/24/2012 8:41 AM EDT                                   | Referring Physician: |            |

Suggestions

RELOAD

|        | STUDY DATE           | PATIENT NAME | DOB        | STUDY DESCRIPTION    | ACCESSION NO. | ACCOUNT NO. | ORDER DATE      | REFERRING PHYSICIAN |
|--------|----------------------|--------------|------------|----------------------|---------------|-------------|-----------------|---------------------|
| SELECT |                      | Perron, Fred | 03/17/1982 | Requesting Exam      | 879           | 12323123    |                 |                     |
| SELECT | 10/17/2022 1:40 PM E | Perron, Fred | 03/17/1982 | CT ABD & PELVIS W/CI | 858           | 12323123    | 10/17/2022 1:26 | Smith, John         |
| SELECT |                      | Perron, Fred | 03/17/1982 | Requesting Exam      | 780           | 12323123    |                 | Smith, John         |
| SELECT | 10/17/2022 1:40 PM E | Perron, Fred | 03/17/1982 | CT ABD & PELVIS W/CI | 779           | 12323123    | 10/17/2022 1:26 | Smith, John         |

- Under **RIS Orders**, type criteria in the search boxes to find a matching order, and then select its **SELECT** button.

RIS Orders

RELOAD

|        | STUDY DATE           | PATIENT NAME         | DOB                  | STUDY DESCRIPTION    | ACCESSION NO. ↓      | ACCOUNT NO.          | ORDER DATE           | REFERRING PHYSICIAN      |
|--------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|--------------------------|
|        | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/>     |
| SELECT | 03/24/2021 4:05 PM C | Nuckols, Thomas      | 08/18/1988           | BONE AGE STUDIES     | 64                   | nuct1002             | 03/12/2021 2:43      | Genovese, Elizabeth M.D. |
| SELECT | 03/12/2021 1:30 PM C | Test-Portal, Jenn    | 03/25/1988           | US CHEST R-T W/IMAC  | 63                   | TesJ1001             | 03/12/2021 11:4      | Genovese, Elizabeth M.D. |
| SELECT | 03/12/2021 12:00 PM  | Test-Portal, Jenn    | 03/25/1988           | ULTRASOUND ABDOM     | 62                   | TesJ1001             | 03/12/2021 10:4      | Test, Referring          |
| SELECT | 03/12/2021 1:45 PM C | Test-Portal, Jenn    | 03/25/1988           | US BREAST BILATERA   | 61                   | TesJ1001             | 03/12/2021 10:4      | Genovese, Elizabeth M.D. |

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### Reconcile conflicts by manually editing demographics

If the conflict reason (see two figures down) is **Multiple matches/Account# conflicts for patients**, this means that the account number or patient demographics do not match a patient in the Exa PACS/RIS database. To reconcile these conflicts, you must edit the incoming study to match a patient in the database, or vice versa (edit a patient in Exa PACS/RIS to match the incoming study).

1. Select the reconciliation dot, or right-click and select **Reconciliation**.

|                      |                |           |         |              |    |
|----------------------|----------------|-----------|---------|--------------|----|
| + [edit] [dot] [eye] | Demo Conflicts | Conflicts | 2997    | Jones, Davey | US |
| + [edit] [dot] [eye] | Demo Conflicts | Conflicts | 2580132 |              | CT |
| + [edit] [dot] [eye] | Demo Conflicts | Conflicts | 2524628 |              | CT |

conflictReason : Multiple matches/Account# conflicts for patients, Move anyway disabled

#### Current Study

|                   |                         |                      |            |
|-------------------|-------------------------|----------------------|------------|
| Patient Name:     | Jones, Davey (123456)   | DOB :                | 04/17/1991 |
| Study Description | [Acc#: 2997 ], test     | Body Part:           |            |
| Study Date:       | 05/18/2020 11:05 AM EDT | Referring Physician: |            |

2. In Chrome, open another instance of Exa PACS/RIS.
3. On the navigation (“burger”) menu, select **PATIENT**.
4. Search for a patient chart that is likely to be the match for the conflicting study.

≡ Patient ☺

Starts With All  Show Inactive  Break the Glass

Last Name First Name 123456 SSN Phone DOB Address ZIP

🔍 CREATE NEW SCAN LICENSE CLEAR SEARCH IMPORT PATIENT ?

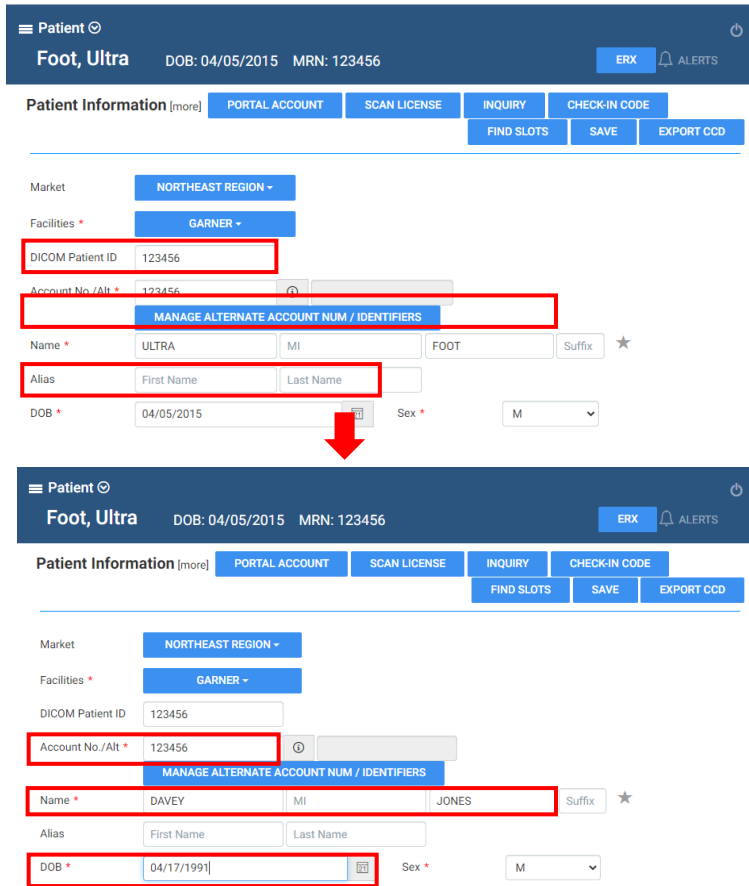
PATIENT SEARCH RESULTS

- boost\*breast - FIX\_123456, 123456  
DOB: 01/01/1900
- Browning, Patrick - 12345677128756  
DOB: 02/08/1977
- Dental\*Patient - 12345677, 12345677  
DOB: 10/10/2000
- FOOT\*ULTRA - 123456, 123456**  
DOB: 04/05/2015

### Example 1

The conflicting study in QC is for **Davey Jones**, account number **123456**. Searching for that account number in Exa PACS/RIS, we find that it belongs to a different patient. Checking the facility's EHR or other source, we determine that the patient chart in Exa is incorrect, and take the following action.

1. In the patient chart, edit the incorrect information and select **SAVE**.




2. On the QC tab, right-click the original conflicting study and select **Reprocess**.

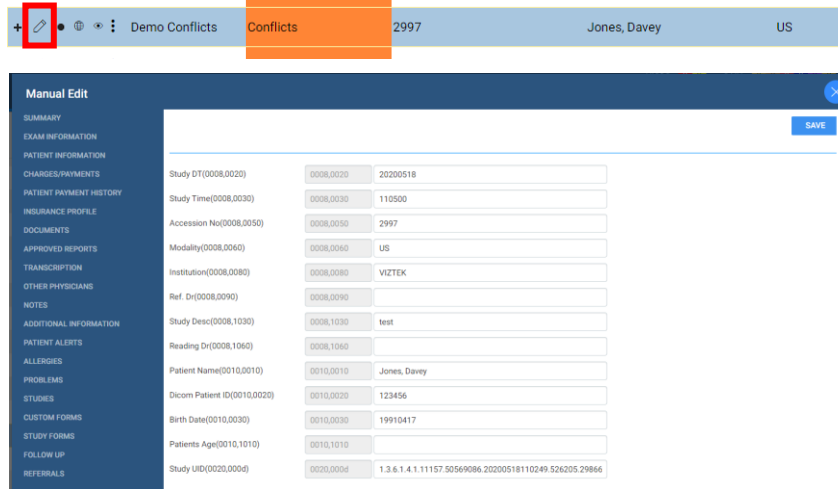


**Result:** The conflict changes to a status of **Completed**.

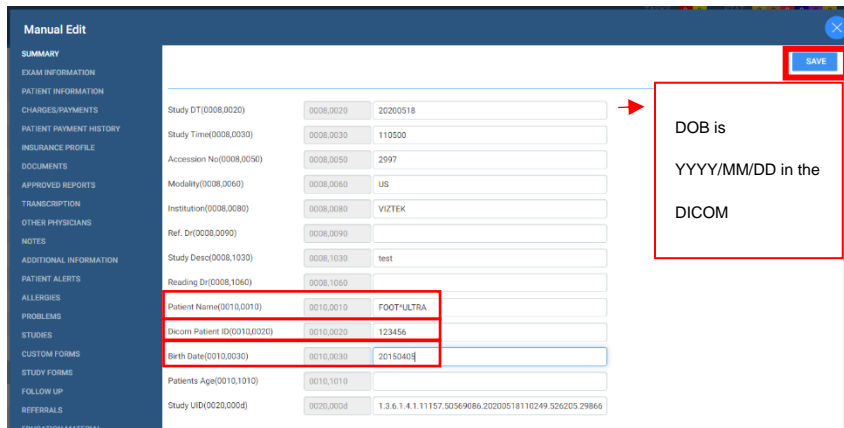
### Example 2

The conflicting study in QC is for **Ultra Foot**, account number **123456**. Checking the facility's EHR or other source, we determine that the date of birth in the conflicting study is incorrect, and take the following action.

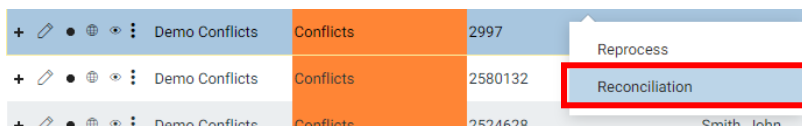
1. On the **QC** tab, select the edit  button of the conflicting study.



2. Edit the date of birth, and select **SAVE**.



3. Right-click the study and select **Reprocess**.



**Result:** The conflicting study changed to the **Completed** status.