Thank you for purchasing Symmetry® PACS and welcome to the Konica Minolta Healthcare IT family. We are incredibly excited to walk with you on this journey to streamline your workflow and bring efficiency to your environment.

As we get started on your HL7 Integration project, there are several items you will need to provide as soon as possible to aid in system configuration and engaging your vendors to start the integration process. It's important to deliver the information on time to help the project move smoothly and efficiently.

On-site Point of Contact (POC)
This person is the primary contact to provide information regarding the integration from your practice. This person needs to be familiar with the current workflow and the company practices as they will work closely with the vendor and the Konica Minolta Application Integration Developer.

On-site/ Local IT (Information Technology) Contact
They will assist with information about the network, servers, and permissions and help set up connectivity with the Vendors.

3rd Party Vendor Contact
We will need the name, email, and phone# of any 3rd party systems for the migration and integration, such as the EHR (Electronic Health Record) vendor and any 3rd party reading and billing groups.

In addition to providing contact information, you must contact your vendors and inform them of the new HL7 integrations purchased with your PACS vendor, and you need a call to discuss the integration request with all parties. *(Please note: If you need assistance with the discussion, please let your sales representative know, and a resource can be assigned to join the call).*

Technical Workflow
Please provide a step-by-step process detailing the systems used once a patient enters the facility for their visit to their exit. These steps will help us understand your setup and needs.

As stated above, we look forward to working with you on this project.

Please let us know if there are any questions or concerns.

Best regards,

The Integration Team